LIVE-IN CARE · MELKSHAM, WILTSHIRE AND SWINDON

Live-in care in Melksham

Fully managed live-in care in Melksham, Bowerhill, Shaw, Whitley and the villages around them from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest minor injury units and A&E, and local help with carers, memory, day care, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Melksham, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Melksham

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Melksham

Day and Nightcare provides fully managed live-in care in Melksham, Bowerhill and the villages around them, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Melksham

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its west Wiltshire reablement team, based at County Hall in Trowbridge, works across Melksham, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Melksham

- **Minor injuries:** the nearest Minor Injury Units are at the Trowbridge Integrated Care Centre, Hammersmith Fields, and Chippenham Community Hospital, Rowden Hill: both open every day, 8am to 8pm (last entry 7.30pm), with no booking needed, and X-ray on weekdays, 8.30am to 4pm. They treat injuries, not illnesses, cannot see babies under one, and are not A&Es.
- **A&E:** the nearest is the Royal United Hospital (RUH) in Bath, a 24-hour walk-in Emergency Department at Combe Park.

The RUH begins planning discharge on admission and aims to get people home by 10am. Patients waiting for medicines or transport often go to the Discharge Lounge in Building E6, and hospital transport is arranged only in exceptional circumstances, where there is a clinical need, so have a lift lined up.

Some people need rehabilitation first, for example at Chippenham Community Hospital, which has wards for general rehabilitation and for stroke and neurological rehabilitation. Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Melksham

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Carers Together Wiltshire's free Carer Café meets at the Kings Arms Hotel, Market Place, on the first Thursday of the month, 10.30am to noon (01380 710300).
- **Memory worries.** The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership; its North Wiltshire team is on 01380 731298. Beyond Dementia (01225 776481) runs the groups in the questions below. See live-in dementia care.

- **Company.** Besides Rainbow Day Centre and the Queensway Chapel lunch club, Age UK Wiltshire's Fitness and Friendship Club, a social club for older people with gentle exercise, meets fortnightly on Thursdays, 2pm to 4pm, at Bowerhill Village Hall (£6, first session free; 0808 196 2424).
- **Getting about.** The Melksham & District Link Scheme (07979 129052) has volunteer drivers for Melksham, Shaw, Whitley, Beanacre, Forest, Bowerhill, Atworth, Broughton Gifford, Lacock and Semington, for a donation. Melksham Area Community Transport (01225 700319) runs wheelchair-accessible minibuses for older and disabled people. The Seend Link Scheme is on 07532 055560.
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Hospice care.** Dorothy House gives free hospice care, including Hospice at Home, in parts of Wiltshire, depending on the GP practice, and accepts self-referrals (0345 0130 555). It holds a community palliative care clinic in Melksham, booked through the same number.

USEFUL LOCAL CONTACTS

Useful contacts in Melksham

The council, NHS teams, hospitals and local services you are most likely to need in Melksham, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Melksham is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Melksham it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Melksham

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, Bath BA1 3NG. Emergency Department (A&E) open 24 hours, seven days a week, walk-in (leaving hospital information)
- Trowbridge Minor Injury Unit (Trowbridge Integrated Care Centre): At the Trowbridge Integrated Care Centre, Hammersmith Fields, BA14 8LW: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E
- Chippenham Minor Injury Unit: At Chippenham Community Hospital, Rowden Hill, SN15 2AJ: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E
- Chippenham Community Hospital: Rowden Hill, Chippenham: NHS inpatient rehabilitation on Cedar Ward (general) and Mulberry Ward (stroke and neurological), run by HCRG Care Group. Not an A&E

Local support and charities

- Carers Together Wiltshire (Carer Café at the Kings Arms Hotel, first Thursday, 10.30am to noon): Carers' support (01380 710300)
- Beyond Dementia: Movement for the Mind, Melksham (Bowerhill Village Hall): Dementia support (01225 776481)
- Rainbow Day Centre (Mondays, the Riverside Club, Bath Road): Day opportunities
- Age UK Wiltshire (Fitness and Friendship Club, Bowerhill Village Hall): Age UK (0808 196 2424)
- Melksham & District Link Scheme (volunteer car scheme): Community transport (07979 129052)
- Melksham Area Community Transport (accessible minibuses): Community transport (01225 700319)
- Dorothy House Hospice Care: Hospice (0345 0130 555)

Council tax

Council tax in Melksham, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Melksham

Bowerhill · Berryfield · Shaw · Whitley · Beanacre · Forest · Atworth · Broughton Gifford · Holt · Semington · Seend

YOUR QUESTIONS

Questions about live-in care in Melksham

Who do I call in Melksham to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. In the evenings or at weekends, the number is 0300 456 0100. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A family member who helps can ask Carers Together Wiltshire (01380 710300) for their own carer's assessment.

Is there a minor injuries unit in Melksham?

No. The nearest Minor Injury Units are at the Trowbridge Integrated Care Centre on Hammersmith Fields and at Chippenham Community Hospital on Rowden Hill. Both are open every day from 8am to 8pm, with last entry at 7.30pm and no booking needed, for injuries that are not life-threatening; neither is an A&E. The nearest A&E is the Royal United Hospital in Bath, open 24 hours. In a life-threatening emergency, call 999; for advice, call 111.

Is there a day centre for older people in Melksham?

Yes. Rainbow Day Centre meets on Mondays, 9am to 2.30pm, at the Riverside Club on Bath Road, for older people and younger disabled adults, with activities and a chance to practise skills. A session costs £10, plus £4 where transport is provided for people in the Melksham area, including Bowerhill, Shaw, Whitley and Berryfield; other charges of £3 may apply. Contact details are in the council's Your care, your support Wiltshire directory. Queensway Chapel also runs a Tuesday lunch club, 11am to 1pm, with a three-course lunch for £5.

Where can someone with dementia meet others near Melksham?

Beyond Dementia's Movement for the Mind group, gentle exercise, music and fun, meets at Bowerhill Village Hall on Halifax Road on the second and fourth Wednesday, 10.30am to noon (£5). Its Music for the Mind singing group, for people with dementia and their family carers, meets at Seend Village Hall on Wednesdays, 2pm to 3.30pm (£5), and a Community Arts group led by a professional artist meets fortnightly on Fridays at Rowley Place, 10.30am to 12.30pm (£6). For a free dementia adviser, call Beyond Dementia on 01225 776481.

How much does live-in care cost in Melksham?

Live-in care with Day and Nightcare costs from £1,550 a week in Melksham, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Melksham?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Melksham is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home

- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Trowbridge Hub)
- BSW Community Services: Trowbridge Minor Injury Unit
- BSW Community Services: Chippenham Minor Injury Unit
- NHS BSW ICB: Minor Injury Unit (MIU)
- Royal United Hospitals Bath: Emergency Department contact us
- Royal United Hospitals Bath: Going home
- CQC: Chippenham Community Hospital
- Your care, your support Wiltshire: Carer Café, Melksham
- Your care, your support Wiltshire: Rainbow Day Centre, Melksham
- Your care, your support Wiltshire: Lunch Club at Queensway Chapel, Melksham
- Your care, your support Wiltshire: Fitness and Friendship Club, Melksham
- Beyond Dementia: Movement for the Mind, Melksham
- Beyond Dementia: Music for the Mind, Seend
- Beyond Dementia: Community Arts, Melksham
- Dorothy House: Care and services overview
- Dorothy House: Our geography
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs
- Dorothy House: Day services and clinics

Price

From £1,550 a week

Covers

Melksham and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Devizes · Pewsey · Salisbury · Tidworth · Trowbridge · Bradford on Avon · Westbury · Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/melksham/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.