LIVE-IN CARE · ENFIELD, LONDON

Live-in care in Enfield

How to arrange fully managed live-in care in Enfield with our care team, starting with a free assessment, and who else to contact: Enfield Council, the urgent treatment centre at Chase Farm and the A&Es, Continuing Healthcare, and local help with carers, memory, day care, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Enfield, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Enfield

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Enfield

Day and Nightcare provides fully managed live-in care across Enfield, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Enfield Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Enfield

Enfield Council runs adult social care and collects council tax. To ask for a care needs assessment, call adult social care on **020 8379 1001** or email adultsocialcare@enfield.gov.uk. You can refer yourself, or a professional or friend can do it for you. The needs assessment is free, and anyone can ask for one.

Enfield Carers Centre is the council's appointed assessor for adult carer's assessments (020 8366 3677, assessmentsadmin@enfieldcarers.org). The assessment is done by the borough where the person you care for lives. If you cannot get emergency care from the council, the centre may be able to provide up to 72 hours of emergency respite care.

Council tax reductions to ask about: severe mental impairment (a certificate from a medical professional such as the GP, plus a qualifying benefit; 100% off for someone living alone), a live-in carer of someone not their partner, spouse or child under 18 (not counted), and the Disabled Band Reduction Scheme for a home with an extra room or wheelchair space needed by a disabled person. See council tax discounts.

Urgent care and leaving hospital in Enfield

- **Urgent treatment centre:** Chase Farm Hospital, The Ridgeway (ground floor), 8am to 10pm every day, last check-in 9pm, for urgent injuries and illnesses that are not life-threatening. Chase Farm has no A&E.
- **A&E:** North Middlesex University Hospital, Sterling Way, Edmonton, open 24 hours for all ages; the urgent treatment centre inside its A&E is open 9am to 10pm. Barnet Hospital, Wellhouse Lane, also has a 24-hour A&E and an urgent treatment centre open 8am to midnight.

Carers registered with Enfield Carers Centre can be supported with hospital discharges and with liaising with hospital staff, GPs and social services.

For NHS Continuing Healthcare, NHS West and North London's Barnet, Camden and Enfield team is on 020 3198 9743, option 1 (weekdays 9am to 5pm). A nurse, doctor or social worker involved in the person's care can complete the first checklist; ask a social worker or the clinical team.

Local help in Enfield

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Enfield Carers Centre, Britannia House, 137-143 Baker Street, for unpaid carers where you or the person you care for lives in Enfield: phone lines Monday, Tuesday, Wednesday and Friday 10am to 3pm and Tuesday evenings 5pm to 8.45pm (020 8366 3677); drop-ins Mondays 1pm to 4pm and Wednesdays 11am to 2pm; a free Emergency Card Scheme.
- **Day care.** Connections, the carers centre's day centre at Queensway, Enfield: weekdays 10am to 4pm (not bank holidays), £85 a full day with lunch (£65 until 28 February 2027) or £40 for a half day; transport costs extra (020 8366 3677, option 2).
- **Memory worries.** The Enfield Memory Service at the Warwick Centre, Chase Farm Hospital (020 8702 4470, weekdays 8.30am to 4.30pm), for people over 65 after a GP referral. See dementia care at home.
- **Older people's charity.** Age UK Enfield, Mabel Churn Centre, 55b The Sunny Road: day care and home care on 020 8351 1131; falls prevention, home-based support and later-life planning on 020 8375 4120 (phone lines weekdays 10am to 4pm). You can refer yourself.
- **End of life.** North London Hospice cares at home for adults with specialist palliative care needs who have a GP in Barnet, Enfield or Haringey or live there; referral usually comes from the GP or hospital, or from the patient or family with consent (0800 368 7848). Out of hours, 8pm to 8am, the North Central London Palliative Advice Team (020 8152 3252) advises people already known to community palliative care. See end-of-life care.
- **Getting about.** TfL Dial-a-Ride (0343 222 7777) is a door-to-door service for members with a long-term disability who cannot use public transport; anyone aged 85 or over qualifies automatically.
- **Having your say.** Healthwatch Enfield, Community House, 311 Fore Street, Edmonton: 020 8373 6283 (weekdays 9am to 4pm).

What may change soon

On 1 July 2026 North London Hospice's inpatient unit in Finchley closed for rebuilding, and inpatient care moved to Jade Ward at Edgware Community Hospital. The hospice expects to be there for up to a year, subject to the building work; its referral page expects the rebuilt unit to open in autumn 2027. Community services continue.

USEFUL LOCAL CONTACTS

Useful contacts in Enfield

The council, NHS teams, hospitals and local services you are most likely to need in Enfield, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Enfield is arranged by London Borough of Enfield. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Enfield:** ask for a care needs assessment (telephone 020 8379 1001); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Enfield it is arranged by NHS West and North London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Enfield

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- North Middlesex University Hospital: Sterling Way, Edmonton N18 1QX; Royal Free London NHS Foundation Trust; A&E open 24 hours every day, all ages (NHS website, last confirmed 9 July 2026). Its urgent treatment centre is inside the A&E, open 9am to 10pm, seven days a week (NHS West and North London).
- Barnet Hospital: Wellhouse Lane, Barnet EN5 3DJ; Royal Free London NHS Foundation Trust; A&E open 24 hours every day, all ages (NHS website, last confirmed 9 July 2026). Urgent treatment centre open 8am to midnight, seven days a week (NHS West and North London).
- Chase Farm Hospital: 127 The Ridgeway, Enfield EN2 8JL. Urgent treatment centre (ground floor) open 8am to 10pm, seven days a week, last patient check-in 9pm, for urgent but non-life-threatening injuries and illnesses (NHS West and North London). No A&E: the NHS A&E finder lists North Middlesex and Barnet Hospitals as the nearest A&Es to this postcode. Not an A&E.
- North London Hospice (Enfield): 110 Barrowell Green, Winchmore Hill N21 3AY; 0800 368 7848, Monday to Friday 9am to 5.30pm; not the site of the inpatient unit. Since 1 July 2026 the hospice's inpatient unit is at Jade Ward, Edgware Community Hospital, HA8 9BA, while the Finchley unit is rebuilt (expected for up to a year, subject to the building work; the rebuilt unit is anticipated to open in autumn 2027).

Local support and charities

- Enfield Carers Centre: Carers' support (020 8366 3677)
- Connections Day Care (Enfield Carers Centre): Day opportunities (020 8366 3677)
- Enfield Memory Service (North London NHS Foundation Trust): Dementia support (020 8702 4470)
- Age UK Enfield: Age UK (020 8375 4120)
- North London Hospice: Hospice (0800 368 7848)
- TfL Dial-a-Ride: Community transport (0343 222 7777)
- Healthwatch Enfield: Healthwatch: your independent voice on health and care (020 8373 6283)

Council tax

Council tax in Enfield, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by London Borough of Enfield. See council tax discounts for care.

Areas around Enfield

Enfield Town · Edmonton · Southgate · Palmers Green · Winchmore Hill · Bush Hill Park · Enfield Highway · Ponders End · Enfield Lock · Cockfosters

YOUR QUESTIONS

Questions about live-in care in Enfield

Who do I call in Enfield to ask for a care assessment?

Call Enfield Council's adult social care team on 020 8379 1001, or email adultsocialcare@enfield.gov.uk. You can refer yourself, or a professional or friend can do it for you. The needs assessment is free, and anyone can ask for one. If you need the process or your rights explained, Enfield Carers Centre (020 8366 3677) can help.

How do I get a carer's assessment in Enfield?

Enfield Carers Centre is Enfield Council's appointed assessor for adult carers' assessments. Call 020 8366 3677 or email assessmentsadmin@enfieldcarers.org; you may be asked to complete an online self-assessment first. The assessment has to be done by the borough where the person you care for lives. The phone lines are open Monday, Tuesday, Wednesday and Friday from 10am to 3pm, and on Tuesday evenings from 5pm to 8.45pm.

Where are memory problems assessed in Enfield?

The Enfield Memory Service, run by North London NHS Foundation Trust, is at the Warwick Centre, Chase Farm Hospital (020 8702 4470, Monday to Friday 8.30am to 4.30pm). It sees people aged 65 or over referred by their GP, who arranges blood tests first, or by hospital liaison teams. The first assessment can take up to two hours, so bring a relative or friend who knows the person well.

Can we get a council tax reduction in Enfield if someone has dementia?

Possibly: ask Enfield Council, which collects council tax. Under the national rules, a person with a severe mental impairment needs a certificate from a medical professional, such as the GP, and a qualifying benefit; if they live alone, they get a 100% discount. People who are severely mentally impaired, and live-in carers of someone not their partner, spouse or child under 18, are not counted: if only one adult is left counted, the bill falls by 25%, and if everyone is disregarded, by 50%.

Which hospital will we be taken to from Enfield?

North Middlesex University Hospital in Edmonton has a 24-hour A&E for all ages, and Barnet Hospital on Wellhouse Lane also has a 24-hour A&E. Chase Farm Hospital on The Ridgeway has an urgent treatment centre for urgent injuries and illnesses that are not life-threatening, open 8am to 10pm every day (last check-in 9pm), but no A&E. In an emergency, call 999; if unsure, call NHS 111.

How much does live-in care cost in Enfield?

Live-in care with Day and Nightcare costs from £1,550 a week in Enfield, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Enfield?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Enfield is arranged by London Borough of Enfield. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves North Middlesex University Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Local Authority Adult Social Care, London Borough of Enfield
- North London NHS Foundation Trust: Enfield Memory Service
- Enfield Carers Centre: Help and advice
- NHS website: Getting a care needs assessment
- NHS website: Enfield Carers Centre
- Enfield Carers Centre: Carer assessments
- Enfield Carers Centre: Contact us
- Enfield Carers Centre: Adult Carers
- Enfield Carers Centre: Register
- Enfield Carers Centre: Connections Day Care
- GOV.UK: Find your local council (Enfield)
- GOV.UK: Council Tax, who has to pay
- GOV.UK: Council Tax, discounts for disabled people
- NHS West and North London: Urgent and emergency care
- NHS website: North Middlesex Hospital A&E
- NHS website: Barnet Hospital A&E
- NHS website: Chase Farm Hospital
- NHS website: A&E services near EN2 8JL (Chase Farm Hospital's postcode)
- NHS West and North London: Continuing healthcare (CHC)
- Charity Commission: Age UK Enfield, contact information
- NHS West and North London (GP directory): Age UK Enfield
- North London Hospice: Contact us
- North London Hospice: Care at home
- North London Hospice: Get a referral
- North London Hospice: Out of hours telephone advice
- North London Hospice: Our Inpatient Unit has temporarily moved to Edgware Community Hospital
- Transport for London: Dial-a-Ride membership
- Healthwatch Enfield: Contact us
- Age UK Enfield: Contact us

Price

From £1,550 a week

Covers

Enfield and nearby areas

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in London

All of London | Barking and Dagenham | Barnet | Bexley | Brent | Bromley | Camden | City of London | Croydon | Ealing | Greenwich | Hackney | Hammersmith and Fulham | Haringey | Harrow | Havering | Hillingdon | Hounslow | Islington | Kensington and Chelsea | Kingston upon Thames | Lambeth | Lewisham | Merton | Newham | Redbridge | Richmond upon Thames | Southwark | Sutton | Tower Hamlets | Waltham Forest | Wandsworth | Westminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.