LIVE-IN CARE · WARMINSTER, WILTSHIRE AND SWINDON

Live-in care in Warminster

Fully managed live-in care in Warminster and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest A&Es and minor injury unit, and local help with dementia, carers, company, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Warminster, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Warminster

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Warminster

Day and Nightcare provides fully managed live-in care in Warminster and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Warminster

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its west Wiltshire reablement team, based at County Hall in Trowbridge, covers Warminster, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Warminster

- **Minor injuries:** Warminster has no minor injury unit. The nearest in Wiltshire is at the Trowbridge Integrated Care Centre, open every day, 8am to 8pm (last entry 7.30pm), with no booking needed; X-ray is on weekdays, 8.30am to 4pm, only. It is not an A&E.
- **A&E:** the Royal United Hospital (RUH) in Bath and Salisbury District Hospital, both open 24 hours.

The RUH plans discharge from admission and aims to get people home by 10am, with a Discharge Lounge in Building E6; families are asked to arrange transport home. Salisbury's Discharge Lounge, on Breamore Ward, opens Monday to Friday, 8.30am to 5pm.

Warminster Community Hospital on The Avenue is one of the NHS community inpatient units run by HCRG Care Group, where people can recover with nursing and therapy before going home (0300 247 0200). Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Warminster

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Living with dementia.** Beyond Dementia's Old Silk Works on Beech Avenue is its largest day club, open Monday to Friday, 9.45am to 3.45pm, with space for 13 members a day. Its memory café meets at Christ Church, Weymouth Street, on the first and third Tuesday, 2pm to 3.30pm (£5), with Music for the Mind and Movement for the Mind there on the second and fourth Tuesdays, and an art group meets at Lakeside Community Centre on the first and third Wednesday (£6). Call 01225 776481, and see live-in dementia care.
- **For carers.** A free Carer Café meets at Henford House, Lower Marsh Road, on the third Monday of the month, 10.30am to noon (01380 710300).

- **Company and music.** Golden-Oldies holds monthly sing-along sessions in Warminster for older people who may feel lonely, for a £3 donation (01761 470006).
- **Getting about.** The Warminster and District Link Scheme (07447 572789), Wiltshire Connect (01225 712900) and Warminster Shopmobility (01985 218548).
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Hospice care and bereavement.** Dorothy House gives free hospice care, including Hospice at Home, in parts of Wiltshire, depending on the GP practice, and accepts self-referrals (0345 0130 555). Its Bereavement Help Point, open to anyone, meets at the Athenaeum Centre on the second and fourth Friday mornings, from 10am.
- **Advice.** Age UK Wiltshire's free advice line is 0808 196 24 24 (weekdays, 10am to 2pm).

USEFUL LOCAL CONTACTS

Useful contacts in Warminster

The council, NHS teams, hospitals and local services you are most likely to need in Warminster, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Warminster is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Warminster it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Warminster

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, Bath. A&E open 24 hours, all ages (NHS website); its area includes West Wiltshire. Aims to discharge by 10am; Discharge Lounge in Building E6 (leaving hospital information)
- Salisbury District Hospital: Odstock Road, Salisbury SP2 8BJ. A&E open 24 hours, all ages; Discharge Lounge on Breamore Ward, Monday to Friday 8.30am to 5pm (leaving hospital information)
- Warminster Community Hospital: The Avenue, BA12 8QS: inpatient, outpatient and community health services, run by HCRG Care Group (0300 247 0200); visits by appointment only; no walk-in urgent care. Not an A&E
- Trowbridge Integrated Care Centre: Minor Injury Unit: Nearest Wiltshire unit, at the Trowbridge Integrated Care Centre, Hammersmith Fields: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E
- Dorothy House Hospice Care: Winsley: free hospice care in parts of Wiltshire, aligned to the GP practice; inpatient unit, Hospice at Home and community palliative care; self-referral accepted; Clinical Coordination Centre 0345 0130 555. Bereavement Help Point at the Athenaeum Centre, Warminster, 2nd and 4th Friday from 10am

Local support and charities

- Carers Together Wiltshire (Carer Café, Henford House, Lower Marsh Road, third Monday of the month, 10.30am to 12 noon): Carers' support (01380 710300)
- Avon and Wiltshire Mental Health Partnership: Memory Service, Shearwater Lodge, 1 The Avenue: Dementia support (01380 731298)
- Beyond Dementia: Old Silk Works day club, Beech Avenue (Monday to Friday, 9.45am to 3.45pm): Dementia support (01225 776481)
- Beyond Dementia: Warminster Memory Café, Christ Church, Weymouth Street (first and third Tuesday, 2pm to 3.30pm): Dementia support (01225 776481)
- Warminster and District Link Scheme (volunteer drivers): Community transport (07447 572789)
- Warminster Shopmobility: Community transport (01985 218548)
- Age UK Wiltshire (information and advice): Age UK (0808 196 24 24)
- Healthwatch Wiltshire: Healthwatch: your independent voice on health and care (01225 434218)

Council tax

Council tax in Warminster, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Warminster

Sutton Veny · Heytesbury · Codford · Corsley · Chapmanslade · Crockerton · Horningsham · Longbridge Deverill · Upton Scudamore · Bishopstrow · Chitterne

YOUR QUESTIONS

Questions about live-in care in Warminster

Who do I call in Warminster to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. Out of hours, ring 0300 456 0100. Wiltshire Council, not Warminster Town Council, arranges adult social care. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A family carer can ask Carers Together Wiltshire (01380 710300) for a carer's assessment.

Does Warminster Community Hospital have an A&E or minor injuries unit?

No. Warminster Community Hospital on The Avenue provides inpatient, outpatient and community health services, with visits by appointment, and it has no minor injury unit. The nearest Minor Injury Unit in Wiltshire is at the Trowbridge Integrated Care Centre, open every day from 8am to 8pm (last entry 7.30pm). The nearest A&Es are at the Royal United Hospital in Bath and Salisbury District Hospital, both open 24 hours.

Where are memory problems assessed for people in Warminster?

Start with the GP, who can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership. One of its North Wiltshire bases is at Shearwater Lodge, 1 The Avenue, Warminster, and the team's number is 01380 731298. Beyond Dementia (01225 776481) offers a free dementia adviser for Warminster and south-west Wiltshire, the Old Silk Works day club and a memory café at Christ Church.

How do people in the villages around Warminster get into town?

The Warminster and District Link Scheme (07447 572789) has volunteer drivers covering villages including Bishopstrow, Corsley, Heytesbury, Horningsham, Sutton Veny, Codford, Chitterne and parts of the Deverills, Chapmanslade and Upton Scudamore. Drivers use their own cars, and passengers are asked for a donation. Wiltshire Connect's bookable bus serves the rural area around Warminster and Mere (helpline 01225 712900, weekdays 9am to 5pm). In town, Warminster Shopmobility is on 01985 218548.

How much does live-in care cost in Warminster?

Live-in care with Day and Nightcare costs from £1,550 a week in Warminster, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Warminster?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Warminster is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Trowbridge Hub)
- BSW Community Services: Warminster Community Hospital
- BSW Community Services: Trowbridge Minor Injury Unit
- NHS BSW ICB: Minor Injury Unit (MIU)

- NHS: Royal United Hospitals Bath, accident and emergency services
- NHS: Salisbury District Hospital, accident and emergency services
- Royal United Hospitals Bath: Going home
- Salisbury District Hospital: Discharge Lounge
- Your care, your support Wiltshire: Old Silk Works, Warminster
- Your care, your support Wiltshire: Memory Café, Warminster
- Beyond Dementia: Music for the Mind, Warminster
- Beyond Dementia: Movement for the Mind, Warminster
- Beyond Dementia: Art group, Warminster
- Beyond Dementia: Dementia advisers
- Your care, your support Wiltshire: Carer Café, Warminster
- Your care, your support Wiltshire: Golden-Oldies Charity (Goldies)
- Wiltshire Connect
- Dorothy House: Care and services overview
- Dorothy House: Our geography
- Dorothy House: Community map
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs
- BSW Community Health: Community Inpatient Units

Price

From £1,550 a week

Covers

Warminster and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Melksham · Devizes · Pewsey · Salisbury · Tidworth · Trowbridge · Bradford on Avon · Westbury

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/warminster/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.