LIVE-IN CARE · SOMERSET

Live-in care in Somerset

Fully managed live-in care across Somerset, North Somerset and Bath and North East Somerset, arranged by our care team after a free assessment (01865 715780), plus which council to call for an assessment, where the A&Es and urgent treatment centres are, how discharge and Continuing Healthcare work, and help with carers, memory, equipment, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care across Somerset, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Somerset

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Somerset

Day and Nightcare provides fully managed live-in care across Somerset, North Somerset and Bath and North East Somerset, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by the council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Somerset

First, check which council. Three unitary councils cover the area on this page. Each runs adult social care and collects council tax, so the council tax bill shows which is your relative's. Somerset Council has covered most of the county since 1 April 2023.

- **Somerset Council** (most of the county, including Taunton, Yeovil, Bridgwater and Frome): 0300 123 2224 (Monday to Friday, 8.30am to 5pm), or the online Public Referral to Adult Social Care form, for yourself or someone else. To speak to a social worker out of hours, call 0300 123 23 27. You can also talk to someone from Adult Social Care at a Talking Café.
- **North Somerset Council** (Weston-super-Mare, Clevedon, Portishead, Nailsea): Care Connect on 01275 888 801 (Monday to Friday, 8am to 6pm) or careconnect@n-somerset.gov.uk, or the online self-referral form.
- **Bath and North East Somerset Council** (Bath, Keynsham, Midsomer Norton, Radstock): 01225 394570 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm). The first call is an initial assessment over the phone, which can take up to 30 minutes.

Out of hours, North Somerset and Bath and North East Somerset both use the Emergency Duty Team on 01454 615165. The needs assessment is free, and anyone can ask for one. Carers' assessments go through the same council numbers (in North Somerset, also an online form).

Each council assesses needs, then finances if it may pay. With more than £23,250 in savings your relative would usually pay the full cost; the home is not counted when care is at home (see council funding for care). Paying privately? See the questions below.

For council tax, ask about the discount or exemption for someone who is severely mentally impaired (North Somerset calls it a reduction for a severe cognitive disorder), help when a carer lives in the home, and the disabled band reduction.

Urgent care and leaving hospital in Somerset

- **A&E, open 24 hours:** Musgrove Park Hospital in Taunton, Yeovil Hospital, and the Royal United Hospital (RUH) in Bath.
- **Weston General Hospital:** its emergency department is not open overnight. The trust gives its hours as 8am to 10pm every day; the NHS website lists 8pm closing for adults on some days. The nearest 24-hour adult A&Es are Bristol Royal Infirmary and Southmead Hospital.
- **Urgent treatment centres** at Bridgwater, Chard, Frome, West Mendip (Glastonbury), Minehead and Shepton Mallet community hospitals and at Yeovil Hospital, and **minor injury units** at Burnham-on-Sea, Clevedon and Paulton. None is an A&E. Hours vary and can change at short notice, so check the town page or NHS 111 first.

Leaving hospital:

- **Somerset Council area:** ask the ward staff, who can arrange for someone from Adult Social Care to see you. Home First offers reablement at home or a short stay in a reablement unit. Home First is free for no longer than six weeks.
- **North Somerset:** the council's TRI team gives free short-term reablement and telecare, usually for up to six weeks, on referral from council staff, Sirona's Discharge to Assess therapists or the hospitals' Transfer of Care hubs.
- **RUH, Bath:** discharge planning starts as soon as someone is admitted, and the RUH asks patients to plan from then too; the hospital asks patients to arrange to leave by 10am; hospital transport is only for clinical need. The Community Wellbeing Hub's team in the RUH Atrium (01225 821019) can help with support at home.

Three NHS boards arrange NHS Continuing Healthcare. NHS Somerset (the Somerset Council area): 01935 38 5233, option 1 (option 4 for Fast Track). NHS Bristol, North Somerset and South Gloucestershire (North Somerset): 0117 900 2626 or bnssg.chcteam@nhs.net. NHS Bath and North East Somerset, Swindon and Wiltshire: email bswicb.chcassessreview@nhs.net (no phone number is published).

Local help in Somerset

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Somerset Carers Service, for unpaid carers aged 18 and over in the Somerset Council area, is free (Advice Line 0800 31 68 600). In North Somerset, Alliance Homes provides carers' support; ask Care Connect for the Carers' Service. The BANES Carers' Centre's freephone support line is 0800 0388 885 (Monday to Friday, 9am to 1pm).
- **Memory and dementia.** In the Somerset Council area, Dementia Support Somerset (Alzheimer's Society) helps people with dementia and their families (01458 251541, Monday to Friday, 9am to 5pm). In Bath and North East Somerset, the GP can refer to the NHS Memory Clinic at the RUH, run by ReMind UK. North Somerset Council lists day services for anyone with a dementia diagnosis or awaiting one.
- **Equipment.** Somerset's Community Equipment and Wheelchair Service lends equipment, usually after an assessment (ask on 0300 123 2224). North Somerset lends equipment free after an occupational therapy assessment, and Bath and North East Somerset free when a health or social care professional prescribes it.
- **Getting about.** Somerset's Slinky bookable bus is for people not served by, or unable to use, other public transport (register first; from £2.20 a single, less with a concessionary pass), and its community transport schemes take bookings from registered users, usually 24 hours ahead. In Bath and North East Somerset, Dial-a-Ride schemes cover Bath, Keynsham and Midsomer Norton and Radstock.
- **Practical help.** Age UK Somerset (01823 345610) covers Somerset and North Somerset, with free advice and a free volunteer Wellbeing Service for over-60s who live alone. Age UK Bath & North East Somerset (01225 466135) offers up to six weeks of free help at home (Home Response).
- **Hospice care.** St Margaret's Hospice Care, Dorothy House, Weston Hospicecare and St Peter's Hospice each cover part of the area: see the questions below.

What may change soon

NHS England has grouped NHS Somerset and the Bath and North East Somerset, Swindon and Wiltshire board with NHS Dorset, and the Bristol, North Somerset and South Gloucestershire board with NHS Gloucestershire. Clustering is meant to lead to formal mergers, but not before April 2027. Until then, use the contacts above.

USEFUL LOCAL CONTACTS

Useful contacts in Somerset

The councils, NHS teams, hospitals and local services you are most likely to need in Somerset, with links to their official pages. Open any heading for the details.

Councils and care assessments

Adult social care in Somerset is arranged by Somerset Council, North Somerset Council and Bath and North East Somerset Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Somerset Council:** ask for a care needs assessment (telephone 0300 123 2224); carer's assessment.
- **North Somerset Council:** ask for a care needs assessment (telephone 01275 888 801); carer's assessment.
- **Bath and North East Somerset Council:** ask for a care needs assessment (telephone 01225 394570); carer's assessment.

Our guide to reducing the cost of care and funding checker explain every route.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. It is arranged by the NHS board for the person's area: NHS Somerset Integrated Care Board for the Somerset Council area (Continuing Healthcare information); NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board for North Somerset; NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board for Bath and North East Somerset. We already support people whose care is funded by NHS Continuing Healthcare. See our NHS Continuing Healthcare guide.

Hospitals

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Musgrove Park Hospital, Taunton (leaving hospital information)
- Yeovil Hospital (Yeovil District Hospital), Yeovil (leaving hospital information)
- Weston General Hospital, Weston-super-Mare (leaving hospital information)
- Royal United Hospital, Bath, Bath (leaving hospital information)
- Bridgwater Community Hospital, Bridgwater
- West Mendip Community Hospital, Glastonbury
- Frome Community Hospital, Frome
- Shepton Mallet Community Hospital, Shepton Mallet
- Minehead Community Hospital, Minehead
- Chard Community Hospital, Chard
- Burnham-on-Sea War Memorial Hospital, Burnham-on-Sea
- Williton Community Hospital, Williton
- South Petherton Community Hospital, South Petherton
- Wincanton Community Hospital, Wincanton
- Crewkerne Community Hospital, Crewkerne
- North Somerset Community Hospital, Clevedon
- Paulton Memorial Hospital, Paulton (near Midsomer Norton)
- St Martin's Hospital, Bath

Local support and charities

- Somerset Carers Service: Carers' support
- North Somerset Carers Support (Alliance Homes): Carers' support
- BANES Carers' Centre: Carers' support
- Dementia Support Somerset (Alzheimer's Society): Dementia support
- ReMind UK NHS Memory Clinic (RUH, Bath): Dementia support
- North Somerset day services for adults with dementia: Day opportunities
- Age UK Somerset: Age UK
- Age UK Bath & North East Somerset: Age UK
- Thrive Village Agents and Talking Cafés: Community
- Slinky bookable bus (Somerset Council): Community transport
- Community transport in Somerset (council listing): Community transport
- Community transport in Bath and North East Somerset (Live Well B&NES): Community transport
- Community transport in North Somerset: Community transport
- St Margaret's Hospice Care: Hospice
- Dorothy House Hospice Care: Hospice
- Weston Hospicecare: Hospice
- St Peter's Hospice: Hospice
- Community Wellbeing Hub (Bath and North East Somerset): Community
- Healthwatch Somerset: Healthwatch: your independent voice on health and care
- Healthwatch North Somerset: Healthwatch: your independent voice on health and care
- Healthwatch Bath and North East Somerset: Healthwatch: your independent voice on health and care
- Connect Somerset: Local services directory
- Simply Connect North Somerset: Local services directory
- Live Well B&NES: Local services directory

Council tax and equipment

Council tax discounts for people with a severe mental impairment, for disabled people and for some carers are claimed from the local council: Somerset Council, North Somerset Council, Bath and North East Somerset Council. See council tax discounts for care.

Equipment such as hoists, hospital beds and bathing aids is provided after an assessment through Somerset Community Equipment and Wheelchair Service (Medequip), with Medequip in North Somerset and the B&NES Community Equipment Service. See equipment and home adaptations.

COVERAGE

Towns we cover in Somerset

We provide live-in care everywhere in Somerset, including:

Bath · Taunton · Yeovil · Bridgwater · Weston-super-Mare · Frome · Wells · Glastonbury · Street · Minehead · Chard · Burnham-on-Sea · Shepton Mallet · Clevedon · Portishead · Nailsea · Keynsham · Midsomer Norton

YOUR QUESTIONS

Questions about live-in care in Somerset

Who do I call in Somerset to ask for a care assessment?

It depends on the council. Somerset Council (most of the county, including Taunton, Yeovil, Bridgwater, Frome and Minehead): 0300 123 2224, Monday to Friday 8.30am to 5pm. North Somerset Council (Weston-super-Mare, Clevedon, Portishead, Nailsea): Care Connect on 01275 888 801, Monday to Friday 8am to 6pm. Bath and North East Somerset Council: 01225 394570, Monday to Thursday 8.30am to 5pm and Friday to 4.30pm. Out of hours, Somerset Council's line is 0300 123 23 27, and North Somerset and Bath and North East Somerset share 01454 615165.

Can the council help if we pay for care ourselves?

Yes. Somerset Council asks people paying for their own care to contact it as soon as their savings drop to £30,000, and has a one-minute online financial eligibility checker. If your relative has more than £23,250 and asks the council to arrange care for eligible needs, it will normally charge an arrangement fee; the amount is not published. North Somerset Council's free Care Navigator service, for adults who pay for their own care, gives impartial advice by phone or a home visit, with lists of care agencies and advice on Attendance Allowance (ask Care Connect on 01275 888 801). You can also arrange live-in care directly with a provider.

Which hospice serves our part of Somerset?

St Margaret's Hospice Care gives free care across Somerset, mostly at home or in the community; its 24-hour Advice Line (01823 333822 or 01935 709480) is for anyone with a life-limiting illness registered with a Somerset GP, and you can call on someone's behalf. Dorothy House covers Bath and North East Somerset and parts of Somerset as far south as Shepton Mallet (0345 0130 555). Weston Hospicecare covers Clevedon to Highbridge and Cheddar, free (01934 423900). St Peter's Hospice in Bristol cares for people with a North Somerset GP, accepts self-referrals and has a 24-hour advice line (0117 915 9430).

Where is the nearest A&E that is open all night?

Musgrove Park Hospital in Taunton, Yeovil Hospital and the RUH in Bath have A&Es open 24 hours. Weston General Hospital's emergency department is not open overnight: the trust gives 8am to 10pm, and the NHS website lists 8pm closing for adults on some days. From North Somerset at night, the nearest 24-hour adult A&Es are Bristol Royal Infirmary and Southmead Hospital. In a life-threatening emergency, call 999; otherwise call NHS 111 for advice.

How much does live-in care cost in Somerset?

Live-in care with Day and Nightcare costs from £1,550 a week anywhere in Somerset, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Somerset?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Somerset is arranged by Somerset Council, North Somerset Council and Bath and North East Somerset Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Who arranges NHS Continuing Healthcare in Somerset?

NHS Continuing Healthcare is arranged by the NHS board for the person's area: NHS Somerset Integrated Care Board for the Somerset Council area; NHS Bristol, North Somerset and South Gloucestershire Integrated Care Board for North Somerset; NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board for Bath and North East Somerset. When someone's main need is a health need, the NHS pays for all of their care, including live-in care at home. Ask the GP, social worker or hospital discharge team for a CHC checklist assessment.

Can live-in care start when someone leaves Musgrove Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

How would live-in care be supported in Somerset?

Our care team supports every live-in placement, wherever it is in England: a free assessment, a written care plan, regular contact and reviews, one main live-in carer, with a relief carer covering holidays and time off, and a manager on call outside office hours. Your carer works alongside the person's own GP, community nurses and any hospice team already involved in their care.

Sources and further information

- Somerset Council: Contact us
- Somerset Council: Report an adult at risk
- Somerset Council: Care and support assessment
- Somerset Council: Carers assessments
- Somerset Council: Carers in Somerset

- Somerset Council: Financial assessment
- Somerset Council: Paying for your care
- Somerset Council: Health Interface Service
- Somerset Council: Help after a stay in hospital
- Somerset Council: About the council
- Somerset Council: Council Tax discounts and exemptions
- Somerset Council: Equipment to help you
- Somerset Council: Slinky services
- Somerset Council: Community transport in Somerset
- Thrive (Community Council for Somerset): Help and advice: Village Agents and Talking Cafés
- Somerset Carers Service (Thrive): Somerset Carers: free information and support for carers
- Alzheimer's Society: Dementia Support Somerset
- Age UK Somerset: Age UK Somerset
- North Somerset Council: How to request a care assessment
- North Somerset Council: Safeguarding adults in North Somerset (Care Connect hours and Emergency Duty Team)
- North Somerset Council: How to request a carer's assessment
- North Somerset Council: Getting started as a carer
- North Somerset Council: Care Navigator service
- North Somerset Council: Support after leaving hospital or if you are in recovery (TRI team)
- North Somerset Council: Day services for adults with dementia
- North Somerset Council: Council Tax discounts
- North Somerset Council: Equipment purchase or loans
- Bath and North East Somerset Council: Get a social care and support assessment
- Bath and North East Somerset Council: Tell us about an adult being abused or neglected (team numbers and out-of-hours team)
- Bath and North East Somerset Council: Get a carer's assessment
- Bath and North East Somerset Council: Council Tax discounts and exemptions
- Bath and North East Somerset Council: Community Equipment Service
- Bath and North East Somerset Council (Live Well B&NES): Leaving hospital
- Bath and North East Somerset Council (Live Well B&NES): Memory loss and dementia
- Bath and North East Somerset Council (Live Well B&NES): Community transport

- BANES Carers' Centre: BANES Carers' Centre
- Age UK Bath & North East Somerset: Age UK Bath & North East Somerset
- NHS Somerset Integrated Care Board: Continuing Healthcare
- NHS Bristol, North Somerset and South Gloucestershire ICB: NHS continuing healthcare
- NHS Bath and North East Somerset, Swindon and Wiltshire ICB: Continuing healthcare
- Somerset NHS Foundation Trust: Urgent treatment centres (UTC)
- Somerset NHS Foundation Trust: Community hospitals
- NHS website: Musgrove Park Hospital: Accident and emergency services
- NHS website: Yeovil District Hospital: Accident and emergency services
- Bristol NHS Foundation Trust: Weston General Hospital
- NHS website: Weston General Hospital: Accident and emergency services
- NHS website: Bristol Royal Infirmary: Accident and emergency services
- NHS website: Southmead Hospital: Accident and emergency services
- Royal United Hospitals Bath NHS Foundation Trust: Emergency Department / A&E: contact us
- Royal United Hospitals Bath NHS Foundation Trust: Going home
- Sirona care & health: Clevedon Minor Injury Unit
- NHS Bath and North East Somerset, Swindon and Wiltshire ICB: Minor injury units (Paulton)
- Somerset NHS Foundation Trust: Dementia assessment and support service (DASS)
- Healthwatch Somerset: Contact us
- St Margaret's Hospice Care: Hospice services in Somerset
- Frome Town Council: Community cars and assisted travel
- NHS Somerset Integrated Care Board: Patient transport
- St Margaret's Hospice Care: 24-hour Advice Line
- St Margaret's Hospice Care: St Margaret's Hospice Care (home page)
- Dorothy House Hospice Care: Our geography
- Weston Hospicecare: Weston Hospicecare (home page)
- St Peter's Hospice: Getting referred
- NHS England South West: How the NHS structure in the South West is changing
- HCRG Care Group (BSW Community Health): St Martin's Hospital
- North Somerset Council: Community transport services
- Healthwatch Somerset

- Healthwatch North Somerset
- Healthwatch Bath and North East Somerset
- Connect Somerset
- Simply Connect North Somerset
- Live Well B&NES
- NHS website: Getting a care needs assessment

Price
From £1,550 a week

Covers
All of Somerset

CQC rating
Good

Assessment
Free, with no obligation

Live-in care near Somerset

Live-in care in Oxfordshire | Live-in care in Buckinghamshire | Live-in care in Berkshire | Live-in care in Wiltshire and Swindon | Live-in care in Gloucestershire | Live-in care in Northamptonshire | Live-in care in Warwickshire | Live-in care in Hampshire | Live-in care in Bristol | Live-in care in Cornwall | Live-in care in Devon | Live-in care in London | Live-in care in Surrey | Anywhere in England

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.