LIVE-IN CARE · HYTHE, HAMPSHIRE

Live-in care in Hythe

Day and Nightcare arranges fully managed live-in care in Hythe, Dibden, Marchwood, Fawley and the villages around them after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the A&E and urgent treatment centres are, and local help with day care, memory, carers, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Hythe, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Hythe

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Hythe

Day and Nightcare provides fully managed live-in care in Hythe and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Hythe

Hampshire County Council's Adults' Health and Care, not New Forest District Council, arranges adult social care in Hythe. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. The needs assessment is free, and anyone can ask for one. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

New Forest District Council collects council tax in Hythe and Dibden. Our guide to council tax discounts for care explains the national discounts to ask it about, such as the severe mental impairment disregard.

Urgent care and leaving hospital in Hythe

- **Urgent treatment centres:** Lymington New Forest Hospital, walk in 8am to 9pm, 365 days a year; and the Royal South Hants Hospital in Southampton, 7.30am to 10pm on weekdays and 8am to 10pm at weekends (last patient 9.30pm; walk in or book through NHS 111). Neither is an A&E.
- **A&E:** Southampton General Hospital, Tremona Road, open 24 hours.
- **Hythe Hospital,** Beaulieu Road (023 8231 8400), runs diabetes, falls, leg ulcer and pain clinics and community nursing. No minor injuries service is listed. Parking is free, and the Bluestar 8 bus stops outside.

At Southampton General, beds should be free by 11am on the day of discharge, and families arrange transport home, which from Hythe is worth planning early. The hospital asks families to say early whether they can help with care at first. Recovery may continue at Lymington New Forest Hospital, which has five inpatient wards, including stroke and general rehabilitation.

The discharge team may also ask the county council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days). For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team is on 0300 123 4448, option 4 for people with a Hampshire GP.

Local help in Hythe

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Day care.** The Horrill Care and Wellbeing Centre in Dibden offers day care four days a week, with door-to-door transport in Dibden and Hythe (07842 306029; see the questions below). It also hosts Age Concern Hampshire's lunch club, open to everyone: a two-course hot lunch with drinks for £9, booked in advance on 07842 306028.
- **Memory worries.** Dementia Support Hampshire & IOW gives free peer support, practical advice and outings to people with dementia and family carers (0344 324 6589, weekdays 9am to 5pm). Alzheimer's Society's Dementia Support Service New Forest gives people with dementia, their carers and families personalised help and advice, face to face or by phone (023 8061 0159, Monday to Friday, 9am to 5pm). See live-in dementia care.

- **Getting about.** Connect New Forest's wheelchair-accessible minibuses collect registered passengers from home and serve the Waterside on Mondays, Wednesdays and Fridays, between 9.15am and 2.45pm. Book with the office on 01425 461751 (weekdays, 9am to 3pm).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721). The council does not issue walking aids, wheelchairs or pressure cushions: ask the GP surgery.
- **Hospice care.** Oakhaven Hospice gives free care at home and in the hospice for people in the Totton, Waterside and New Forest area, after a referral by the GP or another healthcare professional (24-hour line 01590 670346).

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Hythe

The council, NHS teams, hospitals and local services you are most likely to need in Hythe, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Hythe is arranged by Hampshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council:** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Hythe it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Hythe

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Southampton General Hospital: Emergency department (A&E) open 24 hours; Tremona Road, Southampton SO16 6YD; 023 8077 7222. (leaving hospital information)
- Hythe Hospital: Beaulieu Road, Hythe SO45 4ZB (023 8231 8400): diabetes, falls, leg ulcer, pain and orthopaedic clinics and community nursing; no minor injuries service or inpatient beds listed (not an A&E); Bluestar 8 stops outside.
- Lymington Urgent Treatment Centre: At Lymington New Forest Hospital: walk in 8am to 9pm, 365 days a year, for urgent minor injuries and illnesses. Not an A&E.
- Urgent Treatment Centre, Royal South Hants Hospital: Southampton; run by Practice Plus Group: weekdays 7.30am to 10pm, weekends and bank holidays 8am to 10pm, last patient 9.30pm; walk in or book through NHS 111. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Age Concern Hampshire: The Horrill Care & Wellbeing Centre, Dibden: Day opportunities (07842 306 029)
- Oakhaven Hospice: Hospice (01590 670346)
- Connect New Forest (Community First): Community transport (01425 461751)
- Dementia Support Hampshire & IOW: Dementia support (0344 324 6589)
- Alzheimer's Society: Dementia Support Service New Forest: Dementia support (023 8061 0159)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Hythe, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by New Forest District Council. See council tax discounts for care.

Villages around Hythe

Dibden | Dibden Purlieu | Applemore | Butts Ash | Marchwood | Holbury | Fawley | Blackfield | Langley | Calshot | Hardley | Beaulieu

YOUR QUESTIONS

Questions about live-in care in Hythe

Who do I call in Hythe to ask for a care assessment?

Hampshire County Council arranges adult social care in Hythe; New Forest District Council does not. Call Adults' Health and Care on 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council.

Is there an A&E or minor injuries unit in Hythe?

No. Hythe Hospital on Beaulieu Road runs clinics, including diabetes, falls, leg ulcer and pain services, and is a base for community nursing; no minor injuries service is listed. For urgent minor injuries and illnesses, there are urgent treatment centres at Lymington New Forest Hospital (walk in 8am to 9pm every day) and the Royal South Hants Hospital in Southampton. The A&E is at Southampton General Hospital, open 24 hours. In a life-threatening emergency, call 999.

Is there a day centre near Hythe for someone living with dementia?

Yes. Age Concern Hampshire's Horrill Care and Wellbeing Centre at Challenger Place, Challenger Way, Dibden, opens on Mondays, Tuesdays, Wednesdays and Fridays, 10am to 3pm. It welcomes older people, including those living with dementia, serves a two-course meal cooked on site, and its staff can help with personal care, bathing and medicines. Optional door-to-door transport covers Dibden and Hythe. Call 07842 306029 to book a free taster day.

How much does live-in care cost in Hythe?

Live-in care with Day and Nightcare costs from £1,550 a week in Hythe, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Hythe?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Hythe is arranged by Hampshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Southampton General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- New Forest District Council: Council tax report 2021/22 (parish council tax by town)
- Hampshire and Isle of Wight Healthcare: Hythe Hospital
- Hampshire and Isle of Wight Healthcare: Lymington New Forest Hospital
- Practice Plus Group Urgent Treatment Centre, Southampton
- NHS website: Southampton General Hospital, accident and emergency services
- University Hospital Southampton: Your stay in hospital
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Age Concern Hampshire: The Horrill Care and Wellbeing Centre

- Dementia Support Hampshire & IOW
- Community First: Connect New Forest
- Oakhaven Hospice: In your home
- Alzheimer's Society: Dementia Support Service New Forest
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- NHS website: Getting a care needs assessment
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service
- Age Concern Hampshire: Lunch clubs

Price
From £1,550 a week

Covers
Hythe and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Fleet | Lymington | Romsey | Fordingbridge | Eastleigh | Totton | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/hythe/**

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Information, not advice: please check anything important with the organisation named.