LIVE-IN CARE · WINCHESTER, HAMPSHIRE

Live-in care in Winchester

Day and Nightcare arranges fully managed live-in care in Winchester and the villages around it after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the A&E and the nearest minor injuries unit are, and local help with carers, memory, transport, company and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Winchester, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Winchester

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Winchester

Day and Nightcare provides fully managed live-in care in Winchester and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Winchester

Hampshire County Council's Adults' Health and Care arranges adult social care in Winchester, not Winchester City Council. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

Winchester City Council collects council tax. Its discounts page covers:

- the severely mentally impaired disregard, with a doctor's certificate and a qualifying benefit such as Attendance Allowance
- the disabled band reduction, where the home has a room, extra bathroom or kitchen needed for a disability

- the unpaid care worker discount, for a carer living in the home who gives at least 35 hours of care a week to someone other than a partner or a child under 18, where the person cared for gets a qualifying benefit

See our guide to council tax discounts for care.

Urgent care and leaving hospital in Winchester

- **A&E:** the Royal Hampshire County Hospital, Romsey Road, has an emergency department open 24 hours a day. If it is not an emergency, NHS 111 can book you a time slot there.
- **Minor injuries:** the trust's nurse-led Minor Injuries Unit is at Andover War Memorial Hospital, walk in 8.15am to 4pm on weekdays, with appointments through NHS 111 until 6pm. It does not see illnesses and is not an A&E.

Hampshire Hospitals expects families to arrange transport home; patient transport is for people whose medical condition stops them travelling by car or public transport. Medicines questions after discharge go to its helpline on 01962 824780 (weekdays, 9am to 4pm). There are no rehabilitation wards at the Winchester or Basingstoke hospitals, so a community hospital bed, such as Alton or Andover, may be offered. The British Red Cross Home from Hospital service gives free practical support for up to 12 weeks if the GP or hospital team refers before discharge.

If short-term support is needed, the hospital discharge team may ask the council's hospital social work team to assess your relative, with consent. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days).

For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team is on 0300 123 4448, option 4.

Local help in Winchester

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Dementia Support Hampshire & IOW gives free peer support, practical advice and outings to people with dementia and family carers (0344 324 6589, weekdays 9am to 5pm).

- **Getting about.** Connect Winchester (01962 852602) runs accessible door-to-door minibuses on weekdays, 9.15am to 2.45pm, for people who cannot use ordinary buses. Fares are similar to local buses and helpers ride free. Central Winchester is covered every weekday, outlying wards on set days. Register first.
- **Company.** MHA Communities Hampshire Central, at the United Church, Jewry Street, runs social groups and outings, and befriending, where a volunteer visits regularly or calls for a chat.
- **Foot care.** Age Concern Hampshire holds a foot care clinic in Winchester: toenail cutting and a foot health check for anyone over 50, £28 an appointment, every six weeks (book on 01962 868545).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council. The council recommends Argenti for care technology such as pendant alarms (01962 670721), at the buyer's cost. The council does not issue walking aids, wheelchairs or pressure cushions: ask the GP surgery.
- **End of life.** Winchester Hospice gives free specialist palliative care in the Winchester area. Its community palliative care team visits at home, Monday to Friday, 8.30am to 4.30pm (01962 825050), on referral by a healthcare professional such as the GP.

What may change soon

- **Winchester urgent treatment centre (being built).** Works in and around the emergency department run until early December 2026; A&E stays open as usual.
- **Council reorganisation (undecided).** The Government withdrew its earlier decision for Hampshire, Portsmouth, Southampton and the Isle of Wight in September 2026 and expects an outcome by early 2027. Until then, the county council arranges adult social care and Winchester City Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Winchester

The council, NHS teams, hospitals and local services you are most likely to need in Winchester, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Winchester is arranged by Hampshire County Council (Adults' Health and Care). Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council (Adults' Health and Care):** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Winchester it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Winchester

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal Hampshire County Hospital: Romsey Road. Emergency department (A&E) open 24 hours; NHS 111 can book a time slot. An urgent treatment centre is being built, with works around the emergency department until early December 2026; A&E stays open as usual. (leaving hospital information)
- Andover Minor Injuries Unit: At Andover War Memorial Hospital: nurse-led, walk in 8.15am to 4pm Monday to Friday, appointments 8.15am to 6pm booked through NHS 111 (they take priority). Does not see illnesses. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Dementia Support Hampshire & IOW: Dementia support (0344 324 6589)
- Winchester Hospice (community palliative care team): Hospice (01962 825050)
- Connect Winchester (Community First): Community transport (01962 852602)
- MHA Communities Hampshire Central: Befriending
- Age Concern Hampshire: Age UK (01962 868545)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Winchester, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Winchester City Council. See council tax discounts for care.

Villages around Winchester

Kings Worthy · Kings Barton · Littleton · South Wonston · Sutton Scotney · Hursley · Otterbourne · Colden Common · Twyford · New Alresford

YOUR QUESTIONS

Questions about live-in care in Winchester

Who do I call in Winchester to ask for a care assessment?

Hampshire County Council's Adults' Health and Care, not Winchester City Council. Call 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council; the service also gives free information, support and help with an emergency plan.

Is there an A&E or minor injuries unit in Winchester?

The Royal Hampshire County Hospital on Romsey Road has an emergency department open 24 hours a day. An urgent treatment centre is being built there, with works until early December 2026, and A&E stays open as usual. The trust's minor injuries unit is at Andover War Memorial Hospital: nurse-led, walk in 8.15am to 4pm on weekdays. If it is not an emergency, NHS 111 can book you a time at the emergency department. In an emergency, call 999.

Is there help getting around Winchester without a car?

Yes. Connect Winchester, run by Community First, has accessible door-to-door minibuses on weekdays, 9.15am to 2.45pm, for people who cannot use ordinary buses. Fares are similar to local buses and helpers ride free. Central Winchester is covered every weekday and outlying wards on set days. Register first, then book on 01962 852602.

How much does live-in care cost in Winchester?

Live-in care with Day and Nightcare costs from £1,550 a week in Winchester, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Winchester?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Winchester is arranged by Hampshire County Council (Adults' Health and Care). Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal Hampshire County Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)

- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- Winchester City Council: Discounts and exemptions
- Hampshire Hospitals: Emergency department
- Hampshire Hospitals: Improvement works commence at Winchester as part of Urgent Treatment Centre project
- Hampshire Hospitals: Andover Minor Injuries Unit
- Hampshire Hospitals: Leaving hospital
- Hampshire Hospitals: Planning for leaving hospital
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Dementia Support Hampshire & IOW
- Community First: Connect Winchester
- MHA Communities: Hampshire Central
- Connect to Support Hampshire: Help from occupational therapists
- Connect to Support Hampshire: Equipment around the house and care technology
- Winchester Hospice: Community palliative care
- Winchester Hospice: Inpatient unit
- Winchester Hospice
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service
- Age Concern Hampshire: Foot care clinics

Price

From £1,550 a week

Covers

Winchester and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire · Basingstoke · Andover · Alton · Petersfield · Tadley · Fleet · Lymington · Romsey · Fordingbridge · Eastleigh · Totton · Hythe · Fareham · Gosport · Havant · Bordon · Southampton · Portsmouth

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/winchester/**
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Information, not advice: please check anything important with the organisation named.