LIVE-IN CARE · CRICKLADE, WILTSHIRE AND SWINDON

Live-in care in Cricklade

Fully managed live-in care in Cricklade and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest A&E and minor injury unit, and local help with day care, memory, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Cricklade, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Cricklade

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Cricklade

Day and Nightcare provides fully managed live-in care in Cricklade and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Cricklade

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its north and east Wiltshire reablement team is based at Monkton Park, Chippenham, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit
- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)

- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Cricklade

- **Minor injuries:** Cirencester Hospital, Tetbury Road, Cirencester, has a Minor Injury and Illness Unit, usually open 8am to 8pm daily (last walk-in 7.30pm). It is not an A&E; call 111 first, as times can change.
- **A&E:** the Great Western Hospital in Swindon, open 24 hours, where walk-in patients enter through the Urgent Treatment Centre (7am to 10pm).

The Great Western aims to discharge people by midday, usually from its Discharge Lounge, and asks families to arrange transport, clothes and shoes, and to make sure there are keys, heating, food and medicines at home. Ask early who will collect your relative and what help will be in place.

Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Cricklade

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Company and a hot lunch.** Cricklade Open Door day centre at the Jenner Hall, Monday, Tuesday and Thursday, 10am to 3.30pm (book lunch before 10am; contact details on the town council's website).
- **Memory worries.** Cricklade Memory Café meets on the first and third Wednesday at the Town Hall Annexe. The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership (North Wiltshire team, 01380 731298). See live-in dementia care.
- **Parkinson's.** A Parkinson's Café for people with Parkinson's and their families meets on the third Wednesday, 10.30am to noon, at Cricklade House Hotel on Common Hill.

- **Getting about and small jobs.** Cricklade Link (07421 018499) is a volunteer good neighbour scheme: lifts to the doctor, hospital or hairdresser, collecting prescriptions, shopping and small DIY jobs. Ashton Keynes has its own Link Scheme (07512 233200).
- **Feeling safe at home.** The Wiltshire Bobby Van Trust offers a free home security service for older and vulnerable people (01380 861155).
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Advice and end of life.** Age UK Wiltshire's free advice line is 0808 196 24 24 (weekdays, 10am to 2pm). Prospect Hospice gives free care to adults in their last year of life in Swindon, Marlborough and north-east Wiltshire; call 01793 816124 to check whether your relative's address is in its area.

USEFUL LOCAL CONTACTS

Useful contacts in Cricklade

The council, NHS teams, hospitals and local services you are most likely to need in Cricklade, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Cricklade is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Cricklade it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Cricklade

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Great Western Hospital: Marlborough Road, Swindon SN3 6BB. A&E open 24 hours; walk-ins enter through the Urgent Treatment Centre at the west entrance (7am to 10pm) or, outside those hours, the out-of-hours entrance beside it (leaving hospital information)
- Cirencester Hospital Minor Injury and Illness Unit: Tetbury Road, Cirencester GL7 1UY (Gloucestershire). Usually 8am to 8pm daily, last walk-in 7.30pm; the trust asks people to call 111 first as times can change. Not an A&E
- Prospect Hospice: Moormead Road, Wroughton. Free care for adults in their last year of life in Swindon, Marlborough and north-east Wiltshire (check the address is in its area); referrals 01793 816124 (Mon to Fri 9am to 5pm), 24-hour advice line 01793 816109

Local support and charities

- Carers Together Wiltshire: Carers' support (01380 710300)
- Cricklade Open Door: Day opportunities
- Cricklade Memory Café: Dementia support
- Beyond Dementia: Dementia support (01225 776481)
- Cricklade Link: Community transport (07421 018499)
- Age UK Wiltshire: Age UK (0808 196 24 24)
- Healthwatch Wiltshire: Healthwatch: your independent voice on health and care (01225 434218)

Council tax

Council tax in Cricklade, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Cricklade

Latton · Marston Meysey · Castle Eaton · Ashton Keynes · Leigh · Purton · Purton Stoke · Braydon

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YOUR QUESTIONS

Questions about live-in care in Cricklade

Who do I call in Cricklade to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. In the evenings or at weekends, the number is 0300 456 0100. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. If your relative lives in Castle Eaton, just over the boundary, it is in Swindon Borough, so call Swindon Borough Council on 01793 445500 instead.

Where is the nearest A&E or minor injuries unit to Cricklade?

The nearest A&E is at the Great Western Hospital in Swindon, open 24 hours; walk-in patients enter through its Urgent Treatment Centre, open 7am to 10pm. For injuries that are not life-threatening, Cirencester Hospital in Gloucestershire has a Minor Injury and Illness Unit, usually open 8am to 8pm every day with last walk-in arrivals at 7.30pm; its NHS trust asks people to call 111 first because times can change. It is not an A&E. In a life-threatening emergency, call 999.

Is there a day centre in Cricklade?

Yes. Cricklade Open Door is a charity day centre in the Jenner Hall, open on Mondays, Tuesdays and Thursdays from 10am to 3.30pm, with lunch provided if you book before 10am. Its contact details are on Cricklade Town Council's website.

Is there dementia support in Cricklade?

Yes. Cricklade Memory Café meets on the first and third Wednesday of each month at the Town Hall Annexe, with support, friendship, refreshments and entertainment for people with memory difficulties and their carers; Cricklade Town Council's website lists how to get in touch. Beyond Dementia (01225 776481) has a free dementia adviser for the Malmesbury, Cricklade and Purton areas. For a diagnosis, start with the GP, who can refer to the NHS memory service.

How much does live-in care cost in Cricklade?

Live-in care with Day and Nightcare costs from £1,550 a week in Cricklade, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Cricklade?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Cricklade is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Great Western Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home
- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Chippenham Hub)
- Swindon Borough Council: Parish and town councils
- Swindon Borough Council: Getting in contact to discuss your needs
- Gloucestershire Health and Care NHS Foundation Trust: Cirencester Hospital

- NHS: The Great Western Hospital, accident and emergency services
- Great Western Hospital: Emergency Department and Urgent Treatment Centre
- Great Western Hospital: Leaving hospital
- Cricklade Town Council: Services, health and social care
- Beyond Dementia: Dementia advisers
- Your care, your support Wiltshire: Age UK Wiltshire, information and advice
- Prospect Hospice: Make a referral
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs

Price
From £1,550 a week

Covers
Cricklade and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon | Swindon | Royal Wootton Bassett | Wroughton | Malmesbury | Marlborough | Chippenham | Calne | Corsham | Melksham | Devizes | Pewsey | Salisbury | Tidworth | Trowbridge | Bradford on Avon | Westbury | Warminster

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/cricklade/**

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Information, not advice: please check anything important with the organisation named.