LIVE-IN CARE · WANDSWORTH, LONDON

Live-in care in Wandsworth

How to arrange fully managed live-in care in Wandsworth with our care team, starting with a free assessment, and who else to contact: Wandsworth Council, the emergency department and urgent treatment centre at St George's Hospital, how reablement, discharge and Continuing Healthcare work, and local help with carers, dementia, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Wandsworth, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Wandsworth

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Wandsworth

Day and Nightcare provides fully managed live-in care across Wandsworth, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Wandsworth Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Wandsworth

Wandsworth Council runs adult social care and collects council tax. It asks you to use its online enquiry form or online self-referral; to refer someone else, you need their details and their consent. If you cannot use the forms, call **020 8871 7707** (Monday to Friday, 9am to 5pm). The needs assessment is free, and anyone can ask for one. Out of hours: 020 8871 8999.

What to expect on money, from the council's 2026-27 contributions policy:

- The financial assessment and the care plan are not charged for. Reablement for up to six weeks, and community equipment and minor adaptations under £1,000, are not charged for either.
- Other care at home is means-tested through a financial assessment.
- Self-funders who ask the council to arrange their care pay the full cost plus a £61.10 weekly arrangement fee. You can also arrange live-in care directly with a provider; see the cost of live-in care.

A family carer can ask for a carer's assessment through the council's AI carer's support service online, or by phone on 020 8871 7707. The Carer's Emergency Card Scheme helps you plan cover for the person you look after if something happens to you.

For council tax, people who are severely mentally impaired are disregarded if they receive a qualifying benefit such as Attendance Allowance; the council contacts their doctor to confirm. A carer who lives with and cares for a disabled person receiving certain benefits, for at least 35

hours a week on average, is also disregarded, and the disabled band reduction applies to homes significantly altered for a disabled person. See council tax discounts for care.

Urgent care and leaving hospital in Wandsworth

- **Urgent treatment centre:** within the emergency department at St George's Hospital, Blackshaw Road, Tooting. An experienced emergency nurse assesses each patient on arrival and directs them to the right service. It is not a separate A&E.
- **A&E:** St George's, a 24-hour emergency service, 365 days a year, for all ages (switchboard 020 8672 1255; emergency department reception 020 8725 1279).

When someone is ready to leave a ward, the hospital may refer them to the council's Reablement Service as part of discharge planning. If ongoing support is needed, a Care Act assessment and a financial assessment follow. See Discharge to Assess explained.

For NHS Continuing Healthcare, NHS South West London's Merton and Wandsworth team is on 020 3880 0288 (option 1 for general enquiries, option 2 for placements and brokerage).

Local help in Wandsworth

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Wandsworth Carers' Centre: 020 8877 1200, info@wandsworthcarers.org.uk, open weekdays 9.30am to 5.30pm and until 7.30pm on Wednesdays.
- **Dementia cafes.** The Carers' Centre runs two monthly dementia cafes, the Sunflower Café in Putney and the Iris Café in Balham, for carers and the person they look after, with dementia-friendly activities and a carer support group. See dementia care at home.
- **Dementia day care.** The Gwynneth Morgan Centre, run by Age UK Wandsworth for the council, offers specialist day care for Wandsworth residents with a dementia diagnosis whose needs have been assessed by Adult Social Care.
- **Older people's charity.** Age UK Wandsworth, 549 Old York Road: 020 8877 8940. Free advice for over-60s and their carers on benefits and social care (Monday to Thursday, 10am to 3pm). After a hospital stay, its free discharge and community navigation service (020 8812 3642; families can refer) offers a home visit, help with shopping and prescriptions, and safety equipment. Its handyperson (020 8877 8949) fits key safes and grab rails for over-60s: some jobs are free on a professional referral, otherwise £40 an hour.

- **End of life.** Royal Trinity Hospice gives specialist palliative care at home and in its hospice for people living in Wandsworth (or with a GP there) and parts of neighbouring boroughs, from any stage of illness: 020 7787 1000; patients, carers and referrals 020 7787 1062. See end-of-life care at home.
- **Getting about.** TfL Dial-a-Ride minibuses run door to door from 7am to 11pm; membership is automatic at 85 or over or with higher-rate Attendance Allowance (0343 222 7777).
- **Finding services.** The council points residents to CarePlace, an online directory of local services.

USEFUL LOCAL CONTACTS

Useful contacts in Wandsworth

The council, NHS teams, hospitals and local services you are most likely to need in Wandsworth, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Wandsworth is arranged by Wandsworth Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Wandsworth Council:** ask for a care needs assessment (telephone 020 8871 7707); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Wandsworth it is arranged by NHS South West London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Wandsworth

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- St George's Hospital: Blackshaw Road, Tooting SW17 0QT; emergency department open 24 hours, 365 days a year, for all ages; an experienced emergency nurse assesses patients on arrival and directs them, including to the urgent treatment centre within the department (no separate hours published); switchboard 020 8672 1255; emergency department reception 020 8725 1279 (also 020 8725 1280 and 020 8725 3061).

Local support and charities

- Wandsworth Carers' Centre: Carers' support (020 8877 1200)
- Age UK Wandsworth: Age UK (020 8877 8940)
- Gwynneth Morgan Centre (Age UK Wandsworth): Day opportunities
- Royal Trinity Hospice: Hospice (020 7787 1000)
- CarePlace: Local services directory
- TfL Dial-a-Ride: Community transport (0343 222 7777)
- Healthwatch Wandsworth: Healthwatch: your independent voice on health and care

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Council tax

Council tax in Wandsworth, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Wandsworth Council. See council tax discounts for care.

Areas around Wandsworth

Battersea · Nine Elms · Wandsworth Common · Wandsworth Town · Putney · Roehampton · Southfields · Earlsfield · Balham · Tooting · Furzedown

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YOUR QUESTIONS

Questions about live-in care in Wandsworth

Who do I call in Wandsworth to ask for a care assessment?

Wandsworth Council's Adult Social Care team works Monday to Friday, 9am to 5pm. It asks you to use its online enquiry form or the online self-referral, which you can also complete for someone else; the form asks whether they consent to sharing their information. If you cannot use the forms, call 020 8871 7707 or email adultsocialcare@wandsworth.gov.uk. In an emergency outside office hours, the Out of Hours team is on 020 8871 8999: weekdays 5pm to 8am, and 24 hours at weekends and on bank holidays.

Does Wandsworth Council charge self-funders to arrange care?

Yes. Under the council's Adult Social Care Contributions Policy 2026-27, people with savings above the upper capital limit who ask the council to arrange their care pay the full cost of that care plus an arrangement fee of £61.10 a week from 1 April 2026, invoiced monthly in arrears. You sign an agreement before it is charged. The needs assessment, financial assessment and care plan are not charged for, and the fee does not apply to people paying full cost because of their income.

How long does reablement last in Wandsworth?

The council's Reablement Service usually lasts from a few days up to four weeks, and can be extended by up to two more weeks. A lead worker visits at least once a week, and care workers can visit up to four times a day. You can contact the council, ask your GP or a friend or family member to refer you, or the hospital may refer as part of discharge planning. Reablement for up to six weeks is not charged for under the council's 2026-27 contributions policy.

How can a carer in Wandsworth get a carer's assessment?

You can use the council's AI carer's support service online, at a time that suits you, and pause and return to it; what you share is reviewed by experienced social workers. If you prefer, speak to Adult Social Care on 020 8871 7707 or email accessteam@wandsworth.gov.uk. The council's Carer's Emergency Card Scheme gives you a card with a 24-hour helpline and a plan for the person you look after if something happens to you. Wandsworth Carers' Centre is on 020 8877 1200.

How much does live-in care cost in Wandsworth?

Live-in care with Day and Nightcare costs from £1,550 a week in Wandsworth, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Wandsworth?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Wandsworth is arranged by Wandsworth Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves St George's Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Wandsworth Council: Contact adult social care
- Wandsworth Council: Adult social care referral
- Wandsworth Council: Carer's self-assessment (AI carer's support service)
- Wandsworth Council: Getting help in an emergency (Carer's Emergency Card Scheme)
- Wandsworth Council: Reablement Service
- Wandsworth Council: Adult Social Care Contributions Policy 2026-27
- Wandsworth Council: Apply for a council tax discount
- Wandsworth Council: Looking after someone with dementia
- St George's University Hospitals NHS Foundation Trust: Emergency Department
- NHS website: St George's Hospital accident and emergency services
- NHS South West London: Contact, continuing healthcare and other funding
- Wandsworth Carers' Centre
- Charity Commission: Age Concern Wandsworth (Age UK Wandsworth)

- Age UK Wandsworth: Information and Advice
- Age UK Wandsworth: Hospital Discharge and Community Navigation Service
- Age UK Wandsworth: Handyperson Service
- Royal Trinity Hospice: Eligibility and the referral process
- Royal Trinity Hospice: Contact us
- TfL: Dial-a-Ride
- TfL: Dial-a-Ride membership
- NHS website: Getting a care needs assessment

Price
From £1,550 a week

Covers
Wandsworth and nearby areas

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in London

All of London | Barking and Dagenham | Barnet | Bexley | Brent | Bromley | Camden | City of London | Croydon | Ealing | Enfield | Greenwich | Hackney | Hammersmith and Fulham | Haringey | Harrow | Havering | Hillingdon | Hounslow | Islington | Kensington and Chelsea | Kingston upon Thames | Lambeth | Lewisham | Merton | Newham | Redbridge | Richmond upon Thames | Southwark | Sutton | Tower Hamlets | Waltham Forest | Westminster

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/london/wandsworth/**

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Information, not advice: please check anything important with the organisation named.