LIVE-IN CARE · FORDINGBRIDGE, HAMPSHIRE

Live-in care in Fordingbridge

Day and Nightcare arranges fully managed live-in care in Fordingbridge and the villages around it after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, which A&Es and urgent treatment centre people use across the county borders, and local help with carers, memory, company, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Fordingbridge, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Fordingbridge

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Fordingbridge

Day and Nightcare provides fully managed live-in care in Fordingbridge and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Fordingbridge

Hampshire County Council's Adults' Health and Care, not New Forest District Council, arranges adult social care in Fordingbridge, wherever the hospital is. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. The needs assessment is free, and anyone can ask for one. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680; emergencies out of hours 0800 169 1577), which also gives unpaid carers free information, support and help with an emergency plan.

New Forest District Council collects council tax in Fordingbridge. Our guide to council tax discounts for care explains the national discounts to ask it about, such as the severe mental impairment disregard.

Urgent care and leaving hospital in Fordingbridge

- **A&E:** Salisbury District Hospital, Odstock Road, Salisbury, has an Emergency Department open 24 hours; its trust cares for people in Wiltshire, Dorset and Hampshire. The Royal Bournemouth Hospital, which serves part of the New Forest, also has an A&E, open 24 hours, and an urgent treatment centre open 8am to midnight (patients accepted until 10pm; call NHS 111 first). Its main number is 01202 303626.
- **Urgent treatment centre:** Lymington New Forest Hospital, walk in 8am to 9pm, 365 days a year, for urgent minor injuries and illnesses. It is not an A&E.
- **Fordingbridge Hospital** (01425 651414) runs physiotherapy, occupational therapy and orthopaedic clinics. It has no inpatient beds or minor injuries service.

At Salisbury District Hospital, people ready to leave can wait in the discharge lounge, open Monday to Friday, 8.30am to 5pm, for transport. University Hospitals Dorset gives at least a two-week supply of any medicines needed, with no prescription charge.

Wherever the hospital is, social care comes from Hampshire County Council. The discharge team may ask the council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days). For NHS Continuing Healthcare, what counts is the GP: anyone registered with a Hampshire GP contacts NHS Hampshire and Isle of Wight on 0300 123 4448, option 4.

Local help in Fordingbridge

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Company.** Age Concern Hampshire's Fordingbridge social group meets at Riverside Court, West Street, on Tuesdays from 11am to 1pm, for a suggested donation of £2 (01962 868545).
- **Memory worries.** Dementia Support Hampshire & IOW runs a weekly support and social group at Trinity United Church Hall, 51 Christchurch Road, Ringwood, on Wednesdays from 1pm to 3pm (0344 324 6589, weekdays 9am to 5pm). Alzheimer's Society's Dementia Support Service New Forest gives people with dementia, their carers and families personalised help and advice, face to face or by phone (023 8061 0159, Monday to Friday, 9am to 5pm). See live-in dementia care.

- **Getting about.** Connect New Forest's wheelchair-accessible minibuses collect registered passengers from home and serve Fordingbridge on Wednesdays, between 9.15am and 2.45pm. Book with the office on 01425 461751 (weekdays, 9am to 3pm).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721).
- **Hospice care.** Oakhaven Hospice in Lymington gives free palliative care at home and in the hospice across the Totton, Waterside and New Forest area, after a referral by the GP or another healthcare professional (24-hour line 01590 670346).

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Fordingbridge

The council, NHS teams, hospitals and local services you are most likely to need in Fordingbridge, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Fordingbridge is arranged by Hampshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council:** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Fordingbridge it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Fordingbridge

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Salisbury District Hospital: Emergency Department (A&E), Odstock Road, Salisbury, open 24 hours (NHS website); switchboard 01722 336262; discharge lounge Monday to Friday 8.30am to 5pm. (leaving hospital information)
- Royal Bournemouth Hospital: Serves Bournemouth, Christchurch, East Dorset and part of the New Forest; A&E (emergency department) open 24 hours, seven days a week; urgent treatment centre 8am to midnight, patients accepted until 10pm, call NHS 111 first; main number 01202 303626. (leaving hospital information)
- Fordingbridge Hospital: Physiotherapy, occupational therapy and orthopaedic choice clinics; no minor injuries service or inpatient beds listed (not an A&E); 01425 651414.
- Lymington Urgent Treatment Centre: At Lymington New Forest Hospital: walk in 8am to 9pm, 365 days a year, for urgent minor injuries and illnesses. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Dementia Support Hampshire & IOW (Ringwood support and social group): Dementia support (0344 324 6589)
- Alzheimer's Society: Dementia Support Service New Forest: Dementia support (023 8061 0159)
- Age Concern Hampshire: Fordingbridge Social Group, Riverside Court: Community support (01962 868545)
- Connect New Forest (Community First): Community transport (01425 461751)
- Oakhaven Hospice: Hospice (01590 670346)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Fordingbridge, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by New Forest District Council. See council tax discounts for care.

Villages around Fordingbridge

Sandleheath · Godshill · Woodgreen · Breamore · Rockbourne · Damerham · Hyde · Frogham · Stuckton · Ibsley · Alderholt · Bickton

YOUR QUESTIONS

Questions about live-in care in Fordingbridge

Who do I call in Fordingbridge to ask for a care assessment?

Hampshire County Council arranges adult social care in Fordingbridge, even though the nearest big hospitals are in Wiltshire and Dorset. Call Adults' Health and Care on 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. Tell the hospital ward early that the person lives in Hampshire.

Which hospital do people from Fordingbridge use?

Salisbury District Hospital on Odstock Road, whose trust cares for people in Wiltshire, Dorset and Hampshire, has an Emergency Department (A&E), open 24 hours. So does the Royal Bournemouth Hospital, which serves part of the New Forest. Fordingbridge Hospital itself runs clinics only. For urgent minor injuries and illnesses, the nearest Hampshire urgent treatment centre is at Lymington New Forest Hospital (walk in, 8am to 9pm, every day). In a life-threatening emergency, call 999.

Does Fordingbridge Hospital have beds or a minor injuries unit?

No. Hampshire and Isle of Wight Healthcare lists physiotherapy, occupational therapy and orthopaedic choice clinics at Fordingbridge Hospital, and no inpatient beds or minor injuries service. The hospital's number is 01425 651414, and the X3 bus stops on Fordingbridge High Street.

How much does live-in care cost in Fordingbridge?

Live-in care with Day and Nightcare costs from £1,550 a week in Fordingbridge, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Fordingbridge?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Fordingbridge is arranged by Hampshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Salisbury District Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- The Princess Royal Trust for Carers in Hampshire: Contact us
- New Forest District Council: Council tax report 2021/22 (parish council tax by town)
- Salisbury NHS Foundation Trust: About us
- Salisbury NHS Foundation Trust: Emergency Department
- NHS website: Salisbury District Hospital, accident and emergency services
- Salisbury NHS Foundation Trust: Discharge lounge
- NHS website: Royal Bournemouth Hospital, accident and emergency services
- University Hospitals Dorset: Royal Bournemouth Hospital
- University Hospitals Dorset: Leaving hospital
- Hampshire and Isle of Wight Healthcare: Fordingbridge Hospital
- Hampshire and Isle of Wight Healthcare: Lymington New Forest Hospital
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Dementia Support Hampshire & IOW: Our groups
- Age Concern Hampshire: Social groups
- Community First: Connect New Forest

- Oakhaven Hospice: In your home
- Alzheimer's Society: Dementia Support Service New Forest
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- NHS website: Getting a care needs assessment
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service
- University Hospitals Dorset: Emergency Department
- University Hospitals Dorset: Urgent Treatment Centre
- University Hospitals Dorset: Bournemouth Hospital contact

Price
From £1,550 a week

Covers
Fordingbridge and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Fleet | Lymington | Romsey | Eastleigh | Totton | Hythe | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/fordingbridge/**

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Information, not advice: please check anything important with the organisation named.