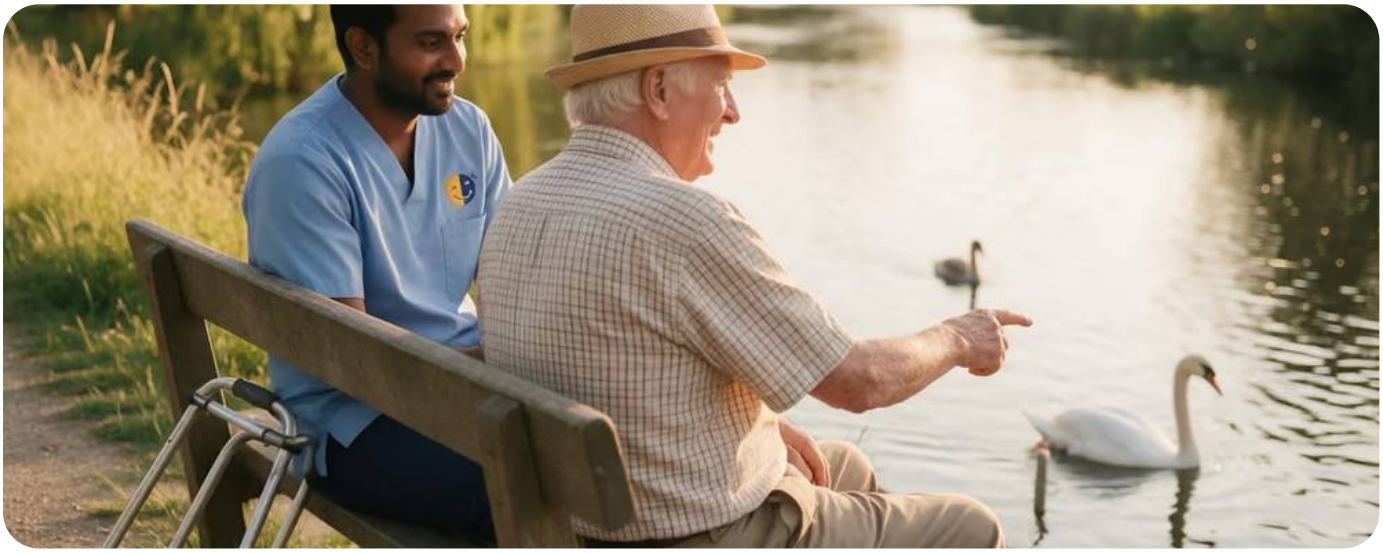
LIVE-IN CARE · TEWKESBURY, GLOUCESTERSHIRE

Live-in care in Tewkesbury

Day and Nightcare provides fully managed live-in care in Tewkesbury and the villages around it; call our care team on 01865 715780 for a free assessment. This guide covers how to ask Gloucestershire County Council for a care assessment, the minor injury unit at Tewkesbury Hospital and the nearest A&Es, leaving hospital, and local help with memory, day care, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Tewkesbury, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Tewkesbury

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Tewkesbury

Day and Nightcare provides fully managed live-in care in Tewkesbury and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Gloucestershire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see live-in care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Tewkesbury

Gloucestershire County Council arranges adult social care. Call its Adult Social Care Helpdesk on **01452 426 868** (Monday to Friday, 8am to 5pm). In a serious social care emergency out of hours, the Emergency Duty Team is on 01452 614 194.

The care needs assessment is free; a financial assessment then decides whether your relative pays. With more than £23,250 in savings they would usually pay the full cost, and the home is not counted when care is at home. Funding can be taken as a direct payment. See council funding for care.

If you help a relative, the Gloucestershire Carers Hub carries out carers' assessments on 0300 111 9000 (Monday, Wednesday and Friday 9am to 5pm; Tuesday and Thursday 8am to 8pm).

Tewkesbury Borough Council collects council tax; apply through its Citizen Access portal or revenues@tewkesbury.gov.uk (enquiries 01684 295010):

- **severely mentally impaired**: up to 100% off for someone living alone, with a signed doctor's certificate and a benefit award letter, for example for Attendance Allowance
- **carer's disregard**: for a carer who lives with the person and gives at least 35 hours of care a week; they do not need to receive Carer's Allowance
- **disabled band reduction**: one band lower, including in band A, where a wheelchair is used indoors or an extra room is needed

Urgent care and leaving hospital in Tewkesbury

- **Minor injuries:** Tewkesbury Hospital, Barton Road, has a Minor Injury and Illness Unit, usually open 8am to 8pm daily (last walk-in 7.30pm). X-ray times are limited. It is not an A&E; call NHS 111 first.
- **A&E:** Cheltenham General (consultant-led 8am to 8pm, nurse-led overnight) and Gloucestershire Royal in Gloucester (24 hours).

If your relative is admitted to Cheltenham General or Gloucestershire Royal, the Onward Care Team plans discharge for people who will need ongoing care (Cheltenham 0300 422 2152, Gloucester 0300 422 6311; weekdays 8am to 4pm, reduced weekend service). Tewkesbury Hospital also has 20 inpatient beds, on Abbeyview Ward and a short-stay assessment unit.

Home First gives NHS-funded support at home for 1 to 10 days, seven days a week, coordinated by the local Integrated Community Team; a care needs assessment may follow.

For mainly health needs, ask about NHS Continuing Healthcare. NHS Gloucestershire's team is on 01452 925197 (weekdays 9am to 5pm); Fast Track care is normally arranged within 48 hours.

Local help in Tewkesbury

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Managing Memory Together, the NHS memory service, accepts self-referrals on 0800 694 8800 (seeing the GP first is advised). The Alzheimer's Society's Dementia Adviser Service (01452 525222, weekdays 9am to 5pm) supports people with a diagnosis and their carers. See live-in dementia care.
- **Day centre.** Tewkesbury Day Centre on Station Road, run by the county council for older people with dementia or similar needs, gives carers a break, weekdays 9am to 4pm; there is a charge (01452 425384).
- **Advice in town.** Age UK Gloucestershire's drop-in for people aged 50 and over and their families is at Tewkesbury Library, Sun Street, every Thursday, 2pm to 4pm (01452 422 660).
- **Getting about.** Community Connexions' 72TW Tewkesbury Shopper collects registered passengers from home on Fridays, 9.30am to noon, from Twyning, Ashchurch, Northway, Walton Cardiff and more, for the town and supermarkets (£7 single, £14 return; 0345 680 5029).

- **Bookable bus.** The Robin bookable bus links the borough's villages, though not for trips wholly within the town centre (0345 263 8139).
- **Equipment.** The Gloucestershire Equipment Loan Service supplies equipment after a healthcare professional's assessment (01452 520438, weekdays 8.30am to 4.30pm).
- **End of life.** Sue Ryder Leckhampton Court in Cheltenham is the county's only specialist palliative care inpatient unit (01242 230 199; 24-hour Patient Line 0300 303 1395).

What may change soon

The Government is minded to create a single unitary council for Gloucestershire, taking over in April 2029 (proposed, not confirmed). Until then, the county council arranges adult social care and Tewkesbury Borough Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Tewkesbury

The council, NHS teams, hospitals and local services you are most likely to need in Tewkesbury, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Tewkesbury is arranged by Gloucestershire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Gloucestershire County Council:** ask for a care needs assessment (telephone 01452 426 868); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Tewkesbury it is arranged by NHS Gloucestershire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Tewkesbury

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Tewkesbury Hospital: Barton Road, GL20 5GJ. Minor Injury and Illness Unit usually 8am to 8pm daily, last walk-in 7.30pm (walk in; the trust advises calling NHS 111 first as hours can change). X-ray opening times are limited. 20 inpatient beds (Abbeyview Ward and a short-stay Community Assessment and Treatment Unit). Not an A&E
- Cheltenham General Hospital: Sandford Road, Cheltenham GL53 7AN. Consultant-led A&E 8am to 8pm daily, nurse-led service 8pm to 8am; overnight, life-threatening emergencies and serious injuries go to Gloucestershire Royal (leaving hospital information)
- Gloucestershire Royal Hospital: Great Western Road, Gloucester GL1 3NN. The county's consultant-led A&E, open 24 hours (leaving hospital information)

Local support and charities

- Gloucestershire Carers Hub: Carers' support (0300 111 9000)
- Tewkesbury Day Centre (Gloucestershire County Council): Day opportunities (01452 425384)
- Managing Memory Together (NHS memory service): Dementia support (0800 694 8800)
- Alzheimer's Society Dementia Adviser Gloucestershire: Dementia support (01452 525222)
- Age UK Gloucestershire (drop-in at Tewkesbury Library): Age UK (01452 422 660)
- Community Connexions (72TW Tewkesbury Shopper and door-to-door cars): Community transport (0345 680 5029)
- The Robin bookable bus (Tewkesbury District): Community transport (0345 263 8139)
- Sue Ryder Leckhampton Court Hospice: Hospice (01242 230 199)

Council tax

Council tax in Tewkesbury, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Tewkesbury Borough Council. See council tax discounts for care.

Villages around Tewkesbury

Ashchurch | Northway | Walton Cardiff | Wheatpieces | Priors Park | Mitton | Newtown | Twyning | Tredington | Shuthonger | Apperley

YOUR QUESTIONS

Questions about live-in care in Tewkesbury

Who do I call in Tewkesbury to ask for a care assessment?

Call Gloucestershire County Council's Adult Social Care Helpdesk on 01452 426 868, Monday to Friday 8am to 5pm, or email socialcare.enq@gloucestershire.gov.uk. Adult social care is run by the county council, not Tewkesbury Borough Council. The helpdesk talks through your relative's needs and arranges an assessment if one is needed, and the assessment is free. In a serious social care emergency out of hours, call the Emergency Duty Team on 01452 614 194. Family carers can ask the Gloucestershire Carers Hub (0300 111 9000) for a free carer's assessment.

Does Tewkesbury Hospital have an A&E?

No. Tewkesbury Hospital on Barton Road has a Minor Injury and Illness Unit, usually open 8am to 8pm every day with last walk-in arrivals at 7.30pm. X-ray opening times are limited, so call NHS 111 first. The nearest A&E departments are at Cheltenham General, consultant-led from 8am to 8pm with a nurse-led service overnight, and Gloucestershire Royal in Gloucester, open 24 hours. In a life-threatening emergency, call 999.

What help is there in Tewkesbury if a flood is forecast and my relative cannot manage sandbags?

When flooding is forecast or happening, Tewkesbury Borough Council puts out sand and empty sandbags for residents to collect and fill; four to six sandbags usually protect a standard doorway. A vulnerable resident who cannot collect or fill sandbags should call the council on 01684 295010, or 01684 293445 out of hours. In a major flood it delivers filled sandbags to vulnerable people who have an assisted bin collection with the council.

Is there a day centre in Tewkesbury for someone with dementia?

Yes. Tewkesbury Day Centre on Station Road is run by Gloucestershire County Council for older people with dementia, mental health difficulties or neurological conditions such as Parkinson's. It opens Monday to Friday, 9am to 4pm, and its aim is to give carers a short break. There is a charge. Contact the centre on 01452 425384, or ask the Adult Social Care Helpdesk on 01452 426 868.

How much does live-in care cost in Tewkesbury?

Live-in care with Day and Nightcare costs from £1,550 a week in Tewkesbury, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Tewkesbury?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Tewkesbury is arranged by Gloucestershire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Cheltenham General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Gloucestershire County Council: Adult social care contact us
- Gloucestershire County Council: How to have an assessment of your care and support needs
- Gloucestershire County Council: Prioritising your own health and wellbeing, the Carer's Assessment
- Gloucestershire Carers Hub
- Tewkesbury Borough Council: Discounts and exemptions
- Tewkesbury Borough Council: Flooding

- Cheltenham Borough Council: Government sets out next steps for local government reorganisation in Gloucestershire
- Gloucestershire Health and Care NHS Foundation Trust: Tewkesbury Hospital
- Gloucestershire Hospitals NHS Foundation Trust: Urgent advice and care
- Gloucestershire Hospitals NHS Foundation Trust: Onward Care Team
- Gloucestershire Health and Care NHS Foundation Trust: Home First
- NHS Gloucestershire: Continuing healthcare
- Gloucestershire Health and Care NHS Foundation Trust: Managing Memory Together
- Your Circle (Gloucestershire County Council): Gloucestershire Dementia Adviser Service
- Alzheimer's Society: Dementia Adviser Gloucestershire
- Your Circle: Tewkesbury Day Centre
- Age UK Gloucestershire: Community Drop-Ins
- Community Connexions: 72TW Tewkesbury Shopper
- Gloucestershire County Council: The Robin, Tewkesbury District
- Gloucestershire County Council: Gloucestershire Equipment Loan Service, how to contact us
- Sue Ryder: Leckhampton Court Hospice

Price
From £1,550 a week

Covers
Tewkesbury and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Gloucestershire

All of Gloucestershire | Gloucester | Cheltenham | Moreton-in-Marsh | Cirencester | Stroud | Dursley | Minchinhampton | Cinderford | Coleford

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/gloucestershire/tewkesbury/**

Local information checked 31 October 2026. This PDF was made on 1 November 2026.

Information, not advice: please check anything important with the organisation named.