LIVE-IN CARE · FARNHAM, SURREY

Live-in care in Farnham

Fully managed live-in care in Farnham and the villages around it from Day and Nightcare, starting with a free assessment; this guide also covers who to contact at Surrey County Council, the A&E at Frimley Park, the nearest urgent treatment centres and what Farnham Hospital offers, and local help with memory, lunch and meals, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Farnham, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Farnham

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Farnham

Day and Nightcare provides fully managed live-in care in Farnham and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Surrey County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Farnham

Surrey County Council arranges adult social care. To ask for a needs assessment, call **0300 200 1005** (9am to 5pm, Monday to Friday), email asc.infoandadvice@surreycc.gov.uk, or start the online self-assessment with an email address, a phone number and the GP's details to hand. Out of hours, call 01483 517 898.

The assessment is free, and so are reablement for up to six weeks and daily living equipment under £1,000. With more than £23,250 in capital (not counting the home) your relative pays the full cost, and if the council arranges care at home it charges £385 plus £16.50 a week. You can also arrange live-in care directly with a provider; see the cost of live-in care.

A family carer can ask for a free carer's assessment online or through Action for Carers Surrey (0303 040 1234; Monday to Thursday 9am to 7.30pm, Friday 9am to 5pm, Saturday 9am to 12.30pm).

Waverley Borough Council collects council tax:

- **Severe mental impairment:** with a doctor's certificate and a qualifying benefit such as Attendance Allowance, the person may not be counted. Living alone, the home may be fully exempt; with one other adult, the bill may fall by 25%. Reductions are not normally backdated automatically, so apply early.

- **Carers:** someone caring at least 35 hours a week for a person they live with who gets a qualifying disability benefit, or a live-in care worker working for a care provider, may not be counted.
- **Disability reduction:** an adapted home is usually charged one band lower.

See council tax discounts for care.

Urgent care and leaving hospital in Farnham

- **A&E:** Frimley Park Hospital, Portsmouth Road, Camberley, run by Frimley Health NHS Foundation Trust (0300 614 5000), open 24 hours for all ages. Its Patient Advice and Liaison Service is on 0300 613 6530.
- **Urgent treatment centres** (not A&Es): the closest on NHS Surrey and Sussex ICB's list are Haslemere UTC, 8am to 5pm daily, last new patient booking 4pm (01483 956 524), and Woking UTC, 8am to 8pm daily (01483 846 209). Walk in, or call NHS 111 for a time slot.
- **Farnham Hospital and Centre for Health,** Hale Road, provides community health services for adults, run by HCRG Care Services. It is not on the ICB's urgent care list.

Under Discharge to Assess, the county council assesses long-term needs after discharge, for most people at home.

For NHS Continuing Healthcare, NHS Surrey and Sussex ICB's Surrey team is on 0300 561 1444. Farnham moved to this ICB from NHS Frimley on 1 April 2026.

Local help in Farnham

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to Surrey and Borders Partnership's Community Mental Health Team for Older People for North East Hants and Farnham, at Aldershot Centre for Health (01252 335 544, weekdays 9am to 5pm), for people over 65 with memory concerns. Age UK Surrey runs dementia groups and Memory Lane at Home (01483 420668). See dementia care at home.
- **Lunch and company.** Brightwells Gostrey at Brambleton Hall, Talbot Road (01252 725330), is a social centre for people aged 65 and over, with lunch, activities and dementia support, and a door-to-door minibus with wheelchair lifts.
- **Meals at home.** Brightwells Gostrey's community meal service delivers between 11.30am and 1pm; a main course and sweet costs £12.

- **Getting about.** Waverley Hoppa (01428 681701): the Shoppa is £3 each way and the Hospital hoppa £7.50 each way (£2.50 for a carer or companion). Book Monday to Friday, 8.30am to 12.30pm and 1.30pm to 4pm.
- **Equipment** is lent by the county's Community Equipment Service once an occupational therapist, nurse or other health or social care worker orders it.
- **Age UK Surrey:** 01483 503414 (weekdays 10am to 4pm); Help at Home in West Surrey 01252 331352.
- **End of life.** Phyllis Tuckwell's hospice is on Waverley Lane (01252 729400); it cares for people across West Surrey, free of charge, with inpatient care and Living Well at Home (01252 729440).

What may change soon

On 1 April 2027 West Surrey Council replaces Surrey County Council and Waverley Borough Council, taking on all council services in Farnham, including adult social care (confirmed). Until then the current councils operate as normal; council tax from April 2027 has not yet been decided.

USEFUL LOCAL CONTACTS

Useful contacts in Farnham

The council, NHS teams, hospitals and local services you are most likely to need in Farnham, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Farnham is arranged by Surrey County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Surrey County Council:** ask for a care needs assessment (telephone 0300 200 1005); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Farnham it is arranged by NHS Surrey and Sussex Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Farnham

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Frimley Park Hospital: Portsmouth Road, Camberley GU16 7UJ; run by Frimley Health NHS Foundation Trust; A&E open 24 hours, all ages; 0300 614 5000; PALS 0300 613 6530
- Royal Surrey County Hospital: Egerton Road, Guildford GU2 7XX; A&E open 24 hours, all ages; switchboard 01483 571 122 (leaving hospital information)
- Farnham Hospital and Centre for Health: Hale Road, GU9 9QL; community health services for adults run by HCRG Care Services (CQC rated Good, report April 2023); not on the ICB's list of Surrey urgent care sites, and not an A&E; inpatient beds not stated on the pages read
- Phyllis Tuckwell Hospice: Waverley Lane, Farnham GU9 8BL; new hospice with 18 en-suite in-patient rooms; serves the whole of West Surrey; all services free; 01252 729400
- Haslemere Hospital Urgent Treatment Centre: Church Lane, Haslemere; 8am to 5pm every day, last new patient booking 4pm; walk in, or call NHS 111 for advice and a time slot; 01483 956 524; not an A&E

Local support and charities

- Action for Carers Surrey: Carers' support (0303 040 1234)
- Community Mental Health Team for Older People: North East Hants and Farnham (memory concerns): Dementia support (01252 335 544)
- Brightwells Gostrey: Day opportunities (01252 725330)
- Waverley Hoppa: Community transport (01428 681701)
- Phyllis Tuckwell: Hospice (01252 729400)
- Age UK Surrey: Age UK (01483 503414)
- Healthwatch Surrey: Healthwatch: your independent voice on health and care (0303 303 0023)

Council tax

Council tax in Farnham, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Waverley Borough Council. See council tax discounts for care.

Villages around Farnham

Wrecclesham · Rowledge · Badshot Lea · Moor Park · The Bourne · Hale · Heath End · Weybourne · Shortheath · Firgrove

YOUR QUESTIONS

Questions about live-in care in Farnham

Who do I call in Farnham to ask for a care assessment?

Surrey County Council arranges adult social care for Farnham, not Waverley Borough Council or Farnham Town Council. Call its information and advice line on 0300 200 1005 (9am to 5pm, Monday to Friday), email asc.infoandadvice@surreycc.gov.uk, or start the online self-assessment with an email address, a phone number and the GP's details to hand. Out of hours, the emergency number is 01483 517 898. The needs assessment is free.

Which hospital do people in Farnham use?

Frimley Park Hospital on Portsmouth Road, Camberley, run by Frimley Health NHS Foundation Trust, has an A&E open 24 hours for all ages (0300 614 5000). Farnham Hospital and Centre for Health on Hale Road provides community health services for adults, run by HCRG Care Services; it is not on the NHS list of Surrey urgent care sites. Since 1 April 2026, Continuing Healthcare for Farnham is handled by NHS Surrey and Sussex ICB (0300 561 1444) rather than NHS Frimley.

Is there help getting to hospital appointments from Farnham?

Yes. Waverley Hoppa's Hospital hoppa for Farnham collects people from their front door for appointments at Frimley Park, Farnham Hospital, Aldershot Centre for Health, the Royal Surrey and other health services between Farnham and Guildford or Frimley. It costs £7.50 each way, and £2.50 for a carer or companion; register before the first journey. The Shoppa costs £3 each way. Book on 01428 681701, Monday to Friday 8.30am to 12.30pm and 1.30pm to 4pm.

How much does live-in care cost in Farnham?

Live-in care with Day and Nightcare costs from £1,550 a week in Farnham, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Farnham?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Farnham is arranged by Surrey County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Frimley Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Surrey County Council: Contact Adult Social Care
- Surrey County Council: Start a social care needs assessment
- Surrey County Council: What is a carer's assessment
- Surrey County Council: Charging policy for adult social care
- Surrey County Council: Hospital stays and discharge
- Future Surrey (Surrey LGR Hub): West Surrey Council
- Future Surrey (Surrey LGR Hub): Your questions answered
- Waverley Borough Council: Severely mentally impaired council tax reduction
- Waverley Borough Council: Carers and care workers council tax discounts
- Waverley Borough Council: Disability council tax reduction
- NHS website: Frimley Park Hospital, accident and emergency
- NHS website: Frimley Park Hospital, contact details
- Care Quality Commission: Farnham Hospital and Centre for Health

- NHS Surrey and Sussex ICB: Minor injuries and urgent treatment centres
- Royal Surrey NHS Foundation Trust: Urgent Treatment Centre, Haslemere Hospital
- CSH Surrey: Urgent treatment centres
- NHS Surrey and Sussex ICB: About the ICB
- NHS Surrey and Sussex ICB: Surrey All Age Continuing Care
- Surrey and Borders Partnership: Community Mental Health Team for Older People, North East Hants and Farnham
- Farnham Town Council: Brightwells Gostrey
- Brightwells Gostrey
- Brightwells Gostrey: Community meal service
- Hoppa: Services for people who live in the Farnham area
- Hoppa: Hospital hoppa
- Surrey County Council: Community Equipment Service
- Action for Carers Surrey: Contact us
- Age UK Surrey: Contact us
- Phyllis Tuckwell: Get in touch
- Phyllis Tuckwell: Our sites
- Phyllis Tuckwell
- Brightwells Gostrey: Transport

Price
From £1,550 a week

Covers
Farnham and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Surrey

All of Surrey | Guildford | Woking | Epsom | Reigate | Redhill | Camberley

Staines-upon-Thames · Godalming · Weybridge · Walton-on-Thames · Esher · Leatherhead · Dorking · Caterham · Oxted · Haslemere · Cranleigh · Egham

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/surrey/farnham/**

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Information, not advice: please check anything important with the organisation named.