LIVE-IN CARE · SALISBURY, WILTSHIRE AND SWINDON

Live-in care in Salisbury

Fully managed live-in care in Salisbury and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the walk-in centre and A&E, discharge from Salisbury District Hospital, and local help with memory, day care, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Salisbury, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Salisbury

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Salisbury

Day and Nightcare provides fully managed live-in care in Salisbury and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Salisbury

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its south Wiltshire reablement team, based at Bourne Hill, works across Salisbury, Wilton and Downton, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Salisbury

- **Walk-in centre:** the Salisbury Walk-in Centre, Millstream Medical Centre, Avon Approach, is open on weekdays from 6.30pm to 10pm and at weekends and bank holidays from 8am to 8pm, for urgent problems that are not life-threatening, such as broken bones, burns or wounds. It is not an A&E.
- **A&E:** Salisbury District Hospital, Odstock Road, is open 24 hours. Call 999 in an emergency, or NHS 111 for advice.

When someone is ready to go home, they may wait in the hospital's Discharge Lounge on Breamore Ward, open Monday to Friday, 8.30am to 5pm. Ask the ward early who will collect your relative, and when.

Back home, the council's Wiltshire Support at Home service gives short-term care after a hospital discharge, with a base at Bourne Hill. It takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward or the hospital social worker about it.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Salisbury

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to the NHS memory service at Fountain Way (01722 820380). Beyond Dementia (01225 776481) runs the Scots Lane day club, Tuesday to Friday, 9.45am to 3.45pm, and the Harnham Memory Café at St George's Hall on Thursdays, 10.30am to noon, taking turns with music and movement sessions (£5, or pay what you can). See live-in dementia care.

- **Day centres.** The Jo Benson Day Centre on Christie Miller Road offers activities and company for older people and adults with a range of needs, including dementia, Monday to Thursday, 9am to 3pm, and is wheelchair accessible (01722 337175). Harnham Day Centre offers company and lunch on Mondays and Thursdays, 10am to 3pm, for £10 (£3.50 without lunch), though it cannot take wheelchair users or people with dementia.
- **For carers.** A free Carer Café meets at the White Hart Hotel on St John Street on the third Tuesday of the month, 2pm to 3.30pm (01380 710300).
- **Getting about.** Community Transport South Wiltshire's volunteer car scheme (01722 410123) and shopper minibuses (01722 414566) help people who find buses hard.
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **End of life.** Salisbury Hospice, beside the hospital, has ten inpatient beds, a community palliative care team, day care and bereavement support (01722 425113). In March 2026 the hospital trust said its specialist palliative care service is secured for the next five years.
- **Advice.** Age UK Wiltshire's free advice line is 0808 196 24 24 (weekdays, 10am to 2pm), and its shop at 44 Catherine Street has an information point.

USEFUL LOCAL CONTACTS

Useful contacts in Salisbury

The council, NHS teams, hospitals and local services you are most likely to need in Salisbury, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Salisbury is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Salisbury it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Salisbury

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Salisbury District Hospital: Odstock Road, Salisbury SP2 8BJ. A&E open 24 hours, all ages; Discharge Lounge on Breamore Ward, Monday to Friday 8.30am to 5pm (leaving hospital information)
- Salisbury Walk-in Centre: Millstream Medical Centre, Avon Approach, SP1 3SL: walk in, weekdays 6.30pm to 10pm, weekends and bank holidays 8am to 8pm, for urgent problems that are not life-threatening such as broken bones, burns or wounds (tel 01722 331191). Not an A&E
- Salisbury Hospice: On the southern edge of the hospital site: ten inpatient beds, community palliative care team, hospital support team, day care and bereavement service (direct line 01722 425113); specialist palliative care service secured for five years (trust, March 2026)

Local support and charities

- Carers Together Wiltshire (Carer Café, White Hart Hotel, third Tuesday of the month, 2pm to 3.30pm): Carers' support (01380 710300)
- Avon and Wiltshire Mental Health Partnership: South Wiltshire Memory Service, Fountain Way: Dementia support (01722 820380)
- Beyond Dementia: Scots Lane day club (Tuesday to Friday) and Harnham Memory Café (Thursdays): Dementia support (01225 776481)
- The Jo Benson Day Centre, Christie Miller Road (Monday to Thursday, 9am to 3pm): Day opportunities (01722 337175)
- Community Transport South Wiltshire (car scheme): Community transport (01722 410123)
- Age UK Wiltshire (information and advice): Age UK (0808 196 24 24)
- Healthwatch Wiltshire: Healthwatch: your independent voice on health and care (01225 434218)

Council tax

Council tax in Salisbury, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Salisbury

Wilton · Laverstock · Old Sarum · Harnham · Bemerton Heath · Alderbury · Britford · Odstock · Downton · Coombe Bissett · The Winterbournes · Great Wishford

YOUR QUESTIONS

Questions about live-in care in Salisbury

Who do I call in Salisbury to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. Out of hours, the number is 0300 456 0100. Wiltshire Council runs adult social care for the whole city. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A relative who helps can ask Carers Together Wiltshire (01380 710300) for a carer's assessment of their own.

Where can I take a minor injury in Salisbury in the evening or at the weekend?

The Salisbury Walk-in Centre at Millstream Medical Centre, Avon Approach, is open on weekdays from 6.30pm to 10pm, and at weekends and on bank holidays from 8am to 8pm (01722 331191). Salisbury NHS Foundation Trust says it helps with urgent problems that are not life-threatening, such as broken bones, burns or wounds; it is not an A&E. The Emergency Department at Salisbury District Hospital is open 24 hours for serious emergencies; in a life-threatening emergency, call 999.

Where are memory problems assessed for people in Salisbury?

Start with the GP, who can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership. Its South Wiltshire team is based at Heathwood, Fountain Way Hospital, Salisbury (01722 820380). Alongside the NHS, Beyond Dementia (01225 776481) runs free dementia advisers, the Scots Lane day club from Tuesday to Friday and a memory café in Harnham on Thursday mornings.

Is there transport in Salisbury for people who cannot use the bus?

Yes. Community Transport South Wiltshire runs a volunteer car scheme across the city on weekdays for older people and people with mobility problems (01722 410123), and door-to-door shopper minibuses to supermarkets in Salisbury and Amesbury (01722 414566). Its phone lines are staffed Monday to Friday, 9am to noon, with a 24-hour answerphone. Many surrounding villages have their own volunteer Link Scheme, listed in Community First's transport directory.

How much does live-in care cost in Salisbury?

Live-in care with Day and Nightcare costs from £1,550 a week in Salisbury, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Salisbury?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Salisbury is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Salisbury District Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home

- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Sarum Hub)
- Salisbury Walk-in Centre: Contact
- Salisbury NHS Foundation Trust: Our hospital is busy, choose the right service for you
- NHS: Salisbury District Hospital, accident and emergency services
- Salisbury District Hospital: Discharge Lounge
- Your care, your support Wiltshire: Scots Lane, Salisbury (Beyond Dementia)
- Your care, your support Wiltshire: Memory Café, Salisbury (Harnham)
- Beyond Dementia: Dementia advisers
- Your care, your support Wiltshire: The Jo Benson Day Centre, Salisbury
- Your care, your support Wiltshire: Harnham Day Centre, Salisbury
- Your care, your support Wiltshire: Carer Café, Salisbury
- Community First: Community transport directory
- Salisbury NHS Foundation Trust: Salisbury Hospice
- Salisbury NHS Foundation Trust: Funding for palliative care service extended five years
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- Your care, your support Wiltshire: Age UK charity shops with information points
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs

Price

From £1,550 a week

Covers

Salisbury and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Melksham · Devizes · Pewsey · Tidworth · Trowbridge · Bradford on Avon · Westbury · Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/salisbury/**
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Information, not advice: please check anything important with the organisation named.