LIVE-IN CARE · WESTBURY, WILTSHIRE AND SWINDON

Live-in care in Westbury

Fully managed live-in care in Westbury and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest minor injury unit and A&E, and local help with day care, memory, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Westbury, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Westbury

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Westbury

Day and Nightcare provides fully managed live-in care in Westbury and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Westbury

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its west Wiltshire reablement team, based at County Hall in Trowbridge, covers Westbury, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Westbury

- **Minor injuries:** the nearest Minor Injury Unit is at the Trowbridge Integrated Care Centre, Hammersmith Fields, open every day, 8am to 8pm (last entry 7.30pm), with no booking needed; X-ray is on weekdays, 8.30am to 4pm, only. It treats injuries, not illnesses, and cannot see babies under one. It is not an A&E.
- **A&E:** the Royal United Hospital (RUH) in Bath, open 24 hours.

The RUH begins planning discharge on admission and aims to get people home by 10am. People waiting for medicines or transport wait in the Discharge Lounge in Building E6, and families are expected to arrange transport, as hospital transport is only for exceptional cases with a clinical need.

Warminster Community Hospital is one of the NHS community inpatient units, run by HCRG Care Group, where people can recover before going home. Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Westbury

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Day centre.** The White Horse Day Centre at Grassacres Hall welcomes over-60s on Thursdays, 10am to 3pm, with a three-course meal and gentle exercise (£10).
- **Memory worries.** The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership, whose North Wiltshire team is in Warminster and Devizes (01380 731298). Beyond Dementia's memory café and Music for the Mind group are in the questions below (01225 776481). See live-in dementia care.
- **For carers.** A free Carer Café meets at Westbury Methodist Church, Station Road, on the second Monday of the month, 2pm to 3.30pm (01380 710300).

- **A friendly face.** A Chat Cafe, open to everyone, meets at Dilton Marsh Memorial Hall on Friday mornings in term time, 11am to 12.30pm.
- **Getting about.** The Westbury and District Link Scheme's volunteer drivers cover Westbury, Westbury Leigh, Dilton Marsh, Heywood, Hawkeridge and Chapmanslade, for a donation (01373 859669). The Four Villages Link Scheme covers Edington, Erlestoke, Bratton and Coulston (07852 256939).
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Hospice care.** Dorothy House gives free hospice care, including Hospice at Home, in parts of Wiltshire, depending on the GP practice, and accepts self-referrals (0345 0130 555).
- **Advice.** Age UK Wiltshire's free advice line is 0808 196 24 24 (weekdays, 10am to 2pm).

USEFUL LOCAL CONTACTS

Useful contacts in Westbury

The council, NHS teams, hospitals and local services you are most likely to need in Westbury, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Westbury is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Westbury it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Westbury

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, Bath. A&E open 24 hours, all ages (NHS website); its area includes West Wiltshire. Aims to discharge by 10am; Discharge Lounge in Building E6 (leaving hospital information)
- Trowbridge Integrated Care Centre: Minor Injury Unit: At the Trowbridge Integrated Care Centre, Hammersmith Fields, BA14 8LW: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E
- Warminster Community Hospital: The Avenue, Warminster: NHS community inpatient unit for recovery after a hospital stay, plus outpatient clinics, run by HCRG Care Group; visits by appointment; no walk-in urgent care. Not an A&E
- Dorothy House Hospice Care: Winsley: free hospice care in parts of Wiltshire, aligned to the GP practice; inpatient unit, Hospice at Home and community palliative care; self-referral accepted; Clinical Coordination Centre 0345 0130 555

Local support and charities

- Carers Together Wiltshire (Carer Café, Westbury Methodist Church, second Monday of the month, 2pm to 3.30pm): Carers' support (01380 710300)
- Beyond Dementia: Westbury Memory Café, Grassacres Hall (second Wednesday, 4.30pm to 6pm): Dementia support (01225 776481)
- White Horse Day Centre, Grassacres Hall, for over-60s (Thursdays, 10am to 3pm): Day opportunities
- Westbury and District Link Scheme (volunteer drivers): Community transport (01373 859669)
- Four Villages Link Scheme (Edington, Erlestoke, Bratton and Coulston): Community transport (07852 256939)
- Age UK Wiltshire (information and advice): Age UK (0808 196 24 24)
- Healthwatch Wiltshire: Healthwatch: your independent voice on health and care (01225 434218)

Council tax

Council tax in Westbury, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Westbury

Westbury Leigh · Dilton Marsh · Bratton · Edington · Tinhead · Heywood · Hawkeridge · Chapmanslade

YOUR QUESTIONS

Questions about live-in care in Westbury

Who do I call in Westbury to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. Out of hours, ring 0300 456 0100. Wiltshire Council, not Westbury Town Council, arranges adult social care. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A relative who helps can ask Carers Together Wiltshire (01380 710300) for a carer's assessment.

Where is the nearest A&E and minor injuries unit to Westbury?

Westbury has no hospital A&E. The nearest Minor Injury Unit is at the Trowbridge Integrated Care Centre, Hammersmith Fields, open every day from 8am to 8pm (last entry 7.30pm) with no booking needed; it is not an A&E. The Royal United Hospital in Bath, whose area includes west Wiltshire, has an A&E open 24 hours. In a life-threatening emergency, call 999.

Is there a day centre for older people in Westbury?

Yes. The White Horse Day Centre meets at Grassacres Hall every Thursday, 10am to 3pm, for people over 60. For £10, members have a three-course meal, gentle exercise and activities, and the centre also organises outings and shopping trips. Contact details are on the centre's listing in Wiltshire Council's Your care, your support Wiltshire directory.

Is there dementia support in Westbury?

Yes. Beyond Dementia runs a memory café at Grassacres Hall on the second Wednesday of each month, 4.30pm to 6pm, with a speaker or entertainment, and a Music for the Mind singing group at Westbury Leigh Community Hall on Thursdays, 2pm to 3.30pm. Each costs £5, and Beyond Dementia also has a pay-what-you-can scheme. Call 01225 776481. For a diagnosis, start with the GP, who can refer to the NHS memory service.

How much does live-in care cost in Westbury?

Live-in care with Day and Nightcare costs from £1,550 a week in Westbury, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Westbury?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Westbury is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare

- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Trowbridge Hub)
- BSW Community Services: Trowbridge Minor Injury Unit
- NHS BSW ICB: Minor Injury Unit (MIU)
- NHS: Royal United Hospitals Bath, accident and emergency services
- Royal United Hospitals Bath: Annual report 2026
- Royal United Hospitals Bath: Going home
- BSW Community Services: Warminster Community Hospital
- Your care, your support Wiltshire: White Horse Day Centre, Westbury
- Your care, your support Wiltshire: Memory Café, Westbury
- Beyond Dementia: Music for the Mind, Westbury
- Your care, your support Wiltshire: Carer Café, Westbury
- Your care, your support Wiltshire: Chat Cafe, Dilton Marsh
- Dorothy House: Care and services overview
- Dorothy House: Our geography
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- Beyond Dementia: Memory Café, Westbury
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs
- Beyond Dementia: Community groups

Price

From £1,550 a week

Covers

Westbury and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Melksham · Devizes · Pewsey · Salisbury · Tidworth · Trowbridge · Bradford on Avon · Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/westbury/**
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Information, not advice: please check anything important with the organisation named.