LIVE-IN CARE · CHARD, SOMERSET

Live-in care in Chard

Fully managed live-in care in Chard and the villages around it, arranged by our care team after a free assessment (01865 715780), plus how to ask Somerset Council for an assessment, the urgent treatment centre at Chard Community Hospital and the A&Es in Yeovil and Taunton, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Chard, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Chard

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Chard

Day and Nightcare provides fully managed live-in care in Chard and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Somerset Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Chard

Somerset Council runs adult social care in Chard. To ask for a care needs assessment, call **0300 123 2224** (Monday to Friday, 8.30am to 5pm), or use the council's online Public Referral to Adult Social Care form, for yourself or someone else. The needs assessment is free, and anyone can ask for one. To speak to a social worker out of hours, call 0300 123 23 27. You can also talk to someone from Adult Social Care at a Talking Café: Chard's Talking Café meets every Wednesday, 10am to noon, at Chard CommuniTea, 6A Holyrood Street.

If the council may help to pay, a financial assessment follows. With more than £23,250 in savings your relative would usually pay in full, though the home is not counted for care at home. People paying their own way are asked to contact the council as soon as their savings drop to £30,000; if they ask the council to arrange care, it will normally charge an arrangement fee. See council funding for care.

A family carer can ask for a carer's assessment on the same number, alone or jointly with the person they care for. Free equipment appointments with an occupational therapist are offered at the Independent Living Centres in Yeovil and Taunton, booked on the same number.

Somerset Council also collects council tax. Someone who is severely mentally impaired, and a carer living in the home, may not be counted, and there is a disabled band reduction for adapted homes. See council tax discounts for care.

Urgent care and leaving hospital in Chard

- **Urgent treatment centre:** Chard Community Hospital, Crewkerne Road (01460 238220), open seven days a week 8am to 9pm (last patient 8pm), with X-ray on Mondays, Tuesdays and Thursdays, 9am to 5pm. It is not an A&E. It sometimes closes at short notice, and the trust posts closures on its urgent treatment centres page, so check NHS 111 first.
- **A&E:** Yeovil Hospital and Musgrove Park Hospital in Taunton, both open 24 hours.

Before your relative leaves hospital, ask the ward staff, who can arrange for someone from Adult Social Care to see them. The council's Health Interface Service works with the Somerset Home First model: reablement at home or a short stay in a reablement unit. Home First is free for no longer than six weeks. Nearby community hospital beds include Crewkerne Community Hospital's ward, where the trust has temporarily reduced beds from 16 to 8 and says no decision has been made to close beds permanently, and South Petherton's Mary Robertson Ward, which gives countywide stroke rehabilitation.

If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Somerset's team is on 01935 38 5233, option 1 (option 4 for Fast Track). For NHS transport to appointments, the Patient Transport Advice Centre is on 01278 727444 (weekdays 8.30am to 6.30pm).

Local help in Chard

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Somerset Carers Service is free for unpaid carers aged 18 and over (Advice Line 0800 31 68 600). A carers' group meets at English Martyrs Church Hall, East Street, on the second Monday of the month, 10.30am to noon.
- **Memory worries.** The GP can refer to Somerset NHS Foundation Trust's Dementia Assessment and Support Service (South Somerset team 01935 443600, weekdays 8.30am to 4.30pm). Dementia Support Somerset (Alzheimer's Society) is on 01458 251541 (weekdays 9am to 5pm). See live-in care for dementia.
- **Getting about.** Community Transport South West (01935 477399, 9am to 5pm) has accessible minibuses and volunteer car drivers across South Somerset; register first. The South Somerset Slinky bookable bus is booked on 08448 009646 (weekdays 9am to 4pm), at least 24 hours ahead, once you have registered.
- **Hospice care.** St Margaret's Hospice Care's Yeovil Hospice Hub is on 01935 709480, which is also a 24-hour Advice Line for anyone with a life-limiting illness registered with a Somerset GP. Its care is free. See end-of-life care at home.

- **Advice.** Age UK Somerset (01823 345610) offers free advice and a free benefits check for over-60s. Age UK also runs a toenail cutting service at Chard Community Hospital.

USEFUL LOCAL CONTACTS

Useful contacts in Chard

The council, NHS teams, hospitals and local services you are most likely to need in Chard, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Chard is arranged by Somerset Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Somerset Council:** ask for a care needs assessment (telephone 0300 123 2224); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Chard it is arranged by NHS Somerset Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Chard

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Yeovil Hospital: Higher Kingston, Yeovil BA21 4AT; switchboard 01935 475122 or 01935 606060. A&E open 24 hours (NHS website, last confirmed 9 July 2026). (leaving hospital information)
- Musgrove Park Hospital, Taunton: Parkfield Drive, Taunton TA1 5DA; switchboard 01823 333444. A&E open 24 hours, every day (NHS website, last confirmed 9 July 2026). (leaving hospital information)
- Chard Community Hospital: Crewkerne Road, Chard TA20 1NF; 01460 238220. Outpatient clinics (including care of the older person); the trust lists no inpatient ward here. Its urgent treatment centre is open every day 8am to 9pm (last patient 8pm); walk in (you may be asked to come back at a set time); not an A&E.
- Chard Urgent Treatment Centre: At Chard Community Hospital; 01460 238220. Every day 8am to 9pm (last patient 8pm); walk in (you may be asked to come back at a set time); X-ray Monday, Tuesday and Thursday 9am to 5pm; may close early, and the trust posts one-off closures on its page. Not an A&E.
- Crewkerne Community Hospital: Middle Path, Crewkerne TA18 8BG; 01460 72491. Crewkerne Ward for inpatients; beds temporarily reduced from 16 to 8 from 1 April 2026 under a 'test and learn' process, with no decision to close beds permanently.
- South Petherton Community Hospital: Bernard Way, South Petherton TA13 5EF; 01460 243000. Mary Robertson Ward hosts a countywide stroke rehabilitation service.
- St Margaret's Hospice Care, Yeovil Hospice Hub: Little Tarrat Lane, Yeovil BA20 2HU; 01935 709480. In-Patient Unit at the Taunton Hospice Hub (01823 333822). 24-hour Advice Line on either number for anyone with a life-limiting illness registered with a Somerset GP.

Local support and charities

- Somerset Carers Service: Carers' support (0800 31 68 600)
- Dementia Assessment and Support Service (South Somerset): Dementia support (01935 443600)
- Dementia Support Somerset (Alzheimer's Society): Dementia support (01458 251541)
- Community Transport South West: Community transport (01935 477399)
- South Somerset Slinky: Community transport (08448 009646)
- Thrive Village Agents: Community support (01823 331 222)
- Age UK Somerset: Age UK (01823 345610)
- Healthwatch Somerset: Healthwatch: your independent voice on health and care (0800 999 1286)

Council tax

Council tax in Chard, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Somerset Council. See council tax discounts for care.

Villages around Chard

Tatworth | Forton | South Chard | Combe St Nicholas | Wambrook | Whitestaunton | Buckland St Mary | Otterford | Winsham | Chaffcombe | Cricket St Thomas

YOUR QUESTIONS

Questions about live-in care in Chard

Who do I call in Chard to ask for a care assessment?

Call Somerset Council on 0300 123 2224 (Monday to Friday, 8.30am to 5pm) and ask for adult social care. To speak to a social worker out of hours, call 0300 123 23 27. You can also talk to someone from Adult Social Care at Chard's Talking Café, every Wednesday from 10am to noon at Chard CommuniTea, 6A Holyrood Street. A family carer can ask for a carer's assessment on the same number.

Is there an A&E in Chard?

No. Chard Community Hospital on Crewkerne Road has an urgent treatment centre, open every day 8am to 9pm (last patient 8pm), with X-ray on three weekdays. It is not an A&E, and it sometimes closes at short notice, so check NHS 111 first. The nearest A&Es open 24 hours are at Yeovil Hospital and Musgrove Park Hospital in Taunton. In a life-threatening emergency, call 999.

How much does live-in care cost in Chard?

Live-in care with Day and Nightcare costs from £1,550 a week in Chard, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Chard?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Chard is arranged by Somerset Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Yeovil Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Somerset NHS Foundation Trust: Urgent treatment centres (UTC)
- Somerset NHS Foundation Trust: Community hospitals
- Somerset Council: Equipment to help you
- Somerset Council: Community transport in Somerset
- St Margaret's Hospice Care: 24-hour Advice Line
- St Margaret's Hospice Care: Hospice services in Somerset
- NHS website: Yeovil District Hospital: Accident and emergency services

- NHS website: Musgrove Park Hospital: Accident and emergency services
- NHS Somerset: Chard: support on your doorstep (leaflet, March 2026)
- Somerset Carers Service: Carers groups full listing (PDF)
- Somerset NHS Foundation Trust: Update on development of a test and learn process in Crewkerne
- Somerset Council: South Somerset Slinky services
- Somerset Council: Carers assessments
- Somerset Council: Contact us
- Somerset Council: Paying for your care
- Somerset Council: Report an adult at risk
- Somerset Council: Care and support assessment
- Thrive (Community Council for Somerset): Help and advice: Village Agents and Talking Cafés
- Somerset Council: Financial assessment
- Somerset Council: Council Tax discounts and exemptions
- Somerset Council: Help after a stay in hospital
- Somerset Council: Health Interface Service
- NHS Somerset Integrated Care Board: Continuing Healthcare
- Frome Town Council: Community cars and assisted travel
- NHS Somerset Integrated Care Board: Patient transport
- Royal United Hospitals Bath NHS Foundation Trust: Emergency Department / A&E: contact us
- Somerset NHS Foundation Trust: Dementia assessment and support service (DASS)
- Alzheimer's Society: Dementia Support Somerset
- Somerset Council: Carers in Somerset
- Somerset Carers Service (Thrive): Somerset Carers: free information and support for carers
- St Margaret's Hospice Care: St Margaret's Hospice Care (home page)
- Age UK Somerset: Age UK Somerset
- Healthwatch Somerset: Contact us
- NHS website: Getting a care needs assessment

Price

From £1,550 a week

Covers

Chard and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Somerset

All of Somerset · Bath · Taunton · Yeovil · Bridgwater · Weston-super-Mare · Frome · Wells · Minehead · Glastonbury · Street · Burnham-on-Sea · Shepton Mallet · Clevedon · Portishead · Nailsea · Keynsham · Midsomer Norton

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.