LIVE-IN CARE · TIDWORTH, WILTSHIRE AND SWINDON

Live-in care in Tidworth

Fully managed live-in care in Tidworth, Ludgershall and the villages around them from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest A&E and minor injuries unit, and local help with carers, company, memory and transport.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Tidworth, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Tidworth

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Tidworth

Day and Nightcare provides fully managed live-in care in Tidworth, Ludgershall and the villages around them, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Tidworth

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its south Wiltshire reablement team, based at Bourne Hill in Salisbury, lists Tidworth among the places it covers, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Tidworth

- **Minor injuries:** Andover War Memorial Hospital, Charlton Road, has a Minor Injuries Unit led by emergency nurse and paramedic practitioners. Book through NHS 111, online or by phone; walk-ins are accepted, but booked appointments take priority. Walk-in hours are 8.15am to 4pm on weekdays, and appointments run until 6pm. It does not see illnesses and is not an A&E.
- **A&E:** Salisbury District Hospital, Odstock Road, is open 24 hours. Call 999 in an emergency.

Salisbury District Hospital's Discharge Lounge on Breamore Ward is open Monday to Friday, 8.30am to 5pm. Ask early who will collect your relative and how long the journey home will take. The Andover site also has inpatient rehabilitation and the Countess of Brecknock Hospice, with six beds.

Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Tidworth

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **For carers.** Carers Together Wiltshire holds a free Carer Café at Ezra's Diner in Tidworth Civic Centre on the second Wednesday of the month, 2pm to 4pm, alongside the Fitness and Friendship Club; you can bring the person you care for (01380 710300).
- **Company.** The Tidworth Over 60s Group meets at the Civic Centre on the first Wednesday of the month, 2pm to 4pm (01980 843341). Age UK Wiltshire's Fitness and Friendship Club, a social club for older people with gentle exercise, meets there on alternate Tuesdays, 2pm to 4pm. Friends of Ludgershall runs activities for older people at Ludgershall Memorial Hall on Thursdays, 10.30am to 3pm.

- **Memory worries.** The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership, which has teams in Salisbury (01722 820380) and in Devizes and Warminster (01380 731298). Beyond Dementia (01225 776481) runs Movement for the Mind at St James' Church Hall, Ludgershall, on the second and fourth Wednesday, 11am to 12.30pm (£5). See live-in dementia care.
- **Getting about.** Volunteer drivers from the Ludgershall Link Scheme (07717 627462) and the Collingbournes, Chute and Everleigh Link Scheme (01264 850807) take people to appointments.
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Advice.** Age UK Wiltshire's free information and advice line is 0808 196 24 24 (weekdays, 10am to 2pm).

USEFUL LOCAL CONTACTS

Useful contacts in Tidworth

The council, NHS teams, hospitals and local services you are most likely to need in Tidworth, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Tidworth is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Tidworth it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Tidworth

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Salisbury District Hospital: Odstock Road, Salisbury SP2 8BJ. A&E open 24 hours, all ages; Discharge Lounge on Breamore Ward, Monday to Friday 8.30am to 5pm (leaving hospital information)
- Andover War Memorial Hospital Minor Injuries Unit (Hampshire Hospitals): Charlton Road, Andover SP10 3LB. Minor Injuries Unit led by emergency nurse and paramedic practitioners: book through NHS 111 (online or phone); walk-ins accepted, but booked appointments take priority. Walk-in 8.15am to 4pm, Monday to Friday (including bank holidays); appointments 8.15am to 6pm. Does not see illnesses. Not an A&E
- Countess of Brecknock Hospice: On the Andover War Memorial Hospital site: six inpatient beds, day care and a base for Macmillan nurses

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Local support and charities

- Carers Together Wiltshire (Carer Café, Tidworth Civic Centre, second Wednesday of the month, 2pm to 4pm): Carers' support (01380 710300)
- Beyond Dementia: Movement for the Mind, Ludgershall (second and fourth Wednesday, 11am to 12.30pm): Dementia support (01225 776481)
- Age UK Wiltshire: Fitness and Friendship Club, Tidworth Civic Centre (fortnightly Tuesdays): Age UK (0808 196 2424)
- Tidworth Over 60s Group, Tidworth Civic Centre (first Wednesday of the month, 2pm to 4pm): Community support (01980 843341)
- Ludgershall Link Scheme (volunteer drivers for Ludgershall and Tidworth): Community transport (07717 627462)
- Collingbournes, Chute and Everleigh Link Scheme: Community transport (01264 850807)
- Healthwatch Wiltshire: Healthwatch: your independent voice on health and care (01225 434218)

Council tax

Council tax in Tidworth, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Tidworth

Ludgershall | Collingbourne Ducis | Collingbourne Kingston | Everleigh | Chute | Lower Chute | Upper Chute | Netheravon | Enford

YOUR QUESTIONS

Questions about live-in care in Tidworth

Who do I call in Tidworth to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. Out of hours, ring 0300 456 0100. Wiltshire Council, not Tidworth Town Council, arranges adult social care. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A relative who helps can ask Carers Together Wiltshire (01380 710300) for a carer's assessment.

Where is the nearest A&E to Tidworth?

Tidworth has no hospital of its own. The nearest A&E is the Emergency Department at Salisbury District Hospital, Odstock Road, open 24 hours. For minor injuries, Andover War Memorial Hospital, across the Hampshire border, has a Minor Injuries Unit, which is not an A&E: book through NHS 111 first, because booked appointments take priority over walk-ins. In a life-threatening emergency, call 999.

Where can older people in Tidworth and Ludgershall meet others?

Yes. Tidworth Civic Centre on Wylye Road hosts the Tidworth Over 60s Group on the first Wednesday of the month (2pm to 4pm, 01980 843341) and Age UK Wiltshire's Fitness and Friendship Club on alternate Tuesday afternoons (£6, first session free, 0808 196 2424). Friends of Ludgershall runs activities for older people at Ludgershall Memorial Hall on Thursdays, and Beyond Dementia runs Movement for the Mind at St James' Church Hall in Ludgershall twice a month.

How do older people in the villages around Tidworth get to appointments?

Volunteer Link Schemes help. The Ludgershall Link Scheme covers Ludgershall and Tidworth (07717 627462); the Collingbournes, Chute and Everleigh Link Scheme covers those villages (01264 850807); and the Durrington and District Link Scheme includes Netheravon and Enford (07484 533559). Volunteer drivers use their own cars, and passengers are asked for a donation. Kennet Community Transport runs a wheelchair-accessible minibus for older and disabled people that covers Tidworth and Ludgershall (07581 743132).

How much does live-in care cost in Tidworth?

Live-in care with Day and Nightcare costs from £1,550 a week in Tidworth, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Tidworth?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Tidworth is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Salisbury District Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home

- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Sarum Hub)
- Hampshire Hospitals NHS Foundation Trust: Andover War Memorial Hospital
- Hampshire Hospitals NHS Foundation Trust: Andover Minor Injuries Unit
- Salisbury NHS Foundation Trust: Our hospital is busy, choose the right service for you
- NHS: Salisbury District Hospital, accident and emergency services
- Salisbury District Hospital: Discharge Lounge
- Your care, your support Wiltshire: Carer Café, Tidworth
- Your care, your support Wiltshire: Fitness and Friendship Club, Tidworth
- Your care, your support Wiltshire: Tidworth Over 60s Group
- Your care, your support Wiltshire: Friends of Ludgershall
- Beyond Dementia: Movement for the Mind, Ludgershall
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs

Price
From £1,550 a week

Covers
Tidworth and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon | Swindon | Royal Wootton Bassett | Wroughton | Cricklade | Malmesbury | Marlborough | Chippenham | Calne | Corsham

Melksham | Devizes | Pewsey | Salisbury | Trowbridge | Bradford on Avon | Westbury | Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.