LIVE-IN CARE · ILFRACOMBE, DEVON

Live-in care in Ilfracombe

Fully managed live-in care in Ilfracombe and the villages around it, arranged by our care team after a free assessment, with who to call at Devon County Council, how to reach the weekday minor injuries service and the A&E in Barnstaple, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Ilfracombe, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Ilfracombe

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Ilfracombe

Day and Nightcare provides fully managed live-in care in Ilfracombe and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Devon County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Ilfracombe

Devon County Council runs adult social care here. Call Adult Social Care on **0345 155 1007** (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the **Care Direct Plus Northern** team, or start with the council's online self-help tool.

Savings above £23,250 mean paying the full cost of council-arranged care, and savings below £14,250 are ignored. For care at home, the value of the home is not counted. Questions about charges go to Client Financial Services on 01392 384391 (9am to 1pm on weekdays). See council funding.

After a hospital stay or illness, ask about the council's free Social Care Reablement, usually for one to four weeks; the council's Rapid Support Service, launched in July 2025, gives short-term reablement for people leaving hospital.

Family carers can book a carer's assessment through the Caring in Devon Helpline, 03456 434 435 (Monday to Friday, 8am to 5pm), by phone or in person.

North Devon Council collects council tax. It does not count qualifying carers or people with a severe mental impairment, and charges the next band down where a disabled person needs a room or extra space. See council tax discounts for care.

Urgent care and leaving hospital in Ilfracombe

- **Minor injuries:** a weekday service at Combe Coastal Practice, the Medical Centre, St Brannocks Road. It does not take walk-ins: phone 01271 863119 first, or use NHS 111. It is not an A&E.

- **A&E:** North Devon District Hospital, Raleigh Park, Barnstaple, has a 24/7 emergency service (switchboard 01271 322577).

Royal Devon starts planning for home straight away and tries to get people home, or to the discharge hub, before lunchtime. The hub is on level 0 at the link corridor entrance, open 7am to 7.30pm on weekdays and 8am to 4pm at weekends and on bank holidays; its staff can collect medicines from the pharmacy.

The Tyrrell Hospital on St Brannocks Park Road holds outpatient clinics (01271 863448); its X-ray is temporarily closed.

If health needs are the main issue, ask about NHS Continuing Healthcare. NHS Devon's East and North Devon hub handles it (d-icb.chc@nhs.net, 01392 675 414). Families cannot apply directly, so ask a district nurse, community nurse or social worker to consider the checklist; someone whose condition is rapidly deteriorating can be referred through the Fast Track.

Local help in Ilfracombe

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The Caring in Devon Helpline (03456 434 435) books carer's assessments and gives advice.
- **Memory worries.** The GP refers to the dementia assessment clinic at North Devon District Hospital (01271 443 231), and a dementia support worker usually follows up within four weeks of a diagnosis. Locally, the Ilfracombe Memory Cafe meets monthly at Ilfracombe Museum, and Ilfracombe Musical Memories, for people with dementia, Parkinson's or the effects of a stroke, sings twice a month at the Vision Community Centre (people with memory problems must be accompanied); contact details are on the Devon Memory Cafe Consortium listings. See dementia care at home.
- **Advice and company.** Age Well North Devon (01271 324488, weekdays 9.30am to 3.30pm) supports people aged 60 and over, with benefits clinics in Ilfracombe (01271 445131) and home befriending visits and free telephone befriending (01271 445132).
- **Getting about.** Ilfracombe Community Transport Association (07709 121891) runs the ringa ride to Barnstaple; Age Well's volunteer drivers help with appointments (01271 445130).
- **Hospice care.** North Devon Hospice (01271 344248, weekdays 9am to 5pm) cares for anyone in North Devon with a life-limiting illness, at home and on its bedded unit at Deer Park, Barnstaple; ask the GP or hospital doctor for a referral. See end-of-life care at home.

- **Your voice.** Healthwatch in Devon, Plymouth and Torbay: freephone 0800 520 0640 (Monday to Thursday, 10am to 4pm).

What may change soon

On 29 October 2026 the Government withdrew its earlier decision on reorganising councils in Devon, Plymouth and Torbay and will decide again by early 2027. Until then, Devon County Council arranges adult social care and North Devon Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Ilfracombe

The council, NHS teams, hospitals and local services you are most likely to need in Ilfracombe, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Ilfracombe is arranged by Devon County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Devon County Council:** ask for a care needs assessment (telephone 0345 155 1007); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Ilfracombe it is arranged by NHS Devon (NHS Devon Integrated Care Board) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Ilfracombe

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- North Devon District Hospital: A&E: 24/7 emergency service and designated trauma unit, Raleigh Park, Barnstaple EX31 4JB; switchboard 01271 322577; discharge hub on level 0, 7am to 7.30pm weekdays, 8am to 4pm weekends and bank holidays (leaving hospital information)
- Ilfracombe Tyrrell Hospital: St Brannocks Park Road EX34 8JF; outpatient clinics; X-ray temporarily closed; no minor injuries unit on site (see Combe Coastal Practice); not an A&E; 01271 863448
- Minor injuries service, Combe Coastal Practice: Weekday minor injuries service, not an A&E: Monday to Friday, hours not published; no walk-ins, call the practice first on 01271 863119 or use NHS 111; at the Medical Centre, St Brannocks Road EX34 8EG; the weekend service ceased in September 2025

Local support and charities

- Caring in Devon Helpline (Devon County Council): Carers' support (03456 434 435)
- Devon Dementia Assessment Service, North Devon clinic (Devon Partnership NHS Trust): Dementia support (01271 443 231)
- Ilfracombe memory cafés (Devon Memory Cafe Consortium): Dementia support
- Age Well North Devon: Community support (01271 324488)
- Ilfracombe Community Transport Association: Community transport (07709 121891)
- North Devon Hospice: Hospice (01271 344248)
- Healthwatch in Devon, Plymouth and Torbay: Healthwatch: your independent voice on health and care (0800 520 0640)

Council tax

Council tax in Ilfracombe, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by North Devon Council. See council tax discounts for care.

Villages around Ilfracombe

Hele | Lee | Berrynarbor | Combe Martin | Mortehoe | Woolacombe | West Down | Bittadon | Marwood

YOUR QUESTIONS

Questions about live-in care in Ilfracombe

Who do I call in Ilfracombe to ask for a care assessment?

Devon County Council runs adult social care in Ilfracombe, not North Devon Council. Call Adult Social Care on 0345 155 1007 (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Northern team. The council also has an online self-help tool that can lead to an online self-assessment, and staff will help you complete it. In an emergency out of hours that cannot wait until the next day, call 0345 600 0388 and choose option 1.

Is there a minor injuries unit in Ilfracombe?

There is a weekday minor injuries service at Combe Coastal Practice, the Medical Centre on St Brannocks Road. It does not take walk-ins, so phone the practice on 01271 863119 first, or use NHS 111. It is not an A&E. The weekend service stopped in September 2025, and the Tyrrell Hospital's X-ray is temporarily closed. For serious injuries and illness, the nearest emergency department is the 24/7 one at North Devon District Hospital in Barnstaple. In a life-threatening emergency, call 999.

Is there transport from Ilfracombe for people who cannot use the bus?

Yes. Ilfracombe Community Transport Association runs a door-to-door ringa ride minibus for people remote from public transport, from Ilfracombe, Hele, Berrynarbor and Combe Martin to Barnstaple on alternate Thursdays and Fridays, £6 return (bus passes are not accepted); seats must be booked in advance through the booking contact on its route page. Its office is on 07709 121891. Age Well North Devon's volunteer drivers take people to medical and other appointments at 55p a mile plus a £5 booking fee, waived for people on Pension Credit (01271 445130).

Where can we find dementia support in Ilfracombe?

Start with the GP, who can refer to Devon Partnership NHS Trust's dementia assessment clinic at North Devon District Hospital (01271 443 231); allow up to three hours and take a relative or friend. In town, the Ilfracombe Memory Cafe meets on the second Wednesday of the month, 1.30pm to 3pm, at Ilfracombe Museum on Wilder Road, and Ilfracombe Musical Memories, a free singing group, meets on the first and third Tuesdays, 2pm to 4pm, at the Vision Community Centre.

How much does live-in care cost in Ilfracombe?

Live-in care with Day and Nightcare costs from £1,550 a week in Ilfracombe, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Ilfracombe?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Ilfracombe is arranged by Devon County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves North Devon District Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Devon County Council: Contacting Devon Adult Social Care
- Devon County Council: Care and support needs assessments
- Devon County Council: Social Care Reablement Service
- Devon County Council: FAQs, paying for community care
- Devon County Council: Carer's assessments
- Devon County Council: New report highlights Devon's strengths in adult social care

- North Devon Council: Council tax discounts, exemptions and support
- Royal Devon: North Devon District Hospital
- Royal Devon: Discharge hub and discharge lounge
- Royal Devon: Getting you home
- Royal Devon: Ilfracombe Tyrrell Hospital
- Royal Devon: Minor injuries units and walk-in centre
- Combe Coastal Practice: Contact us
- NHS Devon: Contact the Continuing Healthcare teams (adults)
- NHS Devon: How to apply for CHC funding
- Devon Partnership NHS Trust: Devon Dementia Assessment Service
- Devon Memory Cafe Consortium: Ilfracombe Memory Cafe
- Devon Memory Cafe Consortium: Ilfracombe Musical Memories
- Age Well North Devon
- Age Well North Devon: Help desk and benefits service
- Age Well North Devon: Befriending and telephone befriending
- Age Well North Devon: Community transport service
- Ilfracombe Community Transport Association: We're moving
- Ilfracombe Community Transport Association: Ringa ride, Ilfracombe to Barnstaple
- North Devon Hospice: Hospice care in your home
- North Devon Hospice: Contact
- Healthwatch in Devon, Plymouth and Torbay: Devon
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)

Price

From £1,550 a week

Covers

Ilfracombe and nearby villages

CQC rating

Good

Assessment

Free, with no obligation

Live-in care elsewhere in Devon

All of Devon · Plymouth · Exeter · Torquay · Paignton · Barnstaple · Exmouth · Newton Abbot · Tiverton · Brixham · Teignmouth · Dawlish · Sidmouth · Honiton · Bideford · Okehampton · Tavistock · Totnes · Kingsbridge · Ivybridge

Talk to our care team: 01865 715780
enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272
Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/devon/ilfracombe/**
Local information checked 31 October 2026. This PDF was made on 1 November 2026.
Information, not advice: please check anything important with the organisation named.