LIVE-IN CARE · NORTHAMPTON, NORTHAMPTONSHIRE

Live-in care in Northampton

Fully managed live-in care in Northampton and the villages around it, arranged by our care team after a free assessment, plus how to ask West Northamptonshire Council for an assessment, urgent care and discharge at Northampton General, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Northampton, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Northampton

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Northampton

Day and Nightcare provides fully managed live-in care in Northampton and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by West Northamptonshire Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Northampton

West Northamptonshire Council runs adult social care and collects council tax in Northampton. To ask for a care needs assessment, call **0300 126 7000** (Monday to Friday, 9am to 5pm) or use the council's online form to refer yourself or someone else; a family member can call on your relative's behalf with their consent. Have their date of birth, address, GP and next of kin to hand. If someone is in immediate danger, call 999.

A financial assessment follows. With savings above £23,250 a person usually pays the full cost, but for care at home their own home is not counted. If the council funds care, a direct payment lets you choose your own provider. See council funding for care.

The council says its carers' assessments are carried out by Northamptonshire Carers (01933 677907, option 2, weekdays), and you can ask even if the person you look after gets no council help.

On council tax, West Northamptonshire disregards an unpaid carer who gives at least 35 hours of care a week to someone over 18 who is not their spouse or partner, and someone who is severely mentally impaired and receives a qualifying benefit. A home adapted for a disabled resident may qualify for a disability reduction (the bill is worked out one band lower); email counciltax@westnorthants.gov.uk. See council tax discounts for care.

Urgent care and leaving hospital in Northampton

- **Urgent care and A&E:** Northampton General Hospital, Cliftonville. Its new Emergency Department entrance and Urgent Treatment Centre is now the main way in for all urgent and emergency care; staff assess you on arrival and send you to the right service. A&E is open 24 hours.
- **Advice first:** call NHS 111. In a life-threatening emergency, call 999.

Ask the medical team early for an approximate discharge date and tell staff about any equipment or carers already in place; with your relative's permission, staff plan the discharge with you too. Hospital transport home can be arranged if your relative meets the eligibility criteria. West Northamptonshire Council's Transfer of Care Hub visits the ward to talk about the support needed and lets you know when and what has been arranged. On the day, the council's checklist includes medicines, a letter for the GP, clothes, keys and transport.

Northamptonshire Carers has carer support workers at Northampton General and a dementia support worker there to help patients through the hospital system (01604 544274).

Back home, the council's reablement service usually lasts up to six weeks, after a referral from a health or social care professional. Community hospital rehabilitation beds, including Turn Furlong in Kingsthorpe, take referrals from hospitals or specialists only. The Integrated Community Equipment Loans Service lends equipment free, through the professional who assesses your relative.

If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Northamptonshire Integrated Care Board's All Age Continuing Care service is on 01604 347415 for anyone registered with a Northamptonshire GP.

Local help in Northampton

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** For people over 65, the GP can refer to the NHS memory clinic at the Watermill Resource Centre, Berrywood Hospital, Upton (03000 271 671, weekdays 9am to 5pm). The trust's Admiral Nurses give free support to families affected by dementia and take self-referrals (07766 780203). See dementia care at home.
- **A dementia group.** Alzheimer's Society's Memory Matters, for people with dementia, meets at St Crispin Community Centre, St Crispin Drive, on the second Tuesday of every month, 1.30pm to 3.30pm. Ask about any cost on 01832 736670 (weekdays, 9am to 5pm).

- **Hospice care.** Cynthia Spencer Hospice on the Manfield Health Campus, Kettering Road (03000 271270), has an inpatient unit, a Wellbeing Centre, a Hospice at Home team and the Hummingbird bereavement service. See end-of-life care at home.
- **Getting about.** Northampton Door to Door dial-a-ride (01604 583553) asks you to register and book ahead. The Northampton Volunteer Car Scheme (01604 628234) uses volunteer drivers; car schemes usually charge a yearly membership plus mileage.
- **Bereavement.** A free bereavement support group, for adults living in Northamptonshire bereaved in the past 18 months, meets at the Venton Centre, York Road, on the third Wednesday of the month, 2pm to 4pm; register on 01604 215839.

USEFUL LOCAL CONTACTS

Useful contacts in Northampton

The council, NHS teams, hospitals and local services you are most likely to need in Northampton, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Northampton is arranged by West Northamptonshire Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **West Northamptonshire Council:** ask for a care needs assessment (telephone 0300 126 7000); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Northampton it is arranged by NHS Northamptonshire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Northampton

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Northampton General Hospital: Cliftonville, NN1 5BD. A&E open 24 hours. Its new Emergency Department entrance and Urgent Treatment Centre are the main way in for all urgent and emergency care; patients are assessed on arrival and directed to the right service. The Urgent Treatment Centre began treating patients in September 2026, replacing the former Springfield Urgent Treatment Centre. (leaving hospital information)
- Cynthia Spencer Hospice: Manfield Health Campus, Kettering Road, NN3 6NP. Inpatient unit, Wellbeing Centre, Hospice at Home and bereavement support for West Northamptonshire.

Local support and charities

- Northamptonshire Carers: Carers' support (01933 677907)
- Memory Matters Northampton (Alzheimer's Society): Dementia support (01832 736670)
- NHFT Admiral Nurse Service: Dementia support (07766 780203)
- Northampton Door to Door: Community transport (01604 583553)
- Northampton Volunteer Car Scheme: Community transport (01604 628234)
- Healthwatch West Northamptonshire: Healthwatch: your independent voice on health and care (07951 419331)
- Bereavement support group, Northampton (Hummingbird and sAge): Community support (01604 215839)

Council tax

Council tax in Northampton, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by West Northamptonshire Council. See council tax discounts for care.

Villages around Northampton

Abington · Kingsthorpe · Weston Favell · Wootton · Hardingstone · Upton · St Crispin · Moulton

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YOUR QUESTIONS

Questions about live-in care in Northampton

Who do I call in Northampton to ask for a care assessment?

Call West Northamptonshire Council's adult social care team on 0300 126 7000 (Monday to Friday, 9am to 5pm), or use the council's online form to refer yourself or someone else. The needs assessment is free, and anyone can ask for one. If someone is in immediate danger, call 999. A relative who helps can ask for a free carer's assessment, which the council says is carried out by Northamptonshire Carers (01933 677907, option 2).

How do I get urgent care at Northampton General Hospital now?

Northampton General's new Emergency Department entrance and Urgent Treatment Centre are now open. The Urgent Treatment Centre began treating patients in September 2026 and replaces the former Springfield Urgent Treatment Centre. The hospital says the new entrance is the main way in for all urgent and emergency care: staff assess you on arrival and send you to the right service. A&E is open 24 hours. For advice first, call NHS 111; in an emergency, call 999.

Where are memory problems assessed for people in Northampton?

Start with the GP. For people over 65, the GP or a hospital specialist can refer to the NHS Memory Assessment Service, whose Northampton clinic is at the Watermill Resource Centre on the Berrywood Hospital site in Upton (03000 271 671, Monday to Friday, 9am to 5pm). Families can contact the trust's Admiral Nurse service directly on 07766 780203.

Is there a day centre for older people in Northampton?

Yes. Age UK Northamptonshire's day centre at the William and Patricia Venton Centre, York Road, takes people from Northampton and across the county. A day normally runs from 10am to 3pm with a two-course lunch, and costs £45.50, or £55 with additional support. Its wheelchair-accessible minibus adds £21 for a return journey. Call 01604 611200.

How much does live-in care cost in Northampton?

Live-in care with Day and Nightcare costs from £1,550 a week in Northampton, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Northampton?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Northampton is arranged by West Northamptonshire Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Northampton General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Age UK Northamptonshire: Our services
- Age UK Northamptonshire: Our charges
- Age UK Northamptonshire: Accessible transport
- Age UK Northamptonshire: Bereavement support groups
- West Northamptonshire Council: Contact Adult Social Care
- NHS website: Getting a care needs assessment
- West Northamptonshire Council: Carer's assessment
- West Northamptonshire Council: Council tax disregards
- West Northamptonshire Council: Disability reductions
- West Northamptonshire Council: Leaving hospital
- West Northamptonshire Council: Short-term care at home (reablement)
- West Northamptonshire Council: Integrated Community Equipment Loans Service (ICELS)
- West Northamptonshire Council: Community transport
- NHS website: Northampton General Hospital, accident and emergency services
- Northampton General Hospital: Emergency Department entrance and Urgent Treatment Centre
- Northampton General Hospital: Preparing to leave
- Northampton General Hospital: New Urgent Treatment Centre set to welcome first patients next month (18 August 2026)
- Northamptonshire Healthcare NHS Foundation Trust: Adult community hospital inpatient beds
- NHS Northamptonshire ICB: Continuing healthcare

- NHFT: Memory Assessment, the Watermill Resource Centre
- NHFT: Admiral Nurse Service
- Alzheimer's Society: Memory Matters Northampton
- Northamptonshire Carers: Support in hospitals
- Northamptonshire Carers: Support line
- Cynthia Spencer Hospice

Price
From £1,550 a week

Covers
Northampton and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Northamptonshire

All of Northamptonshire | Kettering | Corby | Wellingborough | Rushden | Daventry | Towcester | Brackley

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/northamptonshire/northampton/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.