LIVE-IN CARE · BRENT, LONDON

Live-in care in Brent

How to arrange fully managed live-in care in Brent with our care team, starting with a free assessment, and who else to contact: Brent Council, the urgent treatment centres and A&E, discharge and Continuing Healthcare, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Brent, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Brent

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Brent

Day and Nightcare provides fully managed live-in care across Brent, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Brent Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Brent

Brent Council runs adult social care and collects council tax. To ask for a free care needs assessment, call **020 8937 4300** (advisers Monday to Friday, 9am to 5pm), ask online through the council's customer portal, or ask a GP or other health professional to refer you. Out of hours, emergencies go to 020 8863 5250.

- Reablement is free and usually lasts up to six weeks, for adults likely to regain independence with short-term support. A health or social care professional can refer you, or use the council's online form.
- If your income, savings or assets are above £23,250, you pay the full cost of your care. The financial assessment is free; for help with care costs, call 020 8937 4010. You can also arrange live-in care directly with a provider.

Carers start with an online self-assessment; Brent Carers Centre then contacts them within two weeks to arrange a full carer's assessment, at no charge.

Council tax reductions to ask about: someone medically certified as severely mentally impaired is not counted; a carer who lives in and gives at least 35 hours of care a week to someone on a qualifying benefit, who is not their partner or a child under 18 (Carer's Allowance is not needed); and homes with an adapted room, extra bathroom or kitchen, or wheelchair space, which can be billed one band lower. See council tax discounts.

Urgent care and leaving hospital in Brent

- **Urgent treatment centre:** Central Middlesex Hospital, Acton Lane, Park Royal. Open 8am to 9pm every day, last patient registered at 8pm; X-rays are not available after 8pm. GP-led, all ages, no appointment needed. It is not an A&E.
- **A&E:** Northwick Park Hospital, Watford Road, open 24 hours for all ages. Its urgent treatment centre, next to the A&E, is open seven days a week (the trust does not publish its hours), with no appointment needed.

Before you leave hospital, Brent Council will talk with you about support at home; reablement can follow. Age UK Hillingdon, Harrow and Brent gives free discharge support to people aged 60 and over going home to Brent from Northwick Park: an escort home, essential shopping, changing bed linen, a light snack and follow-up calls for up to three days; no personal care (weekdays 9am to 4pm; 07872 116298).

For NHS Continuing Healthcare, NHS West and North London ICB's Brent, Harrow and Hillingdon team is on 020 3114 7123 (weekdays 9am to 5pm).

Local help in Brent

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Brent Carers Centre, Willesden Medical Centre, High Road: the first point of contact for people caring for someone with a mental health condition or dementia, offering advice, benefits help and assessments (020 3802 7070, weekdays 9am to 5pm).
- **Memory worries.** Brent Memory Service, Fairfields House, Roe Green, Kingsbury: referral by the GP or another specialist (020 8206 3950, weekdays 9am to 5pm). See dementia care at home.
- **Older people's charity.** Age UK Hillingdon, Harrow and Brent: 020 8756 3040 (weekdays 9am to 3pm).
- **Getting about.** TfL Dial-a-Ride (0343 222 7777): door-to-door minibuses for disabled members who cannot use public transport; people aged 85 or over or on higher-rate Attendance Allowance qualify automatically.

- **End of life.** St Luke's Hospice's Brent Community Palliative Care Team (every day, 8.30am to 4.30pm; 020 8382 8013) and its 24-hour Pall 24 helpline (0300 020 0224). St Luke's Hospice at Home gives up to 14 days of care in the last days of life to people with a GP in Harrow or North Brent, on referral from a health professional (020 8382 8020). St John's Hospice takes inpatient referrals for adults in Brent from a professional involved in their care (020 7806 4027, weekdays 9am to 5pm; 020 7806 4040 out of hours). See end-of-life care.
- **Having your say.** Healthwatch Brent: 020 3869 9730 (weekdays 9am to 5pm).

What may change soon

St Luke's Hospice has temporarily closed its 12-bed inpatient unit. On 14 October 2026 it said it does not expect to reopen the unit this year and is looking for a temporary alternative for the winter. Care at home continues.

USEFUL LOCAL CONTACTS

Useful contacts in Brent

The council, NHS teams, hospitals and local services you are most likely to need in Brent, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Brent is arranged by London Borough of Brent. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **London Borough of Brent:** ask for a care needs assessment (telephone 020 8937 4300); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Brent it is arranged by NHS West and North London ICB (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Brent

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Northwick Park Hospital: Watford Road, Harrow HA1 3UJ; London North West University Healthcare NHS Trust; A&E open 24 hours for all ages; GP-led urgent treatment centre next to the A&E, open 7 days a week, hours not published for this site, walk in (no appointment needed); the UTC is not an A&E.
- Central Middlesex Hospital urgent treatment centre: Acton Lane, Park Royal NW10 7NS, near the main entrance; GP-led, all ages; open 8am to 9pm every day including bank holidays, last patient registered at 8pm (since 2 February 2026; previously 8am to midnight); X-ray not available after 8pm; walk in, no appointment needed; not an A&E (no A&E on site).

Local support and charities

- Brent Carers Centre: Carers' support (020 3802 7070)
- Brent Memory Service (CNWL): Dementia support (020 8206 3950)
- Age UK Hillingdon, Harrow and Brent: Age UK (020 8756 3040)
- St Luke's Hospice (Harrow and Brent): Hospice (0300 020 0224)
- St John's Hospice: Hospice (020 7806 4027)
- TfL Dial-a-Ride: Community transport (0343 222 7777)
- Healthwatch Brent: Healthwatch: your independent voice on health and care (020 3869 9730)

Council tax

Council tax in Brent, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by London Borough of Brent. See council tax discounts for care.

Areas around Brent

Wembley · Harlesden · Willesden · Kilburn · Kingsbury · Neasden · Dollis Hill · Kensal Green · Queen's Park · Stonebridge · Alperton · Sudbury

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YOUR QUESTIONS

Questions about live-in care in Brent

Who do I call in Brent to ask for a care assessment?

Call Brent Council's Adult Social Care team on 020 8937 4300; advisers are available Monday to Friday, 9am to 5pm. You can also ask online through the council's customer portal, complete the BetterCare online self-assessment, or ask a GP or other health professional to refer you. The assessment is free. Out of hours, emergencies go to 020 8863 5250.

How do I get a carer's assessment in Brent?

Start with the online carer's self-assessment on the council's website. It goes to Brent Carers Centre, which reviews it and contacts you within two weeks to arrange a full carer's assessment, a conversation with the council's Adult Social Care team or the Carers Centre. The council aims to complete most new assessments within 15 working days, and there is no charge. You can ask to be assessed separately from the person you look after, or for help from an advocate. Brent Carers Centre: 020 3802 7070.

Where can we go for minor injuries in Brent?

The urgent treatment centre at Central Middlesex Hospital, near the main entrance, is open 8am to 9pm every day, with the last patient registered at 8pm, and X-rays are not available after 8pm. Northwick Park Hospital has an urgent treatment centre next to its A&E, which is open 24 hours. Neither urgent treatment centre needs an appointment. If unsure, use NHS 111; in an emergency, call 999.

Which hospice can help in Brent?

St Luke's Hospice cares for people in Harrow and Brent. Its inpatient unit is temporarily closed, but its Brent Community Palliative Care Team (020 8382 8013, every day 8.30am to 4.30pm) and the 24-hour Pall 24 helpline (0300 020 0224) carry on. St John's Hospice in St John's Wood takes inpatient referrals for adults living in Brent from a GP, nurse or other professional, and its Hospice@Home covers South Brent.

How much does live-in care cost in Brent?

Live-in care with Day and Nightcare costs from £1,550 a week in Brent, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Brent?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Brent is arranged by London Borough of Brent. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Northwick Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Brent Council: Adult social care
- Brent Council: Care needs assessment
- Brent Council: Who pays for your care
- Brent Council: Carer assessments
- Brent Council: Reablement
- Brent Council: Council tax reductions and discounts
- London North West University Healthcare NHS Trust: Urgent treatment centres
- London North West University Healthcare NHS Trust: New opening hours at Urgent Treatment Centre
- London North West University Healthcare NHS Trust: Emergency department (A&E)
- London North West University Healthcare NHS Trust: Central Middlesex Hospital
- Age UK Hillingdon, Harrow and Brent: Discharge support from Northwick Park Hospital
- Age UK Hillingdon, Harrow and Brent: Contact us
- NHS West and North London ICB: Continuing Healthcare (CHC)
- Brent Carers Centre: Contact us
- Brent Carers Centre: Carers Support Services
- Central and North West London NHS Foundation Trust: Brent Memory Services
- St Luke's Hospice: Care at home
- St Luke's Hospice: Update on the temporary closure of the inpatient unit
- St Luke's Hospice: Inpatient Unit
- St John's Hospice: Make a referral

- Transport for London: Dial-a-Ride membership
- Healthwatch Brent: Contact us

Price
From £1,550 a week

Covers
Brent and nearby areas

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in London

All of London | Barking and Dagenham | Barnet | Bexley | Bromley | Camden | City of London | Croydon | Ealing | Enfield | Greenwich | Hackney | Hammersmith and Fulham | Haringey | Harrow | Havering | Hillingdon | Hounslow | Islington | Kensington and Chelsea | Kingston upon Thames | Lambeth | Lewisham | Merton | Newham | Redbridge | Richmond upon Thames | Southwark | Sutton | Tower Hamlets | Waltham Forest | Wandsworth | Westminster

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/london/brent/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.