LIVE-IN CARE · HARROW, LONDON

Live-in care in Harrow

How to arrange fully managed live-in care in Harrow with our care team, starting with a free assessment, and who else to contact: Harrow Council, what the urgent treatment centre and A&E at Northwick Park offer, how discharge and Continuing Healthcare work, and local help with memory, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Harrow, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Harrow

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Harrow

Day and Nightcare provides fully managed live-in care across Harrow, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Harrow Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Harrow

Harrow Council runs adult social care and collects council tax. To ask for a free care needs assessment, call **020 8901 2680** or email ahadults@harrow.gov.uk, or do a self-assessment online at any time through BetterCare Support. Out of hours, emergency duty social workers are on 020 8424 0999.

- Reablement after a hospital stay, illness, surgery or a fall is free and not means-tested, if you are expected to improve within six weeks.
- Above £23,250 in savings, capital, assets or income, or if you do not want to tell the council about your finances, you pay the full cost of your care.
- If a self-funder living at home asks the council to arrange care, it charges £800 to set it up and then £535 a year. You can also arrange live-in care directly with a provider.
- The direct payments team is on 020 8736 6700.

Harrow Carers does most carer's assessments for the council (020 8868 5224). Carers who register with Harrow Carers are sent a Carer Card, which confirms who to contact in an emergency.

Council tax reductions to ask about: severe mental impairment (a doctor's certificate plus a qualifying benefit such as Attendance Allowance), a live-in carer giving at least 35 hours a week to someone on a qualifying benefit (not a spouse or civil partner), and homes adapted for a disabled person. See council tax discounts.

The council's Conversation Café (St Peter's Church, West Harrow; Tuesdays 10am to 1.30pm) offers Harrow residents drop-in care advice, with the adult social care finance team on hand for financial assessments and direct payments.

Urgent care and leaving hospital in Harrow

- **Urgent treatment centre:** GP-led, next to the A&E at Northwick Park Hospital, Watford Road (switchboard 020 8864 3232), for urgent minor injuries and illnesses. Open seven days a week; the trust does not publish its hours. No appointment needed; a carer of someone with dementia can wait with them. It is not an A&E.
- **A&E:** Northwick Park, open 24 hours for all ages.

Before discharge, Harrow Council talks to patients about support at home; reablement can follow.

- Age UK Hillingdon, Harrow and Brent's free discharge support, with Harrow Carers, for people aged 60 and over going home from Northwick Park: an escort home, essential shopping, changing bed linen, a light snack and follow-up calls for up to three days; no personal care (weekdays 9am to 4pm; 07872 116298).
- Harrow Carers' Dementia Hub at the hospital, third Wednesday of the month, 2pm to 4pm (the room varies; ask Harrow Carers).

For NHS Continuing Healthcare, NHS West and North London ICB's Brent, Harrow and Hillingdon team is on 020 3114 7123 (weekdays 9am to 5pm).

Local help in Harrow

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Harrow Memory Service, Headstone Drive: ask the GP or contact it directly (020 8424 7765, weekdays 9am to 5pm). The council's dementia hubs at Annie's Place, Marlborough Hill, run Thursdays and Fridays, 10am to 1pm (020 8736 6400).
- **Carers.** Harrow Carers, Pinner Road, North Harrow: a six-week dementia carers' programme and Friendship Cafés.
- **Older people's charity.** Age UK Hillingdon, Harrow and Brent: 020 8756 3040 (weekdays 9am to 3pm).
- **Company at home.** The council's free Home Library and Befriending Service, for Harrow residents or people with a Harrow GP: a monthly volunteer visit and books every four weeks, including in Gujarati, Hindi, Tamil and Urdu (020 3714 7742).
- **Getting about.** Harrow Community Transport: door-to-door trips for members with a mobility need, £12 a year (020 8427 6619). TfL Dial-a-Ride (0343 222 7777) automatically accepts people aged 85 or over or on higher-rate Attendance Allowance.

- **End of life.** St Luke's Hospice at Home: up to 14 days of care in the last days of life for people with a GP in Harrow or North Brent, on referral from a health professional (020 8382 8020). The 24-hour Pall 24 helpline is 0300 020 0224. See end-of-life care.
- **Having your say.** Healthwatch Harrow: 020 8869 8484 (Tuesday to Thursday, 9am to 5pm).

What may change soon

St Luke's Hospice, Kenton Road, has temporarily closed its 12-bed inpatient unit. On 14 October 2026 it said it does not expect to reopen the unit this year and is looking for a temporary alternative for the winter. Care at home continues.

USEFUL LOCAL CONTACTS

Useful contacts in Harrow

The council, NHS teams, hospitals and local services you are most likely to need in Harrow, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Harrow is arranged by London Borough of Harrow. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Harrow:** ask for a care needs assessment (telephone 020 8901 2680); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Harrow it is arranged by NHS West and North London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Harrow

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Northwick Park Hospital: Watford Road, HA1 3UJ (just inside the London Borough of Brent); London North West University Healthcare NHS Trust; A&E open 24 hours for all ages; switchboard 020 8864 3232. The trust publishes no general patient discharge page.
- Northwick Park Urgent Treatment Centre: Next to the A&E at Northwick Park Hospital; GP-led, for urgent minor injuries and illnesses; open 7 days a week including bank holidays, but hours not published for this site on the trust page; walk in (no appointment needed), or use NHS 111 if unsure. The trust asks people to come on their own, but a carer for someone with dementia (or with disabilities, mental health or communication needs) can wait with them. Not an A&E.
- St Luke's Hospice (Harrow and Brent): Kenton Grange, 385 Kenton Road, HA3 0YG; 020 8382 8000. The 12-bed inpatient unit is temporarily closed and, per the hospice's 14 Oct 2026 update, not expected to reopen this year; home and community care continue, including the 24-hour Pall 24 helpline 0300 020 0224.

Local support and charities

- Harrow Carers: Carers' support (020 8868 5224)
- Harrow Memory Service (Central and North West London NHS Foundation Trust): Dementia support (020 8424 7765)
- Harrow Dementia Hubs (Annie's Place): Dementia support (020 8736 6400)
- Age UK Hillingdon, Harrow and Brent: Age UK (020 8756 3040)
- Harrow Community Transport: Community transport (020 8427 6619)
- TfL Dial-a-Ride and Taxicard: Community transport (0343 222 7777)
- Home Library and Befriending Service (Harrow Libraries): Befriending (020 3714 7742)
- Healthwatch Harrow: Healthwatch: your independent voice on health and care (020 8869 8484)

Council tax

Council tax in Harrow, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by London Borough of Harrow. See council tax discounts for care.

Areas around Harrow

Harrow on the Hill | Pinner | Hatch End | Stanmore | Harrow Weald | Wealdstone | Headstone | North Harrow | Rayners Lane | South Harrow | West Harrow | Kenton

YOUR QUESTIONS

Questions about live-in care in Harrow

Who do I call in Harrow to ask for a care assessment?

Call Harrow Council's adult social care team on 020 8901 2680 or email ahadults@harrow.gov.uk. The care needs assessment is free, whatever your income or savings, and a friend or carer can ask for one on your behalf with your permission. You can also complete a self-assessment online at any time through BetterCare Support, linked from the council's assessment page. Out of hours, from 5pm to 9am on weekdays and at the same times at weekends and on bank holidays, emergency duty social workers are on 020 8424 0999 and call back within an hour.

Who does carer's assessments in Harrow?

Harrow Council asks Harrow Carers to carry out most adult carer's assessments. If you or the person you look after already gets adult social care services, or the council is already involved, the council does the assessment itself (020 8901 2680). Otherwise contact Harrow Carers on 020 8868 5224 or adult.assessments@harrowcarers.org. The assessment is free, can be in person or by phone at a time that suits you, and you can have one even if the person you care for gets no council services.

Where are memory problems assessed in Harrow?

Start with the GP, or contact Harrow Memory Service directly. It is run by Central and North West London NHS Foundation Trust at Bentley House, 15-21 Headstone Drive, and assesses and diagnoses dementia, then supports people and their carers afterwards. It is open Monday to Friday, 9am to 5pm, on 020 8424 7765. The council's dementia hubs at Annie's Place run on Thursdays and Fridays, 10am to 1pm (020 8736 6400), and Harrow Carers runs a six-week programme for dementia carers.

Is St Luke's Hospice in Harrow taking inpatients?

Not at the moment. St Luke's Hospice on Kenton Road temporarily closed its 12-bed inpatient unit over fire-safety concerns found during refurbishment, and on 14 October 2026 said it does not expect to reopen it this year. It is looking for a temporary alternative for inpatient care over the winter. Its care at home continues: Hospice at Home (020 8382 8020) for people with a GP in Harrow or North Brent, and the 24-hour Pall 24 palliative helpline on 0300 020 0224.

What does Harrow Council charge self-funders who ask it to arrange care?

Harrow treats you as a self-funder if your savings, capital, assets or income are above £23,250, or if you do not want to tell it about your finances. If you live at home and ask the council to arrange your care anyway, it charges a set-up fee of £800 and then an administration fee of £535 a year. Reablement after a hospital stay, illness, surgery or a fall is free and not means-tested, for people expected to improve within six weeks. You can also arrange live-in care directly with a provider.

How much does live-in care cost in Harrow?

Live-in care with Day and Nightcare costs from £1,550 a week in Harrow, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Harrow?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Harrow is arranged by London Borough of Harrow. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Northwick Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- London Borough of Harrow: Complete a care needs assessment
- London Borough of Harrow: Cost of your care
- London Borough of Harrow: Carer's assessment
- London Borough of Harrow: Emergency duty social workers
- London Borough of Harrow: The reablement service
- London Borough of Harrow: Conversation Café
- London Borough of Harrow: Dementia
- London Borough of Harrow: Home Library and Befriending Service
- London Borough of Harrow: Council tax discounts and exemptions
- London Borough of Harrow: Discounts and exemptions for severely mentally impaired people
- London Borough of Harrow: Council tax discount for carers and care workers
- London Borough of Harrow: Council tax discount for physically disabled people
- Harrow Carers: Contact us
- Harrow Carers: Adult Carers' Assessments
- Harrow Carers: Dementia support
- Central and North West London NHS Foundation Trust: Harrow Memory Services
- London North West University Healthcare NHS Trust: Northwick Park Hospital
- London North West University Healthcare NHS Trust: Urgent treatment centres
- NHS website: Northwick Park Hospital accident and emergency services
- Age UK Hillingdon, Harrow and Brent: Discharge support from Northwick Park Hospital
- Age UK Hillingdon, Harrow and Brent: Contact us
- St Luke's Hospice: Update on the temporary closure of the inpatient unit
- St Luke's Hospice: Inpatient Unit
- St Luke's Hospice: Enabling people to stay at home
- St Luke's Hospice: Contact
- NHS West and North London ICB: Continuing Healthcare (CHC)
- Harrow Community Transport
- Harrow Community Transport: Individual Transport
- Transport for London: Dial-a-Ride
- Transport for London: Dial-a-Ride membership
- Taxicard: Am I eligible?

- Healthwatch Harrow: Contact us
- Harrow Carers: Carer Card

Price
From £1,550 a week

Covers
Harrow and nearby areas

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in London

All of London | Barking and Dagenham | Barnet | Bexley | Brent | Bromley | Camden | City of London | Croydon | Ealing | Enfield | Greenwich | Hackney | Hammersmith and Fulham | Haringey | Havering | Hillingdon | Hounslow | Islington | Kensington and Chelsea | Kingston upon Thames | Lambeth | Lewisham | Merton | Newham | Redbridge | Richmond upon Thames | Southwark | Sutton | Tower Hamlets | Waltham Forest | Wandsworth | Westminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/london/harrow/**
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Information, not advice: please check anything important with the organisation named.