LIVE-IN CARE · EASTLEIGH, HAMPSHIRE

Live-in care in Eastleigh

Day and Nightcare arranges fully managed live-in care in Eastleigh, Chandler's Ford, Hedge End and across the borough after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the A&E and urgent treatment centre are, and local help with carers, dementia, day care, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Eastleigh, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Eastleigh

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Eastleigh

Day and Nightcare provides fully managed live-in care in Eastleigh and across the borough, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Eastleigh

Hampshire County Council's Adults' Health and Care, not Eastleigh Borough Council, arranges adult social care in Eastleigh. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. The needs assessment is free, and anyone can ask for one. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

Eastleigh Borough Council collects council tax. Our guide to council tax discounts for care explains the national discounts to ask it about, such as the severe mental impairment disregard.

Urgent care and leaving hospital in Eastleigh

- **A&E:** Southampton General Hospital, Tremona Road, open 24 hours.
- **Urgent treatment centre:** the Royal South Hants Hospital in Southampton, 7.30am to 10pm on weekdays and 8am to 10pm at weekends and bank holidays (last patient 9.30pm). Walk in, or book through NHS 111 to be seen sooner. It is not an A&E.

At Southampton General, beds should be free by 11am on the day of discharge, and families arrange transport home. The hospital asks families to say early whether they can help with care at first, and to raise any worries before the day of discharge rather than on it. The discharge team may also ask the county council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days).

Moorgreen Hospital in West End has no A&E; it is a base for NHS community teams, including the Memory Assessment & Research Centre.

For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team is on 0300 123 4448, option 4 for people with a Hampshire GP.

Local help in Eastleigh

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers' groups.** The Princess Royal Trust for Carers in Hampshire runs free monthly groups: Valley Park Carers Group at Valley Park Community Centre, Pilgrims Close, Chandler's Ford (fourth Tuesday, 4pm to 5.30pm), and a coffee morning at Netley Court Care Home, Victoria Road, Netley (fourth Wednesday, 11am to 1pm). Questions: 01264 311680.
- **Memory assessment.** Start with the GP, who may do some first tests and refer to Hampshire and Isle of Wight Healthcare's memory assessment service. The first assessment can take up to an hour and a half, so bring glasses and hearing aids, and a relative if the person agrees; a brain scan, if needed, is likely to be at a larger hospital.
- **Dementia.** Dementia Support Hampshire & IOW runs a support and social group at St Andrew's Church Hall, Blenheim Road, every Friday from 1pm to 3pm (suggested donation £2.50), and Musical Moments at Snowdrop Place, Hedge End, on the second Tuesday of the month, 2pm to 3.30pm (0344 324 6589). See live-in dementia care.
- **Day centres.** 1Community's Day Activity Centres, with escorted transport on request; book a taster on 023 8090 2400 (see the questions below).

- **Getting about.** Eastleigh Connect, also run by 1Community: register, then book door-to-door trips for £4 to £7 return (023 8090 2400).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721). The council does not issue walking aids, wheelchairs or pressure cushions: ask the GP surgery.
- **Hospice care.** Mountbatten Hampshire's Coordination Centre at West End serves Eastleigh, Chandler's Ford, Bursledon, Hedge End, West End and Botley. Its services are free; ask the GP or another professional to refer. Once referred, patients can call its 24/7 advice line, 023 8254 8860.

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Eastleigh

The council, NHS teams, hospitals and local services you are most likely to need in Eastleigh, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Eastleigh is arranged by Hampshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council:** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Eastleigh it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Eastleigh

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Southampton General Hospital: Emergency department (A&E) open 24 hours; Tremona Road, Southampton SO16 6YD; 023 8077 7222. (leaving hospital information)
- Moorgreen Hospital, West End: Botley Road, West End: base for NHS community teams, including the Memory Assessment & Research Centre (GP referral; the first assessment can take up to an hour and a half); no A&E.
- Urgent Treatment Centre, Royal South Hants Hospital: Southampton; run by Practice Plus Group: weekdays 7.30am to 10pm, weekends and bank holidays 8am to 10pm, last patient 9.30pm; walk in or book through NHS 111. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Dementia Support Hampshire & IOW (Eastleigh support and social group): Dementia support (0344 324 6589)
- 1Community: Day Activity Centres: Day opportunities (023 8090 2400)
- Eastleigh Connect (1Community): Community transport (023 8090 2400)
- Mountbatten Hampshire: Hospice (023 8254 8860)
- Carers Together: Carers' support (01794 519495)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)

Council tax

Council tax in Eastleigh, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Eastleigh Borough Council. See council tax discounts for care.

Villages around Eastleigh

Chandler's Ford | Bishopstoke | Fair Oak | Boyatt Wood | Allbrook | Horton Heath | Hedge End | West End | Botley | Bursledon | Netley | Hamble-le-Rice

YOUR QUESTIONS

Questions about live-in care in Eastleigh

Who do I call in Eastleigh to ask for a care assessment?

Hampshire County Council arranges adult social care in Eastleigh; Eastleigh Borough Council does not. Call Adults' Health and Care on 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council; the service also gives free information, support and help with an emergency plan.

Is there a day centre in Eastleigh for someone living with dementia?

Yes. The local charity 1Community runs Day Activity Centres for older people with varying levels of care need. Centres open on different weekdays between 9.30am and 4.30pm, and transport with an escort is available on request. Places can be funded through the council, paid privately or paid with a direct payment. Call 023 8090 2400 to book a taster session.

Is there door-to-door transport in Eastleigh?

Yes. Eastleigh Connect, run by 1Community, is a pre-booked service for people who live more than 400 metres from a bus stop or have no use of a car. It runs 9am to 4.45pm Monday to Saturday, and to 4pm on Fridays. A return trip costs £4 to £7. Register first, then book on 023 8090 2400, ideally five days ahead.

How much does live-in care cost in Eastleigh?

Live-in care with Day and Nightcare costs from £1,550 a week in Eastleigh, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Eastleigh?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Eastleigh is arranged by Hampshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Southampton General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- The Princess Royal Trust for Carers in Hampshire: Valley Park Carers Group
- The Princess Royal Trust for Carers in Hampshire: Netley Court coffee morning
- NHS website: Southampton General Hospital, accident and emergency services
- Practice Plus Group Urgent Treatment Centre, Southampton
- University Hospital Southampton: Your stay in hospital
- Hampshire and Isle of Wight Healthcare: Moorgreen Hospital
- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Dementia Support Hampshire & IOW: Our groups
- 1Community: Day Activity Centres
- 1Community: Community transport
- Mountbatten Hampshire: How to access our services
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- NHS website: Getting a care needs assessment
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers

- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service
- Hampshire and Isle of Wight Healthcare: Dementia service

Price
From £1,550 a week

Covers
Eastleigh and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Fleet | Lymington | Romsey | Fordingbridge | Totton | Hythe | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.