LIVE-IN CARE · CAMDEN, LONDON

Live-in care in Camden

How to arrange fully managed live-in care in Camden with our care team, starting with a free assessment, and who else to contact: Camden Council, the A&Es at University College Hospital and the Royal Free, leaving UCH, Continuing Healthcare, and local help with carers, memory, day care and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Camden, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Camden

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Camden

Day and Nightcare provides fully managed live-in care across Camden, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Camden Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Camden

Camden Council runs adult social care and collects council tax. Refer yourself or another Camden resident to Adult Social Care with the council's online form. For help with the form, call Contact Camden on **020 7974 4444** (Monday to Friday, 9am to 5pm) and say "Adult Social Care". The team contacts the person within 5 working days, from a withheld number. The needs assessment is free, and anyone can ask for one. If support is urgent, or you are worried about someone's immediate safety, call the same number. The form is not for mental health, housing or learning disability support.

In Camden a carer's assessment is called a Carers Conversation. If the person you care for is known to Adult Social Care, ask the council; otherwise Camden Carers does it (020 7428 8950).

Council tax reductions to ask about: severe mental impairment (a doctor's certificate plus a qualifying benefit such as Attendance Allowance; an exemption if the person lives alone), a friend or relative who lives in and gives at least 35 hours of care a week to someone on a qualifying benefit (not married to them), and a lower band where a home has extra space, a second bathroom or kitchen, or wheelchair space for a disabled person. See council tax discounts.

Urgent care and leaving hospital in Camden

- **A&E and urgent treatment centre:** University College Hospital's emergency department, entered from Gower Street opposite Euston Square station, is open 24 hours a day, 365 days a year, for all ages. After triage, some patients are seen in its urgent treatment centre by a GP, nurse practitioner or doctor. For urgent problems that are not life-threatening, UCLH asks you to call NHS 111 before coming.
- **A&E:** the Royal Free Hospital, Pond Street, Hampstead, is open 24 hours for all ages.

At UCH, patients are asked to leave the ward by 12.00. Anyone waiting for take-home medicines or to be collected moves to the patient lounge in the ground floor atrium (weekdays 8am to 8pm, weekends 10am to 6pm). Taxis can be booked there at your own cost; hospital transport is only for medical need.

For NHS Continuing Healthcare, NHS West and North London ICB's Barnet, Camden and Enfield team is on 020 3198 9743, option 1 (weekdays 9am to 5pm). A nurse, doctor or social worker involved in the person's care can complete the first checklist; ask the social worker or the clinical team.

Local help in Camden

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Camden Carers, for unpaid carers aged 18 or over who live, work or study in Camden or care for someone who lives there: register online or through its Support and Wellbeing Line, 020 7428 8950 (Monday, Tuesday, Thursday and Friday 9am to 5pm, Wednesday 9am to 7pm, closed 12.30pm to 1.30pm). It currently aims to reply within 10 working days to registered carers and 15 to new ones.
- **Memory worries.** Camden Memory Service, Peckwater Centre, 6 Peckwater Street, NW5: dementia assessment for Camden residents over 65, and support after diagnosis for Camden residents with dementia living at home. Referral by the GP or hospital; home visits if someone is housebound. Weekdays 9am to 5pm, 0203 317 6584. See dementia care at home.
- **Day centre.** The council's Kingsgate Centre, Palmerston Road, Kilburn, is a dementia-friendly day service for older Camden residents, with exercise, memory classes and cookery groups. It needs a social worker's referral and charges a contribution, which a personal budget can cover (enquiries 020 7624 8818).

- **Older people's charity.** Age UK Camden, 102 Fitzjohn's Avenue: 020 7239 0400 (weekdays 9am to 5pm); information and advice 020 7837 3777.
- **End of life.** Marie Curie Hampstead is closed to inpatients; St John's Hospice takes referrals for Camden residents (020 7806 4027). Out of hours, the North Central London Palliative Advice Team (8pm to 8am, 020 8152 3252) advises adults with a Camden GP who are known to community palliative care. See end-of-life care.
- **Getting about.** TfL Dial-a-Ride: door-to-door minibuses for members with a long-term disability who cannot use public transport; people aged 85 or over or on higher-rate Attendance Allowance qualify automatically (0343 222 7777).
- **Having your say.** Healthwatch Camden: 020 7383 2402.

USEFUL LOCAL CONTACTS

Useful contacts in Camden

The council, NHS teams, hospitals and local services you are most likely to need in Camden, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Camden is arranged by London Borough of Camden. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Camden:** ask for a care needs assessment (telephone 020 7974 4444); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Camden it is arranged by NHS West and North London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Camden

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal Free Hospital: Pond Street, Hampstead, NW3 2QG; A&E open 24 hours, all ages (NHS website; opening times last confirmed by the trust 9 July 2026). The NHS website lists no urgent treatment centre at this hospital.
- University College Hospital: Euston Road; emergency department entrance on Gower Street, opposite Euston Square station: A&E open 24 hours, 365 days a year, all ages. After triage some patients are seen in its urgent treatment centre by a GP, nurse practitioner or doctor (no separate hours or entrance published); for urgent problems that are not life-threatening, call NHS 111 first. Discharge: leave the ward by 12.00; patient lounge, ground floor atrium, Monday to Friday 8am to 8pm, weekends 10am to 6pm; taxis at your own cost; hospital transport only for medical need, after an assessment. (leaving hospital information)
- Marie Curie Hospice, Hampstead: Building temporarily closed and not accepting inpatient referrals; the Support and Wellbeing team continues outpatient care and support remotely, through the person's GP, community palliative care team, hospital consultant or district nurse; enquiries 020 3370 2208.

Local support and charities

- Camden Carers: Carers' support (020 7428 8950)
- Camden Memory Service (North London NHS Foundation Trust): Dementia support (0203 317 6584)
- Age UK Camden: Age UK (020 7239 0400)
- Kingsgate Centre (Camden Council): Day opportunities (020 7624 8818)
- St John's Hospice: Hospice (020 7806 4027)
- North Central London Palliative Advice Team (North London Hospice): Hospice (020 8152 3252)
- TfL Dial-a-Ride: Community transport (0343 222 7777)
- Healthwatch Camden: Healthwatch: your independent voice on health and care (020 7383 2402)

Council tax

Council tax in Camden, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by London Borough of Camden. See council tax discounts for care.

Areas around Camden

Hampstead · Belsize Park · Swiss Cottage · West Hampstead · Kilburn · Primrose Hill · Gospel Oak · Kentish Town · Camden Town · Somers Town · Bloomsbury · Holborn

YOUR QUESTIONS

Questions about live-in care in Camden

Who do I call in Camden to ask for a care assessment?

Refer yourself or another Camden resident to Adult Social Care with the council's online form. For help with the form, call Contact Camden on 020 7974 4444 (Monday to Friday, 9am to 5pm) and say "Adult Social Care" when prompted. If you refer someone else, check first that they live in Camden and have their contact details, date of birth and address ready. The team contacts the person within 5 working days, from a withheld number. If support is urgent, or you are worried about someone's immediate safety, call the same number. Outside Monday to Friday, 8am to 6pm, Contact Camden takes emergency calls only.

What happens on the day someone leaves University College Hospital?

UCLH aims for patients to leave the ward by 12.00. If they cannot go straight home, they wait in the patient lounge on the ground floor atrium (Monday to Friday 8am to 8pm, weekends 10am to 6pm), which has drinks, light meals and nursing support. Take-home medicines take an average of about an hour. Taxis can be arranged at reception or in the lounge, but you pay for them; hospital transport is only for people who cannot use other transport for medical reasons, after an assessment.

Which hospice can help in Camden while Marie Curie Hampstead is closed?

The Marie Curie Hospice in Hampstead is temporarily closed and not accepting inpatient referrals; its Support and Wellbeing team continues outpatient support remotely. St John's Hospice in St John's Wood takes inpatient and day service referrals for adults living in Camden, made by a GP, hospital doctor, nurse or other professional involved in their care (enquiries 020 7806 4027, weekdays 9am to 5pm; out of hours 020 7806 4040). North London Hospice's inpatient unit, temporarily at Jade Ward, Edgware Community Hospital, also takes referrals for people with a Camden GP.

Who does carer's assessments in Camden?

In Camden a carer's assessment is called a Carers Conversation. If the person you care for is known to Camden Adult Social Care, ask the council to do it with you. If Adult Social Care is not involved, Camden Carers does it: call 020 7428 8950 or email info@camdencarers.org.uk. The conversation looks at practical, emotional and financial support, such as help towards a break from caring or access to counselling.

How much does live-in care cost in Camden?

Live-in care with Day and Nightcare costs from £1,550 a week in Camden, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Camden?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Camden is arranged by London Borough of Camden. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal Free Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Camden Council: How Adult Social Care can support you
- Camden Council: Make a referral to Adult Social Care
- Camden Council: Apply for severe mental impairment Council Tax discount or exemption
- Camden Council: Apply for live-in carer Council Tax discount
- Camden Council: Apply for disabled person Council Tax discount
- Camden Council: Support for carers
- Camden Council: Day services and short breaks
- Camden Carers
- Camden Carers: Support and Wellbeing Line
- Camden Carers: Carers Conversations
- University College London Hospitals: Emergency Department
- University College London Hospitals: On the day you leave
- NHS website: Royal Free Hospital accident and emergency services
- NHS website: Royal Free Hospital
- NHS West and North London ICB: Continuing Healthcare (CHC)
- North London NHS Foundation Trust: Camden Memory Service
- Marie Curie: Hospice, Hampstead
- St John's Hospice: Make a referral
- North London Hospice: Out of hours telephone advice
- North London Hospice: Get a referral
- North London Hospice: Our Inpatient Unit has temporarily moved to Edgware Community Hospital
- Age UK Camden: Contact us
- Camden Council: Contact Camden
- Charity Commission: Age UK Camden, contact information
- Healthwatch Camden
- Transport for London: Dial-a-Ride
- Transport for London: Dial-a-Ride membership
- NHS website: Getting a care needs assessment

Price

From £1,550 a week

Covers

Camden and nearby areas

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in London

All of London | Barking and Dagenham | Barnet | Bexley | Brent | Bromley | City of London | Croydon | Ealing | Enfield | Greenwich | Hackney | Hammersmith and Fulham | Haringey | Harrow | Havering | Hillingdon | Hounslow | Islington | Kensington and Chelsea | Kingston upon Thames | Lambeth | Lewisham | Merton | Newham | Redbridge | Richmond upon Thames | Southwark | Sutton | Tower Hamlets | Waltham Forest | Wandsworth | Westminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/london/camden/**
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Information, not advice: please check anything important with the organisation named.