LIVE-IN CARE · YEOVIL, SOMERSET

Live-in care in Yeovil

Fully managed live-in care in Yeovil and the villages around it, arranged by our care team after a free assessment (01865 715780), plus how to ask Somerset Council for an assessment, the A&E and urgent treatment centre at Yeovil Hospital, and local help with memory, carers, equipment, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Yeovil, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Yeovil

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Yeovil

Day and Nightcare provides fully managed live-in care in Yeovil and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Somerset Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Yeovil

Somerset Council runs adult social care in Yeovil. To ask for a care needs assessment, call **0300 123 2224** (Monday to Friday, 8.30am to 5pm), or use the council's online Public Referral to Adult Social Care form, for yourself or someone else. The needs assessment is free, and anyone can ask for one. To speak to a social worker out of hours, call 0300 123 23 27. You can also talk to someone from Adult Social Care at a Talking Café.

If the council may help to pay, a financial assessment follows. With more than £23,250 in savings your relative would usually pay in full, though the home is not counted for care at home. People paying their own way are asked to contact the council as soon as their savings drop to £30,000; if they ask the council to arrange care, it will normally charge an arrangement fee. See council funding for care.

A family carer can ask for a carer's assessment on the same number, alone or jointly with the person they care for. For equipment, the Independent Living Centre at the Yeovil Innovation Centre on Barracks Close offers free occupational therapy appointments to try equipment, booked on the same number.

Somerset Council also collects council tax. Someone who is severely mentally impaired, and a carer living in the home, may not be counted, and there is a disabled band reduction for adapted homes. See council tax discounts for care.

Urgent care and leaving hospital in Yeovil

- **A&E:** Yeovil Hospital, Higher Kingston, open 24 hours every day (switchboard 01935 475122).
- **Urgent treatment centre:** at Yeovil Hospital, an urgent treatment centre next door, open 9am to 9pm: go to the emergency department front door and you may be directed to it. After 9pm, patients are seen in the emergency department.

Before your relative leaves hospital, ask the ward staff, who can arrange for someone from Adult Social Care to see them. The council's Health Interface Service works with the Somerset Home First model: reablement at home or a short stay in a reablement unit. Home First is free for no longer than six weeks. The hospital lists its Discharge Lounge on 01935 384876.

For recovery nearer home, South Petherton's Mary Robertson Ward gives countywide stroke rehabilitation (01460 243000), and Crewkerne (01460 72491) and Wincanton (01963 828444) community hospitals have inpatient wards. If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Somerset's team is on 01935 38 5233, option 1 (option 4 for Fast Track). For NHS transport to appointments, the Patient Transport Advice Centre is on 01278 727444 (weekdays 8.30am to 6.30pm).

Local help in Yeovil

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP can refer to Somerset NHS Foundation Trust's Dementia Assessment and Support Service (South Somerset team 01935 443600, weekdays 8.30am to 4.30pm). Dementia Support Somerset (Alzheimer's Society) helps people with dementia and their families on 01458 251541 (weekdays 9am to 5pm). See live-in care for dementia.
- **Carers.** Somerset Carers Service is free for unpaid carers aged 18 and over (Advice Line 0800 31 68 600).
- **Getting about.** Community Transport South West runs accessible minibuses and over 40 volunteer car drivers in South Somerset (01935 477399, 9am to 5pm; register first, then book usually 24 hours ahead). The South Somerset Slinky bookable bus runs 9am to 5pm: register, then book on 08448 009646 (weekdays 9am to 4pm), at least 24 hours ahead; fares are £2.20 or £2.80, less with a concessionary pass.

- **Hospice care.** St Margaret's Hospice Care's Yeovil Hospice Hub on Little Tarrat Lane offers day hospice services, outpatient clinics, a community nursing team and carer support groups, and its care is free; its 24-hour Advice Line, 01935 709480, is for anyone with a life-limiting illness registered with a Somerset GP. The in-patient unit is at the Taunton hub. See end-of-life care at home.
- **Advice and company.** Age UK Somerset (01823 345610) offers free advice, a free benefits check for over-60s and a free volunteer Wellbeing Service for over-60s who live alone. Healthwatch Somerset (0800 999 1286) takes feedback on local services.

USEFUL LOCAL CONTACTS

Useful contacts in Yeovil

The council, NHS teams, hospitals and local services you are most likely to need in Yeovil, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Yeovil is arranged by Somerset Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Somerset Council:** ask for a care needs assessment (telephone 0300 123 2224); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Yeovil it is arranged by NHS Somerset Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Yeovil

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Yeovil Hospital: Higher Kingston, BA21 4AT; switchboard 01935 475122 or 01935 606060; Discharge Lounge 01935 384876. A&E open 24 hours, every day (NHS website, last confirmed 9 July 2026). (leaving hospital information)
- Yeovil Hospital Urgent Treatment Centre: Next door to the emergency department; arrive at the emergency department front door and you may be triaged across. Open 9am to 9pm; after 9pm patients are redirected to the emergency department. Not an A&E.
- South Petherton Community Hospital: Bernard Way, South Petherton TA13 5EF; 01460 243000. Mary Robertson Ward provides a countywide specialist stroke rehabilitation service.
- Crewkerne Community Hospital: Middle Path, Crewkerne TA18 8BG; 01460 72491. Crewkerne Ward for inpatients (beds temporarily reduced from 16 to 8 under the trust's 'test and learn' process).
- Wincanton Community Hospital: Dancing Lane, Wincanton BA9 9DQ; 01963 828444. Hadspen Ward for inpatients; outpatient clinics include central memory assessment.
- St Margaret's Hospice Care, Yeovil Hospice Hub: Little Tarrat Lane, BA20 2HU; 01935 709480. Day hospice services, outpatient clinics, a community nursing team and carer support groups; free; the in-patient unit is at the Taunton hub. 24-hour Advice Line on the same number for people with a Somerset GP.

Local support and charities

- Somerset Carers Service: Carers' support (0800 31 68 600)
- Dementia Assessment and Support Service (South Somerset): Dementia support (01935 443600)
- Dementia Support Somerset (Alzheimer's Society): Dementia support (01458 251541)
- Age UK Somerset: Age UK (01823 345610)
- Community Transport South West: Community transport (01935 477399)
- South Somerset Slinky: Community transport (08448 009646)
- Somerset Independent Living Centre, Yeovil: Community support (0300 123 2224)
- Healthwatch Somerset: Healthwatch: your independent voice on health and care (0800 999 1286)

Council tax

Council tax in Yeovil, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Somerset Council. See council tax discounts for care.

Villages around Yeovil

Brympton · Yeovil Without · Mudford · West Coker · East Coker · Odcombe · Montacute · Tintinhull · Stoke sub Hamdon · Chilthorne Domer · Ilchester · Barwick and Stoford

YOUR QUESTIONS

Questions about live-in care in Yeovil

Who do I call in Yeovil to ask for a care assessment?

Call Somerset Council on 0300 123 2224 (Monday to Friday, 8.30am to 5pm) and ask for adult social care. To speak to a social worker out of hours, call 0300 123 23 27. Somerset Council runs adult social care and also collects council tax. A family carer can ask for a carer's assessment on the same number.

Where should we go in Yeovil for an urgent injury?

For a life-threatening emergency, call 999; Yeovil Hospital's emergency department is open 24 hours. For other urgent injuries or illnesses, go to the emergency department front door at Yeovil Hospital between 9am and 9pm and you may be directed to the urgent treatment centre next door. If unsure, call NHS 111 first.

Can we try equipment before buying it in Yeovil?

Yes. The Somerset Independent Living Centre at the Yeovil Innovation Centre, Barracks Close, offers free appointments with an occupational therapist to talk through needs and try equipment. Appointments must be booked in advance on 0300 123 2224 (Monday to Friday, 8.30am to 5pm) or with the council's online form.

How much does live-in care cost in Yeovil?

Live-in care with Day and Nightcare costs from £1,550 a week in Yeovil, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Yeovil?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Yeovil is arranged by Somerset Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Yeovil Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Somerset NHS Foundation Trust: Urgent treatment centres (UTC)
- Somerset NHS Foundation Trust: Community hospitals
- Somerset Council: Equipment to help you
- Somerset Council: Slinky services
- Somerset Council: Community transport in Somerset
- St Margaret's Hospice Care: 24-hour Advice Line
- St Margaret's Hospice Care: Hospice services in Somerset
- NHS website: Yeovil District Hospital: Accident and emergency services
- Somerset NHS Foundation Trust: Yeovil Hospital ward and department numbers
- Somerset Council: South Somerset Slinky services
- Somerset Council: Carers assessments
- Somerset Council: Contact us
- Somerset Council: Paying for your care

- Somerset Council: Report an adult at risk
- Somerset Council: Care and support assessment
- Thrive (Community Council for Somerset): Help and advice: Village Agents and Talking Cafés
- Somerset Council: Financial assessment
- Somerset Council: Council Tax discounts and exemptions
- Somerset Council: Help after a stay in hospital
- Somerset Council: Health Interface Service
- NHS Somerset Integrated Care Board: Continuing Healthcare
- Frome Town Council: Community cars and assisted travel
- NHS Somerset Integrated Care Board: Patient transport
- NHS website: Musgrove Park Hospital: Accident and emergency services
- Royal United Hospitals Bath NHS Foundation Trust: Emergency Department / A&E: contact us
- Somerset NHS Foundation Trust: Dementia assessment and support service (DASS)
- Alzheimer's Society: Dementia Support Somerset
- Somerset Council: Carers in Somerset
- Somerset Carers Service (Thrive): Somerset Carers: free information and support for carers
- St Margaret's Hospice Care: St Margaret's Hospice Care (home page)
- Age UK Somerset: Age UK Somerset
- Healthwatch Somerset: Contact us
- Somerset NHS Foundation Trust: Update on development of a test and learn process in Crewkerne
- NHS website: Getting a care needs assessment

Price

From £1,550 a week

Covers

Yeovil and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Somerset

All of Somerset · Bath · Taunton · Bridgwater · Weston-super-Mare · Frome · Wells · Minehead · Glastonbury · Street · Chard · Burnham-on-Sea · Shepton Mallet · Clevedon · Portishead · Nailsea · Keynsham · Midsomer Norton

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/somerset/yeovil/**
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Information, not advice: please check anything important with the organisation named.