LIVE-IN CARE · BATH, SOMERSET

Live-in care in Bath

Fully managed live-in care in Bath, arranged by our care team after a free assessment (01865 715780), plus how to ask Bath and North East Somerset Council for an assessment, the RUH's 24-hour A&E and discharge arrangements, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Bath, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Bath

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Bath

Day and Nightcare provides fully managed live-in care in Bath and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Bath and North East Somerset Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Bath

Bath and North East Somerset Council runs adult social care in Bath and also collects council tax. To ask for a care needs assessment, call **01225 394570** (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm). The needs assessment is free, and anyone can ask for one. The first call is an initial assessment over the phone, which can take up to 30 minutes. After the call, the council either refers your relative for a full assessment, usually in person, or recommends services that may help. In the evenings, at weekends and on bank holidays, call the Emergency Duty Team on 01454 615165.

If the council may help to pay, a financial assessment follows: with more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home. See council funding for care.

After a hospital stay, the council may first offer reablement: short-term help at home for up to six weeks, funded by the NHS and the council. If longer-term needs are identified sooner, an assessed weekly charge can start from the date the Care Act assessment is completed, so ask about timing.

A family carer can ask for a carer's assessment on the same number, and no financial check is needed. The council suggests the BANES Carers' Centre as the best place to start.

On council tax, ask about:

- a severe mental impairment discount, or an exemption for someone living alone, with a GP's certificate and a qualifying benefit such as Attendance Allowance
- a full-time carer who lives with the person is not counted on the bill

- a disabled band reduction where the home has been adapted

See council tax discounts for care.

Urgent care and leaving hospital in Bath

- **A&E:** The Royal United Hospital (RUH), Combe Park: a 24-hour, seven-day walk-in Emergency Department (enquiries 01225 824391).
- **Minor injuries:** there is no minor injury unit in Bath; the nearest is at Paulton Memorial Hospital, open every day 8am to 8pm (last entry 7.30pm), with X-ray on weekdays from 8.30am to 4pm. It is not an A&E.

Discharge planning at the RUH starts as soon as someone is admitted, and patients are asked to plan from then too. The RUH asks patients to arrange to leave by 10am; hospital transport is only for clinical need. Anyone waiting for medicines or transport waits in the Discharge Lounge (Building E6). The Community Wellbeing Hub has a team in the RUH Atrium (01225 821019; drop in 10am to 3pm, Monday to Friday) for help at home, carers' support and money advice. It also supports patients at St Martin's Hospital on Midford Road and Paulton Memorial Hospital, which have NHS community inpatient units (BSW Community Health, 0300 247 0200, 8am to 8pm every day).

When health needs are the main issue, ask about NHS Continuing Healthcare. For Bath it is arranged by NHS Bath and North East Somerset, Swindon and Wiltshire ICB: email bswicb.chcassessreview@nhs.net (no phone number is published).

Local help in Bath

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The BANES Carers' Centre's freephone support line is 0800 0388 885 (Monday to Friday, 9am to 1pm); it also holds carer cafés at Bath Abbey.
- **Memory and dementia.** The GP can refer to ReMind UK's NHS memory clinic at the RUH (01225 476 420). The Alzheimer's Society's Dementia Support Bath and North East Somerset helps people with dementia and their carers, face to face or by phone (0117 472 7921, weekdays 9am to 5pm). See live-in care for dementia.
- **Help at home.** Age UK Bath & North East Somerset (01225 466135) offers up to six weeks of free help at home (Home Response). The council's Community Equipment Service lends equipment free when a health or social care professional prescribes it.

- **Getting about.** Dial-a-Ride Bath (01225 395222) is a door-to-door accessible minibus within the city, weekdays 9.30am to 2.30pm; register first; £3 single or £6 return, half price with a Diamond Travel Card.
- **Hospice care.** Dorothy House covers Bath. All its services are free, including Hospice at Home (care at home in the later stages of life) and community palliative care teams, with a 10-bed inpatient unit at Winsley; you, a family member or a professional can refer through its Clinical Coordination Centre on 0345 0130 555. See end-of-life care at home.
- **Your say.** Healthwatch Bath and North East Somerset takes feedback on local services (01225 232 401, weekdays 9am to 5pm).

USEFUL LOCAL CONTACTS

Useful contacts in Bath

The council, NHS teams, hospitals and local services you are most likely to need in Bath, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Bath is arranged by Bath and North East Somerset Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Bath and North East Somerset Council:** ask for a care needs assessment (telephone 01225 394570); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Bath it is arranged by NHS Bath and North East Somerset, Swindon and Wiltshire ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Bath

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal United Hospital, Bath: Combe Park, BA1 3NG; enquiries 01225 824391. Emergency Department open 24 hours, seven days (walk-in). Asks patients to arrange to leave by 10am; those waiting go to the Discharge Lounge in Building E6. (leaving hospital information)
- St Martin's Hospital: Midford Road, BA2 5RP. Outpatient, mental health and community services and an NHS community inpatient unit, run by BSW Community Health (0300 247 0200, 8am to 8pm every day). No minor injury unit.
- Paulton Memorial Hospital: Salisbury Road, Paulton BS39 7SB. NHS community inpatient unit run by BSW Community Health (0300 247 0200, 8am to 8pm every day). Paulton Minor Injury Unit: every day 8am to 8pm, last entry 7.30pm; X-ray 8.30am to 4pm weekdays only. Not an A&E.
- Dorothy House Hospice Care: Free. Hospice at Home, community palliative care teams and a 10-bed inpatient unit at Winsley; 0345 0130 555.

Local support and charities

- BANES Carers' Centre: Carers' support (0800 0388 885)
- ReMind UK Memory Clinic (Royal United Hospital): Dementia support (01225 476 420)
- Dementia Support Bath and North East Somerset (Alzheimer's Society): Dementia support (0117 472 7921)
- Age UK Bath & North East Somerset: Age UK (01225 466135)
- Dial-a-Ride, Bath: Community transport (01225 395222)
- Community Wellbeing Hub: Community support (0300 247 0050)
- Bath Community Transport: Community transport (01225 832317)
- Healthwatch Bath and North East Somerset: Healthwatch: your independent voice on health and care (01225 232 401)

Council tax

Council tax in Bath, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Bath and North East Somerset Council. See council tax discounts for care.

Villages around Bath

Combe Down · Odd Down · Weston · Larkhall · Twerton · Widcombe · Bathampton · Batheaston · Bathford · Freshford · Saltford · Peasedown St John

YOUR QUESTIONS

Questions about live-in care in Bath

Who do I call in Bath to ask for a care assessment?

Call Bath and North East Somerset Council on 01225 394570 (Monday to Thursday 8.30am to 5pm, Friday 8.30am to 4.30pm). The first call is an initial assessment over the phone, which can take up to 30 minutes. In the evenings, at weekends and on bank holidays, the Emergency Duty Team is on 01454 615165. Bath is not in the Somerset Council area, so do not call Somerset Council.

What should we expect when someone leaves the RUH?

The RUH asks patients to arrange to leave by 10am on the day they go home, and hospital transport is only for people with a clinical need. Anyone waiting for medicines, transport or care that starts later in the day waits in the Discharge Lounge in Building E6. The Community Wellbeing Hub team in the RUH Atrium (01225 821019) can help with support at home. Reablement of up to six weeks may be offered first.

How much does live-in care cost in Bath?

Live-in care with Day and Nightcare costs from £1,550 a week in Bath, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Bath?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Bath is arranged by Bath and North East Somerset Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal United Hospital, Bath?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Bath and North East Somerset Council: Get a carer's assessment
- Bath and North East Somerset Council (Live Well B&NES): What happens when your reablement service ends
- Bath and North East Somerset Council: Apply for Council Tax: severe mental impairment exemption
- Bath and North East Somerset Council: Council Tax and long-term care
- Bath and North East Somerset Council: Apply for Council Tax: disabled band reduction
- Alzheimer's Society: Dementia Support Bath and North East Somerset
- Dorothy House Hospice Care: Care and services overview
- Community Wellbeing Hub: CWH in hospital
- Healthwatch Bath and North East Somerset: Contact us
- HCRG Care Group (BSW Community Health): Community inpatient units
- Dorothy House Hospice Care: Referrals
- Royal United Hospitals Bath NHS Foundation Trust: Emergency Department / A&E: contact us
- ReMind UK: NHS memory clinic
- Bath and North East Somerset Council (Live Well B&NES): Dial-a-Ride Bath
- Bath and North East Somerset Council (Live Well B&NES): Community transport
- BANES Carers' Centre: BANES Carers' Centre
- NHS Bath and North East Somerset, Swindon and Wiltshire ICB: Minor injury units (Paulton)
- Bath and North East Somerset Council: Get a social care and support assessment
- Bath and North East Somerset Council: Tell us about an adult being abused or neglected (team numbers and out-of-hours team)
- Bath and North East Somerset Council: Council Tax discounts and exemptions
- NHS Bath and North East Somerset, Swindon and Wiltshire ICB: Continuing healthcare
- Bath and North East Somerset Council (Live Well B&NES): Memory loss and dementia
- Age UK Bath & North East Somerset: Age UK Bath & North East Somerset

- Bath and North East Somerset Council: Community Equipment Service
- Dorothy House Hospice Care: Our geography
- NHS website: Musgrove Park Hospital: Accident and emergency services
- NHS website: Yeovil District Hospital: Accident and emergency services
- Royal United Hospitals Bath NHS Foundation Trust: Going home
- Bath and North East Somerset Council (Live Well B&NES): Leaving hospital
- NHS website: Getting a care needs assessment
- BSW Community Health: Contact us
- Dorothy House: Hospice at Home
- Dorothy House: Our care

Price
From £1,550 a week

Covers
Bath and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Somerset

All of Somerset | Taunton | Yeovil | Bridgwater | Weston-super-Mare | Frome | Wells | Minehead | Glastonbury | Street | Chard | Burnham-on-Sea | Shepton Mallet | Clevedon | Portishead | Nailsea | Keynsham | Midsomer Norton

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/somerset/bath/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.