LIVE-IN CARE · ALTON, HAMPSHIRE

Live-in care in Alton

Day and Nightcare arranges fully managed live-in care in Alton and the villages around it after a free assessment (01865 715780); this guide shows how to ask Hampshire County Council for an assessment, where the nearest A&Es and urgent treatment centre are, what Alton Community Hospital offers, and local help with dementia, day care, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Alton, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Alton

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Alton

Day and Nightcare provides fully managed live-in care in Alton and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Hampshire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Alton

Hampshire County Council's Adults' Health and Care, not the district council, arranges adult social care in Alton. Call **0300 555 1386** (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm; out of hours 0300 555 1373), or use the online referral form (weekdays 8am to 8pm, weekends 8.30am to 6.30pm), which the council recommends because phone waits can be long. With more than £23,250 in savings your relative would usually pay the full cost of care, and the home is not counted when care is at home. Self-funders can ask the council to arrange care at home (if it agrees: £296 once, then £8.75 a week). Financial assessment queries: the council's Financial Assessments and Benefits Team (01962 845600, if you cannot email). See council funding for care and direct payments.

If you help a relative, you have a right to a carer's assessment: the Princess Royal Trust for Carers carries them out for the county council through the Hampshire Carers Support Service (01264 311680), which also gives unpaid carers free information, support and help with an emergency plan.

East Hampshire District Council collects council tax (01730 234400). Its discounts page covers a reduction for a severely mentally impaired person, a disregard for a carer looking after someone who gets a qualifying benefit such as Attendance Allowance, and a band reduction where a disabled resident needs an extra room with certain features or a wheelchair indoors. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Alton

- **A&E:** Hampshire Hospitals, which includes Alton in its catchment, has emergency departments open 24 hours at Basingstoke and North Hampshire Hospital and the Royal Hampshire County Hospital in Winchester.
- **Urgent treatment centre:** Petersfield Community Hospital, 8am to 8pm every day (X-ray 9am to 4pm). Book through NHS 111 to cut the wait; people who walk in are assessed by a triage nurse. It is not an A&E.
- **Alton Community Hospital**, Chawton Park Road (0300 003 2196), has two 20-bed wards for frailty, rehabilitation and end-of-life care; the trust has approval to bring its rehabilitation beds together on a single 30-bed ward. No minor injuries unit is listed.

There are no rehabilitation wards at the Basingstoke or Winchester hospitals, so recovery may continue at a community hospital such as Alton; the trust says patients cannot stay if they refuse the move. Families are expected to arrange transport home, and medicines questions go to the trust's helpline on 01962 824780 (weekdays, 9am to 4pm). The British Red Cross Home from Hospital service gives free practical support for up to 12 weeks if the GP or hospital team refers before discharge.

At Alton Community Hospital, Age Concern Hampshire's Hospital to Home service works with patients on the wards to support a safe discharge, and makes follow-up calls once they are home (01962 868545). The discharge team may also ask the council's hospital social work team to assess your relative. The council's short-term services after hospital include reablement (free for up to six weeks) and the Rapid Support Service (free for up to 28 days).

For NHS Continuing Healthcare, NHS Hampshire and Isle of Wight's All Age Continuing Care team is on 0300 123 4448, option 4.

Local help in Alton

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Dementia Friendly Alton's Meeting Centre at the Assembly Rooms, High Street, is open weekdays, 10am to 4pm, and is free (01420 551455).
- **A day out.** The Day Centre Community Club at Alton Community Centre opens on Tuesdays, 10am to 2.30pm, for £39 a day, with transport by its wheelchair-accessible minibus. It can also give a family carer a day's respite; a free trial can be booked on 01420 85057.

- **Getting about.** Connect East Hampshire runs wheelchair-accessible minibuses from home across Alton, Four Marks, Medstead, Bordon, Petersfield and nearby villages, with fares below local bus fares and helpers free. Book at least seven days ahead on 01420 475759 (weekdays, 9am to noon and 1pm to 3pm). It runs between Bordon and Alton every Tuesday.
- **Foot care.** Age Concern Hampshire holds a foot care clinic in Alton: toenail cutting and a foot health check for anyone over 50, £28 an appointment, every six weeks (book on 01962 868545).
- **Equipment.** Free occupational therapy, which can include equipment, can be requested through the GP surgery or the county council; for care technology, the council recommends Argenti (01962 670721).
- **Hospice care.** St Michael's Hospice in Basingstoke (01256 844744) accepts referrals for patients of Alton's Chawton Park Surgery and Wilson Practice; its care is free.

What may change soon

Hampshire's council reorganisation is undecided: the Government withdrew its earlier decision in September 2026 and expects an outcome by early 2027. Until then, the councils named here stay responsible.

USEFUL LOCAL CONTACTS

Useful contacts in Alton

The council, NHS teams, hospitals and local services you are most likely to need in Alton, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Alton is arranged by Hampshire County Council (Adults' Health and Care). Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Hampshire County Council (Adults' Health and Care):** ask for a care needs assessment (telephone 0300 555 1386); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Alton it is arranged by NHS Hampshire and Isle of Wight Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Alton

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Alton Community Hospital: Chawton Park Road; 0300 003 2196. Two 20-bed inpatient wards for frailty, rehabilitation and end-of-life care; approved plans would bring the rehabilitation beds onto a single 30-bed ward. No minor injuries unit is listed.
- Basingstoke and North Hampshire Hospital: Hampshire Hospitals, whose catchment includes Alton; emergency department (A&E) open 24 hours, as is the trust's other one in Winchester. (leaving hospital information)
- Petersfield Hospital Urgent Treatment Centre: 8am to 8pm every day, all year (X-ray 9am to 4pm); book through NHS 111 to reduce the wait, or walk in and be triaged. Not an A&E.

Local support and charities

- Hampshire Carers Support Service (The Princess Royal Trust for Carers in Hampshire): Carers' support (01264 311680)
- Dementia Friendly Alton (Alton Meeting Centre): Dementia support (01420 551455)
- Day Centre Community Club, Alton Community Centre: Day opportunities (01420 85057)
- Connect East Hampshire (Community First): Community transport (01420 475759)
- St Michael's Hospice: Hospice (01256 844 744)
- Age Concern Hampshire Hospital to Home: Age UK (01962 868545)
- Healthwatch Hampshire: Healthwatch: your independent voice on health and care (01962 440 262)
- Age Concern Hampshire foot care clinic: Age UK (01962 868545)

Council tax

Council tax in Alton, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by East Hampshire District Council. See council tax discounts for care.

Villages around Alton

Holybourne · Chawton · Four Marks · Medstead · Ropley · Bentworth · Beech · Selborne · East Worldham · Binsted · Upper Froyle

YOUR QUESTIONS

Questions about live-in care in Alton

Who do I call in Alton to ask for a care assessment?

Hampshire County Council's Adults' Health and Care, not East Hampshire District Council. Call 0300 555 1386 (weekdays 8.30am to 5pm, Tuesdays from 9.30am, Fridays to 4.30pm) or use the council's online referral form; out of hours, call 0300 555 1373. A relative who helps can ask the Hampshire Carers Support Service (01264 311680) for a carer's assessment, which the Princess Royal Trust for Carers carries out for the county council; the service also gives free information, support and help with an emergency plan.

Is there an A&E or minor injuries unit in Alton?

No. Alton Community Hospital on Chawton Park Road has rehabilitation beds but no minor injuries unit is listed. Hampshire Hospitals, which includes Alton in its catchment, has 24-hour emergency departments in Basingstoke and Winchester. The nearest urgent treatment centre is at Petersfield Community Hospital, open 8am to 8pm every day; booking through NHS 111 cuts the wait. In an emergency, call 999.

Where can someone with dementia get support in Alton?

Dementia Friendly Alton runs a Meeting Centre at the Alton Assembly Rooms, High Street, open Monday to Friday, 10am to 4pm, free to attend, with a weekly programme of activities and support for carers (01420 551455). Dementia Support Hampshire & IOW, a free local charity, is on 0344 324 6589, weekdays 9am to 5pm.

How much does live-in care cost in Alton?

Live-in care with Day and Nightcare costs from £1,550 a week in Alton, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Alton?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Alton is arranged by Hampshire County Council (Adults' Health and Care). Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Basingstoke and North Hampshire Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- NHS website: Hampshire County Council Adult Services
- Hart District Council: Care and support for adults (Hampshire Adult Services numbers)
- Connect to Support Hampshire: Council services
- The Princess Royal Trust for Carers in Hampshire: About us
- East Hampshire District Council: Council tax discounts
- Hampshire Hospitals: About us (catchment)
- Hampshire Hospitals: Emergency department
- Hampshire and Isle of Wight Healthcare: Urgent Treatment Centres (Petersfield)
- Hampshire and Isle of Wight Healthcare: Alton Community Hospital
- Hampshire and Isle of Wight Healthcare: Increasing home-based rehabilitation
- Hampshire Hospitals: Leaving hospital
- Hampshire Hospitals: Planning for leaving hospital
- Age Concern Hampshire: Hospital to Home

- Connect to Support Hampshire: Hospital stays
- NHS Hampshire and Isle of Wight: All Age Continuing Care contact details
- Dementia Friendly Alton
- Dementia Support Hampshire & IOW
- Alton Community Centre: Day Centre Community Club
- Community First: Connect East Hampshire
- St Michael's Hospice: Catchment area
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Hampshire County Council: Start a referral
- Hampshire County Council: Carers
- Hampshire County Council: Paying for care at home
- Hampshire County Council: Reablement
- Hampshire County Council: Rapid Support Service
- Age Concern Hampshire: Foot care clinics

Price
From £1,550 a week

Covers
Alton and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Hampshire

All of Hampshire | Winchester | Basingstoke | Andover | Petersfield | Tadley | Fleet | Lymington | Romsey | Fordingbridge | Eastleigh | Totton | Hythe | Fareham | Gosport | Havant | Bordon | Southampton | Portsmouth

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/hampshire/alton/**

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Information, not advice: please check anything important with the organisation named.