LIVE-IN CARE · TIVERTON, DEVON

Live-in care in Tiverton

Fully managed live-in care in Tiverton and the villages around it, arranged by our care team after a free assessment, with who to call at Devon County Council, the urgent treatment centre at Tiverton Hospital and the nearest A&E, and local help with carers, memory, transport, meals and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Tiverton, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Tiverton

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Tiverton

Day and Nightcare provides fully managed live-in care in Tiverton and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Devon County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Tiverton

Devon County Council runs adult social care in Tiverton. Call Adult Social Care on **0345 155 1007** (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the **Care Direct Plus Eastern** team, which covers Tiverton, Cullompton and Crediton. The council asks people to start with its online self-help tool, which may lead to an online self-assessment; staff will help if you need it.

After a hospital stay or illness, ask about free Social Care Reablement, typically for one to four weeks. With more than £23,250 in savings your relative pays the full cost of council-arranged care; for care at home, their home is not counted. See council funding for care.

Family carers can book a carer's assessment through the Caring in Devon Helpline on 03456 434 435 (Monday to Friday, 8am to 5pm). Locally, Unite Carers (01884 257511) runs carers' coffee groups in Tiverton and Bampton; call the office to register.

Mid Devon District Council collects council tax. Qualifying carers and people with a severe mental impairment can be disregarded, which can cut the bill by 25% or 50%; the council says GPs cannot charge for the medical certificate. Its Disabled Banding Reduction Scheme charges one band lower where a disabled person needs an extra room, bathroom or wheelchair space. See council tax discounts for care.

Urgent care and leaving hospital in Tiverton

- **Urgent treatment centre:** at Tiverton and District Hospital, Kennedy Way, run by South Western Ambulance Service: 8am to 8pm every day including bank holidays, no appointment needed, with X-ray at set times. It is not an A&E.
- **A&E:** the Emergency Department at the Royal Devon and Exeter Hospital (Wonford) in Exeter (switchboard 01392 411611).

Royal Devon starts planning for home straight away and tries to get people home, or to the discharge lounge, before lunchtime. The lounge, near the main entrance at Wonford, is open 7.30am to 8pm on weekdays and 10am to 6pm at weekends and on bank holidays; its team contacts family, friends or carers and orders transport.

Tiverton and District Hospital (01884 235 400) has two inpatient wards, Blackdown (17 beds) and Twyford (19 beds).

For NHS Continuing Healthcare, NHS Devon's East and North Devon team covers Tiverton (d-icb.chc@nhs.net, 01392 675 414). Families cannot apply directly, so ask a nurse or social worker to consider the checklist.

Local help in Tiverton

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP refers to the dementia assessment clinic for Exeter, East and Mid Devon at Wonford House, Exeter (01392 674 067); allow up to three hours and bring a relative or close friend. In Tiverton, the Forget Me Not Memory Cafe, for carers and the people they care for, meets at Cherith Church on Blundells Road on the third Tuesday of the month, 2pm to 4pm; Unite Carers also runs A Different Journey for families new to dementia (01884 257511). See dementia care at home.
- **Getting about, meals and company.** Mid Devon Mobility (01884 242099, offices weekdays 9am to 3pm) runs Ring and Ride minibus trips, a volunteer Community Car scheme seven days a week with fares from £5 (at least 48 hours' notice), hot meals delivered on weekdays (main meal £9, free delivery in Tiverton), and free telephone befriending.
- **Hospice care.** Hospiscare (01392 688000) works with people who have a life-limiting illness; ask the GP for a referral. It offers specialist nurse appointments, symptom-control clinics, complementary therapies and bereavement groups at Holly Tree Place, 17 Market Walk (entry through the Hospiscare shop). For non-urgent advice between 5pm and 8am, call 01392 688040. See end-of-life care at home.

- **Advice and help at home.** Age UK Devon (0333 241 2340, weekdays 9am to 3pm) gives free advice on social care and benefits, and runs a paid home support service in Tiverton and Cullompton.
- **Your voice.** Healthwatch in Devon, Plymouth and Torbay: freephone 0800 520 0640 (Monday to Thursday, 10am to 4pm).

What may change soon

On 29 October 2026 the Government withdrew its earlier decision on reorganising councils in Devon, Plymouth and Torbay and will decide again by early 2027. Until then, Devon County Council arranges adult social care and Mid Devon District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Tiverton

The council, NHS teams, hospitals and local services you are most likely to need in Tiverton, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Tiverton is arranged by Devon County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Devon County Council:** ask for a care needs assessment (telephone 0345 155 1007); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Tiverton it is arranged by NHS Devon (NHS Devon Integrated Care Board) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Tiverton

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal Devon and Exeter Hospital (Wonford): Emergency Department (A&E), the trust's largest hospital, Barrack Road, Exeter; switchboard 01392 411611 (24 hours); discharge lounge 7.30am to 8pm weekdays, 10am to 6pm weekends and bank holidays (leaving hospital information)
- Tiverton and District Hospital: Kennedy Way; two inpatient wards, Blackdown (17 beds) and Twyford (19 beds); 01884 235 400
- Tiverton Urgent Treatment Centre: At Tiverton and District Hospital, run by South Western Ambulance Service; not an A&E; 8am to 8pm every day including bank holidays; walk in, no appointment needed; GP until 8pm; X-ray weekdays 9am to 5pm, Saturday 2pm to 6pm, Sunday and bank holidays 12pm to 4pm

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Local support and charities

- Caring in Devon (Devon County Council carers service): Carers' support (03456 434 435)
- Unite Carers in Mid Devon: Carers' support (01884 257511)
- Devon Dementia Assessment Service, Exeter, East and Mid Devon clinic (Devon Partnership NHS Trust): Dementia support (01392 674 067)
- Hospiscare (Holly Tree Place, Tiverton): Hospice (01392 688000)
- Mid Devon Mobility: Community transport (01884 242099)
- Age UK Devon: Age UK (0333 241 2340)
- Healthwatch in Devon, Plymouth and Torbay: Healthwatch: your independent voice on health and care (0800 520 0640)

Council tax

Council tax in Tiverton, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Mid Devon District Council. See council tax discounts for care.

Villages around Tiverton

Halberton | Sampford Peverell | Bampton | Bolham | Washfield | Bickleigh | Uplowman | Willand | Witheridge | Stoodleigh | Cove

YOUR QUESTIONS

Questions about live-in care in Tiverton

Who do I call in Tiverton to ask for a care assessment?

Devon County Council runs adult social care in Tiverton, not Mid Devon District Council. Call Adult Social Care on 0345 155 1007 (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Eastern team. You can also start with the council's online self-help tool, which may lead to an online self-assessment; staff will help if you need it. In an emergency out of hours that cannot wait until the next day, call 0345 600 0388 and choose option 1.

When is Tiverton's Urgent Treatment Centre open?

The Urgent Treatment Centre at Tiverton and District Hospital on Kennedy Way is open 8am to 8pm every day, including bank holidays. It is run by South Western Ambulance Service NHS Foundation Trust, you do not need an appointment, and a GP is available until 8pm. X-ray runs Monday to Friday 9am to 5pm, Saturday 2pm to 6pm, and Sunday and bank holidays 12pm to 4pm. It is not an A&E: for chest pain, breathing problems or anything life-threatening, call 999.

Can we get a council tax reduction in Tiverton if my relative has dementia?

It depends on the council's test. Mid Devon District Council can disregard someone who is severely mentally impaired, meaning a severe impairment of intelligence and social functioning (however caused) that appears to be permanent, when it works out who lives in a home. That can bring a 25% or 50% discount, or an exemption if everyone in the home qualifies. You need a signed medical certificate from the GP, which the council says GPs cannot charge for, and proof of a qualifying benefit such as Attendance Allowance. Apply through the council's online portal.

How much does live-in care cost in Tiverton?

Live-in care with Day and Nightcare costs from £1,550 a week in Tiverton, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Tiverton?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Tiverton is arranged by Devon County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal Devon and Exeter Hospital (Wonford)?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Devon County Council: Contacting Devon Adult Social Care
- Devon County Council: Care and support needs assessments
- Devon County Council: Social Care Reablement Service
- Devon County Council: FAQs, paying for community care
- Devon County Council: Carer's assessments
- Mid Devon District Council: Council tax discounts
- Mid Devon District Council: Disabled Banding Reduction Scheme
- Royal Devon: Tiverton and District Hospital
- South Western Ambulance Service: Tiverton Urgent Treatment Centre
- Royal Devon: Royal Devon and Exeter Hospital (Wonford)
- Royal Devon: Discharge hub and discharge lounge
- Royal Devon: Getting you home
- NHS Devon: Contact the Continuing Healthcare teams (adults)

- NHS Devon: How to apply for CHC funding
- Devon Partnership NHS Trust: Devon Dementia Assessment Service
- Unite Carers: Groups and services
- Devon Memory Cafe Consortium: Tiverton Forget Me Not Memory Cafe
- Mid Devon Mobility
- Mid Devon Mobility: Community Car
- Mid Devon Mobility: Hot food delivery service
- Mid Devon Mobility: Telephone befriending
- Hospiscare: Locations (Holly Tree Place)
- Hospiscare: Out of hours support line
- Age UK Devon: Information and Advice
- Age UK Devon: Enabling and Home Support
- Healthwatch in Devon, Plymouth and Torbay: Devon
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Hospiscare: Support at home
- Hospiscare: Specialist dementia services

Price
From £1,550 a week

Covers
Tiverton and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Devon

All of Devon | Plymouth | Exeter | Torquay | Paignton | Barnstaple | Exmouth | Newton Abbot | Brixham | Teignmouth | Dawlish | Sidmouth | Honiton | Bideford | Ilfracombe | Okehampton | Tavistock | Totnes | Kingsbridge

Ivybridge

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/devon/tiverton/**
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Information, not advice: please check anything important with the organisation named.