LIVE-IN CARE · DURSLEY, GLOUCESTERSHIRE

Live-in care in Dursley

Day and Nightcare provides fully managed live-in care in Dursley, Cam and the villages around them; call our care team on 01865 715780 for a free assessment. This guide covers how to ask Gloucestershire County Council for a care assessment, the minor injury unit at the Vale and the nearest A&E, and local help with memory, transport, equipment and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Dursley, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Dursley

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Dursley

Day and Nightcare provides fully managed live-in care in Dursley, Cam and the villages around them, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Gloucestershire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Dursley

Gloucestershire County Council arranges adult social care. Call its Adult Social Care Helpdesk on **01452 426 868** (Monday to Friday, 8am to 5pm). The care needs assessment is free; a financial assessment then decides whether your relative pays. With more than £23,250 in savings they would usually pay the full cost, and the home is not counted when care is at home. Council funding can be taken as a direct payment to choose your own provider. See council funding for care.

If you help a relative, the Gloucestershire Carers Hub carries out carers' assessments on 0300 111 9000 and can help you plan breaks.

Stroud District Council collects council tax in Dursley (01453 766321). Ask about the severely mentally impaired discount or exemption (with a qualifying benefit and the council's claim form completed by a doctor), the carer's discount for a family carer who lives with the person and is not their spouse or partner, and the disabled persons reduction for adapted homes. See our guide to council tax discounts for care.

Urgent care and leaving hospital in Dursley

- **Minor injuries:** the Minor Injury and Illness Unit at the Vale Community Hospital, Lister Road, is usually open 8am to 8pm daily (last walk-in 7.30pm). It is not an A&E, and hours can change, so call NHS 111 first.
- **A&E:** the 24-hour consultant-led A&E is at Gloucestershire Royal Hospital in Gloucester.

- **Stroke rehabilitation:** Peak Ward at the Vale is the county's Specialist Stroke Rehabilitation Unit; see our stroke recovery guide.

Before discharge from Gloucestershire Royal, use the trust's going-home checklist (where your relative is going, transport, their medicines and when to take them, heating on, food in the fridge). Its Onward Care Team supports patients with complex needs who will need ongoing care.

Home First gives NHS-funded support at home for 1 to 10 days, seven days a week. If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Gloucestershire's team is on 01452 925197 (Monday to Friday, 9am to 5pm).

Local help in Dursley

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** Managing Memory Together, the county's NHS memory service, accepts self-referrals on 0800 694 8800 (seeing the GP first is still advised). The Alzheimer's Society's Gloucestershire Dementia Adviser Service (01452 525222, weekdays 9am to 5pm) supports people with a diagnosis and their carers, including by self-referral. See live-in dementia care.
- **Getting about.** Dursley and District Good Neighbours' volunteer drivers (07436 430269) take people to hospital for 50p a mile plus parking (£4 minimum). The Robin bookable bus serves Dursley, Cam, Uley and Stinchcombe; book up to two weeks ahead on 0345 263 8139 (weekdays, 8am to 4pm). Concessionary passes are accepted.
- **Shopping.** Community Connexions' Cam and Dursley Shopper collects from home on Wednesdays and goes to Sainsbury's in Dursley and Tesco in Cam (£7 single, £14 return; book on 0345 680 5029).
- **A hot lunch.** The Dursley Friday Lunch Club, for older or lonely people, meets at Dursley Community Centre, Rednock Drive, on Fridays (check which in the county's Your Circle directory), 10.30am to about 1.30pm: a two-course hot meal for no more than £10, with transport for £1.
- **Day care.** Yercombe Lodge Day Centre at Stinchcombe, for adults with a physical disability, offers activities, a home-cooked lunch and an assisted bath, privately or through a social worker (01453 542513).
- **Equipment.** The Gloucestershire Equipment Loan Service supplies equipment after a healthcare professional has assessed needs; its customer services are on 01452 520438 (Monday to Friday, 8.30am to 4.30pm).

- **Hospice at home.** Longfield Community Hospice gives free Hospice at Home care, on referral by a health professional, to adults with a Gloucestershire GP who are thought to be in their last 12 weeks of life and meet the Fast Track Continuing Healthcare criteria (main number 01453 886868).

What may change soon

The Government is minded to create a single unitary council for Gloucestershire, with elections in May 2028 and the new council taking over in April 2029. This is proposed, not confirmed. Until then, the county council arranges adult social care and Stroud District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Dursley

The council, NHS teams, hospitals and local services you are most likely to need in Dursley, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Dursley is arranged by Gloucestershire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Gloucestershire County Council:** ask for a care needs assessment (telephone 01452 426 868); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Dursley it is arranged by NHS Gloucestershire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Dursley

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Vale Community Hospital: Lister Road, Dursley GL11 4BA. Minor Injury and Illness Unit usually 8am to 8pm daily, last walk-in 7.30pm (walk in; the trust advises calling NHS 111 first as hours can change). Inpatient beds, including Peak Ward, the county's Specialist Stroke Rehabilitation Unit. X-ray. Not an A&E
- Gloucestershire Royal Hospital: Great Western Road, Gloucester GL1 3NN. The county's consultant-led A&E, open 24 hours (leaving hospital information)

Local support and charities

- Gloucestershire Carers Hub: Carers' support (0300 111 9000)
- Managing Memory Together (NHS memory service): Dementia support (0800 694 8800)
- Alzheimer's Society Dementia Adviser, Gloucestershire: Dementia support (01452 525222)
- Age UK Gloucestershire: Age UK (01452 422 660)
- Dursley and District Good Neighbours (hospital car scheme): Community transport (07436 430269)
- The Robin bookable bus, Berkeley Vale: Community transport (0345 263 8139)
- Dursley Friday Lunch Club: Community support
- Yercombe Lodge Day Centre, Stinchcombe: Day opportunities (01453 542513)

Council tax

Council tax in Dursley, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Stroud District Council. See council tax discounts for care.

Villages around Dursley

Cam · Woodmancote · Uley · Stinchcombe · North Nibley · Coaley · Nympsfield · Slimbridge · Berkeley · Wotton-under-Edge

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YOUR QUESTIONS

Questions about live-in care in Dursley

Who do I call in Dursley to ask for a care assessment?

Call Gloucestershire County Council's Adult Social Care Helpdesk on 01452 426 868 (Monday to Friday, 8am to 5pm) or email socialcare.enq@gloucestershire.gov.uk. The county council, not Stroud District Council or Dursley Town Council, arranges adult social care. The assessment is free, and a family member can take part with your consent. In a serious social care emergency out of hours, the Emergency Duty Team is on 01452 614 194. A family carer can ask the Gloucestershire Carers Hub (0300 111 9000) about a carer's assessment.

Is there an A&E in Dursley?

No. The Vale Community Hospital on Lister Road has a Minor Injury and Illness Unit, usually open 8am to 8pm every day, with last walk-in arrivals at 7.30pm. The hours can change at short notice, so the trust advises calling NHS 111 before going. The nearest 24-hour consultant-led A&E is at Gloucestershire Royal Hospital in Gloucester. In a life-threatening emergency, call 999.

Is there help getting to hospital appointments from Dursley?

Yes. Dursley and District Good Neighbours runs a volunteer car scheme for older and moderately physically disabled people travelling to and from hospital, covering Dursley, Cam, Uley, Coaley, Stinchcombe, North Nibley, Berkeley, Slimbridge and nearby hamlets (07436 430269). It charges 50p a mile plus hospital parking, with a £4 minimum, and asks for as much notice as possible. The county's Robin bookable bus also serves Dursley and Cam (0345 263 8139).

How much does live-in care cost in Dursley?

Live-in care with Day and Nightcare costs from £1,550 a week in Dursley, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Dursley?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Dursley is arranged by Gloucestershire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Gloucestershire Royal Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Gloucestershire County Council: Adult social care contact us
- Gloucestershire County Council: How to have an assessment of your care and support needs
- Gloucestershire County Council: Prioritising your own health and wellbeing, the Carer's Assessment
- Gloucestershire Carers Hub
- Stroud District Council: Council tax discounts and exemptions
- Stroud District Council: Severely mentally impaired persons
- Stroud District Council: Carer's discount
- Dursley Town Council: Volunteer transport groups
- Cheltenham Borough Council: Government sets out next steps for local government reorganisation in Gloucestershire
- Gloucestershire Health and Care NHS Foundation Trust: Vale Community Hospital
- Gloucestershire Hospitals NHS Foundation Trust: Urgent advice and care
- Gloucestershire Hospitals NHS Foundation Trust: Hospital locations and maps
- Gloucestershire Hospitals NHS Foundation Trust: There's no place like home
- Gloucestershire Health and Care NHS Foundation Trust: Home First
- NHS Gloucestershire: Continuing healthcare
- Gloucestershire Health and Care NHS Foundation Trust: Managing Memory Together
- Your Circle (Gloucestershire County Council): Gloucestershire Dementia Adviser Service
- Alzheimer's Society: Dementia Adviser Gloucestershire
- Age UK Gloucestershire

- Gloucestershire County Council: The Robin, where can I travel?
- Gloucestershire County Council: The Robin, how to book
- Gloucestershire County Council: The Robin, questions and answers
- Community Connexions: D1 Cam and Dursley Shopper
- Your Circle: Dursley Friday Lunch Club
- Your Circle: Yercombe Lodge Day Centre
- Gloucestershire County Council: Gloucestershire Equipment Loan Service
- Gloucestershire County Council: Gloucestershire Equipment Loan Service, how to contact us
- Longfield: Hospice at Home
- Charity Commission: Longfield Hospice Care, contact information

Price
From £1,550 a week

Covers
Dursley and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Gloucestershire

All of Gloucestershire | Gloucester | Cheltenham | Tewkesbury | Moreton-in-Marsh | Cirencester | Stroud | Minchinhampton | Cinderford | Coleford

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/gloucestershire/dursley/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.