LIVE-IN CARE · PORTISHEAD, SOMERSET

Live-in care in Portishead

Fully managed live-in care in Portishead and the villages around it, arranged by our care team after a free assessment (01865 715780), plus how to ask North Somerset Council for an assessment, the nearest minor injury unit and emergency departments, and local help with memory, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Portishead, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Portishead

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Portishead

Day and Nightcare provides fully managed live-in care in Portishead and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by North Somerset Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Portishead

North Somerset Council runs adult social care in Portishead and also collects council tax. To ask for a care needs assessment, contact Care Connect on **01275 888 801** (Monday to Friday, 8am to 6pm) or careconnect@n-somerset.gov.uk, or use the online self-referral form. The needs assessment is free, and anyone can ask for one. A trained member of staff will then contact you to talk about your relative's situation, strengths and the help family and friends give. Outside Care Connect's hours, the Emergency Duty Team is on 01454 615165.

If the council may help to pay, a financial assessment follows: with more than £23,250 in savings people usually pay in full, and the home is not counted for care at home. See council funding for care. If your relative will pay for their own care, North Somerset Council's free Care Navigator service gives impartial advice by phone or a home visit.

A family carer can ask for a carer's assessment through Care Connect or the online carer self-referral form.

For council tax, ask about:

- a severe cognitive disorder reduction (the council's term for severe mental impairment), with a doctor's certificate and a qualifying benefit such as Attendance Allowance
- a live-in carer, not a spouse or partner, who gives at least 35 hours of care a week is not counted, if the person cared for gets a qualifying benefit
- a band reduction for disabled people where the home has been adapted

Urgent care and leaving hospital in Portishead

- **Minor injuries:** the walk-in Minor Injury Unit at North Somerset Community Hospital in Clevedon (01275 546852), open 8am to 8pm, with X-ray every day for part of the day. It is not an A&E. It may close earlier than these times when demand is very high, so call NHS 111 if unsure.
- **Emergency departments:** Weston General Hospital (01934 636363), whose emergency department is not open overnight (the trust gives 8am to 10pm; the NHS website lists 8pm closing for adults on some days), and the Bristol Royal Infirmary (adults) and Southmead Hospital, both open 24 hours.

After a hospital stay, the council's TRI team gives free short-term reablement and telecare, usually for up to six weeks: a keyworker sets goals with your relative, and support can include reablement visits, a trial of telecare such as falls detectors or memory aids, and equipment. Referrals come from council staff, Sirona's Discharge to Assess therapists or the hospitals' Transfer of Care hubs, so ask the ward.

For mainly health needs, ask about NHS Continuing Healthcare: NHS Bristol, North Somerset and South Gloucestershire ICB is on 0117 900 2626 or bnssg.chcteam@nhs.net.

Local help in Portishead

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** North Somerset Carers Support, run by Alliance Homes, helps any unpaid carer in North Somerset; you do not need to be an Alliance tenant. Use the enquiry form on its carers' page, call Alliance on 03000 120 120 (weekdays 8am to 5pm), or ask Care Connect for the Carers' Service. Assessments for adult carers are done by North Somerset Council.
- **Memory and dementia.** ALIVE's dementia meeting centre at Waverley Court, Forth Avenue, meets on Wednesdays, 10am to 3pm, for people living with dementia and their carers: £44 a day for the person with dementia, free for carers, with a free taster session. The GP can refer to the NHS memory service for North Somerset at Windmill House, Clevedon (01275 335300). The Alzheimer's Society's Dementia Support Service for North Somerset helps people worried about their memory, people with dementia and their families (0300 131 3945, weekdays 9am to 5pm). See live-in care for dementia.
- **Getting about.** Nailsea and District Community Transport (01275 855552) runs door-to-door trips to shops, GPs and hospitals across the north-east of North Somerset, including Portishead and Gordano; register to join first.

- **Hospice care.** St Peter's Hospice in Bristol cares for people with a North Somerset GP and accepts self-referrals (24-hour advice line 0117 915 9430). St Peter's Hospice holds a free drop-in for anyone affected by a life-limiting illness at The Beacon Hub on Wednesdays, 2pm to 4pm. See end-of-life care at home.
- **Advice and company.** Age UK Somerset (01823 345610) covers North Somerset, with free advice and a free volunteer Wellbeing Service for over-60s who live alone. Healthwatch North Somerset takes feedback on local services (01275 244238, Monday to Thursday, 9am to 5pm).

USEFUL LOCAL CONTACTS

Useful contacts in Portishead

The council, NHS teams, hospitals and local services you are most likely to need in Portishead, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Portishead is arranged by North Somerset Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **North Somerset Council:** ask for a care needs assessment (telephone 01275 888 801); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Portishead it is arranged by NHS Bristol, North Somerset and South Gloucestershire ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Portishead

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Southmead Hospital: Emergency Department, Gate 35, Level 0, Brunel building, Southmead Road, Westbury-on-Trym, Bristol BS10 5NB: walk-in, open 24 hours a day, seven days a week; reception 0117 414 5100. Switchboard 0117 950 5050. (leaving hospital information)
- Bristol Royal Infirmary: Upper Maudlin Street, Bristol BS2 8HW; 0117 923 0000. Adult A&E (16 and over) open 24 hours every day (NHS website, last confirmed 9 July 2026). Run by Bristol NHS Foundation Trust. (leaving hospital information)
- Weston General Hospital: Grange Road, Uphill, Weston-super-Mare BS23 4TQ; 01934 636363. The trust says the Emergency Department is open 8am to 10pm every day (the NHS website lists 8pm closing for adults on some days); it is not open overnight. (leaving hospital information)
- North Somerset Community Hospital, Clevedon: Old Street, Clevedon BS21 6BS. Walk-in Minor Injury Unit 8am to 8pm (may close earlier when demand is significant; then call NHS 111), no appointment needed (01275 546852); X-ray weekdays 8.30am to 5pm, weekends and bank holidays 9am to 5pm; not an A&E. The Elton Rehabilitation Unit (01275 546987) gives inpatient rehabilitation on referral from a hospital professional. Run by Sirona care & health.
- St Peter's Hospice: For adults with a progressive life-limiting illness registered with a GP in Bristol, South Gloucestershire or North Somerset; self-referral accepted; 24-hour clinical advice line 0117 915 9430. Free Hospice Community Hub drop-in at The Beacon Hub, attached to Portishead Methodist Church, BS20 6EN, Wednesdays 2pm to 4pm.

Local support and charities

- North Somerset Carers Support (Alliance Homes): Carers' support
- ALIVE North Somerset Dementia Meeting Centre, Portishead: Day opportunities
- North Somerset Memory Service (AWP): Dementia support (01275 335300)
- Dementia Support Service, North Somerset (Alzheimer's Society): Dementia support (0300 131 3945)
- Age UK Somerset: Age UK (01823 345610)
- Nailsea and District Community Transport: Community transport (01275 855552)
- Healthwatch North Somerset: Healthwatch: your independent voice on health and care (01275 244238)

Council tax

Council tax in Portishead, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by North Somerset Council. See council tax discounts for care.

Villages around Portishead

Redcliffe Bay · North Weston · Portbury · Easton-in-Gordano · Pill · Clapton-in-Gordano · Weston-in-Gordano · Walton-in-Gordano

YOUR QUESTIONS

Questions about live-in care in Portishead

Who do I call in Portishead to ask for a care assessment?

Call North Somerset Council's Care Connect on 01275 888 801 (Monday to Friday, 8am to 6pm), email careconnect@n-somerset.gov.uk or use the online self-referral form. Portishead is not in the Somerset Council area. Outside Care Connect's hours, the Emergency Duty Team is on 01454 615165. A family carer can ask for a carer's assessment through Care Connect too.

Where is the nearest A&E to Portishead?

The nearest 24-hour emergency departments are in Bristol: Southmead Hospital and, for adults, the Bristol Royal Infirmary. Weston General's emergency department is not open overnight. For minor injuries, the walk-in Minor Injury Unit at North Somerset Community Hospital in Clevedon is open 8am to 8pm; it is not an A&E. In a life-threatening emergency, call 999; otherwise call NHS 111 for advice.

How much does live-in care cost in Portishead?

Live-in care with Day and Nightcare costs from £1,550 a week in Portishead, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Portishead?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Portishead is arranged by North Somerset Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Southmead Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- North Somerset Council: How to request a care assessment
- North Somerset Council: Council Tax reduction for people with a severe cognitive disorder
- North Somerset Council: Council Tax discounts
- North Somerset Council: Council Tax band reduction for disabled people
- North Somerset Council: Support after leaving hospital or if you are in recovery (TRI team)
- Avon and Wiltshire Mental Health Partnership NHS Trust: Memory services
- Alzheimer's Society: Dementia Support Service, North Somerset

- Healthwatch North Somerset: Contact us
- Sirona care & health: Clevedon Minor Injury Unit
- Bristol NHS Foundation Trust: Weston General Hospital
- North Bristol NHS Trust (part of Bristol NHS Foundation Trust): Emergency Department: contact information and how to find us
- NHS website: Bristol Royal Infirmary: Accident and emergency services
- St Peter's Hospice: Hospice Community Hub
- Alive Activities: North Somerset Meeting Centre
- Nailsea and District Community Transport: Nailsea and District Community Transport
- North Somerset Council: Safeguarding adults in North Somerset (Care Connect hours and Emergency Duty Team)
- North Somerset Council: How to request a carer's assessment
- North Somerset Council: Getting started as a carer
- North Somerset Council: Care Navigator service
- NHS Bristol, North Somerset and South Gloucestershire ICB: NHS continuing healthcare
- NHS website: Weston General Hospital: Accident and emergency services
- NHS website: Southmead Hospital: Accident and emergency services
- Age UK Somerset: Age UK Somerset
- North Somerset Council: Equipment purchase or loans
- North Somerset Council: Day services for adults with dementia
- St Peter's Hospice: Getting referred
- Bristol NHS Foundation Trust: Bristol Royal Infirmary
- NHS website: Getting a care needs assessment
- Alliance Homes: Support for carers
- Alliance Homes: Contact us

Price

From £1,550 a week

Covers

Portishead and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Somerset

All of Somerset · Bath · Taunton · Yeovil · Bridgwater · Weston-super-Mare · Frome · Wells · Minehead · Glastonbury · Street · Chard · Burnham-on-Sea · Shepton Mallet · Clevedon · Nailsea · Keynsham · Midsomer Norton

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.