LIVE-IN CARE · BORDON, HAMPSHIRE

Live-in care in Bordon

Day and Nightcare arranges fully managed live-in care in Whitehill and Bordon, Lindford, Headley and the villages nearby after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, which A&Es and urgent treatment centre people use, what Chase Community Hospital offers, and local help with carers, memory, transport and advice.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Bordon, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Bordon

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Bordon

Day and Nightcare provides fully managed live-in care in Whitehill and Bordon and the villages around them, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Bordon

Hampshire County Council's Adults' Health and Care, not the district council, arranges adult social care in Whitehill and Bordon, wherever the hospital is. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. The needs assessment is free, and anyone can ask for one. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680; emergencies out of hours 0800 169 1577), which also gives unpaid carers free information, support and help with an emergency plan.

East Hampshire District Council collects council tax (01730 234400). Its discounts page covers a reduction for a severely mentally impaired person, a disregard for a carer looking after someone who gets a qualifying benefit such as Attendance Allowance, and a band reduction where a disabled resident needs an extra room with certain features or a wheelchair indoors. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Bordon

- **A&E:** Frimley Park Hospital, Portsmouth Road, Camberley, and the Royal Surrey County Hospital, Egerton Road, Guildford, both in Surrey and open 24 hours.
- **Urgent treatment centre:** Petersfield Community Hospital, 8am to 8pm every day (X-ray 9am to 4pm). Book through NHS 111 to cut the wait; people who walk in are assessed by a triage nurse. It is not an A&E.
- **Chase Community Hospital,** Conde Way (01420 488801), runs community clinics and therapy. It has no minor injuries unit or ward listed.

Two community hospitals with rehabilitation beds are part of many journeys home: Alton Community Hospital, with two 20-bed wards for frailty, rehabilitation and end-of-life care (0300 003 2196), where Age Concern Hampshire's Hospital to Home service supports patients on the wards and makes follow-up calls after discharge (01962 868545); and Petersfield Hospital, whose Cedar Ward has 21 beds for frailty, rehabilitation and end-of-life care.

The discharge team may also ask the county council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days). For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team for patients of Hampshire GPs is on 0300 123 4448, option 4.

Local help in Bordon

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The NHS community older people's mental health team for Bordon and Petersfield is on 01420 483844. Dementia Support Hampshire & IOW gives free peer support, practical advice and outings to people with dementia and family carers (0344 324 6589, weekdays 9am to 5pm). See live-in dementia care.
- **Getting about.** Connect East Hampshire's wheelchair-accessible minibuses run from Bordon to Alton on Tuesdays and to Petersfield on Wednesdays. Fares are below local bus fares and an essential companion travels free. Book at least seven days ahead on 01420 475759 (weekdays, 9am to noon and 1pm to 3pm).
- **Older people's advice.** Age Concern Hampshire (01962 868545) runs lunch clubs, Care and Wellbeing Centres with dementia day care, and Help at Home from £14.50 an hour plus a £25 monthly service fee.

- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721).

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Bordon

The council, NHS teams, hospitals and local services you are most likely to need in Bordon, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Bordon is arranged by Hampshire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council:** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Bordon it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Bordon

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Frimley Park Hospital: A&E open 24 hours; Portsmouth Road, Camberley, Surrey.
- Royal Surrey County Hospital: A&E open 24 hours; Egerton Road, Guildford, Surrey.
- Chase Community Hospital: Conde Way, Bordon; community clinics and therapy, with some services provided by other trusts such as Royal Surrey; no minor injuries unit or wards listed (not an A&E); 01420 488801. The NHS hopes its services will move to a new Health Hub for Bordon.
- Alton Community Hospital: Two 20-bed wards (Anstey and Inwood) for frailty, rehabilitation and end of life care; 0300 003 2196.
- Petersfield Hospital: Cedar Ward, 21 beds for frailty, rehabilitation and end of life care; Rowan Ward closed.
- Urgent Treatment Centre, Petersfield Hospital: 8am to 8pm every day, all year (X-ray 9am to 4pm); book through NHS 111 to reduce the wait, or walk in and be triaged. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Connect East Hampshire (Community First): Community transport (01420 475759)
- Older people's community mental health team, Bordon and Petersfield: Dementia support (01420 483844)
- Dementia Support Hampshire & IOW: Dementia support (0344 324 6589)
- Age Concern Hampshire: Age UK (01962 868545)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)
- Connect to Support Hampshire: Local services directory

Council tax

Council tax in Bordon, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by East Hampshire District Council. See council tax discounts for care.

Villages around Bordon

Whitehill | Lindford | Headley | Grayshott | Greatham | Liphook | Bramshott

YOUR QUESTIONS

Questions about live-in care in Bordon

Who do I call in Bordon to ask for a care assessment?

Hampshire County Council arranges adult social care in Whitehill and Bordon; East Hampshire District Council handles council tax. Call Adults' Health and Care on 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council; the service also gives free information, support and help with an emergency plan.

Where is the A&E for Bordon?

There is no A&E or minor injuries unit in Bordon. Frimley Park Hospital in Camberley and the Royal Surrey County Hospital in Guildford, both in Surrey, have A&Es open 24 hours. For urgent problems that are not life-threatening, the urgent treatment centre at Petersfield Community Hospital is open 8am to 8pm every day; booking through NHS 111 cuts the wait. In an emergency, call 999.

What is happening to Chase Community Hospital?

Chase Community Hospital on Conde Way provides community services, including immunisations, community occupational therapy and physiotherapy, PICC line and catheter clinics and oxygen assessment; some need a referral from the GP or another health professional. Other trusts, including Royal Surrey, run some services there. The NHS is developing a new Health Hub for Bordon and hopes Chase's services will move there. No minor injuries unit or ward is listed.

How much does live-in care cost in Bordon?

Live-in care with Day and Nightcare costs from £1,550 a week in Bordon, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Bordon?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Bordon is arranged by Hampshire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Frimley Park Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- East Hampshire District Council: Council tax discounts
- NHS website: Frimley Park Hospital, accident and emergency services
- NHS website: Royal Surrey County Hospital, accident and emergency services
- Hampshire and Isle of Wight Healthcare: Urgent Treatment Centres (Petersfield)
- Hampshire and Isle of Wight Healthcare: Chase Community Hospital
- Hampshire and Isle of Wight Healthcare: Alton Community Hospital
- Hampshire and Isle of Wight Healthcare: Petersfield Hospital
- Age Concern Hampshire: Hospital to Home
- Connect to Support Hampshire: Hospital stays

- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Hampshire and Isle of Wight Healthcare: Community older persons mental health services
- Dementia Support Hampshire & IOW
- Community First: Connect East Hampshire
- Age Concern Hampshire: Contact us
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- NHS website: Getting a care needs assessment
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service

Price
From £1,550 a week

Covers
Bordon and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Alton | Petersfield | Tadley | Fleet | Lymington | Romsey | Fordingbridge | Eastleigh | Totton | Hythe | Fareham | Gosport | Havant | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/bordon/**

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Information, not advice: please check anything important with the organisation named.