LIVE-IN CARE · TROWBRIDGE, WILTSHIRE AND SWINDON

Live-in care in Trowbridge

Fully managed live-in care in Trowbridge and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the minor injury unit at the Trowbridge Integrated Care Centre and the nearest A&E, and local help with dementia, day care, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Trowbridge, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Trowbridge

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Trowbridge

Day and Nightcare provides fully managed live-in care in Trowbridge and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Trowbridge

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent. The council's information officers can first advise on the options; if an assessment is needed, the details go to a reablement or adult care team, and you are sent a copy of the assessment, saying whether your relative is eligible.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its west Wiltshire reablement team is based at County Hall in Trowbridge, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109 (Monday to Friday, 9am to 5pm). Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit

- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)
- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Trowbridge

- **Minor injuries:** the Minor Injury Unit at the Trowbridge Integrated Care Centre, Hammersmith Fields, is open every day, 8am to 8pm (last entry 7.30pm), with no booking needed; X-ray is on weekdays, 8.30am to 4pm, only. It treats injuries, not illnesses, and cannot see babies under one. It is not an A&E.
- **A&E:** the nearest is the Royal United Hospital (RUH) in Bath, open 24 hours.

The RUH aims to get people home by 10am, and families are expected to arrange transport home, as hospital transport is only for exceptional cases with a clinical need (see the Wiltshire and Swindon guide).

If your relative needs time to recover before going home, NHS community inpatient units run by HCRG Care Group include Warminster and Chippenham community hospitals (0300 247 0200). Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Trowbridge

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Living with dementia.** The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership, whose North Wiltshire team is in Devizes and Warminster (01380 731298). Beyond Dementia (01225 776481) runs the Mill Street Club in the questions below, Music for the Mind there on Mondays, 2.15pm to 3.45pm (£5), and Community Arts fortnightly on Thursdays at St John's Communications Centre, Upper Studley (£6). See live-in dementia care.

- **Day centres.** St John's Honeypot Day Centre, for older or socially isolated people, meets at Upper Studley Baptist Church Hall, 187 Frome Road, on Mondays (not bank holidays), 11am to 4pm, with lunch at midday (01225 751218). Maple Grove Community Day Centre welcomes over-60s on Wednesdays, 10.30am to 3.30pm.
- **For carers.** A free Carer Café meets at St John's Parish Centre, 2 Wingfield Road, on the third Monday of the month, 2pm to 3.30pm (01380 710300).
- **Getting about.** The Trowbridge Area Link Scheme's volunteer drivers cover the town and villages including Hilperton, Southwick, North Bradley, Staverton, Steeple Ashton, West Ashton and Keevil, for a donation (07969 347042). Its community minibus takes older and disabled people to lunch clubs and day centres in Trowbridge, including Honeypot and Maple Grove; it is wheelchair accessible and costs £5, or is free with a bus pass (07474 111660).
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Hospice care and bereavement.** Dorothy House gives free hospice care, including Hospice at Home, in parts of Wiltshire, depending on the GP practice, and accepts self-referrals (0345 0130 555). Its Bereavement Help Point, open to anyone, meets at Emmanuel's Yard on the second and fourth Friday, 12.30pm to 2.30pm.
- **Advice.** Age UK Wiltshire's free advice line is 0808 196 24 24 (weekdays, 10am to 2pm).

USEFUL LOCAL CONTACTS

Useful contacts in Trowbridge

The council, NHS teams, hospitals and local services you are most likely to need in Trowbridge, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Trowbridge is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Trowbridge it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Trowbridge

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, Bath. A&E open 24 hours, all ages (NHS website). Its area includes West Wiltshire. Aims to discharge by 10am; Discharge Lounge in Building E6 (leaving hospital information)
- Trowbridge Integrated Care Centre: Minor Injury Unit: At the Trowbridge Integrated Care Centre, Hammersmith Fields, BA14 8LW: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E. The centre replaced Trowbridge Community Hospital in early 2026
- Warminster Community Hospital: The Avenue, Warminster: NHS community inpatient unit for recovery after a hospital stay, run by HCRG Care Group (0300 247 0200); visits by appointment. Not an A&E
- Dorothy House Hospice Care: Winsley: free hospice care in parts of Wiltshire, aligned to the GP practice; 10-bed inpatient unit, Hospice at Home and nurse specialists; self-referral accepted; Clinical Coordination Centre 0345 0130 555. Bereavement Help Point at Emmanuel's Yard, Trowbridge, 2nd and 4th Friday

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Local support and charities

- Carers Together Wiltshire (Carer Café, St John's Parish Centre, Wingfield Road, third Monday of the month, 2pm to 3.30pm): Carers' support (01380 710300)
- Beyond Dementia: Mill Street Club, 3 Mill Street (Tuesday to Friday, 9.45am to 3.45pm): Dementia support (01225 776481)
- St John's Honeypot Day Centre, Upper Studley (Mondays, 11am to 4pm): Day opportunities (01225 751218)
- Maple Grove Community Day Centre, for over-60s (Wednesdays, 10.30am to 3.30pm): Day opportunities
- Trowbridge Area Link Scheme (volunteer drivers): Community transport (07969 347042)
- Age UK Wiltshire (information and advice): Age UK (0808 196 24 24)
- Healthwatch Wiltshire: Healthwatch: your independent voice on health and care (01225 434218)

Council tax

Council tax in Trowbridge, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Trowbridge

Hilperton · Hilperton Marsh · Southwick · North Bradley · West Ashton · Staverton · Steeple Ashton · Keevil · Studley Green

YOUR QUESTIONS

Questions about live-in care in Trowbridge

Who do I call in Trowbridge to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. In the evenings or at weekends, the number is 0300 456 0100. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A family member who helps can ask Carers Together Wiltshire (01380 710300) for their own carer's assessment.

Is there an A&E in Trowbridge?

No. The Minor Injury Unit at the Trowbridge Integrated Care Centre, Hammersmith Fields, is open every day from 8am to 8pm (last entry 7.30pm) with no booking needed, for injuries that are not life-threatening; X-ray runs on weekdays from 8.30am to 4pm. The centre replaced the old Trowbridge Community Hospital in early 2026. The nearest A&E is at the Royal United Hospital in Bath, open 24 hours. In a life-threatening emergency, call 999; for advice, call 111.

Is there a day centre in Trowbridge for someone with dementia?

Yes. Beyond Dementia's Mill Street Club at 3 Mill Street is an activity-based social club for people living with dementia, open Tuesday to Friday, 9.45am to 3.45pm, with transport provided so that people from rural areas can attend. It gives long-term support as dementia develops. Call Beyond Dementia on 01225 776481 to ask about a place.

How much does live-in care cost in Trowbridge?

Live-in care with Day and Nightcare costs from £1,550 a week in Trowbridge, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Trowbridge?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Trowbridge is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need

- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Trowbridge Hub)
- BSW Community Services: Trowbridge Minor Injury Unit
- BSW Community Services: Trowbridge Integrated Care Centre
- NHS BSW ICB: Minor Injury Unit (MIU)
- NHS: Royal United Hospitals Bath, accident and emergency services
- Royal United Hospitals Bath: Going home
- BSW Community Services: Community inpatient units
- Your care, your support Wiltshire: Mill Street Club, Trowbridge
- Beyond Dementia: Music for the Mind, Trowbridge
- Beyond Dementia: Community Arts, Trowbridge
- Your care, your support Wiltshire: St John's Honeypot Day Centre
- Your care, your support Wiltshire: Maple Grove Community Day Centre
- Your care, your support Wiltshire: Carer Café, Trowbridge
- Dorothy House: Care and services overview
- Dorothy House: Our geography
- Dorothy House: Community map
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs
- Your care, your support Wiltshire: Trowbridge Link Community Minibus

Price

From £1,550 a week

Covers

Trowbridge and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Melksham · Devizes · Pewsey · Salisbury · Tidworth · Bradford on Avon · Westbury · Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/trowbridge/**
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Information, not advice: please check anything important with the organisation named.