LIVE-IN CARE · ISLINGTON, LONDON

Live-in care in Islington

How to arrange fully managed live-in care in Islington with our care team, starting with a free assessment, and who else to contact: Islington Council, the emergency department and urgent treatment centre at the Whittington, how discharge and Continuing Healthcare work, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Islington, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Islington

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Islington

Day and Nightcare provides fully managed live-in care across Islington, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Islington Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Islington

Islington Council runs adult social care and collects council tax. To ask for a needs assessment, an occupational therapy assessment or a review of a care package, use the online form on the council's assessment page, or call **020 7527 2299** (9am to 5pm, Monday to Friday). The needs assessment is free, and anyone can ask for one. Out of hours, in an emergency, call 020 7226 0992.

From the council's 2026/27 charges booklet:

- Reablement (short-term help at home to regain skills) is free, for a fixed period of up to 3 to 6 weeks; ongoing care after it is charged.
- With savings or income over £23,250 you pay the full cost; savings below £14,250 are ignored.
- The online calculator estimates your weekly contribution; the income team is on 020 7527 3417. You can also arrange live-in care directly with a provider; see the cost of live-in care.

A family carer can ask for a carer's assessment, free to anyone living in Islington, on 020 7527 2299 or through Islington Carers Hub (020 7281 3319). For a benefits check, call the council's Income Maximisation Team (iMAX) on 020 7527 8600.

For council tax discounts, including Islington's own older person's discount, see the questions below and our council tax discounts guide.

Urgent care and leaving hospital in Islington

- **Urgent treatment centre:** inside the Whittington Hospital's emergency department (entrance on Highgate Hill): 8am to 10pm every day, for urgent problems that are not life-threatening. It is not an A&E.
- **A&E:** the Whittington, open 24 hours, 365 days a year. University College Hospital, entrance on Gower Street opposite Euston Square station, is also open 24 hours.

At the Whittington, the social work department can help plan leaving hospital and follow-up care (ask the ward staff to contact them), and discharge co-ordinators are on 020 7288 5328, Monday to Friday. Patients usually go home in the morning with their medicines and a copy of the letter to the GP; patient transport depends on clinical need, so arrange for someone to collect. Some older patients first go to the Bridges Rehabilitation Unit, the Whittington's inpatient rehabilitation for older patients.

UCLH aims for patients to leave the ward by 12 noon; anyone waiting for medicines or transport uses the patient lounge in the main hospital's ground floor atrium (8am to 8pm on weekdays, 10am to 6pm at weekends). Hospital transport is only for people who cannot travel otherwise for medical reasons.

For a frail person aged 65 or over, the GP can refer to the Whittington's Integrated Community Ageing Team for a specialist assessment.

For NHS Continuing Healthcare, NHS West and North London ICB's Islington team is on 0203 316 8706 (continuingcare3@nhs.net, weekdays 9am to 5pm).

Local help in Islington

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Islington Carers Hub, run by Age UK Islington: 020 7281 3319, weekdays 9am to 5pm. It can help with carer's assessments and with support through a direct payment or breaks grant.
- **Memory worries.** The Islington Memory Service (020 7561 4218) takes referrals from the GP. Age UK Islington lists dementia-friendly groups, such as Singing for the Brain at Hargrave Hall, Archway (Mondays 1pm to 3pm in term time; booking needed) and the monthly Minds Together Café at Goodinge Community Centre (Thursdays 1pm to 3pm). See dementia care at home.

- **Older people's charity.** Age UK Islington's helpline: 020 7281 6018 (weekdays 9am to 5pm). Drop in at 6 Manor Gardens, N7, weekdays 9.30am to 4pm.
- **Getting about.** Taxicard is automatic in Islington at 80 or over (020 7934 9791, option 2). TfL Dial-a-Ride: 0343 222 7777.
- **Feeling overwhelmed.** Bright Lives wellbeing coaching from the council, for residents over 18 who are not using a statutory service: 020 7527 7488 (weekdays 9.30am to 12.30pm). In a mental health crisis, the Islington crisis team is on 0800 917 3333, 24 hours a day.
- **End of life.** St John's Hospice in St John's Wood takes inpatient referrals for Islington residents from the GP, hospital doctor, nurse specialist or community nurse (020 7806 4040). Its reception desk on that number is staffed 24/7, though replies can take longer outside office hours and at weekends. Overnight, the North Central London Palliative Advice Team (020 8152 3252, 8pm to 8am) advises adults with a GP in the area. See end-of-life care at home.

USEFUL LOCAL CONTACTS

Useful contacts in Islington

The council, NHS teams, hospitals and local services you are most likely to need in Islington, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Islington is arranged by London Borough of Islington. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Islington:** ask for a care needs assessment (telephone 020 7527 2299); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Islington it is arranged by NHS West and North London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Islington

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Whittington Hospital: Magdala Avenue, Archway, N19 5NF (emergency department entrance on Highgate Hill); emergency department open 24 hours, 365 days a year; switchboard 020 7272 3070. The social work department helps plan leaving hospital (ask the ward staff); discharge co-ordinators (Discharge Planning Services) 020 7288 5328, Monday to Friday. (leaving hospital information)
- Whittington Urgent Treatment Centre: In the Whittington's emergency department (entrance on Highgate Hill); open 8am to 10pm every day for urgent problems that are not life-threatening; clinical staff assess everyone on arrival and direct them to the UTC or the emergency service. Not an A&E.
- University College Hospital: Camden; emergency department open 24 hours, 365 days a year, entrance on Gower Street opposite Euston Square station; patient lounge, ground floor atrium, Monday to Friday 8am to 8pm, weekends 10am to 6pm. (leaving hospital information)
- St John's Hospice: St John's Wood; inpatient unit takes referrals for patients living in Islington (and Westminster, Brent, Camden, Hammersmith and Fulham, Kensington and Chelsea) from the GP, hospital doctor, nurse specialist or community nurse; 020 7806 4040. Reception desk 020 7806 4040 manned 24/7 (slower replies outside office hours and at weekends).

Local support and charities

- Islington Carers Hub (Age UK Islington): Carers' support (020 7281 3319)
- Islington Memory Service (North London NHS Foundation Trust): Dementia support (020 7561 4218)
- Age UK Islington: Age UK (020 7281 6018)
- Taxicard (London Councils): Community transport (020 7934 9791)
- TfL Dial-a-Ride: Community transport (0343 222 7777)
- North Central London Palliative Advice Team (North London Hospice): Hospice (020 8152 3252)
- Bright Lives Wellbeing Coaching (Islington Council): Community support (020 7527 7488)
- Healthwatch Islington: Healthwatch: your independent voice on health and care

---

Council tax

Council tax in Islington, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by London Borough of Islington. See council tax discounts for care.

Areas around Islington

Angel | Archway | Barnsbury | Canonbury | Clerkenwell | Finsbury Park | Highbury | Holloway | Tufnell Park | Upper Holloway

YOUR QUESTIONS

Questions about live-in care in Islington

Who do I call in Islington to ask for a care assessment?

Islington Council runs adult social care. Ask for a needs assessment through the online form on the council's 'How to get a needs assessment' page, or call 020 7527 2299 (9am to 5pm, Monday to Friday; minicom 020 7527 6475) if you need to speak to someone or cannot use the form. Out of hours, the council's emergency line is 020 7226 0992, for problems that cannot wait without risking safety. The assessment can take place by phone, in person or at home, with a friend or relative there to support you if you wish.

Is there an urgent treatment centre at the Whittington Hospital?

Yes. The Whittington's emergency department, entered from Highgate Hill, is open 24 hours a day, every day. When you arrive, clinical staff assess you and direct you either to the emergency service or to the Urgent Treatment Centre, which is open 8am to 10pm each day for problems that are urgent but not life-threatening, such as sprains, infections, minor burns and simple fractures. Parking is limited pay-and-display on Highgate Hill. If you are unsure where to go, call NHS 111 first; in an emergency, call 999.

Where are memory problems assessed in Islington?

Start with the GP. The Islington Memory Service, run by North London NHS Foundation Trust from Brewery Road, N7 (020 7561 4218, weekdays 9am to 5pm), takes referrals from GPs and hospitals and assesses Islington residents over 65, at home if they are housebound. After a diagnosis it offers follow-up with a named worker every 9 to 12 months. The Alzheimer's Society Dementia Support Line is on 0333 150 3456.

Can my father get a Taxicard in Islington because of his age?

Yes, if he is 80 or over. Islington is one of the boroughs with extra automatic criteria for Taxicard, the London Councils scheme of subsidised taxis: age 80 or over, or higher-rate Attendance Allowance, as well as the London-wide criteria such as higher-rate DLA mobility. Taxicard members are also automatically eligible for TfL Dial-a-Ride (0343 222 7777). The Taxicard team is on 020 7934 9791, option 2, on Mondays, Wednesdays and Fridays, 9.30am to 12pm and 2pm to 4.30pm.

Does Islington Council give older people money off council tax?

Yes. Islington's older person's discount can take up to £100 a year off the bill if you are 65 or over (the council's page also says state pension age) and the property is your main or only home; if the bill is under £100, it covers the whole amount. Other reductions include a discount for a carer who lives with the person they look after and gives at least 35 hours of unpaid care a week, the severe mental impairment discount (for example for dementia, assessed by a GP, with a qualifying benefit such as Attendance Allowance) and a one-band reduction for an adapted home.

How much does live-in care cost in Islington?

Live-in care with Day and Nightcare costs from £1,550 a week in Islington, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Islington?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Islington is arranged by London Borough of Islington. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Whittington Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- London Borough of Islington: How to get a needs assessment
- London Borough of Islington: What happens in a social care needs assessment
- London Borough of Islington: Contact us in an emergency
- London Borough of Islington: Abuse and neglect (adult social services contacts)
- London Borough of Islington: Charges for care in the community 2026/27
- London Borough of Islington: Get a financial assessment
- London Borough of Islington: Carer's assessment
- London Borough of Islington: Information for carers
- London Borough of Islington: Older person's discount
- London Borough of Islington: Council tax discount for getting care or giving care
- London Borough of Islington: Severe mental impairment discount
- London Borough of Islington: Council tax discount if you have a disability
- London Borough of Islington: Wellbeing support (Bright Lives)
- Whittington Health: Emergency Department and Urgent Treatment Centre
- Whittington Health: Leaving hospital
- Whittington Health: Discharge Planning Services
- Whittington Health: Bridges Rehabilitation Unit
- Whittington Health: Integrated Community Ageing Team (ICAT)
- Whittington Health: Contact us
- UCLH: Emergency department
- UCLH: The day you leave
- NHS West and North London ICB: Continuing Healthcare (CHC)
- North London NHS Foundation Trust: Islington Memory Service
- Alzheimer's Society: Dementia Support Line
- Islington Carers Hub: Can I get a carer's assessment?
- Age UK Islington: Contact us
- Age UK Islington: Dementia-friendly Islington activities
- Taxicard: Am I eligible?
- Taxicard: Contact the Taxicard team
- TfL: Dial-a-Ride membership
- St John's Hospice: Inpatient care

- North London Hospice: Out-of-hours telephone advice
- NHS website: Getting a care needs assessment
- St John's Hospice: Contact

Price
From £1,550 a week

Covers
Islington and nearby areas

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in London

All of London | Barking and Dagenham | Barnet | Bexley | Brent | Bromley | Camden | City of London | Croydon | Ealing | Enfield | Greenwich | Hackney | Hammersmith and Fulham | Haringey | Harrow | Havering | Hillingdon | Hounslow | Kensington and Chelsea | Kingston upon Thames | Lambeth | Lewisham | Merton | Newham | Redbridge | Richmond upon Thames | Southwark | Sutton | Tower Hamlets | Waltham Forest | Wandsworth | Westminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/london/islington/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.