LIVE-IN CARE · CIRENCESTER, GLOUCESTERSHIRE

Live-in care in Cirencester

Day and Nightcare provides fully managed live-in care in Cirencester and the villages around it; call our care team on 01865 715780 for a free assessment. This guide covers how to ask Gloucestershire County Council for a care assessment, the minor injury unit at Cirencester Hospital and the nearest A&Es, leaving hospital, and local help with memory, carers, befriending, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Cirencester, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Cirencester

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Cirencester

Day and Nightcare provides fully managed live-in care in Cirencester and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Gloucestershire County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see live-in care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Cirencester

Gloucestershire County Council arranges adult social care. Call its Adult Social Care Helpdesk on **01452 426 868** (Monday to Friday, 8am to 5pm). In a serious social care emergency out of hours, call the Emergency Duty Team on 01452 614 194.

The care needs assessment is free; a financial assessment then decides whether your relative pays. With more than £23,250 in savings they would usually pay the full cost, and the home is not counted when care is at home. Funding can be taken as a direct payment. See council funding for care.

If you help a relative, the Gloucestershire Carers Hub carries out carers' assessments on 0300 111 9000 (Monday, Wednesday and Friday 9am to 5pm; Tuesday and Thursday 8am to 8pm). Locally, The Churn runs a Carers Cafe drop-in at its office on the last Monday of the month, 10.30am to 11.30am.

Cotswold District Council collects council tax. It does not count someone who is severely mentally impaired, or a carer who lives with the older or disabled person they look after. Homes with an extra room, bathroom or wheelchair space for a disabled person are billed one band lower, and band A homes get a sixth off. A home left empty while the person lives in hospital or residential care can be exempt.

Urgent care and leaving hospital in Cirencester

- **Minor injuries:** Cirencester Hospital, Tetbury Road, has a Minor Injury and Illness Unit, usually open 8am to 8pm daily (last walk-in 7.30pm). X-ray times are limited. It is not an A&E; call NHS 111 first.
- **A&E:** Cheltenham General (consultant-led 8am to 8pm, nurse-led overnight) and Gloucestershire Royal in Gloucester (24 hours).

If your relative is admitted to Cheltenham General or Gloucestershire Royal, the Onward Care Team plans discharge for people who will need ongoing care (Cheltenham 0300 422 2152, Gloucester 0300 422 6311; weekdays 8am to 4pm, reduced weekend service). Cirencester Hospital also has inpatient beds.

Home First gives NHS-funded support at home for 1 to 10 days, seven days a week, coordinated by the local Integrated Community Team; a care needs assessment may follow.

For mainly health needs, ask about NHS Continuing Healthcare. NHS Gloucestershire's team is on 01452 925197 (weekdays 9am to 5pm); Fast Track care is normally arranged within 48 hours.

Local help in Cirencester

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory cafe.** The Churn Community Hub, a charity at 14-16 The Waterloo (01285 380 038), runs a Memory Cafe for people living with dementia and their loved ones on the first and third Monday, 2pm to 3.30pm, at Ashcroft Church (£1 towards refreshments; 01285 380 035).
- **Befriending.** The Churn's Good Neighbours service matches anyone over 60 who lives alone in Cirencester or the surrounding villages with a volunteer who phones or visits. It is free and confidential (01285 380 035).
- **Company.** The Churn's Friendship Café for older residents meets at Ashcroft Church on Tuesdays except the third, 2pm to 3.45pm, with no need to book. Its Lunch Club meets on the first Monday, 12pm to 2pm, at The Golden Cross, Black Jack Street (book ahead on 01285 380 038).
- **Memory worries.** Managing Memory Together takes self-referrals on 0800 694 8800 (seeing the GP first is advised), and the Alzheimer's Society's Dementia Adviser Service (01452 525222, weekdays 9am to 5pm) supports people with a diagnosis and their carers. See live-in dementia care.

- **Advice in person.** Age UK Gloucestershire joins The Churn's Friendship Cafe at Ashcroft Church on the first Tuesday of the month, 2pm to 3.25pm, for people aged 50 and over and their families (01452 422 660).
- **Getting about.** Cotswold Friends' volunteer cars cover Cirencester and its villages for older or vulnerable adults who cannot drive: £24 a year, then no more than 60p a mile (01608 651115, weekdays 9.30am to 3.30pm). The 72C Cirencester Shopper and The Robin bookable bus link the villages with the town.
- **Equipment.** The Gloucestershire Equipment Loan Service supplies equipment after a healthcare professional's assessment (01452 520438, weekdays 8.30am to 4.30pm).
- **End of life.** Sue Ryder Leckhampton Court in Cheltenham is the county's only specialist palliative care inpatient unit (01242 230 199; 24-hour Patient Line 0300 303 1395).

What may change soon

The Government is minded to create a single unitary council for Gloucestershire, taking over in April 2029 (proposed, not confirmed). Until then, the county council arranges adult social care and Cotswold District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Cirencester

The council, NHS teams, hospitals and local services you are most likely to need in Cirencester, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Cirencester is arranged by Gloucestershire County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Gloucestershire County Council:** ask for a care needs assessment (telephone 01452 426 868); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Cirencester it is arranged by NHS Gloucestershire Integrated Care Board (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Cirencester

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Cirencester Hospital: Tetbury Road, GL7 1UY. Minor Injury and Illness Unit usually 8am to 8pm daily, last walk-in 7.30pm (walk in; the trust advises calling NHS 111 first as hours can change). X-ray opening times are limited. Inpatient wards (Coln, Windrush and Thames). Not an A&E
- Cheltenham General Hospital: Sandford Road, Cheltenham GL53 7AN. Consultant-led A&E 8am to 8pm daily, nurse-led service 8pm to 8am; overnight, life-threatening emergencies and serious injuries go to Gloucestershire Royal (leaving hospital information)
- Gloucestershire Royal Hospital: Great Western Road, Gloucester GL1 3NN. The county's consultant-led A&E, open 24 hours (leaving hospital information)
- Sue Ryder Leckhampton Court Hospice: Church Road, Leckhampton, Cheltenham: Gloucestershire's only specialist palliative care inpatient unit; main number 01242 230 199; 24-hour Patient Line 0300 303 1395 for people receiving its care or being referred; self, family or professional referral

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Local support and charities

- Gloucestershire Carers Hub: Carers' support (0300 111 9000)
- The Churn Community Hub Memory Cafe: Dementia support (01285 380 035)
- The Churn Good Neighbours Befriending Service: Befriending (01285 380 035)
- Cotswold Friends Community Transport (covers Cirencester): Community transport (01608 651115)
- Community Connexions 72C Cirencester Shopper: Community transport (0345 680 5029)
- Age UK Gloucestershire (drop-in at Ashcroft Church): Age UK (01452 422 660)
- Managing Memory Together (NHS memory service): Dementia support (0800 694 8800)
- Alzheimer's Society Dementia Adviser Gloucestershire: Dementia support (01452 525222)

Council tax

Council tax in Cirencester, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Cotswold District Council. See council tax discounts for care.

Villages around Cirencester

Chesterton | Stratton | Siddington | Preston | Baunton | Bagendon | Daglingworth | Coates | Kemble | Ampney Crucis | South Cerney | Driffield

YOUR QUESTIONS

Questions about live-in care in Cirencester

Who do I call in Cirencester to ask for a care assessment?

Call Gloucestershire County Council's Adult Social Care Helpdesk on 01452 426 868, Monday to Friday 8am to 5pm, or email socialcare.enq@gloucestershire.gov.uk. The county council, not Cotswold District Council, arranges adult social care. The helpdesk discusses your relative's needs and arranges an assessment if one is needed, and the assessment is free. In a serious social care emergency out of hours, call the Emergency Duty Team on 01452 614 194. Family carers can ask the Gloucestershire Carers Hub (0300 111 9000) for a free carer's assessment.

Does Cirencester Hospital have an A&E?

No. Cirencester Hospital on Tetbury Road has a Minor Injury and Illness Unit, usually open 8am to 8pm every day with last walk-in arrivals at 7.30pm. NHS 111 can book you an appointment there; you can still walk in, but may wait longer. X-ray opening times are limited, so call NHS 111 before going. Gloucestershire's A&E departments are at Cheltenham General, consultant-led from 8am to 8pm with a nurse-led service overnight, and Gloucestershire Royal in Gloucester, open 24 hours. In a life-threatening emergency, call 999.

Is there dementia support in Cirencester?

Yes. The Churn Community Hub, a local charity, runs a Memory Cafe for people living with dementia and their loved ones from Cirencester and the surrounding villages, on the first and third Monday of each month, 2pm to 3.30pm, at Ashcroft Church on Ashcroft Road. It asks £1 towards refreshments, and carers can get support and information at the sessions (01285 380 035). For assessment, Managing Memory Together, the NHS memory service, accepts self-referrals on 0800 694 8800.

How do older people in the villages around Cirencester get into town?

Community Connexions' 72C Cirencester Shopper collects registered passengers from home in villages including Siddington, Preston, Stratton, Baunton, Kemble, Coates, Daglingworth and South Cerney, for Tesco Extra and Waitrose, on Tuesday afternoons and Thursday and Friday mornings (£7 single, £14 return; 0345 680 5029). Cotswold Friends runs volunteer cars, including a wheelchair-accessible vehicle, for Cirencester and its villages (01608 651115). The Robin bookable bus also links the villages with the town (0345 263 8139).

How much does live-in care cost in Cirencester?

Live-in care with Day and Nightcare costs from £1,550 a week in Cirencester, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Cirencester?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Cirencester is arranged by Gloucestershire County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Cheltenham General Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Gloucestershire County Council: Adult social care contact us
- Gloucestershire County Council: How to have an assessment of your care and support needs
- Gloucestershire County Council: Prioritising your own health and wellbeing, the Carer's Assessment
- Gloucestershire Carers Hub
- Cotswold District Council: Council tax discounts and exemptions

- Cheltenham Borough Council: Government sets out next steps for local government reorganisation in Gloucestershire
- Gloucestershire Health and Care NHS Foundation Trust: Cirencester Hospital
- Gloucestershire Hospitals NHS Foundation Trust: Urgent advice and care
- Gloucestershire Hospitals NHS Foundation Trust: Onward Care Team
- Gloucestershire Health and Care NHS Foundation Trust: Home First
- NHS Gloucestershire: Continuing healthcare
- The Churn: Ageing Well Service
- The Churn: Memory Cafe Dementia Support Group
- The Churn: Good Neighbours Befriending Service
- The Churn: Friendship Café Social Group
- The Churn: Lunch Club, Cirencester
- The Churn: Carers Cafe Drop In Support Group
- Age UK Gloucestershire: Community Drop-Ins
- Community Connexions: 72C Cirencester Shopper
- Cotswold Friends: Community Transport
- Gloucestershire County Council: The Robin, Cotswolds South
- Gloucestershire Health and Care NHS Foundation Trust: Managing Memory Together
- Your Circle (Gloucestershire County Council): Gloucestershire Dementia Adviser Service
- Alzheimer's Society: Dementia Adviser Gloucestershire
- Gloucestershire County Council: Gloucestershire Equipment Loan Service, how to contact us
- Sue Ryder: Leckhampton Court Hospice

Price

From £1,550 a week

Covers

Cirencester and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Gloucestershire

All of Gloucestershire | Gloucester | Cheltenham | Tewkesbury | Moreton-in-Marsh | Stroud | Dursley | Minchinhampton | Cinderford | Coleford

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

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Information, not advice: please check anything important with the organisation named.