LIVE-IN CARE · LONDON

Live-in care in London

How to arrange fully managed live-in care anywhere in London with our care team, starting with a free assessment, and who else to contact: which council assesses, how charges differ between boroughs, the four NHS boards for Continuing Healthcare, and London-wide help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care across London, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in London

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in London

Day and Nightcare provides fully managed live-in care in all 32 London boroughs and the City of London, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by the borough council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in London

London's local government is 32 boroughs and the City of London Corporation, and each runs its own adult social care and council tax. Ask the council where the person lives, not where you live, for a care needs assessment. The needs assessment is free, and anyone can ask for one. Each borough page gives the council's own contact details.

- **Online forms first.** Croydon, Haringey and Tower Hamlets, for example, ask you to use an online form and keep a phone line for anyone who has difficulty with it.
- **Carer's assessments.** In Harrow, Kingston, Merton, Westminster, Kensington and Chelsea, and Hammersmith and Fulham a carers' charity carries them out for or with the council (Harrow Carers, Kingston Carers Network, Carers First and Carers Network). Elsewhere, ask the borough where the person cared for lives.

Charges differ from borough to borough:

- **Free home care.** Hammersmith and Fulham says "There are no charges for receiving home care in H&F", and Tower Hamlets stopped charging for care in the home from 1 April 2025. Elsewhere, council-arranged care is means-tested after a financial assessment.
- **Hourly charges.** For people assessed as needing to contribute, council-arranged home care costs around £27.28 an hour in Merton (from 31 August 2026) and £24.26 an hour in Redbridge (2026/27, capped at £1,000 a week).

- **Arrangement fees.** With savings above £23,250, many boroughs charge a fee for arranging care at home, such as £61.10 a week in Richmond and Wandsworth. You can also arrange live-in care directly with a provider.

Ask the borough about council tax discounts for severe mental impairment and for carers.

Urgent care and leaving hospital in London

- **A&E:** the main 24-hour A&Es are listed under Useful contacts below, and the NHS website's Find your nearest A&E service shows the closest to any postcode. In an emergency, call 999.
- **Urgent treatment centres and minor injuries:** hours differ, and some (Hammersmith Hospital's, for example) see only patients booked by NHS 111. Each borough page lists the nearest, with hours and how to get in. If you are unsure where to go, call NHS 111.

Short-term reablement is run by each borough; in Hammersmith and Fulham, for example, it is the free Community Independence Service.

When health needs are the main issue, ask about NHS Continuing Healthcare. A nurse, doctor or social worker involved in the person's care can complete the first checklist. Since 1 April 2026 London has four NHS integrated care boards, each with local teams:

- **West and North London** (weekdays 9am to 5pm): Barnet, Camden and Enfield 020 3198 9743 (option 1); Haringey 0203 316 8740; Islington 0203 316 8706; Brent, Harrow and Hillingdon 020 3114 7123; Ealing and Hounslow 020 3350 4091; Westminster, Kensington and Chelsea, and Hammersmith and Fulham 020 3114 7220.
- **North East London:** Barking and Dagenham, Havering and Redbridge 020 8221 5700 (option 4 for Fast Track); City and Hackney 020 7683 4813; Newham 020 7909 3805; Tower Hamlets 020 7771 5680; Waltham Forest 020 3644 2459.
- **South East London:** Bexley 020 8176 5631; Bromley 020 8176 5644; Greenwich 020 8176 5656; Lambeth 020 8176 5733; Lewisham 020 8176 5744; Southwark 020 8176 5777.
- **South West London:** Croydon and Sutton 0203 880 0296 (option 1); Kingston and Richmond 020 3968 2390; Merton and Wandsworth 020 3880 0288 (option 1).

Local help in London

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Each borough has a carers' service, listed below and on its borough page. Carers First covers Croydon, Haringey, Merton and Waltham Forest (0300 303 1555); Carers Network covers Westminster, Kensington and Chelsea, and Hammersmith and Fulham (020 8960 3033). The national Carers UK Helpline is 0808 808 7777, weekdays 9am to 6pm.
- **Memory and dementia.** Memory services are reached through the GP. The Alzheimer's Society Dementia Support Line, 0333 150 3456, is open every day: Monday to Wednesday 9am to 8pm, Thursday and Friday 9am to 5pm, weekends 10am to 4pm.
- **Getting about.** Londoners of state pension age, and those with an eligible disability, can get a free Freedom Pass (0300 330 1433). TfL Dial-a-Ride is a door-to-door service for members with a long-term disability who cannot use public transport (0343 222 7777); people aged 85 or over, Taxicard members and people on higher-rate Attendance Allowance qualify automatically. Taxicard subsidises taxi and minicab trips for people with mobility or sight impairments (020 7934 9791, option 2; Mondays, Wednesdays and Fridays).
- **Age UK.** Age UK London lists each borough's local Age UK. There is none in Haringey or Kingston; for Kingston it points to Staywell (020 8942 8256).
- **Hospices.** Lines you can call at any time: St Christopher's (Bromley, Croydon, Lambeth, Lewisham, Southwark) 020 8768 4500; St Joseph's (City and Hackney, Tower Hamlets, Newham) 0300 30 30 400; Saint Francis (Havering, Barking and Dagenham, Redbridge) 01708 758643; Greenwich & Bexley Community Hospice 020 8320 5837; Harlington Hospice (Hillingdon) 020 3824 1268. North London Hospice's out-of-hours line (020 8152 3252, 8pm to 8am) is for people with a GP in Barnet, Enfield, Haringey, Camden or Islington who are known to community palliative care. Marie Curie's Hampstead hospice is temporarily closed to inpatient referrals. See end-of-life care.

What may change soon

- **North London Hospice:** its inpatient unit moved on 1 July 2026 to Jade Ward, Edgware Community Hospital, while the Finchley unit is rebuilt; the hospice expects the new unit to open in autumn 2027.
- **St Luke's Hospice, Harrow:** its 12-bed inpatient unit is temporarily closed, and on 14 October 2026 it said it does not expect to reopen it this year. Care at home continues.

USEFUL LOCAL CONTACTS

Useful contacts in London

The councils, NHS teams, hospitals and local services you are most likely to need in London, with links to their official pages. Open any heading for the details.

Councils and care assessments

Adult social care in London is arranged by London Borough of Barking and Dagenham, London Borough of Barnet, London Borough of Bexley, London Borough of Brent, London Borough of Bromley, London Borough of Camden, City of London Corporation, London Borough of Croydon, London Borough of Ealing, London Borough of Enfield, Royal Borough of Greenwich, London Borough of Hackney, London Borough of Hammersmith & Fulham, London Borough of Haringey, London Borough of Harrow, London Borough of Havering, London Borough of Hillingdon, London Borough of Hounslow, London Borough of Islington, Royal Borough of Kensington and Chelsea, Royal Borough of Kingston upon Thames, London Borough of Lambeth, London Borough of Lewisham, London Borough of Merton, London Borough of Newham, London Borough of Redbridge, London Borough of Richmond upon Thames, London Borough of Southwark, London Borough of Sutton, London Borough of Tower Hamlets, London Borough of Waltham Forest, Wandsworth Borough Council and Westminster City Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Barking and Dagenham:** ask for a care needs assessment (telephone 020 8227 2915); carer's assessment.
- **London Borough of Barnet:** ask for a care needs assessment (telephone 020 8359 5000); carer's assessment.
- **London Borough of Bexley:** ask for a care needs assessment (telephone 020 8303 7777); carer's assessment.
- **London Borough of Brent:** ask for a care needs assessment (telephone 020 8937 4300); carer's assessment.
- **London Borough of Bromley:** ask for a care needs assessment (telephone 020 8461 7777); carer's assessment.
- **London Borough of Camden:** ask for a care needs assessment (telephone 020 7974 4444); carer's assessment.
- **City of London Corporation:** ask for a care needs assessment (telephone 020 7332 1224); carer's assessment.
- **London Borough of Croydon:** ask for a care needs assessment (telephone 020 8726 6500); carer's assessment.
- **London Borough of Ealing:** ask for a care needs assessment (telephone 020 8825 8000); carer's assessment.

- **London Borough of Enfield:** ask for a care needs assessment (telephone 020 8379 1001); carer's assessment.
- **Royal Borough of Greenwich:** ask for a care needs assessment (telephone 020 8921 2304); carer's assessment.
- **London Borough of Hackney:** ask for a care needs assessment (telephone 020 8356 6262); carer's assessment.
- **London Borough of Hammersmith & Fulham:** ask for a care needs assessment (telephone 0800 145 6095); carer's assessment.
- **London Borough of Haringey:** ask for a care needs assessment (telephone 020 8489 1400); carer's assessment.
- **London Borough of Harrow:** ask for a care needs assessment (telephone 020 8901 2680); carer's assessment.
- **London Borough of Havering:** ask for a care needs assessment (telephone 01708 432000); carer's assessment.
- **London Borough of Hillingdon:** ask for a care needs assessment (telephone 01895 556633); carer's assessment.
- **London Borough of Hounslow:** ask for a care needs assessment (telephone 020 8583 3100); carer's assessment.
- **London Borough of Islington:** ask for a care needs assessment (telephone 020 7527 2299); carer's assessment.
- **Royal Borough of Kensington and Chelsea:** ask for a care needs assessment (telephone 020 7361 3013); carer's assessment.
- **Royal Borough of Kingston upon Thames:** ask for a care needs assessment (telephone 020 8547 5005); carer's assessment.
- **London Borough of Lambeth:** ask for a care needs assessment (telephone 020 7926 5555); carer's assessment.
- **London Borough of Lewisham:** ask for a care needs assessment (telephone 020 8314 7777); carer's assessment.
- **London Borough of Merton:** ask for a care needs assessment (telephone 020 8545 4388); carer's assessment.
- **London Borough of Newham:** ask for a care needs assessment (telephone 020 8430 2000); carer's assessment.
- **London Borough of Redbridge:** ask for a care needs assessment (telephone 020 8708 7333); carer's assessment.

- **London Borough of Richmond upon Thames:** ask for a care needs assessment (telephone 020 8891 7971); carer's assessment.
- **London Borough of Southwark:** ask for a care needs assessment (telephone 020 7525 3324); carer's assessment.
- **London Borough of Sutton:** ask for a care needs assessment (telephone 020 8770 5000); carer's assessment.
- **London Borough of Tower Hamlets:** ask for a care needs assessment (telephone 0300 303 6070); carer's assessment.
- **London Borough of Waltham Forest:** ask for a care needs assessment (telephone 020 8496 3130); carer's assessment.
- **Wandsworth Borough Council:** ask for a care needs assessment (telephone 020 8871 7707); carer's assessment.
- **Westminster City Council:** ask for a care needs assessment (telephone 020 7641 2500); carer's assessment.

Our guide to reducing the cost of care and funding checker explain every route.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. In London it is arranged by London's four NHS integrated care boards (Continuing Healthcare information). We already support people whose care is funded by NHS Continuing Healthcare. See our NHS Continuing Healthcare guide.

Hospitals

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- St Mary's Hospital, Paddington, Westminster
- Royal Free Hospital, Hampstead, Camden
- University College Hospital, Euston Road, Camden (leaving hospital information)
- North Middlesex University Hospital, Edmonton, Enfield
- Northwick Park Hospital, Harrow (Watford Road, in the London Borough of Brent)
- Hillingdon Hospital, Uxbridge, Hillingdon (leaving hospital information)
- West Middlesex University Hospital, Isleworth, Hounslow (leaving hospital information)
- Chelsea and Westminster Hospital, Chelsea, Kensington and Chelsea (leaving hospital information)
- The Royal London Hospital, Whitechapel, Tower Hamlets (leaving hospital information)
- Homerton University Hospital, Homerton, Hackney
- Whipps Cross University Hospital, Leytonstone, Waltham Forest
- Newham Hospital, Plaistow, Newham
- Queen's Hospital, Romford, Havering
- King's College Hospital, Denmark Hill, Camberwell (SE5) (leaving hospital information)
- St Thomas' Hospital, Westminster Bridge Road, Lambeth (leaving hospital information)
- University Hospital Lewisham, Lewisham (leaving hospital information)
- Queen Elizabeth Hospital, Woolwich, Greenwich (leaving hospital information)
- Princess Royal University Hospital, Farnborough / Orpington, Bromley (leaving hospital information)
- St George's Hospital, Tooting, Wandsworth (leaving hospital information)
- Croydon University Hospital, Thornton Heath, Croydon (leaving hospital information)
- Kingston Hospital, Kingston upon Thames
- St Helier Hospital, Carshalton, Sutton (leaving hospital information)

Local support and charities

- Age UK London: Age UK
- Carers UK Helpline: Carers' support
- Alzheimer's Society Dementia Support Line: Dementia support
- TfL Dial-a-Ride: Community transport
- Taxicard (London Councils): Community transport
- Freedom Pass (London Councils): Community transport
- Carers of Barking and Dagenham (Carers Centre SA Ltd): Carers' support
- Barnet Carers Centre (Barnet Carers): Carers' support
- Carers' Support Bexley: Carers' support
- Brent Carers Centre: Carers' support
- Bromley Well (carers support service): Carers' support
- Imago - City of London Carers Support Service: Carers' support
- Carers First Croydon: Carers' support
- Ealing Carers Hub: Carers' support
- Enfield Carers Centre: Carers' support
- Greenwich Carers Centre: Carers' support
- City & Hackney Carers Centre: Carers' support
- Carers Network: Carers' support
- Carers First (Haringey): Carers' support
- Harrow Carers: Carers' support
- Imago (Havering carers support service): Carers' support
- Carers Trust Hillingdon: Carers' support
- Hounslow Council Carers Service: Carers' support
- Islington Carers Hub (Age UK Islington): Carers' support
- Kingston Carers' Network: Carers' support
- Carers' Hub Lambeth: Carers' support
- Imago: Lewisham carers' service (Maximising Wellbeing of Unpaid Carers): Carers' support
- Carers First Merton: Carers' support
- Newham Carers Community (led by Age UK East London): Carers' support
- Redbridge Carers Support Service (RCSS): Carers' support
- Richmond Carers Centre: Carers' support

- Sutton Carers Centre: Carers' support
- Carers Centre Tower Hamlets: Carers' support
- Carers First Waltham Forest: Carers' support
- Wandsworth Carers' Centre: Carers' support
- Merton Dementia Advisers (Alzheimer's Society): Dementia support
- Dementia Support Southwark (Alzheimer's Society): Dementia support
- Harrow Dementia Hubs (Annie's Place): Dementia support
- Bromley Dementia Support Hub: Dementia support
- Age UK Redbridge, Barking and Havering: Age UK
- Age UK Barnet: Age UK
- Age UK Bexley: Age UK
- Age UK Hillingdon, Harrow and Brent: Age UK
- Age UK Bromley & Greenwich: Age UK
- Age UK Camden: Age UK
- Age UK City of London: Age UK
- Age UK Croydon: Age UK
- Age UK Ealing: Age UK
- Age UK Enfield: Age UK
- Age UK East London: Age UK
- Age UK Hammersmith & Fulham: Age UK
- Age UK Hounslow: Age UK
- Age UK Islington: Age UK
- Age UK Kensington & Chelsea: Age UK
- Age UK Lambeth: Age UK
- Age UK Lewisham and Southwark: Age UK
- Age UK Merton: Age UK
- Age UK Richmond upon Thames: Age UK
- Age UK Sutton: Age UK
- Age UK Waltham Forest: Age UK
- Age UK Wandsworth: Age UK
- Age UK Westminster: Age UK
- Staywell (Kingston upon Thames): Community

- St Christopher's Hospice: Hospice
- St Joseph's Hospice: Hospice
- Marie Curie Hospice, Hampstead: Hospice
- North London Hospice: Hospice
- Royal Trinity Hospice: Hospice
- Princess Alice Hospice: Hospice
- St Luke's Hospice (Harrow and Brent): Hospice
- Harlington Hospice (including Michael Sobell House): Hospice
- Saint Francis Hospice: Hospice
- Greenwich & Bexley Community Hospice: Hospice
- St Raphael's Hospice: Hospice
- St John's Hospice: Hospice
- Meadow House Hospice (NHS): Hospice
- Healthwatch Barking and Dagenham: Healthwatch: your independent voice on health and care
- Healthwatch Barnet: Healthwatch: your independent voice on health and care
- Healthwatch Bexley: Healthwatch: your independent voice on health and care
- Healthwatch Brent: Healthwatch: your independent voice on health and care
- Healthwatch Bromley: Healthwatch: your independent voice on health and care
- Healthwatch Camden: Healthwatch: your independent voice on health and care
- Healthwatch City of London: Healthwatch: your independent voice on health and care
- Healthwatch Croydon: Healthwatch: your independent voice on health and care
- Healthwatch Ealing: Healthwatch: your independent voice on health and care
- Healthwatch Enfield: Healthwatch: your independent voice on health and care
- Healthwatch Greenwich: Healthwatch: your independent voice on health and care
- Healthwatch Hackney: Healthwatch: your independent voice on health and care
- Healthwatch Hammersmith and Fulham: Healthwatch: your independent voice on health and care
- Healthwatch Haringey: Healthwatch: your independent voice on health and care
- Healthwatch Harrow: Healthwatch: your independent voice on health and care
- Healthwatch Havering: Healthwatch: your independent voice on health and care
- Healthwatch Hillingdon: Healthwatch: your independent voice on health and care
- Healthwatch Hounslow: Healthwatch: your independent voice on health and care

- Healthwatch Islington: Healthwatch: your independent voice on health and care
- Healthwatch Kensington and Chelsea: Healthwatch: your independent voice on health and care
- Healthwatch Kingston upon Thames: Healthwatch: your independent voice on health and care
- Healthwatch Lambeth: Healthwatch: your independent voice on health and care
- Healthwatch Lewisham: Healthwatch: your independent voice on health and care
- Healthwatch Newham: Healthwatch: your independent voice on health and care
- Healthwatch Redbridge: Healthwatch: your independent voice on health and care
- Healthwatch Richmond: Healthwatch: your independent voice on health and care
- Healthwatch Southwark: Healthwatch: your independent voice on health and care
- Healthwatch Sutton: Healthwatch: your independent voice on health and care
- Healthwatch Tower Hamlets: Healthwatch: your independent voice on health and care
- Healthwatch Waltham Forest: Healthwatch: your independent voice on health and care
- Healthwatch Wandsworth: Healthwatch: your independent voice on health and care
- Healthwatch Westminster: Healthwatch: your independent voice on health and care
- NHS: Find your nearest A&E: Local services directory

Council tax and equipment

Council tax discounts for people with a severe mental impairment, for disabled people and for some carers are claimed from the local council: London Borough of Barking and Dagenham, London Borough of Barnet, London Borough of Bexley, London Borough of Brent, London Borough of Bromley, London Borough of Camden, City of London Corporation, London Borough of Croydon, London Borough of Ealing, London Borough of Enfield, Royal Borough of Greenwich, London Borough of Hackney, London Borough of Hammersmith & Fulham, London Borough of Haringey, London Borough of Harrow, London Borough of Havering, London Borough of Hillingdon, London Borough of Hounslow, London Borough of Islington, Royal Borough of Kensington and Chelsea, Royal Borough of Kingston upon Thames, London Borough of Lambeth, London Borough of Lewisham, London Borough of Merton, London Borough of Newham, London Borough of Redbridge, London Borough of Richmond upon Thames, London Borough of Southwark, London Borough of Sutton, London Borough of Tower Hamlets, London Borough of Waltham Forest, Wandsworth Borough Council, Westminster City Council. See council tax discounts for care.

Equipment such as hoists, hospital beds and bathing aids is provided after an assessment through your borough council's community equipment service (free if you are assessed as needing it). See equipment and home adaptations.

COVERAGE

Towns we cover in London

We provide live-in care everywhere in London, including:

Barking and Dagenham · Barnet · Bexley · Brent · Bromley · Camden · City of London · Croydon · Ealing · Enfield · Greenwich · Hackney · Hammersmith and Fulham · Haringey · Harrow · Havering · Hillingdon · Hounslow · Islington · Kensington and Chelsea · Kingston upon Thames · Lambeth · Lewisham · Merton · Newham · Redbridge · Richmond upon Thames · Southwark · Sutton · Tower Hamlets · Waltham Forest · Wandsworth · Westminster

YOUR QUESTIONS

Questions about live-in care in London

Who do I call in London to ask for a care assessment?

The adult social care team of the council where the person lives, not where you live. Each of the 32 boroughs and the City of London runs its own service, and many ask you to start with an online form, keeping a phone line for anyone who cannot use it. For example, Hammersmith and Fulham is on freephone 0800 145 6095 (8.45am to 5pm, Monday to Friday) and the City of London on 020 7332 1224 (Monday to Friday, 9am to 5pm). Each borough page gives its own details. The needs assessment is free, and anyone can ask for one.

Which NHS board arranges Continuing Healthcare in our part of London?

Since 1 April 2026 London has four NHS integrated care boards. West and North London covers 13 boroughs: Barnet, Brent, Camden, Ealing, Enfield, Hammersmith and Fulham, Haringey, Harrow, Hillingdon, Hounslow, Islington, Kensington and Chelsea, and Westminster. North East London covers the City, Hackney, Tower Hamlets, Newham, Waltham Forest, Redbridge, Havering, and Barking and Dagenham. South East London covers Bexley, Bromley, Greenwich, Lambeth, Lewisham and Southwark. South West London covers Croydon, Kingston, Merton, Richmond, Sutton and Wandsworth. In West and North London, Central London Community Healthcare has carried out most Continuing Healthcare assessments since 1 July 2026, but the ICB still makes the final decisions.

Do any London boroughs provide home care free of charge?

Yes, at least two. Hammersmith and Fulham says there are no charges for receiving home care, and Tower Hamlets stopped charging for care in the home from 1 April 2025. This is care arranged by the council after a needs assessment, so the first step is still to ask for one. In other boroughs council-arranged care is means-tested after a financial assessment, and people with savings above £23,250 (2026/27) pay the full cost.

Can a London council arrange care if we pay for it ourselves?

Yes, if you ask, but many boroughs charge a fee for doing it, on top of the cost of care. Richmond and Wandsworth charge a Care Arrangement fee of £61.10 a week (2026/27), Sutton £25 a week and Greenwich £5.50 a week. Redbridge charges £300 a year, Bromley £304.20 a year (April 2025 policy), Havering £210.98 a year and Southwark £200 a year (under review). Kingston charges £353 plus VAT to set up and £12.50 plus VAT a week. Bexley and Croydon say they charge a fee but give no clear current amount, so ask before you agree. You can also arrange live-in care directly with a provider.

How much does live-in care cost in London?

Live-in care with Day and Nightcare costs from £1,550 a week anywhere in London, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in London?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in London is arranged by London Borough of Barking and Dagenham, London Borough of Barnet, London Borough of Bexley, London Borough of Brent, London Borough of Bromley, London Borough of Camden, City of London Corporation, London Borough of Croydon, London Borough of Ealing, London Borough of Enfield, Royal Borough of Greenwich, London Borough of Hackney, London Borough of Hammersmith & Fulham, London Borough of Haringey, London Borough of Harrow, London Borough of Havering, London Borough of Hillingdon, London Borough of Hounslow, London Borough of Islington, Royal Borough of Kensington and Chelsea, Royal Borough of Kingston upon Thames, London Borough of Lambeth, London Borough of Lewisham, London Borough of Merton, London Borough of Newham, London Borough of Redbridge, London Borough of Richmond upon Thames, London Borough of Southwark, London Borough of Sutton, London Borough of Tower Hamlets, London Borough of Waltham Forest, Wandsworth Borough Council and Westminster City Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Who arranges NHS Continuing Healthcare in London?

NHS Continuing Healthcare in London is arranged by London's four NHS integrated care boards. When someone's main need is a health need, the NHS pays for all of their care, including live-in care at home. Ask the GP, social worker or hospital discharge team for a CHC checklist assessment.

Can live-in care start when someone leaves St Mary's Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

How would live-in care be supported in London?

Our care team supports every live-in placement, wherever it is in England: a free assessment, a written care plan, regular contact and reviews, one main live-in carer, with a relief carer covering holidays and time off, and a manager on call outside office hours. Your carer works alongside the person's own GP, community nurses and any hospice team already involved in their care.

Sources and further information

- London Councils: About us
- NHS website: Getting a care needs assessment
- NHS: Find your local integrated care board
- NHS West and North London: NHS West and North London launches today
- NHS West and North London: Continuing Healthcare (CHC)
- Central London Community Healthcare: All Age Continuing Healthcare and Complex Care services in West and North London transferring to CLCH
- NHS North East London: Continuing health care
- NHS South East London: Continuing healthcare
- NHS South West London: Contact us, continuing healthcare
- London Borough of Tower Hamlets: Support from adult social care
- London Borough of Tower Hamlets: Paying for my care
- London Borough of Southwark: Current charges
- Royal Borough of Kingston upon Thames: Request a carer's assessment
- London Borough of Merton: Carer's assessments
- London Borough of Merton: Changes to homecare charges
- London Borough of Redbridge: Fees and charges 2026/27
- Wandsworth Borough Council: Adult Social Care Contributions Policy 2026-27
- London Borough of Richmond upon Thames: Paying for your care and support 2026-2027
- London Borough of Sutton: Paying for all your own care (self funding)
- London Borough of Havering: Care arranged by the Council but paid in full by you
- Royal Borough of Kingston upon Thames: Council-managed care for someone paying the full cost of their care
- London Borough of Croydon: How to request an assessment

- London Borough of Croydon: Request support for an adult
- London Borough of Haringey: Getting a Care Act assessment
- London Borough of Harrow: Carer's assessment
- Harrow Carers: Adult Carers' Assessments
- London Borough of Hammersmith & Fulham: Care and support at home
- Imperial College Healthcare NHS Trust: Urgent treatment centres
- London Borough of Hammersmith & Fulham: Regaining your independence (reablement)
- Carers Network: Contact us
- London Borough of Hammersmith & Fulham: Contact us about assessments for care
- City of London Corporation: Social Care for Adults
- City of London Corporation: Contact Adult Social Care
- Royal Borough of Greenwich: How we work out how much you need to pay
- Royal Borough of Greenwich: Check how much you'll pay towards your care
- London Borough of Bexley: How we work out your care costs
- London Borough of Bromley: Paying for care
- London Borough of Croydon: Adult social care charges
- North London Hospice: Get a referral
- St Luke's Hospice: Inpatient Unit
- NHS: Find your nearest A&E
- Carers UK: Contact us
- Carers First: Help and support for unpaid carers
- Carers First: Croydon
- Carers First: Haringey
- Imago: City of London carers
- Alzheimer's Society: Dementia Support Line
- Transport for London: Dial-a-Ride
- Transport for London: Dial-a-Ride membership
- London Councils: Freedom Pass
- London Councils: Older Person's Freedom Pass
- London Councils: Taxicard eligibility
- London Councils: Contact the Taxicard team

- London Councils: Taxicard costs
- Age UK London: Local Age UKs in London
- St Christopher's Hospice: About
- St Christopher's Hospice: Contacting us
- St Christopher's Hospice: Supporting you at home
- St Joseph's Hospice: 24/7 Advice and Support Line
- Saint Francis Hospice: Home
- Saint Francis Hospice: Contact us
- Greenwich & Bexley Community Hospice: Home
- Greenwich & Bexley Community Hospice: Contact us
- Harlington Hospice: 24/7 Advice and Support
- Princess Alice Hospice: Our care
- Princess Alice Hospice: Contact us
- North London Hospice: Out of hours telephone advice
- North London Hospice: Our inpatient unit has temporarily moved to Edgware Community Hospital
- Marie Curie: Marie Curie Hospice, Hampstead
- St Luke's Hospice: Update, temporary closure of the inpatient unit
- Carers Network: Get a carer's assessment
- People First: Requesting a carer's assessment
- London Borough of Bromley: Contributions policy for non-residential care services (April 2025)

Price

From £1,550 a week

Covers

All of London

CQC rating

Good

Assessment

Free, with no obligation

Live-in care near London

Live-in care in Oxfordshire | Live-in care in Buckinghamshire | Live-in care in Berkshire | Live-in care in Wiltshire and Swindon | Live-in care in Gloucestershire | Live-in care in Northamptonshire | Live-in care in Warwickshire | Live-in care in Hampshire | Live-in care in Bristol | Live-in care in Cornwall | Live-in care in Devon | Live-in care in Somerset | Live-in care in Surrey | Anywhere in England

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.