LIVE-IN CARE · MIDSOMER NORTON, SOMERSET

Live-in care in Midsomer Norton

Fully managed live-in care in Midsomer Norton, Radstock and the villages around them, arranged by our care team after a free assessment (01865 715780), plus how to ask Bath and North East Somerset Council for an assessment, the minor injury unit at Paulton and the A&E in Bath, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Midsomer Norton, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Midsomer Norton

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Midsomer Norton

Day and Nightcare provides fully managed live-in care in Midsomer Norton, Radstock and the villages around them, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Bath and North East Somerset Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Midsomer Norton

Bath and North East Somerset Council runs adult social care in Midsomer Norton and also collects council tax. To ask for a care needs assessment, call **01225 394570** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm). The needs assessment is free, and anyone can ask for one. The first call is an initial assessment over the phone, which can take up to 30 minutes. In the evenings, at weekends and on bank holidays, call the Emergency Duty Team on 01454 615165.

If the council may help to pay, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care.

After a hospital stay, the council may first offer reablement: short-term help at home for up to six weeks, funded by the NHS and the council. If longer-term needs are identified sooner, an assessed weekly charge can start from the date the Care Act assessment is completed, so ask about timing.

A family carer can ask for a carer's assessment on the same number, and no financial check is needed. The council suggests the BANES Carers' Centre as the best place to start.

On council tax (01225 477 777), ask about:

- a severe mental impairment discount, or an exemption for someone living alone, with a GP's certificate and a qualifying benefit such as Attendance Allowance

- a full-time carer who lives with the person is not counted on the bill
- a disabled band reduction where the home has been adapted

Midsomer Norton Library at The Hollies, High Street, has council self-service computers and phones, and a Citizens Advice drop-in on Wednesdays, 9.30am to 2pm.

Urgent care and leaving hospital in Midsomer Norton

- **Minor injuries:** Paulton Memorial Hospital, Salisbury Road, open every day 8am to 8pm (last entry 7.30pm), with X-ray on weekdays from 8.30am to 4pm. It is not an A&E.
- **A&E:** the Royal United Hospital (RUH) in Bath, open 24 hours as a walk-in service (01225 824391).

Discharge planning at the RUH starts as soon as someone is admitted, and patients are asked to plan from then too. The RUH asks patients to arrange to leave by 10am; hospital transport is only for clinical need. Patients waiting for medicines, transport or care that starts later wait in the Discharge Lounge (Building E6). The Community Wellbeing Hub's team in the RUH Atrium (01225 821019) can help with support at home, and it also supports patients at Paulton. The hospital also has an NHS community inpatient unit for adults who need rehabilitation after illness, injury or a hospital stay, run by BSW Community Health (0300 247 0200, 8am to 8pm every day).

When health needs are the main issue, ask about NHS Continuing Healthcare. For Midsomer Norton it is arranged by NHS Bath and North East Somerset, Swindon and Wiltshire ICB: email bswicb.chcassessreview@nhs.net (no phone number is published).

Local help in Midsomer Norton

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The BANES Carers' Centre's freephone support line is 0800 0388 885 (Monday to Friday, 9am to 1pm).
- **Memory and dementia.** The GP can refer to the NHS Memory Clinic at the RUH, run by ReMind UK. The Alzheimer's Society's Dementia Support Bath and North East Somerset helps people with dementia and their carers, face to face or by phone (0117 472 7921, weekdays 9am to 5pm). See live-in care for dementia.

- **Company and help at home.** Age UK Bath & North East Somerset (01225 466135) runs social groups in Midsomer Norton with transport and lunch provided, and Singing for Fun at Orchard Hall on the last Tuesday of the month, 2.30pm to 4pm. It also offers up to six weeks of free help at home (Home Response).
- **Getting about.** Midsomer Norton and Radstock Dial-a-Ride (01761 417504) is for people who cannot easily use public transport, weekdays 8am to 4pm: membership is £15, then fares by distance from £7 single and £12 return (from £3.50 and £6 with a Diamond Travelcard).
- **Hospice care.** Dorothy House covers Bath and North East Somerset. All its services are free, including Hospice at Home (care at home in the later stages of life) and community palliative care teams, with a 10-bed inpatient unit at Winsley; you, a family member or a professional can refer through its Clinical Coordination Centre on 0345 0130 555.

USEFUL LOCAL CONTACTS

Useful contacts in Midsomer Norton

The council, NHS teams, hospitals and local services you are most likely to need in Midsomer Norton, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Midsomer Norton is arranged by Bath and North East Somerset Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Bath and North East Somerset Council:** ask for a care needs assessment (telephone 01225 394570); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Midsomer Norton it is arranged by NHS Bath and North East Somerset, Swindon and Wiltshire ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Midsomer Norton

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, Bath BA1 3NG. Emergency Department a 24-hour, seven-day walk-in service (general enquiries 01225 824391). Aims to get patients home by 10am; Discharge Lounge in Building E6; hospital transport only where there is a clinical need. (leaving hospital information)
- Paulton Minor Injury Unit: Paulton Memorial Hospital, Salisbury Road, Paulton BS39 7SB. Open 7 days, 8am to 8pm, last entry 7.30pm; X-ray 8.30am to 4pm on weekdays only. Not an A&E.
- Paulton Memorial Hospital: Salisbury Road, Paulton BS39 7SB. NHS community inpatient unit for adults who need rehabilitation after illness, injury or a hospital stay, plus outpatient services such as physiotherapy, podiatry and stroke care. Run by HCRG Care Group as BSW Community Health, 0300 247 0200 (8am to 8pm every day).
- Dorothy House Hospice Care: Free. Covers Bath and North East Somerset and parts of Wiltshire and Somerset: Hospice at Home, a 10-bed Inpatient Unit at Winsley and nurse-led day patient services; Clinical Coordination Centre 0345 0130 555.

Local support and charities

- BANES Carers' Centre: Carers' support (0800 0388 885)
- ReMind UK Memory Clinic (Royal United Hospital): Dementia support (01225 476 420)
- Dementia Support Bath and North East Somerset (Alzheimer's Society): Dementia support (0117 472 7921)
- Age UK Bath & North East Somerset: Age UK (01225 466135)
- Midsomer Norton and Radstock Dial-a-Ride: Community transport (01761 417504)
- Community Wellbeing Hub: Community support (0300 247 0050)
- Midsomer Norton Library and Information Service: Community support
- Healthwatch Bath and North East Somerset: Healthwatch: your independent voice on health and care (01225 232 401)

Council tax

Council tax in Midsomer Norton, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Bath and North East Somerset Council. See council tax discounts for care.

Villages around Midsomer Norton

Radstock · Westfield · Paulton · Farrington Gurney · High Littleton · Timsbury · Peasedown St John · Clutton · Camerton · Shoscombe · Hinton Blewett · Chelwood

YOUR QUESTIONS

Questions about live-in care in Midsomer Norton

Who do I call in Midsomer Norton to ask for a care assessment?

Call Bath and North East Somerset Council on 01225 394570 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm). Midsomer Norton is not in the Somerset Council area. The first call is an initial assessment over the phone, which can take up to 30 minutes. In the evenings, at weekends and on bank holidays, the Emergency Duty Team is on 01454 615165. A family carer can ask for a carer's assessment on the same number.

Is there an A&E near Midsomer Norton?

The nearest A&E, open 24 hours, is at the Royal United Hospital in Bath. For minor injuries, Paulton Memorial Hospital's minor injury unit is open every day 8am to 8pm, with last entry at 7.30pm and X-ray on weekdays only; it is not an A&E. If you are unsure where to go, call NHS 111; in a life-threatening emergency, call 999.

How much does live-in care cost in Midsomer Norton?

Live-in care with Day and Nightcare costs from £1,550 a week in Midsomer Norton, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Midsomer Norton?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Midsomer Norton is arranged by Bath and North East Somerset Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Bath and North East Somerset Council: Get a carer's assessment
- Bath and North East Somerset Council (Live Well B&NES): What happens when your reablement service ends
- Bath and North East Somerset Council: Apply for Council Tax: severe mental impairment exemption
- Bath and North East Somerset Council: Council Tax and long-term care
- Bath and North East Somerset Council: Apply for Council Tax: disabled band reduction
- Alzheimer's Society: Dementia Support Bath and North East Somerset
- Dorothy House Hospice Care: Care and services overview
- Community Wellbeing Hub: CWH in hospital
- HCRG Care Group (BSW Community Health): Community inpatient units
- Dorothy House Hospice Care: Referrals
- Royal United Hospitals Bath NHS Foundation Trust: Emergency Department / A&E: contact us
- NHS Bath and North East Somerset, Swindon and Wiltshire ICB: Minor injury units (Paulton)
- Age UK Bath & North East Somerset: Activities and events
- Midsomer Norton & Radstock Dial-a-Ride: About us
- Bath and North East Somerset Council (Live Well B&NES): Community transport
- Bath and North East Somerset Council: Midsomer Norton Library and Information Service
- Bath and North East Somerset Council: Get a social care and support assessment
- Bath and North East Somerset Council: Tell us about an adult being abused or neglected (team numbers and out-of-hours team)

- Bath and North East Somerset Council: Council Tax discounts and exemptions
- NHS Bath and North East Somerset, Swindon and Wiltshire ICB: Continuing healthcare
- BANES Carers' Centre: BANES Carers' Centre
- Bath and North East Somerset Council (Live Well B&NES): Memory loss and dementia
- Age UK Bath & North East Somerset: Age UK Bath & North East Somerset
- Bath and North East Somerset Council: Community Equipment Service
- Dorothy House Hospice Care: Our geography
- NHS website: Musgrove Park Hospital: Accident and emergency services
- NHS website: Yeovil District Hospital: Accident and emergency services
- Royal United Hospitals Bath NHS Foundation Trust: Going home
- Bath and North East Somerset Council (Live Well B&NES): Leaving hospital
- Healthwatch Bath and North East Somerset: Contact us
- NHS website: Getting a care needs assessment
- BSW Community Health: Contact us
- Dorothy House: Hospice at Home
- Dorothy House: Our care

Price
From £1,550 a week

Covers
Midsomer Norton and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Somerset

All of Somerset | Bath | Taunton | Yeovil | Bridgwater | Weston-super-Mare | Frome | Wells | Minehead | Glastonbury | Street | Chard | Burnham-on-Sea

Shepton Mallet | Clevedon | Portishead | Nailsea | Keynsham

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/somerset/midsomer-norton/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.