LIVE-IN CARE · CALNE, WILTSHIRE AND SWINDON

Live-in care in Calne

Fully managed live-in care in Calne and the villages around it from Day and Nightcare, arranged after a free assessment, plus who to call at Wiltshire Council, the nearest minor injury unit and A&Es, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Calne, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Calne

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Calne

Day and Nightcare provides fully managed live-in care in Calne and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wiltshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Calne

Wiltshire Council arranges adult social care and also collects council tax. Call its Advice and Contact team on **0300 456 0111** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm; out of hours 0300 456 0100), or refer online. You can refer yourself, or a family member or GP can refer you with your consent. If an assessment is needed, the council passes the details to a reablement or adult care team and sends you a copy of the assessment, saying whether your relative is eligible.

The council may first offer equipment or reablement, short-term help at home for up to six weeks to relearn everyday tasks; its north and east Wiltshire reablement team is based at Monkton Park, Chippenham, and short-term care is free. If longer-term care is needed, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care and direct payments.

If you help a relative, ask Carers Together Wiltshire for a carer's assessment on 01380 710300; it can be done at home or by phone.

Wiltshire Council's council tax team is on 0300 456 0109. Discounts or exemptions can apply to:

- **carers** who live with the person, give at least 35 hours of care a week and are not their partner, where the person gets a qualifying benefit such as Attendance Allowance
- a **severe mental impairment** that appears permanent, with a doctor's certificate and a qualifying benefit

- **disabled people**, where the home has a room, a second bathroom or kitchen, or indoor wheelchair space they need (staff may visit)
- long-term hospital patients

See council tax discounts for care.

Urgent care and leaving hospital in Calne

- **Minor injuries:** the nearest Minor Injury Unit is at Chippenham Community Hospital, Rowden Hill, open every day, 8am to 8pm (last entry 7.30pm), with no booking needed; X-ray is on weekdays, 8.30am to 4pm, only. It treats injuries, not illnesses, and cannot see babies under one. It is not an A&E.
- **A&E:** the nearest are at the Great Western Hospital in Swindon and the Royal United Hospital (RUH) in Bath, both open 24 hours.

The Great Western aims to discharge people by midday, via its Discharge Lounge; the RUH aims to get people home by 10am and arranges transport only where there is a clinical need (see the Wiltshire and Swindon guide).

Some people recover first on an NHS rehabilitation ward at Chippenham Community Hospital, for general or for stroke and neurological rehabilitation. Back home, Wiltshire Council's Wiltshire Support at Home service gives short-term care after a discharge; it takes referrals only from the locality hub, Home First, reablement and Rapid Response teams, so ask the ward.

If needs are mainly health needs, ask about NHS Continuing Healthcare. NHS BSW ICB lists email contacts only: bswicb.chcassessreview@nhs.net, or bswicb.chcdutyft@nhs.net for Fast Track.

Local help in Calne

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Carers Together Wiltshire's free Carer Café meets at the Lansdowne Strand Hotel, The Strand, on the second Tuesday of the month, 10.30am to noon (01380 710300).
- **Memory worries.** The GP can refer to the NHS memory service run by Avon and Wiltshire Mental Health Partnership; its North Wiltshire team is on 01380 731298. Calne Forget Me Not and the Memory Shed are in the questions below. See live-in dementia care.

- **Company.** Age UK Wiltshire's Fitness and Friendship Club, a social club for older people with gentle exercise, meets fortnightly on Thursdays, 2pm to 4pm, at Beversbrook Sports Facility (£6, first session free; 0808 196 2424).
- **Getting about.** The Calne & District Link Scheme (07715 587604) has volunteer drivers for the town and nearby parishes, for a donation; Calne Community Transport (07870 675511) runs wheelchair-accessible minibuses.
- **Equipment.** Wiltshire Council (0300 456 0111) can loan some equipment after a phone call or arrange an occupational therapist's visit, free of charge.
- **Hospice care and bereavement.** Dorothy House gives free hospice care, including Hospice at Home, in parts of Wiltshire, depending on the GP practice, and accepts self-referrals (0345 0130 555). Its Bereavement Help Point, open to anyone, meets at the Lansdowne Strand Hotel on the second Thursday of the month, 11am to 1pm.

USEFUL LOCAL CONTACTS

Useful contacts in Calne

The council, NHS teams, hospitals and local services you are most likely to need in Calne, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Calne is arranged by Wiltshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wiltshire Council:** ask for a care needs assessment (telephone 0300 456 0111); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Calne it is arranged by Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (NHS BSW ICB) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Calne

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Great Western Hospital, Swindon: Marlborough Road, Swindon SN3 6BB. A&E open 24 hours; walk-ins enter through the Urgent Treatment Centre at the west entrance (7am to 10pm) or, outside those hours, the out-of-hours entrance beside it (leaving hospital information)
- Royal United Hospital, Bath: Combe Park, Bath BA1 3NG. Emergency Department (A&E) open 24 hours, seven days a week, walk-in (leaving hospital information)
- Chippenham Minor Injury Unit: At Chippenham Community Hospital, Rowden Hill, SN15 2AJ: every day 8am to 8pm (last entry 7.30pm), walk in, no booking needed; X-ray 8.30am to 4pm on weekdays only. Injuries only, not illnesses; babies under one cannot be treated. Not an A&E
- Chippenham Community Hospital: Rowden Hill, Chippenham: NHS inpatient rehabilitation on Cedar Ward (general) and Mulberry Ward (stroke and neurological), run by HCRG Care Group. Not an A&E

Local support and charities

- Carers Together Wiltshire (Carer Café at the Lansdowne Strand Hotel, second Tuesday, 10.30am to noon): Carers' support (01380 710300)
- Beyond Dementia: Calne Memory Shed (Tuesdays, Calne Recreation Ground; call to check it is running): Dementia support (01225 776481)
- Calne Forget Me Not (memory club, alternate Friday mornings, Marden House): Dementia support
- Age UK Wiltshire (Fitness and Friendship Club, Beversbrook Sports Facility): Age UK (0808 196 2424)
- Calne & District Link Scheme (volunteer car scheme): Community transport (07715 587604)
- Calne Community Transport (accessible minibuses): Community transport (07870 675511)
- Dorothy House Hospice Care: Hospice (0345 0130 555)

Council tax

Council tax in Calne, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wiltshire Council. See council tax discounts for care.

Villages around Calne

Derry Hill · Studley · Bremhill · Cherhill · Calstone · Compton Bassett · Heddington · Hilmarton · Stockley · Yatesbury

YOUR QUESTIONS

Questions about live-in care in Calne

Who do I call in Calne to ask for a care assessment?

Call Wiltshire Council's Advice and Contact team on 0300 456 0111 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4pm), or refer online through the council's Your care, your support Wiltshire website. In the evenings or at weekends, the number is 0300 456 0100. You can refer yourself, or a family member or your GP can refer you with your consent. The needs assessment is free, and anyone can ask for one. A family member who helps can ask Carers Together Wiltshire (01380 710300) for their own carer's assessment.

Where is the nearest hospital to Calne?

Calne has no hospital of its own. For injuries that are not life-threatening, the nearest Minor Injury Unit is at Chippenham Community Hospital on Rowden Hill, open every day from 8am to 8pm (last entry 7.30pm), with no booking needed and X-ray only from 8.30am to 4pm on weekdays. It is not an A&E. The nearest A&Es are at the Great Western Hospital in Swindon and the Royal United Hospital in Bath, both open 24 hours. In a life-threatening emergency, call 999; for advice, call 111.

Is there dementia support in Calne?

Yes. Calne Forget Me Not, a memory club for people with memory loss and their families and carers, meets at Marden House, New Road, on alternate Friday mornings, 10am to 11.30am. Beyond Dementia's Memory Shed, for people living with dementia who like making things and working with tools, is listed for Tuesdays, 11am to 1pm, at Calne Recreation Ground, Anchor Road (£5). Its page still shows an old closure notice, so call Beyond Dementia on 01225 776481 to check it is running. Free dementia advisers are on the same number.

How can an older person in Calne get to appointments without a car?

Call the Calne & District Link Scheme on 07715 587604. Its volunteer drivers use their own cars to take people from Calne and the parishes of Bremhill, Calne Without, Calstone, Cherhill, Compton Bassett, Derry Hill, Heddington, Hilmarton, Studley, Stockley and Yatesbury to appointments, and passengers are asked for a donation. Book as far ahead as you can; if your relative qualifies for NHS non-emergency patient transport to hospital, use that first. Calne Community Transport (07870 675511) runs wheelchair-accessible minibuses and a small accessible vehicle for shopping trips and hospital or doctors' appointments.

How much does live-in care cost in Calne?

Live-in care with Day and Nightcare costs from £1,550 a week in Calne, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Calne?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Calne is arranged by Wiltshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Great Western Hospital, Swindon?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Your care, your support Wiltshire: Contact us
- Your care, your support Wiltshire: Assessment of need
- Your care, your support Wiltshire: Carers assessments
- Your care, your support Wiltshire: Local council tax office, discount and exemption
- Your care, your support Wiltshire: Wiltshire Support at Home

- Your care, your support Wiltshire: Equipment to support you at home
- NHS BSW ICB: Continuing healthcare
- Avon and Wiltshire Mental Health Partnership: Memory services
- Community First: Community transport directory
- Your care, your support Wiltshire: Wiltshire Council Reablement Service (Chippenham Hub)
- BSW Community Services: Chippenham Minor Injury Unit
- NHS BSW ICB: Minor Injury Unit (MIU)
- NHS: The Great Western Hospital, accident and emergency services
- Royal United Hospitals Bath: Emergency Department contact us
- Great Western Hospital: Leaving hospital
- Royal United Hospitals Bath: Going home
- CQC: Chippenham Community Hospital
- Your care, your support Wiltshire: Carer Café, Calne
- Your care, your support Wiltshire: Calne Forget Me Not
- Beyond Dementia: Memory Shed, Calne
- Beyond Dementia
- Your care, your support Wiltshire: Fitness and Friendship Club, Calne
- Dorothy House: Care and services overview
- Dorothy House: Our geography
- Dorothy House: Community map
- NHS website: Getting a care needs assessment
- Wiltshire Council: Council tax discounts
- Wiltshire Council: Preventing, reducing and delaying eligible needs
- Community First: Wiltshire Link Schemes

Price

From £1,550 a week

Covers

Calne and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Wiltshire and Swindon

All of Wiltshire and Swindon | Swindon | Royal Wootton Bassett | Wroughton | Cricklade | Malmesbury | Marlborough | Chippenham | Corsham | Melksham | Devizes | Pewsey | Salisbury | Tidworth | Trowbridge | Bradford on Avon | Westbury | Warminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/wiltshire/calne/**
Local information checked 31 October 2026. This PDF was made on 3 November 2026.
Information, not advice: please check anything important with the organisation named.