LIVE-IN CARE · DEVIZES, WILTSHIRE AND SWINDON

Live-in care in Devizes

Fully managed live-in care in Devizes and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, what Devizes Health Centre does, the nearest minor injury units and A&Es, and local help with memory, carers, day clubs, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Devizes, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Devizes

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Devizes

Day and Nightcare provides fully managed live-in care in Devizes and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Devizes

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its west Wiltshire reablement team, based at County Hall in Trowbridge, works across Devizes, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Devizes

- **Minor injuries:** Devizes has no minor injury unit. The nearest are at the Trowbridge Integrated Care Centre and Chippenham Community Hospital, both open every day, 8am to 8pm (last entry 7.30pm), with no booking needed and X-ray on weekdays, 8.30am to 4pm. They treat injuries, not illnesses, and are not A&Es.
- **A&E:** the nearest are at the Royal United Hospital (RUH) in Bath and the Great Western Hospital in Swindon, both open 24 hours.
- **Devizes Health Centre**, Marshall Road, is by appointment only. It has outpatient clinics, physiotherapy, podiatry, blood tests and mental health support, and the four Devizes area practices can refer patients for same or next-day care there.

The RUH aims to get people home by 10am and arranges transport only where there is a clinical need; the Great Western aims to discharge by midday (see the Wiltshire and Swindon guide). Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Devizes

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Carers Together Wiltshire's free Carer Café meets at the Bear Hotel, Market Place, on the first Wednesday of the month, 10.30am to noon (01380 710300).
- **Living with dementia.** Beyond Dementia's Sidmouth Street day club is open four days a week. Its Movement for the Mind group meets at the Nursteed Centre on the second and fourth Tuesday, 2pm to 3.30pm (£5). See live-in dementia care.
- **Company.** Age UK Wiltshire's Fitness and Friendship Club, a social club for older people with gentle exercise, meets fortnightly on Wednesdays, 2pm to 4pm, at Nursteed Community Centre (£6, first session free; 0808 196 2424).

- **Getting about.** The Devizes & District Link Scheme (07721 383611) has volunteer drivers for Devizes and villages including All Cannings, Bishops Cannings, Bromham, Potterne, Poulshot, Rowde and Stert, for a donation; Easterton, Market Lavington and Urchfont have their own scheme (01380 812755). Wiltshire Connect's bookable bus serves Devizes and the Pewsey Vale, weekdays 6am to 8pm and Saturdays 8am to 7.30pm; book on its app or online up to seven days ahead (helpline 01225 712900, weekdays 9am to 5pm).
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Hospice care and bereavement.** Dorothy House gives free hospice care, including Hospice at Home, in parts of Wiltshire, depending on the GP practice, and accepts self-referrals (0345 0130 555). Its Bereavement Help Point, open to anyone, meets at the Bear Hotel on the first and third Tuesday, 10.30am to 12.30pm.

USEFUL LOCAL CONTACTS

Useful contacts in Devizes

The council, NHS teams, hospitals and local services you are most likely to need in Devizes, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Devizes is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Devizes it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Devizes

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, Bath BA1 3NG. Emergency Department (A&E) open 24 hours, seven days a week, walk-in (leaving hospital information)
- Great Western Hospital, Swindon: Marlborough Road, Swindon SN3 6BB. A&E open 24 hours; walk-ins enter through the Urgent Treatment Centre at the west entrance (7am to 10pm) or, outside those hours, the out-of-hours entrance beside it (leaving hospital information)
- Devizes Health Centre: Marshall Road: by appointment only, not a walk-in centre; no minor injuries unit or A&E. Patients of the four Devizes area practices can be referred by their practice for same or next-day care; outpatient, physiotherapy, podiatry, blood test and mental health services (provider page: https://bswcommunityservices.co.uk/locations/devizes-integrated-care-centre/)
- Trowbridge Minor Injury Unit (Trowbridge Integrated Care Centre): At the Trowbridge Integrated Care Centre, Hammersmith Fields, BA14 8LW: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E

Local support and charities

- Carers Together Wiltshire (Carer Café at the Bear Hotel, first Wednesday, 10.30am to noon): Carers' support (01380 710300)
- Beyond Dementia (dementia advisers, Sidmouth Street day club and groups): Dementia support (01225 776481)
- Memory Service, Green Lane Hospital (Avon and Wiltshire Mental Health Partnership): Dementia support (01380 731298)
- Devizes Monday Club (community day centre at Nursteed Community Centre, run by the Devizes & District Association for the Disabled): Day opportunities (01380 726420)
- Age UK Wiltshire (Fitness and Friendship Club, Nursteed Community Centre): Age UK (0808 196 2424)
- Devizes & District Link Scheme (volunteer car scheme): Community transport (07721 383611)
- Wiltshire Connect on-demand bus (Devizes & Pewsey Vale): Community transport (01225 712900)
- Dorothy House Hospice Care: Hospice (0345 0130 555)

Council tax

Council tax in Devizes, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Devizes

Roundway · Bishops Cannings · Potterne · Rowde · Bromham · Poulshot · Etchilhampton · All Cannings · Stert · Urchfont · Easterton · Market Lavington

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YOUR QUESTIONS

Questions about live-in care in Devizes

Who do I call in Devizes to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. In the evenings or at weekends, the number is 0300 456 0100. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A family member who helps can ask Carers Together Wiltshire (01380 710300) for their own carer's assessment.

Can I walk in to Devizes Health Centre with an injury?

No. Devizes Health Centre on Marshall Road is not a walk-in centre: you visit by appointment only, and it has no minor injuries unit or A&E. Patients of Lansdowne, Market Lavington, St James and Southbroom surgeries can be referred by their practice for same or next-day care there. For minor injuries, the nearest walk-in units are at Trowbridge and Chippenham, both open every day from 8am to 8pm. In an emergency, call 999.

Where are memory problems assessed for people in Devizes?

Start with the GP, who can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership. Its North Wiltshire team is based at Green Lane Hospital on Marshall Road, Devizes (01380 731298). Beyond Dementia, at 5 Sidmouth Street, offers free dementia advisers supported by Wiltshire Council, a day club and a Living Well discussion group on the first and third Monday, 10.30am to noon (£5). Call 01225 776481.

Are there day centres or lunch clubs for older people in Devizes?

Yes. Devizes Monday Club, a community day centre for older people at Nursteed Community Centre, meets on Mondays, 10am to 2pm, with talks, exercise, singing and games, transport and refreshments but not lunch (£4.50). The Wednesday Club meets there too, 10am to 2pm, with outings and transport; both are run by the Devizes & District Association for the Disabled (01380 726420). Lunch at One meets at Sheep Street Baptist Church at 1pm on the second and fourth Wednesday (01380 727763). Bromham and Rowde Day Centre runs a Monday social and lunch club in Bromham.

How much does live-in care cost in Devizes?

Live-in care with Day and Nightcare costs from £1,550 a week in Devizes, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Devizes?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Devizes is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Trowbridge Hub)
- NHS BSW ICB: Devizes Health Centre
- BSW Community Services: Trowbridge Minor Injury Unit
- BSW Community Services: Chippenham Minor Injury Unit

- NHS BSW ICB: Minor Injury Unit (MIU)
- Royal United Hospitals Bath: Emergency Department contact us
- NHS: The Great Western Hospital, accident and emergency services
- Royal United Hospitals Bath: Going home
- Great Western Hospital: Leaving hospital
- Your care, your support Wiltshire: Carer Café, Devizes
- Beyond Dementia
- Beyond Dementia: Day clubs
- Beyond Dementia: Living Well discussion group, Devizes
- Beyond Dementia: Movement for the Mind, Devizes
- Your care, your support Wiltshire: Devizes Monday Club
- Your care, your support Wiltshire: The Wednesday Club, Devizes
- Nursteed Community Centre (Devizes & District Association for the Disabled)
- Your care, your support Wiltshire: Devizes Lunch at One
- Your care, your support Wiltshire: Bromham and Rowde Day Centre
- Your care, your support Wiltshire: Fitness and Friendship Club, Devizes
- Wiltshire Connect
- Dorothy House: Care and services overview
- Dorothy House: Our geography
- Dorothy House: Community map
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs
- BSW Community Health: Devizes Integrated Care Centre

Price

From £1,550 a week

Covers

Devizes and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon · Swindon · Royal Wootton Bassett · Wroughton · Cricklade · Malmesbury · Marlborough · Chippenham · Calne · Corsham · Melksham · Pewsey · Salisbury · Tidworth · Trowbridge · Bradford on Avon · Westbury · Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/devizes/**
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Information, not advice: please check anything important with the organisation named.