LIVE-IN CARE · PEWSEY, WILTSHIRE AND SWINDON

Live-in care in Pewsey

Fully managed live-in care in Pewsey and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest A&Es and urgent care, and local help with carers, memory, company, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Pewsey, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Pewsey

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Pewsey

Day and Nightcare provides fully managed live-in care in Pewsey and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Pewsey

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its north and east Wiltshire reablement team is based at Monkton Park, Chippenham, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Pewsey

- **A&E:** the nearest are at the Great Western Hospital in Swindon and Salisbury District Hospital, both open 24 hours.
- **Urgent treatment:** at the Great Western, walk-in patients enter through the Urgent Treatment Centre at the west entrance, open 7am to 10pm, where a clinical navigator directs them; outside those hours, use the out-of-hours entrance beside it. The nearest minor injury unit is at Chippenham Community Hospital, open every day, 8am to 8pm (last entry 7.30pm). It is not an A&E.

The Great Western aims to discharge people by midday, via its Discharge Lounge, and asks families to arrange transport, clothes, heating, food and keys. At Salisbury District Hospital, the Discharge Lounge on Breamore Ward is open Monday to Friday, 8.30am to 5pm.

Some people need more time before going home. Savernake Community Hospital, on London Road just outside Marlborough, has NHS general medical inpatient beds, run by HCRG Care Group. Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Pewsey

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Carers Together Wiltshire's free Carer Café meets at the Wesley Hall, Pewsey Methodist Church, North Street, on the first Tuesday of the month, 10.30am to noon (01380 710300).

- **Memory worries.** The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership (North Wiltshire team, 01380 731298). Mugs & Memories, a memory café for over-55s with memory worries and their carers, meets at Pewsey Heritage Centre on the first Wednesday, 9.45am to 11.45am, with no need to book (07802 444022). Beyond Dementia's art group meets at the Bouverie Hall on Wednesdays, 10am to noon (£6), and family carers are encouraged to join in (01225 776481). See live-in dementia care.
- **Company.** Positive Community Action (01672 487022) runs a friendship café at the Wesley Hall on Saturdays, 10am to noon, as well as telephone befriending and community meals.
- **Getting about.** The Pewsey & District Link Scheme (07899 484561) and the Upavon, Rushall and Charlton Link Scheme (07501 004349) have volunteer drivers; Wiltshire Connect (01225 712900) is the bookable bus.
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Advice and end of life.** Age UK Wiltshire's free advice line is 0808 196 24 24 (weekdays, 10am to 2pm). Prospect Hospice gives free care to adults in their last year of life in Swindon, Marlborough and north-east Wiltshire; call 01793 816124 to check whether your relative's address is in its area.

USEFUL LOCAL CONTACTS

Useful contacts in Pewsey

The council, NHS teams, hospitals and local services you are most likely to need in Pewsey, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Pewsey is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Pewsey it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Pewsey

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Great Western Hospital, Swindon: Marlborough Road, Swindon SN3 6BB. A&E open 24 hours; walk-ins enter through the Urgent Treatment Centre at the west entrance (7am to 10pm) or, outside those hours, the out-of-hours entrance beside it (leaving hospital information)
- Salisbury District Hospital: Odstock Road, Salisbury SP2 8BJ. A&E open 24 hours, all ages; Discharge Lounge on Breamore Ward, Monday to Friday 8.30am to 5pm (leaving hospital information)
- Savernake Community Hospital, Marlborough: London Road, just outside Marlborough: NHS general medical inpatient beds and outpatient clinics, run by HCRG Care Group; visits by appointment. Not an A&E

Local support and charities

- Carers Together Wiltshire (Carer Café at the Wesley Hall, first Tuesday, 10.30am to noon): Carers' support (01380 710300)
- Beyond Dementia: Pewsey Art Group (Wednesdays, Bouverie Hall): Dementia support (01225 776481)
- Mugs & Memories memory café (first Wednesday, Pewsey Heritage Centre): Dementia support (07802 444022)
- Positive Community Action (friendship café, telephone befriending, community meals): Befriending (01672 487022)
- Pewsey & District Link Scheme (volunteer car scheme): Community transport (07899 484561)
- Wiltshire Connect on-demand bus (Devizes & Pewsey Vale): Community transport (01225 712900)
- Prospect Hospice: Hospice (01793 816124)
- Age UK Wiltshire: Age UK (0808 196 24 24)

Council tax

Council tax in Pewsey, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Pewsey

Burbage · Easton Royal · Milton Lilbourne · Wootton Rivers · Oare · Wilcot · Manningford · Woodborough · Alton Barnes · Huish · North Newnton · Upavon

YOUR QUESTIONS

Questions about live-in care in Pewsey

Who do I call in Pewsey to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. In the evenings or at weekends, the number is 0300 456 0100. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A family member who helps can ask Carers Together Wiltshire (01380 710300) for their own carer's assessment.

Which hospital will someone from Pewsey go to?

Pewsey has no hospital of its own. The nearest A&Es are at the Great Western Hospital in Swindon and Salisbury District Hospital, both open 24 hours. At the Great Western, walk-in patients enter through the Urgent Treatment Centre at the west entrance, open 7am to 10pm, or the out-of-hours entrance beside it. After a hospital stay, some people recover at Savernake Community Hospital near Marlborough. If you are unsure where to go, call 111; in an emergency, call 999.

How can an older person in and around Pewsey get about without a car?

Call the Pewsey & District Link Scheme on 07899 484561. Its volunteer drivers use their own cars to take people from Pewsey and villages including Burbage, Easton Royal, Milton Lilbourne, Oare, Wilcot and Woodborough to appointments, for a donation. Wiltshire Connect is a bookable bus for the Devizes and Pewsey Vale area, running weekdays 6am to 8pm and Saturdays 8am to 7.30pm (helpline 01225 712900, weekdays 9am to 5pm). Kennet Community Transport (07581 743132) runs a wheelchair-accessible minibus for older and disabled people.

How much does live-in care cost in Pewsey?

Live-in care with Day and Nightcare costs from £1,550 a week in Pewsey, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Pewsey?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Pewsey is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Great Western Hospital, Swindon?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home

- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Chippenham Hub)
- NHS: The Great Western Hospital, accident and emergency services
- NHS: Salisbury District Hospital, accident and emergency services
- Great Western Hospital: Emergency Department and Urgent Treatment Centre
- BSW Community Services: Chippenham Minor Injury Unit
- Great Western Hospital: Leaving hospital
- Salisbury District Hospital: Discharge Lounge
- BSW Community Services: Savernake Community Hospital
- Your care, your support Wiltshire: Carer Café, Pewsey
- Your care, your support Wiltshire: Memory Café, Pewsey (Mugs & Memories)
- Beyond Dementia: Art group, Pewsey
- Your care, your support Wiltshire: Positive Community Action, Pewsey
- Wiltshire Connect
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- Prospect Hospice: Make a referral
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs

Price

From £1,550 a week

Covers

Pewsey and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Melksham · Devizes · Salisbury · Tidworth · Trowbridge · Bradford on Avon · Westbury · Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/pewsey/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.