LIVE-IN CARE · NORTHAMPTONSHIRE

Live-in care in Northamptonshire

Fully managed live-in care across Northamptonshire, arranged by our care team after a free assessment, plus which of the two councils to call for an assessment, the A&Es at Northampton and Kettering and how discharge works there, NHS Continuing Healthcare, and county-wide help with carers, dementia, equipment, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care across Northamptonshire, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Northamptonshire

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Northamptonshire

Day and Nightcare provides fully managed live-in care across Northamptonshire, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by West or North Northamptonshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see live-in care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Northamptonshire

Since 1 April 2021 Northamptonshire has had two unitary councils. Each runs adult social care, carers' support and council tax for its own area, so start with the council that covers your relative's home.

- **West Northamptonshire Council** covers the former Daventry, Northampton and South Northamptonshire districts, including Towcester and Brackley. Call adult social care on **0300 126 7000** (Monday to Friday, 9am to 5pm), or use its online form to refer yourself or someone else; a family member can call on your relative's behalf with their consent. If someone is in immediate danger, call 999.
- **North Northamptonshire Council** covers the former Corby, East Northamptonshire, Kettering and Wellingborough districts, including Rushden and Oundle. To ask for an assessment, use its online self-referral form or call **0300 126 3000** and select Option 1, Option 2 and Option 1. Its lines are open Monday to Friday, 9am to 5pm (closed on bank holidays), and the same number reaches its Out-of-Hours Duty Team.

When you call West Northamptonshire, have your relative's date of birth, address, GP and next of kin to hand; it may also ask what has changed and who helps.

The needs assessment is free, and anyone can ask for one. A financial assessment follows. With more than £23,250 in savings your relative would usually pay the full cost, and the home is not counted when care is at home.

Carers' assessments. Both councils say theirs are carried out by **Northamptonshire Carers**. The assessment is free, and you can have one even if the person you care for gets no help from the council. See our guide to carers' assessments.

Council tax. Ask your relative's council about the severe mental impairment disregard or exemption, the carer disregard, and disability reductions. See council tax discounts for care.

Urgent care and leaving hospital in Northamptonshire

- **A&E, west:** Northampton General Hospital, Cliftonville, open 24 hours. Its new Emergency Department entrance and Urgent Treatment Centre is now the main way in for all urgent and emergency care; patients are assessed on arrival and sent to the right service.
- **A&E, north:** Kettering General Hospital, Rothwell Road, open 24 hours, for North Northamptonshire and south Leicestershire.
- **Urgent treatment, Corby:** Corby Urgent Treatment Centre is open every day, 8am to 8pm, for minor injuries and illnesses such as cuts, sprains and minor burns. It is not an A&E.

At **Northampton General**, ask the medical team early for an approximate discharge date; hospital transport can be arranged if your relative meets the eligibility criteria. In West Northamptonshire, a member of the **Transfer of Care Hub** visits the ward to plan the support needed and tells you what has been arranged.

At **Kettering General**, the Discharge Lounge (Sir Thomas Moore ward, car park A) is open 24 hours a day, seven days a week (01536 491219), with drinks, snacks and hot meals while patients wait for medicines, paperwork or transport.

In North Northamptonshire, the council's **Reablement North** team gives short-term support at home for a few days up to six weeks, after a referral by a healthcare professional. It is free at the start; a financial assessment decides any charge for ongoing support. In Corby, Thackley Green offers short-term specialist reablement.

NHS Continuing Healthcare is arranged by NHS Northamptonshire Integrated Care Board's All Age Continuing Care service, for anyone with a Northamptonshire GP (01604 347415).

Local help in Northamptonshire

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Northamptonshire Carers, at the Anne Goodman Centre in Wellingborough, offers registration, emotional support, advice and access to carers' assessments through its Carer Support Line (01933 677907, option 2, weekdays). It also has a carer support team at Northampton and Kettering General Hospitals (option 4).
- **Dementia.** NHFT's Memory Assessment Service diagnoses people over 65, on referral from a GP or hospital specialist. Its Admiral Nurse service gives free one-to-one support to people affected by dementia and their families, and accepts self-referrals (07766 780203).
- **Equipment.** The Integrated Community Equipment Loans Service lends equipment free, from walking sticks and commodes to hoists and bed raisers, through over 1,400 professional prescribers across the county. In North Northamptonshire, ask for an occupational therapy assessment online or on 0300 126 3000 (Option 1, Option 2, Option 2); Millbrook Healthcare repairs or replaces equipment it has supplied (0330 124 1219).
- **Getting about.** Register with your local scheme and book ahead; each sets its own fares, and car schemes usually charge a yearly membership plus mileage. West: Northampton Door to Door (01604 583553), Northampton Volunteer Car Scheme (01604 628234), Daventry Area Community Transport (01327 701665), Towcester Area Door to Door (01327 810300) and Brackley Area Volunteer Car Service (01280 841099). North: Shireconnect dial-a-ride (01933 223636), the Kettering and Wellingborough volunteer car services (both 01933 272735), Rushden Volunteer Car Scheme (01933 315555) and Oundle Volunteer Car Scheme (01832 275433).
- **Hospices.** Cynthia Spencer Hospice in Northampton (03000 271270) has an inpatient unit, a Wellbeing Centre and Hospice at Home. Cransley Hospice, a nine-bed NHS unit at St Mary's Hospital, Kettering, takes referrals from a GP, community nurse, hospital consultant or specialist nurse; admissions enquiries are on 03000 274200 (Monday to Friday, 9am to 5pm). Lakelands Hospice in Corby offers free day services, hospice at home and bereavement support for Corby and the surrounding villages.

What may change soon

NHS board (possible merger). NHS Northamptonshire ICB works in a cluster with Leicester, Leicestershire and Rutland ICB, sharing a chair and chief executive. NHS England says any formal merger would not take place until April 2027. Until then, the two boards remain separate.

USEFUL LOCAL CONTACTS

Useful contacts in Northamptonshire

The councils, NHS teams, hospitals and local services you are most likely to need in Northamptonshire, with links to their official pages. Open any heading for the details.

Councils and care assessments

Adult social care in Northamptonshire is arranged by West Northamptonshire Council and North Northamptonshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **West Northamptonshire Council:** ask for a care needs assessment (telephone 0300 126 7000); carer's assessment.
- **North Northamptonshire Council:** ask for a care needs assessment (telephone 0300 126 3000); carer's assessment.

Our guide to reducing the cost of care and funding checker explain every route.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. In Northamptonshire it is arranged by NHS Northamptonshire Integrated Care Board (Continuing Healthcare information). We already support people whose care is funded by NHS Continuing Healthcare. See our NHS Continuing Healthcare guide.

Hospitals

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Northampton General Hospital, Northampton (leaving hospital information)
- Kettering General Hospital, Kettering (leaving hospital information)
- Danetre Hospital, Daventry (leaving hospital information)
- Corby Community Hospital, Corby (leaving hospital information)
- Isebrook Hospital (Hazelwood Ward), Wellingborough (leaving hospital information)
- Brackley Community Hospital, Brackley (leaving hospital information)
- Spinneyfields Care Centre (Beechwood Ward), Rushden (leaving hospital information)

Local support and charities

- Northamptonshire Carers: Carers' support
- Age UK Northamptonshire: Age UK
- Cynthia Spencer Hospice: Hospice
- Cransley Hospice: Hospice
- Lakelands Hospice: Hospice
- Healthwatch West Northamptonshire: Healthwatch: your independent voice on health and care
- Healthwatch North Northamptonshire: Healthwatch: your independent voice on health and care
- West Northamptonshire Council: Domiciliary (Home) Care directory listing: Local services directory
- North Northamptonshire Council Support Directory: Local services directory
- NHFT Admiral Nurse Service: Other

Council tax and equipment

Council tax discounts for people with a severe mental impairment, for disabled people and for some carers are claimed from the local council: West Northamptonshire Council, North Northamptonshire Council. See council tax discounts for care.

Equipment such as hoists, hospital beds and bathing aids is provided after an assessment through Integrated Community Equipment Loans Service (ICELS). See equipment and home adaptations.

COVERAGE

Towns we cover in Northamptonshire

We provide live-in care everywhere in Northamptonshire, including:

Northampton | Kettering | Corby | Wellingborough | Rushden | Daventry | Towcester | Brackley

YOUR QUESTIONS

Questions about live-in care in Northamptonshire

Who do I call in Northamptonshire to ask for a care assessment?

It depends which council area your relative lives in. For Northampton, Daventry, Towcester, Brackley and the villages around them, call West Northamptonshire Council on 0300 126 7000 (Monday to Friday, 9am to 5pm). For Kettering, Corby, Wellingborough, Rushden, Oundle and the villages around them, call North Northamptonshire Council on 0300 126 3000 and select Option 1, Option 2 and Option 1. Both councils also have an online form for referring yourself or someone else.

Who carries out carers' assessments in Northamptonshire?

Both councils say their carers' assessments are carried out by Northamptonshire Carers, a charity based in Wellingborough. Its Carer Support Line is on 01933 677907 (option 2, weekdays), or you can register online. The assessment is free, and you can have one even if the person you look after gets no help from the council.

Who arranges NHS Continuing Healthcare in Northamptonshire?

NHS Northamptonshire Integrated Care Board, through its All Age Continuing Care service, for anyone registered with a Northamptonshire GP: call 01604 347415 or email northantsicb.chc.teamgeneral@nhs.net. The first checklist can be completed by a nurse, doctor, other healthcare professional or social worker. If care is needed urgently, for example because someone is terminally ill, the NHS says the assessment may be fast-tracked.

Is there a dementia service in Northamptonshire that families can contact directly?

Yes. Northamptonshire Healthcare NHS Foundation Trust's Admiral Nurse service gives free one-to-one support to people affected by dementia and their families, and accepts self-referrals on 07766 780203 or by email. A diagnosis comes through the trust's Memory Assessment Service for people over 65, which takes referrals only from GPs, hospital specialists or other trust services, so the first step is the GP.

How much does live-in care cost in Northamptonshire?

Live-in care with Day and Nightcare costs from £1,550 a week anywhere in Northamptonshire, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Northamptonshire?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Northamptonshire is arranged by West Northamptonshire Council and North Northamptonshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Northampton General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

How would live-in care be supported in Northamptonshire?

Our care team supports every live-in placement, wherever it is in England: a free assessment, a written care plan, regular contact and reviews, one main live-in carer, with a relief carer covering holidays and time off, and a manager on call outside office hours. Your carer works alongside the person's own GP, community nurses and any hospice team already involved in their care.

Sources and further information

- West Northamptonshire Council: Contact Adult Social Care
- NHS website: Getting a care needs assessment
- West Northamptonshire Council: Carer's assessment
- West Northamptonshire Council: Leaving hospital
- West Northamptonshire Council: Integrated Community Equipment Loans Service (ICELS)
- West Northamptonshire Council: Community transport
- West Northamptonshire Council: Council Tax reductions, discounts and exemptions
- North Northamptonshire Council: Request an assessment
- North Northamptonshire Council: Contact adult social care
- North Northamptonshire Council: Carer's assessment
- North Northamptonshire Council: Support at home from our Reablement North team
- North Northamptonshire Council: Thackley Green
- North Northamptonshire Council: Equipment for your home

- North Northamptonshire Council: Community transport
- North Northamptonshire Council: Discounts, disregards and exemptions
- The Northamptonshire (Structural Changes) Order 2020, article 2
- Northamptonshire Carers: Contact us
- Northamptonshire Carers: Support line
- NHS website: Northampton General Hospital, accident and emergency services
- NHS website: Kettering General Hospital, accident and emergency services
- Northampton General Hospital: About us
- Northampton General Hospital: Emergency Department entrance and Urgent Treatment Centre
- Northampton General Hospital: Preparing to leave
- Kettering General Hospital: About us
- Kettering General Hospital: Discharge Lounge
- Integrated Care Northamptonshire: Support when you need it
- NHS Northamptonshire ICB: Continuing healthcare
- NHS website: NHS continuing healthcare (assessments, checklist and fast track)
- NHS Northamptonshire ICB: Contact us
- NHS England Midlands: How the NHS structure in the Midlands is changing
- NHFT: Memory Assessment Service
- NHFT: Admiral Nurse Service
- NHFT: Specialist palliative care
- NHFT: Cransley Hospice
- Cynthia Spencer Hospice
- Lakelands Hospice

Price

From £1,550 a week

Covers

All of Northamptonshire

CQC rating

Good

Assessment

Free, with no obligation

Live-in care near Northamptonshire

Live-in care in Oxfordshire | Live-in care in Buckinghamshire | Live-in care in Berkshire | Live-in care in Wiltshire and Swindon | Live-in care in Gloucestershire | Live-in care in Warwickshire | Live-in care in Hampshire | Live-in care in Bristol | Live-in care in Cornwall | Live-in care in Devon | Live-in care in London | Live-in care in Somerset | Live-in care in Surrey | Anywhere in England

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Local information checked 30 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.