LIVE-IN CARE · IVYBRIDGE, DEVON

Live-in care in Ivybridge

Fully managed live-in care in Ivybridge and the villages around it, arranged by our care team after a free assessment, with who to call at Devon County Council, where to go for minor injuries and the A&E at Derriford, and local help with carers, memory, transport, company at home and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Ivybridge, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Ivybridge

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Ivybridge

Day and Nightcare provides fully managed live-in care in Ivybridge and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Devon County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Ivybridge

Adult social care in Ivybridge is run by **Devon County Council**. Call Adult Social Care on **0345 155 1007** (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the **Care Direct Plus Southern** team, or start with the online self-help tool.

With savings above £23,250 your relative pays the full cost of council-arranged care, and savings below £14,250 are ignored; for care at home, the home is not counted. Client Financial Services answers charging questions on 01392 384391 (9am to 1pm on weekdays). After a hospital stay, ask about free Social Care Reablement, usually for one to four weeks; the council's Rapid Support Service, launched in July 2025, gives short-term reablement for people leaving hospital. See council funding for care.

Family carers can book a carer's assessment through the Caring in Devon Helpline, 03456 434 435 (Monday to Friday, 8am to 5pm), by phone or in person.

South Hams District Council collects council tax. A carer who lives with the person and gives at least 35 hours of care a week may not be counted, where the person cared for gets a benefit such as Attendance Allowance and is not their partner. A severe mental impairment, confirmed by a doctor or other health professional, can bring a discount or, for someone living alone, an exemption. An adapted home, or one where a disabled resident uses a wheelchair indoors, can be moved down a band. See council tax discounts for care.

Urgent care and leaving hospital in Ivybridge

- **Urgent treatment centre:** Derriford's, in the Dartmoor Building, Plymouth, 8am to 8pm every day without an appointment, with X-ray (01752 438320).
- **Minor injuries:** South Hams Hospital, Kingsbridge, walk in, 8.30am to 5.30pm every day (01548 852349).
- **A&E:** the Emergency Department at Derriford Hospital, Plymouth. Neither of the units above is an A&E.

Derriford's Discharge Lounge, on level 3 of the Terence Lewis building, behind the Maternity entrance, is open 7.30am to 8pm every day, with a small car park (D) for relatives collecting (01752 438041).

For NHS Continuing Healthcare, NHS Devon works through three local hubs. Families cannot apply directly: ask a district nurse, community nurse or social worker to consider the checklist, and they send it to the right hub. Someone whose condition is rapidly deteriorating can be referred through the Fast Track. See Discharge to Assess explained.

Local help in Ivybridge

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The Caring in Devon Helpline (03456 434 435) books carer's assessments and gives advice.
- **Memory worries.** The Ivybridge Memory Cafe meets on alternate Wednesdays, 2pm to 4pm, at the Watermark, Erme Court; contact details are on the Devon Memory Cafe Consortium listing. The GP refers to the Devon Dementia Assessment Service, whose Torbay, South and West Devon clinic is on 01803 396 520. See dementia care at home.
- **Getting about.** Ivybridge Ring and Ride (01752 690444, weekday mornings) runs a weekly timetable of door-to-door minibus trips to supermarkets and town centres for registered passengers, and a volunteer car scheme, for now for medical appointments only.
- **Company at home.** Ivybridge Caring's volunteers aim to offer free home visits for companionship, help with shopping or going out, and some relief for carers, for older and isolated people in Ivybridge, Cornwood, Lutton, Sparkwell and Harford; ask Ivybridge Town Council how to reach them.
- **Hospice care.** St Luke's Hospice Plymouth covers Ivybridge, free of charge (01752 401172). See end-of-life care at home.

- **Older people and your voice.** Age UK Devon (0333 241 2340) runs services for older people, including benefits advice; Healthwatch in Devon, Plymouth and Torbay listens on freephone 0800 520 0640.

What may change soon

On 29 October 2026 the Government withdrew its earlier decision on reorganising councils in Devon, Plymouth and Torbay and will decide again by early 2027. Until then, Devon County Council arranges adult social care and South Hams District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Ivybridge

The council, NHS teams, hospitals and local services you are most likely to need in Ivybridge, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Ivybridge is arranged by Devon County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Devon County Council:** ask for a care needs assessment (telephone 0345 155 1007); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Ivybridge it is arranged by NHS Devon (NHS Devon Integrated Care Board) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Ivybridge

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Derriford Hospital: Emergency Department (A&E), Plymouth; Discharge Lounge level 3, Terence Lewis building, every day 7.30am to 8pm (leaving hospital information)
- Urgent Treatment Centre, Dartmoor Building (Derriford): Urgent treatment centre, not an A&E: walk in, 8am to 8pm every day, all ages, X-ray 8am to 8pm; 01752 438320
- South Hams Hospital Minor Injury Unit, Kingsbridge: Plymouth Road, Kingsbridge TQ7 1AT; minor injury unit, not an A&E: walk in, 8.30am to 5.30pm every day, all ages; X-ray 9am to 5pm weekdays; 01548 852349

Local support and charities

- Caring in Devon Helpline (Devon County Council): Carers' support (03456 434 435)
- Ivybridge Memory Cafe (Devon Memory Cafe Consortium): Dementia support
- Devon Dementia Assessment Service: Torbay, South and West Devon clinic: Dementia support (01803 396 520)
- Ivybridge Ring and Ride (Ivybridge and District Community Transport Association): Community transport (01752 690444)
- Ivybridge Caring: Befriending
- St Luke's Hospice Plymouth: Hospice (01752 401172)
- Age UK Devon: Age UK (0333 241 2340)
- Healthwatch in Devon, Plymouth and Torbay: Healthwatch: your independent voice on health and care (0800 520 0640)

Council tax

Council tax in Ivybridge, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by South Hams District Council. See council tax discounts for care.

Villages around Ivybridge

Bittaford · Cornwood · Lutton · Harford · Ugborough · Ermington · Lee Mill · Sparkwell · Modbury · Yealmpton · South Brent · Wrangaton

YOUR QUESTIONS

Questions about live-in care in Ivybridge

Who do I call in Ivybridge to ask for a care assessment?

Devon County Council runs adult social care in Ivybridge, even though the town is close to Plymouth. Call Adult Social Care on 0345 155 1007 (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Southern team, which covers Ivybridge. You can also start with the council's online self-help tool, which may lead to an online self-assessment. For an emergency out of hours that cannot wait until the next day, call 0345 600 0388 and choose option 1.

Is there a minor injuries unit in Ivybridge?

No, there is no minor injuries unit in Ivybridge itself. University Hospitals Plymouth runs the Urgent Treatment Centre in the Dartmoor Building at Derriford Hospital, open 8am to 8pm every day with X-ray (01752 438320), and the walk-in minor injury unit at South Hams Hospital in Kingsbridge, open 8.30am to 5.30pm every day (01548 852349). Totnes Minor Injuries Unit books same-day appointments on 01803 862622, option 1. None of these is an A&E. If you are unsure where to go, call NHS 111; in an emergency, call 999.

Is there community transport in Ivybridge?

Yes. Ivybridge Ring and Ride, at the Watermark, runs door-to-door minibus trips for people who find ordinary buses difficult because of age or mobility; you need to register first. Its volunteer community car scheme, which for now takes only medical appointments because it is short of drivers, charges a £4 booking fee plus 55p a mile for the driver's own miles and 60p a mile with the passenger, minimum £6.60, paid in cash; book at least two working days ahead. Call 01752 690444, weekdays 9am to noon.

Which hospice serves Ivybridge?

St Luke's Hospice Plymouth. Its catchment covers Plymouth and the surrounding areas of South West Devon, including Ivybridge, Kingsbridge, Salcombe and Tavistock. St Luke's care is free. A GP, hospital doctor, district nurse or palliative care team makes the referral, and its urgent care team is available from 8am to 10pm, seven days a week. General enquiries: 01752 401172; St Luke's at home: 01752 964200.

How much does live-in care cost in Ivybridge?

Live-in care with Day and Nightcare costs from £1,550 a week in Ivybridge, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Ivybridge?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Ivybridge is arranged by Devon County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Derriford Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Devon County Council: Contacting Devon Adult Social Care
- Devon County Council: Care and support needs assessments
- Devon County Council: Social Care Reablement Service
- Devon County Council: FAQs, paying for community care
- Devon County Council: Carer's assessments
- Devon County Council: New report highlights Devon's strengths in adult social care
- South Hams District Council: Carers

- South Hams District Council: Severely Mentally Impaired (SMI)
- South Hams District Council: Disabled residents
- University Hospitals Plymouth: Emergency Department
- University Hospitals Plymouth: Discharge Lounge
- University Hospitals Plymouth: Urgent Treatment Centre, Dartmoor Building (Derriford)
- University Hospitals Plymouth: Minor Injury Unit, South Hams Hospital
- Torbay and South Devon NHS Foundation Trust: Minor Injuries Units and Urgent Treatment Centre
- NHS Devon: Contact the Continuing Healthcare teams (adults)
- NHS Devon: How to apply for CHC funding
- Devon Partnership NHS Trust: Devon Dementia Assessment Service
- Devon Memory Cafe Consortium: Ivybridge Memory Cafe
- Ivybridge Ring and Ride
- Ivybridge Ring and Ride: Community car scheme
- Ivybridge Ring and Ride: Contact
- Ivybridge Town Council: Ivybridge Caring receive cheque from outgoing Mayor
- St Luke's Hospice Plymouth: Contact us
- St Luke's Hospice Plymouth: Frequently asked questions
- Charity Commission: Age UK Devon
- Charity Commission: Age UK Devon, contact information
- Healthwatch in Devon, Plymouth and Torbay: Devon
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Ivybridge Ring & Ride: home page
- Ivybridge Ring & Ride: Timetable and fares

Price

From £1,550 a week

Covers

Ivybridge and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Devon

All of Devon · Plymouth · Exeter · Torquay · Paignton · Barnstaple · Exmouth · Newton Abbot · Tiverton · Brixham · Teignmouth · Dawlish · Sidmouth · Honiton · Bideford · Ilfracombe · Okehampton · Tavistock · Totnes · Kingsbridge

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/devon/ivybridge/**
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Information, not advice: please check anything important with the organisation named.