LIVE-IN CARE · STRATFORD-UPON-AVON, WARWICKSHIRE

Live-in care in Stratford-upon-Avon

Fully managed live-in care in Stratford-upon-Avon and the villages around it, arranged by our care team after a free assessment (01865 715780), plus how to ask Warwickshire County Council for an assessment, when the minor injuries unit is open and where the A&E is, and local help with memory, carers' breaks, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Stratford-upon-Avon, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Stratford-upon-Avon

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Stratford-upon-Avon

Day and Nightcare provides fully managed live-in care in Stratford-upon-Avon and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Warwickshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Stratford-upon-Avon

Warwickshire County Council arranges adult social care. Call **01926 359190** (Monday to Thursday 9am to 5pm, Friday 9am to 4.30pm), or use the council's online form (linked from its assessment page under Useful contacts below) if your relative has no support yet. The needs assessment is free, and anyone can ask for one. Out of hours, the emergency duty social worker is on 01926 886922.

A financial assessment decides what your relative pays. With savings over £23,250 they would usually pay the full cost, but the home is not counted for care at home. For home care the council arranges, the most it charges from April 2026 is £26.44 an hour; its Financial Assessments and Benefits Advice Team is on 01926 413985. Council funding can be taken as a direct payment.

For a free carer's assessment, call Caring Together Warwickshire on 0800 197 5544.

Stratford-on-Avon District Council collects council tax (Revenues 01789 260990). Its severe mental impairment discount names dementia and the long-term effects of a stroke among qualifying conditions. A carer discount form is available on 01789 260991, and a disabled band reduction applies where an extra room or indoor wheelchair space is needed. See council tax discounts for care.

Urgent care and leaving hospital in Stratford-upon-Avon

- **Minor injuries:** the Minor Injuries Unit in Building 2, Stratford Hospital, Arden Street, opens only on Tuesdays, Wednesdays and Thursdays, 9am to 4pm, for non-serious injuries. It is not an A&E.
- **A&E:** Warwick Hospital, Lakin Road, has the 24-hour Emergency Department for serious emergencies.

Stratford Hospital also has the Nicol Unit, an inpatient ward for people who need admission prevention, rehabilitation or palliative care. At the trust's hospitals each ward has a nominated discharge co-ordinator.

For Warwickshire residents with new or increased needs, NHS-funded Discharge to Assess usually means the Community Recovery Service at home, free for up to six weeks with up to four visits a day, or a free stay of up to four weeks in one of the council's care homes. A Care Act assessment follows. For a sudden decline at home, Urgent Community Response takes referrals on 01926 600818 (8am to 6pm, every day).

NHS Continuing Healthcare is arranged by NHS Coventry and Warwickshire Integrated Care Board; for a South Warwickshire GP, email cwicb.swchcgeneral@nhs.net.

Local help in Stratford-upon-Avon

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to the NHS Dementia Service's Stratford team at Stratford Healthcare Centre, Arden Street (0300 303 4017, weekdays 9am to 5pm). Dementia Connect is on 0333 150 3456. See live-in dementia care.
- **Dementia groups.** Café Muse, a free music café with a light lunch, meets at Stratford Methodist Church Hall on the second Thursday, 11am to 2pm (book on 01926 350028). The free Sporting Memories Club meets at Stratford Sports Club on Mondays, 10am to noon (01789 296629). Café WRAP meets at Bishopton Primary School on Fridays, 2pm to 4pm; contact details are in Warwickshire's Living Well with Dementia directory.
- **Day care and breaks for carers.** Carers Trust Heart of England runs its Day Break service in Stratford on Mondays, 10am to 3pm (02476 101040). The Rainbow Care Group runs council-commissioned dementia day care at Stratford Town Football Club, Tiddington, on Mondays, Tuesdays, Thursdays and Fridays (01926 967228).

- **At Stratford Hospital.** The Community Wellbeing Hub hosts a bereavement café on the first Wednesday of the month, 3.30pm to 5pm, and the Stratford Stroke Support Group every other Thursday, 2pm to 4pm.
- **Getting about.** VASA's volunteer drivers (01789 262889, weekdays 9.30am to 3.30pm) charge £4 plus 55p a mile, minimum £8. IndieGo PLUS is an on-demand bus for district residents on weekdays, booked by app or on 01926 742000; fares start at £3 and concessionary passes are valid.
- **Hospice.** The Shakespeare Hospice (01789 266852); see the questions below.

What may change soon

On 29 October 2026 the Government said it is minded to create two unitary councils for Warwickshire, with Stratford-on-Avon District in the southern one. This is proposed, not confirmed; the councils say new councils would start in April 2029. Until then, the county council arranges adult social care and the district council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Stratford-upon-Avon

The council, NHS teams, hospitals and local services you are most likely to need in Stratford-upon-Avon, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Stratford-upon-Avon is arranged by Warwickshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Warwickshire County Council:** ask for a care needs assessment (telephone 01926 359190); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Stratford-upon-Avon it is arranged by NHS Coventry and Warwickshire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Stratford-upon-Avon

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Warwick Hospital: Full 24-hour Emergency Department for serious emergencies, Lakin Road, Warwick (leaving hospital information)
- Stratford Hospital Minor Injuries Unit: Building 2, Arden Street: Tuesdays, Wednesdays and Thursdays, 9am to 4pm only; non-serious injuries; not an A&E; hours reviewed regularly
- Stratford Hospital: Arden Street: Nicol Unit inpatient ward for admission prevention, rehabilitation and palliative care; outpatients, radiology (X-ray, MRI, CT) and the Rigby Cancer Unit (leaving hospital information)
- The Shakespeare Hospice: Church Lane, Shottery: free Hospice at Home for adults with a South Warwickshire GP, day and therapy services; 01789 266852

Local support and charities

- Caring Together Warwickshire: Carers' support (0800 197 5544)
- Dementia Connect in Warwickshire (Alzheimer's Society): Dementia support (0333 150 3456)
- Stratford Café Muse (music café for people living with dementia): Dementia support (01926 350028)
- Day Break respite day service (Carers Trust Heart of England): Day opportunities (02476 101040)
- Age UK Coventry and Warwickshire: Age UK (02476 231999)
- VASA community transport (volunteer drivers): Community transport (01789 262889)
- IndieGo PLUS on-demand bus: Community transport (01926 742000)
- The Shakespeare Hospice: Hospice (01789 266852)

Council tax

Council tax in Stratford-upon-Avon, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Stratford-on-Avon District Council. See council tax discounts for care.

Villages around Stratford-upon-Avon

Shottery · Tiddington · Alveston · Bishopton · Bridgetown · Old Town · Snitterfield · Welford-on-Avon · Quinton · Meon Vale

YOUR QUESTIONS

Questions about live-in care in Stratford-upon-Avon

Who do I call in Stratford-upon-Avon to ask for a care assessment?

Call Warwickshire County Council's adult social care team on 01926 359190 (Monday to Thursday 9am to 5pm, Friday 9am to 4.30pm), or use the council's online form (linked from its assessment page under Useful contacts on this page) if the person has no support from adult social care yet. The county council arranges care; Stratford-on-Avon District Council deals with council tax. Out of hours, the emergency duty social worker is on 01926 886922. Family carers can ask Caring Together Warwickshire for their own assessment on 0800 197 5544 (Monday, Wednesday and Friday 9am to 5pm; Tuesday and Thursday 9am to 8pm; Saturday 9am to 2pm).

Is the Minor Injuries Unit at Stratford Hospital open every day?

No. The Minor Injuries Unit in Building 2 at Stratford Hospital, Arden Street, opens only on Tuesdays, Wednesdays and Thursdays, 9am to 4pm. It treats injuries such as sprains and strains, wound infections, minor burns and minor head injuries. On other days, or for anything serious such as a suspected heart attack, stroke or broken bones, the NHS trust directs people to the 24-hour Emergency Department at Warwick Hospital. NHS 111 can advise where to go.

What hospice support is there in Stratford-upon-Avon?

The Shakespeare Hospice in Shottery supports adults registered with a South Warwickshire GP who are affected by a life-limiting illness. Its Hospice at Home team of registered nurses and healthcare assistants is free and helps people who want to be cared for, and to die, at home. It also offers day and therapy services, counselling and Companion at Home. A GP, hospital or district nurse can refer, or you can refer yourself online; call 01789 266852 (weekdays 9am to 5pm).

Can we get help with council tax if Dad has dementia?

Possibly. Stratford-on-Avon District Council lists dementia, Alzheimer's disease and the long-term effects of a stroke among conditions that can qualify for its severe mental impairment discount or exemption. You need a doctor's certificate and a qualifying benefit such as Attendance Allowance, and you can apply online. An unpaid carer who lives with him, is not his spouse or partner and gives at least 35 hours of care a week may also be disregarded. Call Revenues on 01789 260990.

How much does live-in care cost in Stratford-upon-Avon?

Live-in care with Day and Nightcare costs from £1,550 a week in Stratford-upon-Avon, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Stratford-upon-Avon?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Stratford-upon-Avon is arranged by Warwickshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Warwick Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Warwickshire County Council: Adult social care, starting a conversation about support
- Warwickshire County Council: Paying for adult social care, charges for other services
- Warwickshire County Council: Help when leaving hospital
- Warwickshire County Council: Support for carers
- Warwickshire County Council: Applying for a Carer Assessment
- Caring Together Warwickshire

- Caring Together Warwickshire: Contact us
- Stratford-on-Avon District Council: Council tax discounts and exemptions
- Stratford-on-Avon District Council: Severe mental impairment discount
- Stratford-on-Avon District Council: Carers, care workers and care leavers
- Stratford-on-Avon District Council: Disabilities and council tax reductions
- South Warwickshire University NHS Foundation Trust: Emergency Department
- South Warwickshire University NHS Foundation Trust: Warwick Hospital
- South Warwickshire University NHS Foundation Trust: Minor Injuries Unit (MIU)
- South Warwickshire University NHS Foundation Trust: Stratford Hospital
- South Warwickshire University NHS Foundation Trust: Leamington Spa Hospital
- South Warwickshire University NHS Foundation Trust: Community rehabilitation beds
- South Warwickshire University NHS Foundation Trust: Home is where the healing happens
- South Warwickshire University NHS Foundation Trust: Urgent Community Response
- South Warwickshire University NHS Foundation Trust: Community Wellbeing Hub at Stratford
- George Eliot Hospital NHS Trust: Community Recovery Service (CRS)
- NHS Coventry and Warwickshire Integrated Care Board: Continuing Healthcare
- Ministry of Housing, Communities and Local Government: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Warwickshire County Council: Update about local government reorganisation in Warwickshire (29 October 2026)
- Coventry and Warwickshire Partnership NHS Trust: Dementia and older people community mental health service
- Warwickshire Living Well with Dementia: Dementia Connect in Warwickshire
- Warwickshire Living Well with Dementia: Stratford Cafe Muse
- Warwickshire Living Well with Dementia: Stratford Sporting Memories Club
- Warwickshire Living Well with Dementia: Cafe WRAP Bishopton
- Warwickshire Living Well with Dementia: Dementia Day Care in Tiddington (The Rainbow Care Group)
- Stratford-on-Avon District Council: Community transport (IndieGo PLUS and VASA)
- VASA: Community transport
- Age UK Coventry and Warwickshire: Contact us
- Carers Trust Heart of England: Day Break Respite Service
- VASA: Dementia day services (now run by Carers Trust Heart of England)

- The Shakespeare Hospice: Hospice at Home
- The Shakespeare Hospice: General enquiries
- The Shakespeare Hospice
- Warwickshire County Council: Online form to ask for adult social care support (for people not already supported)
- NHS website: Getting a care needs assessment

Price
From £1,550 a week

Covers
Stratford-upon-Avon and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Warwickshire

All of Warwickshire | Nuneaton | Bedworth | Rugby | Atherstone | Leamington Spa | Warwick | Kenilworth | Shipston-on-Stour

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.