LIVE-IN CARE · TOWCESTER, NORTHAMPTONSHIRE

Live-in care in Towcester

Fully managed live-in care in Towcester and the villages around it, arranged by our care team after a free assessment, plus how to ask West Northamptonshire Council for an assessment, the nearest A&E and rehabilitation beds, and local help with memory, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Towcester, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Towcester

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Towcester

Day and Nightcare provides fully managed live-in care in Towcester and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by West Northamptonshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Towcester

West Northamptonshire Council runs adult social care and collects council tax in Towcester. To ask for a care needs assessment, call **0300 126 7000** (Monday to Friday, 9am to 5pm) or use the online form to refer yourself or someone else; a family member can call on your relative's behalf with their consent. The needs assessment is free, and anyone can ask for one. If someone is in immediate danger, call 999.

A financial assessment follows. With savings above £23,250 a person usually pays the full cost, but for care at home their own home is not counted. If the council funds care, a direct payment lets you choose your own provider. See council funding for care.

The council's carers' assessments are carried out by Northamptonshire Carers (01933 677907, option 2, weekdays). On council tax, West Northamptonshire disregards an unpaid carer who gives at least 35 hours of care a week to someone over 18 who is not their spouse or partner, and someone who is severely mentally impaired and receives a qualifying benefit. A home adapted for a disabled resident may qualify for a disability reduction (email counciltax@westnorthants.gov.uk). See council tax discounts for care. If you live far from a parent here, our guide to caring from a distance may help.

Urgent care and leaving hospital in Towcester

- **No hospital in Towcester:** for urgent problems that are not life-threatening, call NHS 111 first. In an emergency, call 999.

- **A&E:** Northampton General Hospital, Cliftonville, open 24 hours; its new Emergency Department entrance and Urgent Treatment Centre is now the main way in for urgent and emergency care.

Ask the medical team at Northampton General early for an approximate discharge date, and plan the journey home: hospital transport is only for patients who meet the eligibility criteria. The council says a member of its Transfer of Care Hub visits the ward to talk about the support needed and lets you know what has been arranged.

If more rehabilitation is needed first, NHS community hospital beds in the area include **Brackley Community Hospital** (16 en-suite beds) and **Danetre Hospital** in Daventry (29 beds), both by referral from a hospital or specialist. Back home, the council's reablement service usually lasts up to six weeks, after a referral from a health or social care professional.

If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Northamptonshire Integrated Care Board's All Age Continuing Care service is on 01604 347415 for anyone registered with a Northamptonshire GP.

Local help in Towcester

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Memory Matters Towcester, for people with dementia and their carers, family and friends, meets at the Sawpits Centre, 14 Richmond Road, on the third Tuesday of the month, 2pm to 3.30pm (01832 736670). For a diagnosis, the GP can refer someone over 65 to the NHS Memory Assessment Service, which has clinics in Northampton and Daventry. The Admiral Nurses give free support to families affected by dementia and take self-referrals (07766 780203). See dementia care at home.
- **Getting about.** The council lists Towcester Area Door to Door (01327 810300), the Gayton and Tiffield community minibus (01327 350292) and the Weston and Weedon Lois Volunteer Car Scheme (01327 860487). Register with the scheme and book ahead; each sets its own fares, and car schemes usually charge a yearly membership plus mileage.
- **Hospice care.** Cynthia Spencer Hospice in Northampton (03000 271270) has a Hospice at Home team as well as its inpatient unit. See end-of-life care at home.
- **Advice.** Age UK Northamptonshire gives free, independent information and advice to people aged 55 and over and their relatives and carers (01604 611200).
- **Having your say.** Healthwatch West Northamptonshire takes comments about local services (07951 419331, weekdays 9am to 3pm).

USEFUL LOCAL CONTACTS

Useful contacts in Towcester

The council, NHS teams, hospitals and local services you are most likely to need in Towcester, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Towcester is arranged by West Northamptonshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **West Northamptonshire Council:** ask for a care needs assessment (telephone 0300 126 7000); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Towcester it is arranged by NHS Northamptonshire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Towcester

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Northampton General Hospital: Cliftonville, Northampton NN1 5BD. The A&E for West Northamptonshire, open 24 hours; its new Emergency Department entrance and Urgent Treatment Centre is the main way in for urgent and emergency care. (leaving hospital information)
- Brackley Community Hospital: Wellington Road, Brackley NN13 6QZ. 16 en-suite NHS rehabilitation beds; by referral only. Towcester has no hospital of its own.

Local support and charities

- Northamptonshire Carers: Carers' support (01933 677907)
- Memory Matters Towcester (Alzheimer's Society): Dementia support (01832 736670)
- NHFT Admiral Nurse Service: Dementia support (07766 780203)
- Towcester Area Door to Door: Community transport (01327 810300)
- Cynthia Spencer Hospice: Hospice (03000 271270)
- Healthwatch West Northamptonshire: Healthwatch: your independent voice on health and care (07951 419331)
- Age UK Northamptonshire: Age UK (01604 611200)

Council tax

Council tax in Towcester, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by West Northamptonshire Council. See council tax discounts for care.

Villages around Towcester

Greens Norton · Silverstone · Paulerspury · Tiffield · Blisworth · Pattishall · Abthorpe · Whittlebury · Shutlanger · Wood Burcote · Gayton

YOUR QUESTIONS

Questions about live-in care in Towcester

Who do I call in Towcester to ask for a care assessment?

Call West Northamptonshire Council's adult social care team on 0300 126 7000 (Monday to Friday, 9am to 5pm), or use the council's online form to refer yourself or someone else. If someone is in immediate danger, call 999. A relative who helps can ask for a free carer's assessment through Northamptonshire Carers on 01933 677907 (option 2).

Is there a hospital in Towcester?

No. The nearest A&E is at Northampton General Hospital in Cliftonville, open 24 hours, where the new Emergency Department entrance and Urgent Treatment Centre is now the main way in. After a hospital stay, NHS rehabilitation beds nearby include Brackley Community Hospital, with 16 en-suite beds, and Danetre Hospital in Daventry, with 29 beds; both take referrals from hospitals and specialists only. For urgent problems that are not life-threatening, call NHS 111.

Is there a dementia group in Towcester?

Yes. Alzheimer's Society runs Memory Matters Towcester at the Sawpits Centre, 14 Richmond Road, on the third Tuesday of every month from 2pm to 3.30pm. It is a group for people with dementia, their carers, family and friends, with activities and a focus on socialising in a friendly, informal setting. Ask the local team about joining and any cost on 01832 736670 (weekdays, 9am to 5pm). The NHS Admiral Nurse service also takes self-referrals on 07766 780203.

How much does live-in care cost in Towcester?

Live-in care with Day and Nightcare costs from £1,550 a week in Towcester, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Towcester?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Towcester is arranged by West Northamptonshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Northampton General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Age UK Northamptonshire: Our services
- Age UK Northamptonshire
- West Northamptonshire Council: Contact Adult Social Care
- NHS website: Getting a care needs assessment
- West Northamptonshire Council: Carer's assessment
- West Northamptonshire Council: Council tax disregards
- West Northamptonshire Council: Disability reductions

- West Northamptonshire Council: Leaving hospital
- West Northamptonshire Council: Short-term care at home (reablement)
- West Northamptonshire Council: Community transport
- NHS website: Northampton General Hospital, accident and emergency services
- Northampton General Hospital: Emergency Department entrance and Urgent Treatment Centre
- Northampton General Hospital: Preparing to leave
- NHFT: Brackley Community Hospital inpatient beds
- NHFT: Danetre Hospital inpatient beds
- NHFT: Adult community hospital inpatient beds
- NHFT: Memory Assessment Service
- NHFT: Admiral Nurse Service
- Alzheimer's Society: Memory Matters Towcester
- NHS Northamptonshire ICB: Continuing healthcare
- Cynthia Spencer Hospice
- Healthwatch West Northamptonshire: Contact us

Price
From £1,550 a week

Covers
Towcester and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Northamptonshire

All of Northamptonshire | Northampton | Kettering | Corby | Wellingborough | Rushden | Daventry | Brackley

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/northamptonshire/towcester/**

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Information, not advice: please check anything important with the organisation named.