LIVE-IN CARE · FLEET, HAMPSHIRE

Live-in care in Fleet

Day and Nightcare arranges fully managed live-in care in Fleet, Church Crookham and Elvetham Heath after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the A&E is, who arranges Continuing Healthcare since North East Hampshire's NHS change, and local help with transport, company, day care and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Fleet, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Fleet

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Fleet

Day and Nightcare provides fully managed live-in care in Fleet and the places around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Fleet

Hampshire County Council's Adults' Health and Care, not Hart District Council, arranges adult social care in Fleet. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

Hart District Council collects council tax. Its discounts page covers a severe mental impairment discount, a carers discount for someone who lives with the person they care for, gives at least 35 hours of care a week, and cares for someone on a qualifying benefit who is not their spouse, partner or child under 18, and a disabled person reduction to the next lower band where a disabled resident needs an extra room with certain features or a wheelchair indoors. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Fleet

- **A&E:** Frimley Park Hospital, Portsmouth Road, Frimley, just over the Surrey border, open 24 hours.
- **Fleet Community Hospital,** Church Road, is run by Frimley Health and registered for rehabilitation. It is not an A&E. For urgent problems that are not life-threatening, call NHS 111.

If short-term support is needed after a hospital stay, the hospital discharge team may ask the county council's hospital social work team to assess your relative, with consent, and a short-term service may be offered. Options include reablement (free for up to six weeks), the Rapid Support Service (free for up to 28 days) and, in North East Hampshire only, live-in care (free for up to four weeks; see the questions below).

Since 1 April 2026, North East Hampshire has been covered by NHS Hampshire and Isle of Wight Integrated Care Board, after NHS Frimley was dissolved; the board says services remain stable and existing referrals are honoured. For NHS Continuing Healthcare, its All Age Continuing Care team is on 0300 123 4448, option 4.

Local help in Fleet

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Getting about.** Fleet Connect (Rushmoor Voluntary Services) collects people in Fleet, Church Crookham, Crookham Village and Elvetham Heath from home for the High Street, Elvetham Heath, a garden centre and local medical appointments, Tuesday to Friday, 9am to 2.30pm. You need not be registered disabled; register first, then book up to six days ahead (two weeks for medical appointments) on 01252 398451, weekdays 9.30am to 12.30pm. Costs vary by destination; an essential escort may travel free.
- **Lifts to medical appointments.** Communicare's volunteer drivers serve Fleet, Church Crookham, Crookham Village and Dogmersfield when no other transport is available (0754 64 24 397, weekdays 10am to 1pm).
- **Company.** Calls and Visits matches people who cannot leave home with a volunteer who calls or visits regularly for a chat; to refer, call 07795 931062.
- **Day care.** Age Concern Hampshire's Frogmore Care and Wellbeing Centre in Yateley offers older people, including those with dementia, companionship, activities and meals; book a free visit on 07842 306033.

- **Memory worries.** Dementia Support Hampshire & IOW gives free peer support, practical advice and outings to people with dementia and family carers (0344 324 6589, weekdays 9am to 5pm).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721).
- **Hospice care.** Phyllis Tuckwell in Farnham gives free care to adults with an advanced illness across West Surrey and North East Hampshire, on referral by a healthcare professional. Its Advice and Referral Team is on 01252 729440, every day, 8am to 6pm.
- **Finding local groups.** Hart Voluntary Action (01252 815652, weekdays 9am to 5pm) runs the Here for Hart Directory.

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Fleet

The council, NHS teams, hospitals and local services you are most likely to need in Fleet, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Fleet is arranged by Hampshire County Council (Adults' Health and Care). Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council (Adults' Health and Care):** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Fleet it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Fleet

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Frimley Park Hospital: Portsmouth Road, Frimley, just over the Surrey border. A&E (emergency department) open 24 hours.
- Fleet Community Hospital: Church Road; run by Frimley Health and registered with the CQC for rehabilitation. Not an A&E; for urgent problems that are not life-threatening, call NHS 111.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Dementia Support Hampshire & IOW: Dementia support (0344 324 6589)
- Phyllis Tuckwell: Hospice (01252 729440)
- Fleet Connect (Rushmoor Voluntary Services): Community transport (01252 398451)
- Communicare (Fleet and District Voluntary Care Scheme): Community transport (0754 64 24 397)
- Calls and Visits: Befriending (07795 931062)
- Age Concern Hampshire Frogmore Care and Wellbeing Centre, Yateley: Day opportunities (07842 306033)
- Hart Voluntary Action (Here for Hart Directory): Local services directory (01252 815652)

Council tax

Council tax in Fleet, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Hart District Council. See council tax discounts for care.

Villages around Fleet

Church Crookham · Crookham Village · Elvetham Heath · Edenbrook · Crookham Park · Hartland Village · Dogmersfield · Crondall · Ewshot · Hartley Wintney · Odiham

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YOUR QUESTIONS

Questions about live-in care in Fleet

Who do I call in Fleet to ask for a care assessment?

Hampshire County Council's Adults' Health and Care, not Hart District Council. Call 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council; the service also gives free information, support and help with an emergency plan.

Is there free live-in care after a hospital stay in Fleet?

Hampshire County Council offers free live-in care after a hospital stay, for up to four weeks, but only for people in the North East of Hampshire, so ask the hospital social work team whether your relative's address qualifies. The team refers to the council's live-in care provider before discharge, after checking that the home has a separate furnished room where the carer can sleep, an accessible bathroom, use of the kitchen and laundry facilities. A social worker should be allocated within 48 hours of leaving hospital, and the assessment should take place within 14 days. The service can end sooner if care is no longer needed or longer-term care is agreed, and the council can charge from the date long-term care is assessed as appropriate and provided.

Where is the A&E for Fleet?

Frimley Park Hospital, on Portsmouth Road in Frimley just over the Surrey border, has an A&E open 24 hours. Fleet Community Hospital on Church Road is a community hospital run by Frimley Health and registered for rehabilitation, not an A&E. For urgent problems that are not life-threatening, call NHS 111, which can direct you to the right service. In an emergency, call 999.

How can someone in Fleet get to the shops or a medical appointment?

Fleet Connect, run by Rushmoor Voluntary Services, is a door-to-door minibus for people in Fleet, Church Crookham, Crookham Village and Elvetham Heath who find buses hard to use. It runs Tuesday to Friday, 9am to 2.30pm, but cannot take people to Frimley Park Hospital. Register first, then book on 01252 398451 (weekdays, 9.30am to 12.30pm). For medical appointments, Communicare's volunteer drivers help when no other transport is available (0754 64 24 397, weekdays 10am to 1pm).

How much does live-in care cost in Fleet?

Live-in care with Day and Nightcare costs from £1,550 a week in Fleet, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Fleet?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Fleet is arranged by Hampshire County Council (Adults' Health and Care). Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Frimley Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- Hart District Council: Discounts and exemptions
- NHS website: Frimley Park Hospital, accident and emergency services
- Care Quality Commission: Fleet Community Hospital
- Care Quality Commission: Fleet Community Hospital, registration information
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: Changes from 1 April 2026
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Rushmoor Voluntary Services: Rushmoor Connect and Fleet Connect
- Communicare (Fleet and District Voluntary Care Scheme)

- Calls and Visits
- Age Concern Hampshire: Frogmore Care and Wellbeing Centre
- Phyllis Tuckwell: Who we help
- Phyllis Tuckwell: Advice and Referral Team
- Dementia Support Hampshire & IOW
- Hart Voluntary Action: Contact
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service
- Hampshire County Council: Live-in care

Price
From £1,550 a week

Covers
Fleet and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Lymington | Romsey | Fordingbridge | Eastleigh | Totton | Hythe | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/fleet/**

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Information, not advice: please check anything important with the organisation named.