LIVE-IN CARE · COLEFORD, GLOUCESTERSHIRE

Live-in care in Coleford

Day and Nightcare provides fully managed live-in care in Coleford and the Forest of Dean villages around it; call our care team on 01865 715780 for a free assessment. This guide covers how to ask Gloucestershire County Council for a care assessment, the nearest minor injury unit and A&E, leaving hospital, and local help with hospice care, memory, transport and meals.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Coleford, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Coleford

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Coleford

Day and Nightcare provides fully managed live-in care in Coleford and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Gloucestershire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Coleford

Gloucestershire County Council arranges adult social care. Call the Adult Social Care Helpdesk on **01452 426 868** (weekdays, 8am to 5pm). In a serious social care emergency out of hours, the Emergency Duty Team is on 01452 614 194. The needs assessment is free; a financial assessment then works out what your relative pays. With savings over £23,250 they would usually pay the full cost, and the home is not counted when care is at home. If the council funds care, it can be paid as a direct payment. See council funding for care.

Family carers can ask for a carer's assessment through the Gloucestershire Carers Hub on 0300 111 9000, which also helps with breaks; the county's free Carers Emergency Scheme can provide support in a crisis. Since 1 October 2026 the scheme's emergency calls are managed by the county council (01452 426868); the number on old cards stopped working after 30 September 2026.

Forest of Dean District Council collects council tax. Ask about its reductions for someone who is severely mentally impaired, such as a person living with dementia; for a carer who looks after an older or disabled person living with them; for homes adapted for a disabled person (the disabled band reduction); and for a home left empty because the person now lives permanently in a hospital or care home. Use the council's online contact form or call 01594 810000.

Urgent care and leaving hospital in Coleford

- **Minor injuries:** the nearest Minor Injury and Illness Unit in Gloucestershire is at the Forest of Dean Community Hospital, Steam Mills Road, Cinderford, usually open 8am to 8pm daily (last walk-in 7.30pm). It is not an A&E; call NHS 111 first. The Robin bookable bus stops there.
- **A&E:** the county's 24-hour consultant-led A&E is at Gloucestershire Royal Hospital in Gloucester.

At Gloucestershire Royal, use the going-home checklist (where your relative is going, transport, their medicines and when to take them, heating on, food in the fridge); its Onward Care Team supports patients with complex needs who will need ongoing care. The community hospital in Cinderford also has inpatient beds.

Home First gives NHS-funded support at home for 1 to 10 days, seven days a week. If needs are mainly health needs, ask about NHS Continuing Healthcare: NHS Gloucestershire's team is on 01452 925197 (weekdays, 9am to 5pm), and Fast Track care for someone nearing the end of life should normally be arranged within 48 hours.

Local help in Coleford

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Great Oaks Hospice.** Coleford's hospice gives free Hospice@Home end-of-life care across the Forest, day and night, plus support for adult carers and counselling and bereavement support (01594 811910, weekdays 9am to 5pm; weekends and out of hours 07760 769670).
- **Memory cafés.** The Coleford Music Memory Café meets on the first Wednesday of the month from 10.30am at Main Place, above the library, and Bream Memory Café on the second Wednesday, 10.30am to noon, at St James Church. Both are free. See live-in dementia care.
- **Memory worries.** Managing Memory Together accepts self-referrals on 0800 694 8800 (seeing the GP first is advised), and the Alzheimer's Society's Dementia Adviser Service (01452 525222, weekdays 9am to 5pm) supports people with a diagnosis and their carers.
- **Befriending.** Crossroads Gloucestershire offers free befriending for people living with dementia or in social isolation (01594 823414).

- **Getting about.** Lydney Dial-a-Ride (01594 843809) provides transport for older and disabled people around Coleford, Lydney and Cinderford (annual registration fee, then fares by distance). Bream Voluntary Car Service is on 01594 560257. The Robin bookable bus (0345 263 8139) stops in Coleford and the villages around it, and concessionary bus passes are accepted.
- **Meals.** Coleford Lunch Club serves a three-course lunch for over-60s on the last Friday of each month, 11.30am to 2pm, at St Margaret Mary Church Hall on High Nash; booking is needed, and the contact details are on its Your Circle listing. Dean Forest Kitchen delivers hot meals on weekdays (01452 903505).
- **Equipment.** The Gloucestershire Equipment Loan Service supplies equipment after a healthcare professional's assessment (01452 520438, weekdays 8.30am to 4.30pm).

What may change soon

The Government is minded to create a single unitary council for Gloucestershire, taking over in April 2029 (proposed, not confirmed). Until then, the county council arranges adult social care and Forest of Dean District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Coleford

The council, NHS teams, hospitals and local services you are most likely to need in Coleford, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Coleford is arranged by Gloucestershire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Gloucestershire County Council:** ask for a care needs assessment (telephone 01452 426 868); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Coleford it is arranged by NHS Gloucestershire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Coleford

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Forest of Dean Community Hospital: Steam Mills Road, Cinderford GL14 3HY. The nearest Minor Injury and Illness Unit, usually 8am to 8pm daily, last walk-in 7.30pm (walk in; the trust advises calling NHS 111 first as hours can change). X-ray (limited times). Inpatient beds. Not an A&E
- Gloucestershire Royal Hospital: Great Western Road, Gloucester GL1 3NN. The county's consultant-led A&E, open 24 hours (leaving hospital information)
- Great Oaks Hospice: The Gorse, Coleford GL16 8QE. Hospice@Home end-of-life care across the Forest of Dean district, day and night (01594 811910 weekdays 9am to 5pm; weekends and out of hours 07760 769670); carers' support for adult carers; counselling and bereavement support; Wellbeing Centre groups for adults with a life-limiting illness and their carers (https://great-oaks.org.uk/wellbeing-centre/); befriending for people with a life-limiting illness or who have been bereaved (https://great-oaks.org.uk/befriending-service/)

Local support and charities

- Gloucestershire Carers Hub: Carers' support (0300 111 9000)
- Managing Memory Together (NHS memory service): Dementia support (0800 694 8800)
- Coleford Music Memory Café: Dementia support (07933 935534)
- Age UK Gloucestershire: Age UK (01452 422 660)
- Lydney Dial-a-Ride: Community transport (01594 843809)
- Bream Voluntary Car Service: Community transport (01594 560257)
- Coleford Lunch Club: Community support
- Dean Forest Kitchen (meals delivered): Meals at home (01452 903505)

Council tax

Council tax in Coleford, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Forest of Dean District Council. See council tax discounts for care.

Villages around Coleford

Berry Hill · Broadwell · Coalway · Mile End · Milkwall · Whitecroft · Christchurch · Sling · Bream · Parkend · Clearwell · Newland

YOUR QUESTIONS

Questions about live-in care in Coleford

Who do I call in Coleford to ask for a care assessment?

Call Gloucestershire County Council's Adult Social Care Helpdesk on 01452 426 868 (Monday to Friday, 8am to 5pm) or email socialcare.enq@gloucestershire.gov.uk. The county council arranges adult social care in the Forest of Dean; Coleford Town Council and the district council do not. The assessment is free, and a relative can take part with your consent. In a serious social care emergency out of hours, call the Emergency Duty Team on 01452 614 194. Family carers can ask the Gloucestershire Carers Hub (0300 111 9000) for a carer's assessment.

Where is the nearest minor injuries unit to Coleford?

The nearest Minor Injury and Illness Unit in Gloucestershire is at the Forest of Dean Community Hospital on Steam Mills Road, Cinderford. It is usually open 8am to 8pm every day, with last walk-in arrivals at 7.30pm, and parking is free; call 111 first, as hours can change. The Robin bookable bus stops at the hospital. For serious emergencies, the 24-hour consultant-led A&E is at Gloucestershire Royal Hospital in Gloucester. In a life-threatening emergency, call 999.

How do we get hospice care at home from Great Oaks in Coleford?

Great Oaks Hospice, on The Gorse in Coleford, has a Hospice@Home team that gives specialist end-of-life care in people's own homes across the Forest of Dean district, day and night. Call 01594 811910 (weekdays 9am to 5pm) or, at weekends and out of hours, 07760 769670. Great Oaks also has a carers' support service, led by a specialist palliative care social worker, for adult carers across the Forest, and counselling and bereavement support. Its Wellbeing Centre runs groups for adults with a life-limiting illness and their carers, and its befriending service helps people with a life-limiting illness, or who have been bereaved, to get back out into the community.

Is there dementia support in Coleford?

Yes. The Coleford Music Memory Café, for people living with dementia or memory loss, meets on the first Wednesday of each month from 10.30am at Main Place, above the library on Old Station Way, with singing and memory puzzles; there is no charge and no need to book (07933 935534). Bream Memory Café meets on the second Wednesday, 10.30am to noon, at St James Church, and is free. For an assessment, Managing Memory Together accepts self-referrals on 0800 694 8800.

How much does live-in care cost in Coleford?

Live-in care with Day and Nightcare costs from £1,550 a week in Coleford, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Coleford?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Coleford is arranged by Gloucestershire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Gloucestershire Royal Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Gloucestershire County Council: Adult social care contact us
- Gloucestershire County Council: How to have an assessment of your care and support needs
- Gloucestershire County Council: Prioritising your own health and wellbeing, the Carer's Assessment
- Gloucestershire County Council: Preparing for the unexpected
- Gloucestershire Carers Hub
- Forest of Dean District Council: Council tax discounts and exemptions

- Forest of Dean District Council: Contact us
- Cheltenham Borough Council: Government sets out next steps for local government reorganisation in Gloucestershire
- Gloucestershire Health and Care NHS Foundation Trust: Forest of Dean Community Hospital
- Gloucestershire Health and Care NHS Foundation Trust: Community hospitals
- Gloucestershire Hospitals NHS Foundation Trust: Urgent advice and care
- Gloucestershire Hospitals NHS Foundation Trust: There's no place like home
- Gloucestershire Health and Care NHS Foundation Trust: Home First
- NHS Gloucestershire: Continuing healthcare
- Great Oaks Hospice
- Great Oaks Hospice: Hospice at Home
- Great Oaks Hospice: Carers Support Service
- Great Oaks Hospice: Wellbeing Centre
- Great Oaks Hospice: Befriending Service
- Your Circle: Coleford Music Memory Cafe
- Your Circle: Bream Memory Cafe
- Gloucestershire Health and Care NHS Foundation Trust: Managing Memory Together
- Your Circle (Gloucestershire County Council): Gloucestershire Dementia Adviser Service
- Alzheimer's Society: Dementia Adviser Gloucestershire
- Your Circle: Crossroads Befriending Service
- Lydney Dial-a-Ride
- Your Circle: Lydney Dial-a-Ride
- Gloucestershire County Council: Community transport
- Gloucestershire County Council: The Robin, Forest of Dean South
- Gloucestershire County Council: The Robin, questions and answers
- Your Circle: Coleford Lunch Club
- Your Circle: Dean Forest Kitchen
- Gloucestershire County Council: Gloucestershire Equipment Loan Service, how to contact us
- Gloucestershire Carers Hub: Newsletter, important updates for carers
- Gloucestershire Carers Hub: Summer Newsletter 2026 (PDF)

Price

From £1,550 a week

Covers

Coleford and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Gloucestershire

All of Gloucestershire | Gloucester | Cheltenham | Tewkesbury | Moreton-in-Marsh | Cirencester | Stroud | Dursley | Minchinhampton | Cinderford

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/gloucestershire/coleford/**
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Information, not advice: please check anything important with the organisation named.