LIVE-IN CARE · HAVANT, HAMPSHIRE

Live-in care in Havant

Day and Nightcare arranges fully managed live-in care in Havant, Emsworth, Hayling Island, Leigh Park and Waterlooville after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the A&E and urgent treatment centres are, and local help with carers, memory, transport, help at home and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Havant, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Havant

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Havant

Day and Nightcare provides fully managed live-in care in Havant and across the borough, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Havant

Hampshire County Council's Adults' Health and Care, not Havant Borough Council, arranges adult social care in Havant. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. The needs assessment is free, and anyone can ask for one. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

Havant Borough Council collects council tax. Its discounts cover certain carers (see the questions below) and severely mentally impaired people, and you can apply online. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Havant

- **A&E:** Queen Alexandra Hospital, Southwick Hill Road, Cosham, open 24 hours.
- **Urgent treatment centres:** St Mary's Health Campus, Milton, Portsmouth, 8am to 8pm, with a GP on site; and Petersfield Community Hospital, 8am to 8pm. Most visits need no appointment; NHS 111 can book an arrival time. Neither is an A&E.

Portsmouth Hospitals asks families to give ward staff, on admission, the details of services that will need rearranging before discharge, such as carers, to arrange transport home, and to ask for a copy of the discharge letter. The discharge team may also ask the county council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days).

Near the end of life, the Rowans Hospice's Emergency End of Life Response Team (EELRT) can rapidly assess someone in their final days at Queen Alexandra Hospital so they can go to their preferred place, with Hospice at Home support afterwards. See end-of-life care at home.

For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team for patients of Hampshire GPs is on 0300 123 4448, option 4.

Local help in Havant

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The Hampshire Carers Support Service runs a monthly carers' coffee morning at The Spring Arts Centre in Havant, 10am to noon; the person you care for is welcome too (01264 311680).
- **Memory worries.** Dementia Support Hampshire & IOW's support and social group meets every Wednesday, 1pm to 3pm, at Havant United Reformed Church Hall, 37 North Street (0344 324 6589). The NHS community older people's mental health team for Havant and Waterlooville is on 02382 318301. See live-in dementia care.
- **Getting about.** Connect Havant runs accessible minibuses, 9.15am to 2.45pm: around Havant on Mondays, Wednesdays and Fridays, into Portsmouth on Tuesdays, and from Hayling Island into Havant on Thursdays. Trips cost £6.20 return and an essential companion travels free; register first, then book on 0333 015 1271.
- **Help in the home.** Age Concern Hampshire's Help at Home covers Havant, Emsworth and Waterlooville, from £14.50 an hour plus a £25 monthly service fee (01962 868545).

- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721).
- **Hospice care.** The Rowans Hospice in Purbrook has 16 en-suite inpatient rooms and a Hospice at Home service that runs 24 hours a day; referral is through a health or social care professional, and care is free. Its Palliative Care Support Hub takes calls from patients and carers on 023 9225 0001, option 1 (weekdays, 9am to 5pm), and its Living Well services are on 023 9224 8011 (weekdays, 9am to 4pm).

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Havant

The council, NHS teams, hospitals and local services you are most likely to need in Havant, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Havant is arranged by Hampshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council:** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Havant it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Havant

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Queen Alexandra Hospital: Southwick Hill Road, Cosham: Portsmouth Hospitals' main site, with an A&E (emergency department) open 24 hours. (leaving hospital information)
- Urgent Treatment Centre, St Mary's Community Health Campus: Milton, Portsmouth; 8am to 8pm, with a GP on site; most visits need no appointment, and NHS 111 can book an arrival time. Not an A&E.
- Petersfield Hospital: Urgent treatment centre 8am to 8pm every day (X-ray 9am to 4pm); book through NHS 111 to reduce the wait, or walk in and be triaged. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Dementia Support Hampshire & IOW: Havant and Waterlooville group: Dementia support (0344 324 6589)
- Older people's community mental health team, Havant and Waterlooville: Dementia support (02382 318301)
- Connect Havant (Community First): Community transport (0333 015 1271)
- Age Concern Hampshire: Help at Home: Age UK (01962 868545)
- Rowans Hospice: Hospice (023 9225 0001)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Havant, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Havant Borough Council. See council tax discounts for care.

Villages around Havant

Bedhampton | Emsworth | Hayling Island | Leigh Park | Waterlooville | Cowplain | Purbrook | Rowlands Castle | Horndean

YOUR QUESTIONS

Questions about live-in care in Havant

Who do I call in Havant to ask for a care assessment?

Hampshire County Council arranges adult social care across Havant borough; Havant Borough Council deals with council tax, not care. Call Adults' Health and Care on 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council.

Where do people from Havant go for urgent and emergency care?

The A&E is at Queen Alexandra Hospital in Cosham, open 24 hours. For urgent problems that are not life-threatening, Portsmouth Hospitals lists urgent treatment centres at St Mary's Health Campus in Portsmouth (8am to 8pm, with a GP on site) and at Petersfield Community Hospital (8am to 8pm). Most visits need no appointment, and NHS 111 can book an arrival time. In an emergency, call 999.

Can a carer get a council tax discount in Havant?

Often, yes. Havant Borough Council disregards a carer who lives with the person they care for, gives at least 35 hours of care a week and is not their spouse or partner, where that person gets a qualifying benefit such as Attendance Allowance or the PIP daily living component. Income, savings and Carer's Allowance do not matter. The bill falls by 25% if one adult is still counted, or 50% if none is. Apply online.

How much does live-in care cost in Havant?

Live-in care with Day and Nightcare costs from £1,550 a week in Havant, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Havant?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Havant is arranged by Hampshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Queen Alexandra Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- The Princess Royal Trust for Carers in Hampshire: Events
- Havant Borough Council: Council tax carer discount
- Havant Borough Council: Council tax discounts overview
- NHS website: Queen Alexandra Hospital, accident and emergency services
- Portsmouth Hospitals: Know where to go for urgent medical help
- Portsmouth Hospitals: Returning home after a hospital stay
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Hampshire and Isle of Wight Healthcare: Community older persons mental health services

- Dementia Support Hampshire & IOW: Our groups
- Community First: Connect Havant
- Age Concern Hampshire: Help at Home
- The Rowans Hospice: Care
- The Rowans Hospice: Hospice at Home
- The Rowans Hospice: Palliative Care Support Hub
- The Rowans Hospice
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- NHS website: Getting a care needs assessment
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service

Price
From £1,550 a week

Covers
Havant and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Fleet | Lymington | Romsey | Fordingbridge | Eastleigh | Totton | Hythe | Fareham | Gosport | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/havant/**

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Information, not advice: please check anything important with the organisation named.