LIVE-IN CARE · PETERSFIELD, HAMPSHIRE

Live-in care in Petersfield

Day and Nightcare arranges fully managed live-in care in Petersfield and the villages around it after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the urgent treatment centre and nearest A&E are, and local help with memory, lifts, lunch and hospice care at home.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Petersfield, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Petersfield

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Petersfield

Day and Nightcare provides fully managed live-in care in Petersfield and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Petersfield

Hampshire County Council's Adults' Health and Care, not the district council, arranges adult social care in Petersfield. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

East Hampshire District Council collects council tax (01730 234400). Its discounts page covers a reduction for a severely mentally impaired person, a disregard for a carer looking after someone who gets a qualifying benefit such as Attendance Allowance, and a band reduction where a disabled resident needs an extra room with certain features or a wheelchair indoors. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Petersfield

- **Urgent treatment centre:** Petersfield Hospital, Swan Street, 8am to 8pm every day (X-ray 9am to 4pm). Book through NHS 111 to cut the wait; people who walk in are assessed by a triage nurse. It is not an A&E.
- **A&E:** Queen Alexandra Hospital, Cosham, Portsmouth, open 24 hours.

Portsmouth Hospitals asks families to give ward staff, on admission, the details of services that will need rearranging before discharge, such as carers, to arrange transport home, and to ask for a copy of the discharge letter.

Petersfield Hospital is often part of the journey home. Cedar Ward has 21 beds for frailty, rehabilitation and end-of-life care (02382 310550); Rowan Ward is closed. The Laurel Assessment Unit gives older people a rapid assessment, 8am to 5pm (023 8231 0590). Age Concern Hampshire's Hospital to Home service works with patients on community hospital wards to support a safe discharge, and makes follow-up calls once they are home (01962 868545).

The discharge team may also ask the county council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days). For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team is on 0300 123 4448, option 4.

Local help in Petersfield

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Winton House Centre, 18 High Street, holds a Memory Café on the third Wednesday of each month, 2.30pm to 4pm, in its dementia-friendly community café. Its Active Dementia exercise group, for people with dementia and their carers, meets on the first Wednesday, 2.30pm to 4pm (a £2.50 donation includes tea). Its information desk can point families to other help (01730 266046). Dementia Support Hampshire & IOW gives free peer support and practical help (0344 324 6589, weekdays 9am to 5pm).
- **Lifts to appointments.** Petersfield Voluntary Care Group's volunteer drivers cover Petersfield, Sheet, Steep, Stroud, Ramsdean and Froxfield; bookings are mainly handled by Winton House. Suggested donations from 1 September 2026 include £4 to Petersfield Hospital and £20 to Queen Alexandra, for a return journey with up to two hours' wait.

- **Minibus.** Connect East Hampshire runs wheelchair-accessible minibuses from home, with fares below local bus fares and helpers free; its Wednesday service links Bordon and nearby villages with Petersfield. Book at least seven days ahead on 01420 475759.
- **A hot lunch.** Age Concern Petersfield's lunch club meets on Tuesdays and Thursdays at noon at the Petersfield Community Centre: £7 for two courses, with door-to-door minibus transport for £5. Ask by email at info@ageconcernpetersfield.org.uk; its office is at Winton House Centre, 18 High Street.
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721).
- **Hospice at home.** The Rosemary Foundation's free Hospice at Home service is for adults with a life-limiting condition who are approaching the end of life (nurses and carers 01730 269996; office 01730 266329).

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Petersfield

The council, NHS teams, hospitals and local services you are most likely to need in Petersfield, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Petersfield is arranged by Hampshire County Council (Adults' Health and Care). Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council (Adults' Health and Care):** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Petersfield it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Petersfield

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Petersfield Hospital: Swan Street. Cedar Ward has 21 beds for frailty, rehabilitation and end-of-life care; Rowan Ward is closed. The Laurel Assessment Unit gives rapid assessment for older people, 8am to 5pm.
- Petersfield Urgent Treatment Centre: At Petersfield Hospital, 8am to 8pm every day, all year (X-ray 9am to 4pm); book through NHS 111 to reduce the wait, or walk in and be triaged. Not an A&E.
- Queen Alexandra Hospital: Cosham, Portsmouth: Portsmouth Hospitals' main site, with an A&E (emergency department) open 24 hours. (leaving hospital information)

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Winton House Centre (Memory Café): Dementia support (01730 266046)
- Petersfield Voluntary Care Group (bookings through Winton House): Community transport (01730 266046)
- Connect East Hampshire (Community First): Community transport (01420 475759)
- The Rosemary Foundation (Hospice at Home): Hospice (01730 266329)
- Age Concern Petersfield lunch club: Meals at home
- Age Concern Hampshire Hospital to Home: Age UK (01962 868545)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Petersfield, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by East Hampshire District Council. See council tax discounts for care.

Villages around Petersfield

Sheet · Steep · Stroud · Buriton · East Meon · Liss · Ramsdean · Froxfield

YOUR QUESTIONS

Questions about live-in care in Petersfield

Who do I call in Petersfield to ask for a care assessment?

Hampshire County Council's Adults' Health and Care, not East Hampshire District Council. Call 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council; the service also gives free information, support and help with an emergency plan.

Is there an urgent treatment centre in Petersfield?

Yes. The Urgent Treatment Centre at Petersfield Hospital in Swan Street is open every day of the year from 8am to 8pm, with X-ray from 9am to 4pm. Booking through NHS 111 cuts the wait; people who walk in are assessed by a triage nurse. It is not an A&E: the nearest is at Queen Alexandra Hospital in Cosham, open 24 hours. In a life-threatening emergency, call 999.

Is there hospice care at home in Petersfield?

Yes. The Rosemary Foundation runs a free Hospice at Home service for adults over 18 with a life-limiting condition who are approaching the end of life. To ask for help from its nurses and carers, call 01730 269996; the office is on 01730 266329. Anyone may refer, but the team normally needs the GP's agreement before it can take someone on.

How much does live-in care cost in Petersfield?

Live-in care with Day and Nightcare costs from £1,550 a week in Petersfield, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Petersfield?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Petersfield is arranged by Hampshire County Council (Adults' Health and Care). Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Queen Alexandra Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- East Hampshire District Council: Council tax discounts
- Hampshire and Isle of Wight Healthcare: Urgent Treatment Centres (Petersfield)
- Hampshire and Isle of Wight Healthcare: Petersfield Hospital
- NHS website: Queen Alexandra Hospital, accident and emergency services
- Portsmouth Hospitals: Returning home after a hospital stay
- Age Concern Hampshire: Hospital to Home
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Winton House Centre: Activities

- Dementia Support Hampshire & IOW
- Petersfield Voluntary Care Group
- Community First: Connect East Hampshire
- Age Concern Petersfield: Lunch club
- The Rosemary Foundation: Hospice at Home
- The Rosemary Foundation: Contact us
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service

Price
From £1,550 a week

Covers
Petersfield and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Tadley | Fleet | Lymington | Romsey | Fordingbridge | Eastleigh | Totton | Hythe | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/petersfield/**

Local information checked 31 October 2026. This PDF was made on 1 November 2026.

Information, not advice: please check anything important with the organisation named.