LIVE-IN CARE · ROMSEY, HAMPSHIRE

Live-in care in Romsey

Day and Nightcare arranges fully managed live-in care in Romsey and the villages around it after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, what Romsey Hospital offers and where the nearest A&E and urgent treatment centre are, and local help with carers, memory, company, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Romsey, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Romsey

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Romsey

Day and Nightcare provides fully managed live-in care in Romsey and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Romsey

Hampshire County Council's Adults' Health and Care, not Test Valley Borough Council, arranges adult social care in Romsey. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. The needs assessment is free, and anyone can ask for one. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

Test Valley Borough Council collects council tax; its Romsey office at the Former Magistrates' Court is on 01794 527700 (Monday to Thursday 8.30am to 5pm, Friday to 4.30pm). Its pages explain a disregard for someone with a severe mental impairment, such as dementia, certified by a doctor and receiving a qualifying benefit; a carer disregard for someone caring for a

disabled person on a qualifying benefit who is not their spouse, partner or child under 18; and a reduction of one band where a disabled resident needs a room, extra bathroom or kitchen, or wheelchair space. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Romsey

- **A&E:** Southampton General Hospital, Tremona Road, open 24 hours.
- **Urgent treatment centre:** the Royal South Hants Hospital in Southampton, 7.30am to 10pm on weekdays and 8am to 10pm at weekends and bank holidays (last patient 9.30pm). Walk in, or book through NHS 111 to be seen sooner. It is not an A&E.
- **Romsey Hospital,** Winchester Hill (023 8231 0350), has two rehabilitation wards with 19 beds and no minor injuries unit.

At Southampton General, beds should be free by 11am on the day of discharge, and families arrange transport home. Many people then step down to Romsey Hospital, whose wards aim to help people home within two weeks, or to arrange the right next step if home is not possible. Ward visiting times vary, so call to check.

The discharge team may also ask the county council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days). For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team is on 0300 123 4448, option 4 for people with a Hampshire GP.

Local help in Romsey

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** Carers Together, 9 Love Lane, is open Tuesday to Friday, 10am to 2pm (01794 519495). Its Carers Active Listening Line, 08000 323456, is open 10am to 8pm on weekdays and 10am to 4pm at weekends and bank holidays.
- **Memory worries.** Dementia Support Hampshire & IOW gives free peer support, practical advice and outings to people with dementia and family carers (0344 324 6589, weekdays 9am to 5pm). See live-in dementia care.
- **Hospice care.** Mountbatten Hampshire's Coordination Centre at West End serves Romsey and North Baddesley. Its services are free; ask the GP or another health or social care professional to refer. Once referred, patients can call its 24/7 advice line, 023 8254 8860.

- **Company.** Unity's free telephone befriending service puts people in touch with a volunteer for a chat (03304 004 116).
- **Getting about.** Unity's Connect minibuses take registered passengers into Romsey: Romsey town on Monday mornings, Braishfield on Monday afternoons, and villages such as Awbridge, Lockerley, Nursling, Rownhams and North Baddesley on other days. It is for people who find buses hard to use, live over 400 metres from a stop, or have no car or bus when needed (01264 356 808).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721). The council does not issue walking aids, wheelchairs or pressure cushions: ask the GP surgery.

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Romsey

The council, NHS teams, hospitals and local services you are most likely to need in Romsey, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Romsey is arranged by Hampshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council:** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Romsey it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Romsey

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Romsey Hospital: Winchester Hill (023 8231 0350): two rehabilitation wards, Nightingale and Chichester, 19 beds, aiming to get people home within two weeks; clinics; no minor injuries service listed.
- Southampton General Hospital: Emergency department (A&E) open 24 hours; Tremona Road, Southampton SO16 6YD; 023 8077 7222. (leaving hospital information)
- Urgent Treatment Centre, Royal South Hants Hospital: Southampton; run by Practice Plus Group: weekdays 7.30am to 10pm, weekends and bank holidays 8am to 10pm, last patient 9.30pm; walk in or book through NHS 111. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Carers Together, Hampshire Carers Centre, 9 Love Lane, Romsey: Carers' support (01794 519495)
- Dementia Support Hampshire & IOW: Dementia support (0344 324 6589)
- Mountbatten Hampshire: Hospice (023 8254 8860)
- Unity: Romsey Connect service: Community transport (01264 356 808)
- Unity Telephone Befriending Service: Befriending (03304 004 116)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Romsey, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Test Valley Borough Council. See council tax discounts for care.

Villages around Romsey

Braishfield · Awbridge · Lockerley · East Tytherley · East and West Wellow · Kings Somborne · Michelmersh · Timsbury · Nursling · Rownhams · North Baddesley · Valley Park

YOUR QUESTIONS

Questions about live-in care in Romsey

Who do I call in Romsey to ask for a care assessment?

Hampshire County Council arranges adult social care in Romsey, not Test Valley Borough Council. Call Adults' Health and Care on 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council.

What is Romsey Hospital used for?

Romsey Hospital on Winchester Hill is a community hospital run by Hampshire and Isle of Wight Healthcare. It has two rehabilitation wards, Nightingale and Chichester, with 19 beds in total, which aim to help people return home within two weeks of admission or transfer. It also runs clinics, including diabetic, leg ulcer and wound clinics. It is not an A&E and no minor injuries unit is listed; the nearest A&E is at Southampton General Hospital, open 24 hours.

Where can unpaid carers in Romsey get support?

Two places. The Hampshire Carers Support Service (01264 311680), run for the county council by The Princess Royal Trust for Carers in Hampshire, gives free information, support and help with an emergency plan. Carers Together, a carers' charity, is at 9 Love Lane, Romsey, open Tuesday to Friday, 10am to 2pm (01794 519495). Its Carers Active Listening Line, 08000 323456, is open every day of the year.

How much does live-in care cost in Romsey?

Live-in care with Day and Nightcare costs from £1,550 a week in Romsey, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Romsey?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Romsey is arranged by Hampshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Southampton General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- Test Valley Borough Council: Disregarded persons discount
- Test Valley Borough Council: Reductions for disabilities
- Hampshire and Isle of Wight Healthcare: Romsey Hospital
- NHS website: Southampton General Hospital, accident and emergency services
- Practice Plus Group Urgent Treatment Centre, Southampton
- University Hospital Southampton: Your stay in hospital
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Carers Together

- Dementia Support Hampshire & IOW
- Mountbatten Hampshire: How to access our services
- Unity: Telephone befriending service
- Unity: Connect service
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- NHS website: Getting a care needs assessment
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service

Price
From £1,550 a week

Covers
Romsey and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Fleet | Lymington | Fordingbridge | Eastleigh | Totton | Hythe | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/romsey/**

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Information, not advice: please check anything important with the organisation named.