LIVE-IN CARE · GLOUCESTERSHIRE

Live-in care in Gloucestershire

Day and Nightcare provides fully managed live-in care across Gloucestershire; call our care team on 01865 715780 for a free assessment. This guide covers how to ask Gloucestershire County Council for a care assessment, where the A&Es and minor injury units are, how hospital discharge and Continuing Healthcare work, and county-wide help with memory, carers, equipment, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care across Gloucestershire, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Gloucestershire

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Gloucestershire

Day and Nightcare provides fully managed live-in care across Gloucestershire, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Gloucestershire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see live-in care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Gloucestershire

Adult social care is run by **Gloucestershire County Council** for the whole county. The six district councils (Cheltenham, Cotswold, Forest of Dean, Gloucester, Stroud and Tewkesbury) collect council tax and handle its discounts.

1. **Call the Adult Social Care Helpdesk** on **01452 426 868** (Monday to Friday, 8am to 5pm) or email socialcare.enq@gloucestershire.gov.uk. In a serious social care emergency out of hours, call the Emergency Duty Team on 01452 614 194.
2. **Talk through the needs.** The helpdesk discusses what is happening and arranges an assessment if needed. A family member, carer or advocate can be involved with your relative's consent.
3. **The assessment is free.** A separate financial assessment decides whether, and how much, your relative pays. In 2026/27, people with savings and investments over £23,250 usually pay the full cost, and the home is not counted when care is provided at home.
4. **Ask for charges in writing.** If the council arranges care, ask for the charge and your relative's weekly contribution in writing. Funding can also be taken as a direct payment to pay a provider you choose.

Carers' assessments are carried out by the Gloucestershire Carers Hub on 0300 111 9000. There is no minimum number of caring hours, and it also supports people who live outside the county but care for someone in it. See our guide to carers' assessments.

Urgent care and leaving hospital in Gloucestershire

- **A&E, 24 hours:** Gloucestershire Royal Hospital, Great Western Road, Gloucester, has the county's 24-hour consultant-led A&E.
- **A&E, daytime:** Cheltenham General Hospital has a consultant-led A&E from 8am to 8pm every day and a nurse-led service from 8pm to 8am. Overnight, life-threatening emergencies and serious injuries go to Gloucestershire Royal.
- **Minor injuries:** each of the six community hospitals (Cirencester, Stroud General, Tewkesbury, the Vale in Dursley, North Cotswolds in Moreton-in-Marsh and the Forest of Dean in Cinderford) has a Minor Injury and Illness Unit, usually open 8am to 8pm daily with last walk-in arrivals at 7.30pm. They are not A&Es, and hours can change, so call NHS 111 first. Fairford Hospital offers outpatient services only.

Before discharge, Gloucestershire Hospitals NHS Foundation Trust's going-home checklist asks where your relative is going (home, interim care or a community hospital), how they are getting there, whether they have their medicines and understand when to take them, and whether the heating is on and there is food in the fridge. Its Onward Care Team supports inpatients with complex needs who will need ongoing care.

Home First, from Gloucestershire Health and Care NHS Foundation Trust, is NHS-funded support at home for 1 to 10 days, from early morning to evening, seven days a week. If longer-term care is needed afterwards, your relative may be referred for a care needs assessment, and may then need to contribute.

The six community hospitals also have inpatient beds for recovery; Peak Ward at the Vale in Dursley is the county's Specialist Stroke Rehabilitation Unit.

NHS Continuing Healthcare is arranged by NHS Gloucestershire's team at Shire Hall, Gloucester, on **01452 925197** (Monday to Friday, 9am to 5pm). For someone whose health is rapidly deteriorating and who may be near the end of life, a clinician can complete a Fast Track tool, and NHS Gloucestershire should normally arrange care within 48 hours.

Local help in Gloucestershire

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Managing Memory Together, the county's NHS memory service, accepts self-referrals on 0800 694 8800, although it advises seeing the GP first.

- **Dementia advisers.** The Alzheimer's Society's Gloucestershire Dementia Adviser Service (01452 525222, weekdays 9am to 5pm) is for people with a dementia diagnosis and those supporting them, including by self-referral. Age UK Gloucestershire's free, non-medical Dementia, Diagnosis and Memory Support service helps people aged 50 and over and their families around assessment and diagnosis (01452 422660).
- **Equipment.** The Gloucestershire Equipment Loan Service, funded by the county council and local NHS partners, loans equipment after a healthcare professional has assessed needs and placed an order. Its customer services are on 01452 520438 (Monday to Friday, 8.30am to 4.30pm).
- **Getting about.** Community Connexions (0345 680 5029) offers pre-booked door-to-door transport to medical appointments, shops and visits across Gloucester, Cheltenham, Tewkesbury, Stroud, Tetbury, Cirencester, the Berkeley Vale and the South Cotswolds; some services need registration and a £25 annual fee. In the Forest, try Lydney Dial a Ride (01594 843809), Newent Dial a Ride at Sheppard House (01531 821227) or the Bream Voluntary Car Service (01594 560257). In the north Cotswolds, Cotswold Friends is on 01608 651115.
- **Breaks and emergencies for carers.** The Carers Hub also helps carers plan breaks and emergencies; if no family member or friend could step in, the county's free Carers Emergency Scheme can provide support in a crisis.
- **Hospices.** Sue Ryder Leckhampton Court in Cheltenham is the county's only specialist palliative care inpatient unit, with a 24-hour Patient Line on 0300 303 1395. Longfield, at Minchinhampton, offers free Hospice at Home care (01453 886868), and Great Oaks in Coleford gives free Hospice @ Home care, befriending and support for adult carers across the Forest of Dean (01594 811910).

What may change soon

- **Council reorganisation (proposed).** At the end of October 2026 the Government said it is minded to confirm a single unitary council for Gloucestershire, after further representations. If confirmed, elections would be in May 2028 and the new council would take over in April 2029. Until then, the county council runs adult social care and the district councils collect council tax.
- **NHS board (planned merger).** NHS Gloucestershire works in a cluster with NHS Bristol, North Somerset and South Gloucestershire ahead of a planned merger, which NHS England says would not take place before April 2027. Until then, NHS Gloucestershire remains a separate body.

USEFUL LOCAL CONTACTS

Useful contacts in Gloucestershire

The councils, NHS teams, hospitals and local services you are most likely to need in Gloucestershire, with links to their official pages. Open any heading for the details.

Councils and care assessments

Adult social care in Gloucestershire is arranged by Gloucestershire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Gloucestershire County Council:** ask for a care needs assessment (telephone 01452 426 868); carer's assessment.

Our guide to reducing the cost of care and funding checker explain every route.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. In Gloucestershire it is arranged by NHS Gloucestershire Integrated Care Board (Continuing Healthcare information). We already support people whose care is funded by NHS Continuing Healthcare. See our NHS Continuing Healthcare guide.

Hospitals

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Gloucestershire Royal Hospital, Gloucester (leaving hospital information)
- Cheltenham General Hospital, Cheltenham (leaving hospital information)
- Cirencester Hospital, Cirencester
- Stroud General Hospital, Stroud
- Tewkesbury Hospital, Tewkesbury
- Vale Community Hospital, Dursley
- North Cotswolds Hospital, Moreton-in-Marsh
- Forest of Dean Hospital, Cinderford

Local support and charities

- Gloucestershire Carers Hub: Carers' support
- Age UK Gloucestershire: Age UK
- Sue Ryder Leckhampton Court Hospice: Hospice
- Longfield Community Hospice: Hospice
- Great Oaks Hospice: Hospice
- Healthwatch Gloucestershire: Healthwatch: your independent voice on health and care
- Your Circle: Local services directory

Council tax and equipment

Council tax discounts for people with a severe mental impairment, for disabled people and for some carers are claimed from the local council: Cheltenham Borough Council, Cotswold District Council, Forest of Dean District Council, Gloucester City Council, Stroud District Council, Tewkesbury Borough Council. See council tax discounts for care.

Equipment such as hoists, hospital beds and bathing aids is provided after an assessment through Gloucestershire Equipment Loan Service (GELS). See equipment and home adaptations.

COVERAGE

Towns we cover in Gloucestershire

We provide live-in care everywhere in Gloucestershire, including:

Gloucester | Cheltenham | Stroud | Cirencester | Tewkesbury | Cinderford | Coleford | Dursley | Moreton-in-Marsh | Minchinhampton

YOUR QUESTIONS

Questions about live-in care in Gloucestershire

Who do I call in Gloucestershire to ask for a care assessment?

Call Gloucestershire County Council's Adult Social Care Helpdesk on 01452 426 868, Monday to Friday 8am to 5pm, or email socialcare.enq@gloucestershire.gov.uk. The helpdesk talks through your relative's needs and arranges an assessment if one is needed. The assessment is free. In a serious social care emergency outside office hours, call the Emergency Duty Team on 01452 614 194.

Will the planned new unitary council change my relative's care?

Not for now. At the end of October 2026 the Government said it is minded to confirm a single unitary council for Gloucestershire before Christmas. If that goes ahead, elections would be held in May 2028 and the new council would take over in April 2029. Until then, Gloucestershire County Council continues to run adult social care, and the six district councils continue to collect council tax.

Is the A&E at Cheltenham General open at night?

Cheltenham General Hospital has a consultant-led A&E from 8am to 8pm every day and a nurse-led service from 8pm to 8am. Overnight, life-threatening conditions and serious injuries are treated at Gloucestershire Royal Hospital in Gloucester, which has the county's 24-hour consultant-led A&E. For minor injuries, the six community hospitals' Minor Injury and Illness Units are usually open 8am to 8pm.

Can I refer myself for a memory assessment in Gloucestershire?

Yes. Managing Memory Together, run by Gloucestershire Health and Care NHS Foundation Trust, accepts self-referrals to its Memory Assessment Service on 0800 694 8800. It still suggests seeing the GP first, so that other possible causes of memory loss can be ruled out. The service also has community dementia nurses and an information and education service for families.

I live outside Gloucestershire but care for my mother there. Can I get carer support?

Yes. The Gloucestershire Carers Hub supports people who live outside the county but care for someone in Gloucestershire, and there is no minimum number of caring hours. It carries out carers' assessments and helps with breaks and with planning for emergencies. Since 1 October 2026, emergency calls under the Carers Emergency Scheme are managed by the county council (01452 426868); registered carers receive a replacement card with the new number, because the number on old cards stopped working after 30 September 2026. Call the Hub on 0300 111 9000 (Monday, Wednesday and Friday 9am to 5pm; Tuesday and Thursday 8am to 8pm).

How much does live-in care cost in Gloucestershire?

Live-in care with Day and Nightcare costs from £1,550 a week anywhere in Gloucestershire, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Gloucestershire?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Gloucestershire is arranged by Gloucestershire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Who arranges NHS Continuing Healthcare in Gloucestershire?

NHS Continuing Healthcare in Gloucestershire is arranged by NHS Gloucestershire Integrated Care Board. When someone's main need is a health need, the NHS pays for all of their care, including live-in care at home. Ask the GP, social worker or hospital discharge team for a CHC checklist assessment.

Can live-in care start when someone leaves Gloucestershire Royal Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

How would live-in care be supported in Gloucestershire?

Our care team supports every live-in placement, wherever it is in England: a free assessment, a written care plan, regular contact and reviews, one main live-in carer, with a relief carer covering holidays and time off, and a manager on call outside office hours. Your carer works alongside the person's own GP, community nurses and any hospice team already involved in their care.

Sources and further information

- Gloucestershire County Council: How to have an assessment of your care and support needs
- Gloucestershire County Council: What will I have to pay?

- Gloucestershire County Council: Adult social care contact us
- Gloucestershire County Council: Prioritising your own health and wellbeing, the Carer's Assessment
- Gloucestershire County Council: Preparing for the unexpected
- Gloucestershire Carers Hub: Newsletter, important updates for carers
- Gloucestershire Carers Hub: Summer Newsletter 2026 (PDF)
- Gloucestershire Carers Hub
- Gloucestershire County Council: Gloucestershire Equipment Loan Service
- Gloucestershire County Council: Gloucestershire Equipment Loan Service, how to contact us
- Cheltenham Borough Council: Government sets out next steps for local government reorganisation in Gloucestershire
- Gloucestershire Hospitals NHS Foundation Trust: Urgent advice and care
- Gloucestershire Hospitals NHS Foundation Trust: Hospital locations and maps
- Gloucestershire Hospitals NHS Foundation Trust: There's no place like home
- Gloucestershire Health and Care NHS Foundation Trust: Home First
- Gloucestershire Health and Care NHS Foundation Trust: Community hospitals
- Gloucestershire Health and Care NHS Foundation Trust: Vale Community Hospital
- Gloucestershire Health and Care NHS Foundation Trust: Cirencester Hospital
- Gloucestershire Health and Care NHS Foundation Trust: Stroud General Hospital
- Gloucestershire Health and Care NHS Foundation Trust: Tewkesbury Hospital
- Gloucestershire Health and Care NHS Foundation Trust: North Cotswolds Hospital
- Gloucestershire Health and Care NHS Foundation Trust: Forest of Dean Hospital
- Cheltenham Borough Council: Council tax discounts and exemptions
- Cotswold District Council: Council tax discounts and exemptions
- Forest of Dean District Council: Council tax discounts and exemptions
- Gloucester City Council: Council tax discounts
- Stroud District Council: Council tax discounts and exemptions
- Tewkesbury Borough Council: Discounts and exemptions
- NHS Gloucestershire: Continuing healthcare
- NHS Gloucestershire: NHS changes
- NHS England South West: How the NHS structure in the South West is changing
- Gloucestershire Health and Care NHS Foundation Trust: Managing Memory Together
- Your Circle (Gloucestershire County Council): Gloucestershire Dementia Adviser Service

- Alzheimer's Society: Dementia Adviser Gloucestershire
- Age UK Gloucestershire: Dementia, Diagnosis and Memory Support
- Gloucestershire County Council: Community transport
- Community Connexions
- Sue Ryder: Leckhampton Court Hospice
- Longfield: Hospice at Home
- Charity Commission: Longfield Hospice Care, contact information
- Great Oaks Hospice
- Great Oaks Hospice: Hospice at Home
- Great Oaks Hospice: Carers Support Service
- Great Oaks Hospice: Befriending Service
- Great Oaks Hospice: Volunteering

Price
From £1,550 a week

Covers
All of Gloucestershire

CQC rating
Good

Assessment
Free, with no obligation

Live-in care near Gloucestershire

Live-in care in Oxfordshire | Live-in care in Buckinghamshire | Live-in care in Berkshire | Live-in care in Wiltshire and Swindon | Live-in care in Northamptonshire | Live-in care in Warwickshire | Live-in care in Hampshire | Live-in care in Bristol | Live-in care in Cornwall | Live-in care in Devon | Live-in care in London | Live-in care in Somerset | Live-in care in Surrey | Anywhere in England

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

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The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/gloucestershire/**

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Information, not advice: please check anything important with the organisation named.