LIVE-IN CARE · EALING, LONDON

Live-in care in Ealing

How to arrange fully managed live-in care in Ealing with our care team, starting with a free assessment, and who else to contact: Ealing Council and what it does not charge for, the A&E and urgent treatment centres, and local help with carers, memory, transport and hospice care.

From £1,550 a week
Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Ealing, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Ealing

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Ealing

Day and Nightcare provides fully managed live-in care across Ealing, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Ealing Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Ealing

Ealing Council runs adult social care and collects council tax. To ask for a care needs assessment, call the Social Care Advice and Referral Centre on **020 8825 8000**, email sscallcentre@ealing.gov.uk, or use the online self-referral form (there is a separate form for representatives). The needs assessment is free, and anyone can ask for one. Out of hours, the emergency duty team is on the same number: 5pm to 9am on weekdays, all weekend, and 24 hours on bank holidays.

Ealing charges for most adult social care, but you do not pay for:

- reablement: a reablement carer at home for up to six weeks, fully funded by the council;
- carers' support services;
- occupational therapy equipment and adaptations up to £1,000 (means-tested Disabled Facilities Grants cover adaptations up to £30,000).

Other care is means-tested through a financial assessment. With more than £23,250 in savings and capital, you get no financial help from the council. You can still ask it to arrange your care, for an extra charge: its 2026/27 fees schedule lists a self-funder arrangement fee of £1,293.52. You can also arrange live-in care directly with a provider.

A family carer can ask for a carer's assessment on 020 8825 8000 or fill in the council's carers supported self-assessment form.

Council tax reductions to ask about: a home adapted for a physically disabled person can be billed one band lower (you need a letter from an occupational therapist, social worker or doctor); a home lived in only by people who are severely mentally impaired and on a qualifying

benefit is exempt; carers of a disabled person on a qualifying benefit (not a partner or child under 18) are not counted; and an annexe lived in by a disabled or elderly relative is exempt. See council tax discounts.

Urgent care and leaving hospital in Ealing

- **A&E:** Ealing Hospital, Uxbridge Road, Southall, open 24 hours.
- **Urgent treatment centre:** next to the A&E at Ealing Hospital. GP-led, all ages, no appointment needed, open seven days a week; the trust does not publish its hours. It is not an A&E.
- **Urgent treatment centre:** Central Middlesex Hospital, Acton Lane, Park Royal. Open 8am to 9pm every day, last patient registered at 8pm; X-rays are not available after 8pm. It is not an A&E.

Reablement is arranged by a referral for social care when someone leaves hospital, or by calling 020 8825 8000.

For NHS Continuing Healthcare, NHS West and North London ICB's Ealing and Hounslow team is on 020 3350 4091 (weekdays 9am to 5pm).

Local help in Ealing

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Ealing Carers Hub, Sycamore Lodge, Acton, for anyone aged 18 or over caring for an adult in Ealing: help with forms and benefits, and wellbeing activities. Register by emailing its form to info@ealingcarers.org.uk (020 3137 6194, weekdays 9am to 5pm). The council also lists Ealing Carers Partnership, which offers respite care, a carers' café and counselling to unpaid carers aged 18 or over (020 3475 9891).
- **Memory worries.** West London NHS Trust's memory teams, after a GP referral: Elm Lodge for the west of the borough (020 8483 2646) and Sycamore Lodge for the east (020 8483 1666). See dementia care at home.
- **Day centre.** The council's Michael Flanders centre supports people aged over 65 to keep living in their own homes, with day opportunities tailored to each person. A place is agreed as part of a support plan after an adult social care assessment.
- **Older people's charity.** Age UK Ealing, Greenford Community Centre: information and advice 020 8567 8017 (weekdays 10am to 4pm); befriending 020 8578 2712, option 2; a day centre on Mondays and Thursdays (020 8578 2712, option 1).

- **End of life.** Meadow House Hospice, behind Ealing Hospital: an NHS hospice with 15 inpatient rooms and a community palliative care team, for people registered with an Ealing or Hounslow GP, on referral from a health professional (020 8967 5179). See end-of-life care.
- **Getting about.** Ealing Community Transport's PlusBus: door-to-door anywhere in the borough, weekdays 9am to 5pm, for people who find public transport difficult. Register first, then book 1 to 4 weeks ahead; new members get three free return journeys, then trips cost £5 single or £10 return (020 8813 3210). TfL Dial-a-Ride: 0343 222 7777.
- **Having your say.** Healthwatch Ealing: 020 3886 0830 (weekdays 9am to 5pm).

USEFUL LOCAL CONTACTS

Useful contacts in Ealing

The council, NHS teams, hospitals and local services you are most likely to need in Ealing, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Ealing is arranged by London Borough of Ealing. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Ealing:** ask for a care needs assessment (telephone 020 8825 8000); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Ealing it is arranged by NHS West and North London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Ealing

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Ealing Hospital: Uxbridge Road, Southall UB1 3HW; 020 8967 5000; A&E open 24 hours, seven days a week; children under 16 are assessed and usually seen in the urgent treatment centre, or referred to an A&E at Northwick Park or elsewhere. GP-led urgent treatment centre next to the A&E for all ages: open 7 days a week, hours not published for this site, walk in (no appointment needed); the UTC is not an A&E.
- Northwick Park Hospital: Watford Road, Harrow; A&E open 24 hours, seven days a week, including the trust's emergency department for children under 16; urgent treatment centre next to the A&E (hours not published, walk in).
- Central Middlesex Hospital urgent treatment centre: Acton Lane, Park Royal NW10 7NS, near the main entrance; GP-led, all ages; open 8am to 9pm every day including bank holidays, last patient registered at 8pm (since 2 February 2026); X-ray not available after 8pm; walk in, no appointment needed; not an A&E.
- Meadow House Hospice: Behind Ealing Hospital, Uxbridge Road, Southall UB1 3HW; NHS hospice (LNWH) with 15 inpatient rooms and a community palliative care team; for people registered with an Ealing or Hounslow GP, on referral by a healthcare professional; 020 8967 5179; referral queries 020 8967 5758.

Local support and charities

- Ealing Carers Hub: Carers' support (020 3137 6194)
- Ealing Carers Partnership: Carers' support (020 3475 9891)
- Cognitive Impairment and Dementia Service, Ealing (West London NHS Trust): Dementia support (020 8483 2646)
- Age UK Ealing: Age UK (020 8567 8017)
- PlusBus (Ealing Community Transport): Community transport (020 8813 3210)
- TfL Dial-a-Ride: Community transport (0343 222 7777)
- Healthwatch Ealing: Healthwatch: your independent voice on health and care (020 3886 0830)

Council tax

Council tax in Ealing, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by London Borough of Ealing. See council tax discounts for care.

Areas around Ealing

Acton | Ealing Broadway | West Ealing | Hanwell | Southall | Greenford | Northolt | Perivale

YOUR QUESTIONS

Questions about live-in care in Ealing

Who do I call in Ealing to ask for a care assessment?

Call Ealing Council's Social Care Advice and Referral Centre on 020 8825 8000, or use the council's online self-referral form. There is a separate form if you are referring someone else as their representative; make sure they know you are doing so. Outside office hours, the council's emergency duty team is on the same number, from 5pm to 9am on weekdays, from 5pm Friday to 9am Monday, and 24 hours on bank holidays.

What does Ealing Council not charge for?

Ealing Council charges for most adult social care, but you do not pay for reablement (up to six weeks of support at home, fully funded by the council), carers' support services, or occupational therapy equipment and adaptations up to £1,000. Larger adaptations may be covered by a means-tested Disabled Facilities Grant of up to £30,000. Ongoing care is means-tested, and people with more than £23,250 in savings and capital get no financial help from the council.

Where are memory problems assessed in Ealing?

Ask the GP, who can refer to West London NHS Trust's Cognitive Impairment and Dementia Service. People in the west of the borough are seen by the team at Elm Lodge (020 8483 2646), and people in the east by the team at Sycamore Lodge (020 8483 1666). The service aims to make contact within two weeks of a referral, and it helps to bring someone who knows the person well to the full assessment.

Which A&E do Ealing residents use?

Ealing Hospital on Uxbridge Road in Southall has an A&E open 24 hours a day, seven days a week, and an urgent treatment centre next to it. Children who come to Ealing Hospital are assessed there and are usually seen in the urgent treatment centre; some are referred to an A&E at Northwick Park Hospital or elsewhere. The urgent treatment centre at Central Middlesex Hospital in Park Royal is open from 8am to 9pm every day.

How much does live-in care cost in Ealing?

Live-in care with Day and Nightcare costs from £1,550 a week in Ealing, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Ealing?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Ealing is arranged by London Borough of Ealing. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Ealing Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Ealing Council: Health and adult social care
- Ealing Council: Contacting adult social care
- Ealing Council: Emergency duty team
- Ealing Council: Paying for your care
- Ealing Council: Fees and charges 2026-27
- Ealing Council: Reablement, in your own home
- Ealing Council: Carers assessment

- Ealing Council: What support is there for carers?
- Ealing Council: Apply for a council tax band reduction for physically disabled people
- Ealing Council: Exemption for a property only lived in by the severely mentally impaired (Class U)
- Ealing Council: People not included when counting the number of adults
- Ealing Council: Occupied properties (council tax)
- London North West University Healthcare NHS Trust: Emergency department (A&E)
- London North West University Healthcare NHS Trust: Urgent treatment centres
- London North West University Healthcare NHS Trust: New opening hours at Urgent Treatment Centre
- London North West University Healthcare NHS Trust: Ealing Hospital
- London North West University Healthcare NHS Trust: Meadow House Hospice
- NHS West and North London ICB: Continuing Healthcare (CHC)
- West London NHS Trust: Cognitive impairment and dementia services (CIDS)
- Ealing Carers Hub
- Ealing Carers Partnership
- Charity Commission: Age UK Ealing, contact information
- Age UK Ealing: Contact us / How to find us
- Ealing Community Transport: PlusBus in Ealing
- Transport for London: Dial-a-Ride membership
- Healthwatch Ealing: Contact us
- NHS website: Getting a care needs assessment
- Ealing Council: Ealing day centres

Price

From £1,550 a week

Covers

Ealing and nearby areas

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in London

All of London · Barking and Dagenham · Barnet · Bexley · Brent · Bromley · Camden · City of London · Croydon · Enfield · Greenwich · Hackney · Hammersmith and Fulham · Haringey · Harrow · Havering · Hillingdon · Hounslow · Islington · Kensington and Chelsea · Kingston upon Thames · Lambeth · Lewisham · Merton · Newham · Redbridge · Richmond upon Thames · Southwark · Sutton · Tower Hamlets · Waltham Forest · Wandsworth · Westminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/london/ealing/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.