LIVE-IN CARE · HONITON, DEVON

Live-in care in Honiton

Fully managed live-in care in Honiton and the villages around it, arranged by our care team after a free assessment, with who to call at Devon County Council, the minor injuries unit at Honiton Hospital and the nearest A&E, and local help with carers, memory, day care, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Honiton, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Honiton

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Honiton

Day and Nightcare provides fully managed live-in care in Honiton and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Devon County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Honiton

Adult social care in Honiton is run by **Devon County Council**. Call **0345 155 1007** (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Eastern team, or start with the council's online self-help tool, which may lead to an online self-assessment.

After a hospital stay or illness, ask about the free **Social Care Reablement Service**, typically for one to four weeks (see reablement). Above £23,250 in capital your relative pays the full cost of council-arranged care, but for care at home the house they live in is not counted; charging questions go to Client Financial Services on 01392 384391 (weekdays 9am to 1pm). See council funding for care.

Family carers can book a carer's assessment through the Caring in Devon Helpline on 03456 434 435 (weekdays 8am to 5pm); the person you care for does not need to be receiving support from the council.

East Devon District Council collects council tax. Ask about:

- the severe mental impairment discount, with a medical certificate signed by the doctor and a qualifying benefit such as Attendance Allowance; a home where everyone qualifies may be exempt
- the carers' discount, 25% off, when a live-in carer (not a partner) gives at least 35 hours of care a week
- the adapted property discount, charging the home one band lower (one ninth off for Band A)

None is automatic. See council tax discounts for care.

Urgent care and leaving hospital in Honiton

- **Minor injuries:** Honiton Hospital, Marlpits Lane (01404 540 540), has a Minor Injuries Unit open 8am to 8pm every day except Christmas Day. Walk in; no appointment is needed. X-ray runs on weekdays, with shorter hours on some days. It is not an A&E, and the hospital has no medical inpatient beds.
- **A&E:** the nearest Emergency Department is at the Royal Devon and Exeter Hospital (Wonford) in Exeter.

Royal Devon starts planning for home straight away and tries to have people home, or in the discharge lounge, before lunchtime. The lounge, near the main entrance, is open 7.30am to 8pm on weekdays and 10am to 6pm at weekends and bank holidays; its team contacts family and orders transport.

If health needs are the main issue, ask about NHS Continuing Healthcare. NHS Devon's East and North Devon team covers Honiton: d-icb.chc@nhs.net (preferred) or 01392 675 414. Families cannot apply directly, so ask a district nurse or social worker to consider a Checklist; someone whose condition is rapidly deteriorating can be referred through the Fast Track.

Local help in Honiton

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Memory worries.** The GP refers to the Devon Dementia Assessment Service clinic at Wonford House, Exeter (01392 674 067); allow up to three hours and bring a relative or close friend. The Honiton Memory Cafe meets on the first and third Thursdays, 2pm to 4pm, at the Methodist Church Hall, Chapel Lane. See dementia care at home.
- **Day care.** Honiton 55+ Day Centre, a charity at St Michael's Community Centre, Orchard Way, gives day care to people over 55 on Mondays, Wednesdays, Thursdays and Fridays, 9am to 4pm, with half or full days, transport from home and taster days (01404 43545).
- **Getting about.** TRIP (01404 46529, weekdays 9am to 4.30pm) runs volunteer cars, door to door, to medical and dental appointments, and door-to-door shopping trips with no membership needed. Its Friendship Hub, for company, tea and activities, meets every Tuesday, 10am to 12.30pm, at Meadow View Chapel, King Street; it is currently free, and TRIP can arrange transport within Honiton for £5.

- **Hospice care.** Hospiscare's East Devon specialist nursing team, at Kings House, King Street, visits people at home and works with the GP (01392 688000). See end-of-life care at home.
- **Older people.** Age UK Devon (0333 241 2340) gives free advice on social care and benefits on weekdays, 9am to 3pm, and runs a paid home support service in East Devon, with waiting lists in some areas.
- **Carers' group.** Honiton Carers Support Group meets on Wednesday afternoons: for carers only at Honiton Methodist Church (second and fourth Wednesdays, 2pm to 4pm), and with the people they care for at the Kitchen at Combe Garden Centre (first and third Wednesdays, 3pm to 4.30pm). Transport can be provided.
- **Your voice.** Healthwatch in Devon, Plymouth and Torbay: freephone 0800 520 0640 (Monday to Thursday, 10am to 4pm).

What may change soon

On 29 October 2026 the Government withdrew its earlier decision on reorganising councils in Devon, Plymouth and Torbay and will decide again by early 2027. Until then, Devon County Council arranges adult social care and East Devon District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Honiton

The council, NHS teams, hospitals and local services you are most likely to need in Honiton, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Honiton is arranged by Devon County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Devon County Council:** ask for a care needs assessment (telephone 0345 155 1007); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Honiton it is arranged by NHS Devon (NHS Devon Integrated Care Board) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Honiton

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal Devon and Exeter Hospital (Wonford): Emergency Department (A&E), Barrack Road, Exeter EX2 5DW; switchboard 01392 411611 (24 hours); discharge lounge 7.30am to 8pm weekdays, 10am to 6pm weekends and bank holidays (leaving hospital information)
- Honiton Hospital: Marlpits Lane EX14 2DE; 01404 540 540. Minor Injuries Unit, walk in (no appointment), 8am to 8pm every day, closed Christmas Day; X-ray on weekdays only (shorter hours some days); not an A&E; no medical inpatient beds

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Local support and charities

- Caring in Devon Helpline: Carers' support (03456 434 435)
- Devon Dementia Assessment Service, Exeter, East and Mid Devon clinic: Dementia support (01392 674 067)
- Honiton Memory Cafe (Devon Memory Cafe Consortium): Dementia support
- Honiton 55+ Day Centre: Day opportunities (01404 43545)
- TRIP Community Transport (Honiton and District Ring and Ride): Community transport (01404 46529)
- Hospiscare East Devon Specialist Nursing Team (Kings House, Honiton): Hospice (01392 688000)
- Age UK Devon: Age UK (0333 241 2340)
- Healthwatch in Devon, Plymouth and Torbay: Healthwatch: your independent voice on health and care (0800 520 0640)

Council tax

Council tax in Honiton, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by East Devon District Council. See council tax discounts for care.

Villages around Honiton

Feniton · Gittisham · Awliscombe · Combe Raleigh · Buckerell · Offwell · Monkton · Dunkeswell · Upottery · Payhembury

YOUR QUESTIONS

Questions about live-in care in Honiton

Who do I call in Honiton to ask for a care assessment?

Call Devon County Council's Adult Social Care on 0345 155 1007 (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Eastern team, which covers Honiton. You can also start with the council's online self-help tool, which may lead to an online self-assessment; staff will help if you need it. If your relative already has a named worker, call 01392 383000. For an emergency out of hours, call 0345 600 0388, option 1. East Devon District Council collects council tax but does not arrange care.

When is the minor injuries unit at Honiton Hospital open?

Every day from 8am to 8pm. It is closed on Christmas Day, with normal hours again from Boxing Day. You do not need to book: walk in during opening hours. The hospital is on Marlpits Lane and its main number is 01404 540 540. X-ray runs on weekdays only, with shorter hours on some days. It is not an A&E: Honiton Hospital has no medical inpatient beds, and the nearest Emergency Department is at the Royal Devon and Exeter Hospital at Wonford.

Is there community transport in Honiton?

Yes. TRIP, a Honiton-based charity, runs a volunteer car service, door to door, to medical and dental appointments, plus door-to-door shopping trips (no membership needed); membership (£15 a year) brings discounted car rates. Travel Devon lists its Ring and Ride for Honiton and parishes including Feniton, Gittisham, Dunkeswell and Payhembury. Call 01404 46529; the office is open Monday to Friday, 9am to 4.30pm.

How much does live-in care cost in Honiton?

Live-in care with Day and Nightcare costs from £1,550 a week in Honiton, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Honiton?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Honiton is arranged by Devon County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Royal Devon and Exeter Hospital (Wonford)?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Devon County Council: Contacting Devon Adult Social Care
- Devon County Council: Care and support needs assessments
- Devon County Council: Social Care Reablement Service
- Devon County Council: FAQs, paying for community care
- Devon County Council: Carer's assessments
- East Devon District Council: Discounts for people who aren't counted (disregarded)
- East Devon District Council: Discount for adapted property for disabled people
- Royal Devon: Honiton Hospital
- Royal Devon: Minor injuries units and walk-in centre
- Royal Devon: Royal Devon and Exeter Hospital (Wonford)
- Royal Devon: Discharge hub and discharge lounge
- Royal Devon: Getting you home
- NHS Devon: Contact the Continuing Healthcare teams (adults)

- NHS Devon: How to apply for CHC funding
- Devon Partnership NHS Trust: Devon Dementia Assessment Service
- Devon Memory Cafe Consortium: Honiton Memory Cafe
- Honiton 55+ Day Centre
- TRIP Community Transport
- TRIP: Cars
- TRIP: Membership and services
- Travel Devon: Honiton and District Ring and Ride
- Hospiscare: Locations
- Charity Commission: Age UK Devon
- Charity Commission: Age UK Devon, contact information
- Healthwatch in Devon, Plymouth and Torbay: Devon
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- TRIP: Friendship Hub
- Age UK Devon: Information and Advice
- Age UK Devon: Enabling and Home Support
- Age UK Exeter: Honiton dementia map
- Honiton Carers Support Group: Events
- Honiton Carers Support Group: About

Price
From £1,550 a week

Covers
Honiton and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Devon

All of Devon | Plymouth | Exeter | Torquay | Paignton | Barnstaple | Exmouth

Newton Abbot · Tiverton · Brixham · Teignmouth · Dawlish · Sidmouth · Bideford · Ilfracombe · Okehampton · Tavistock · Totnes · Kingsbridge · Ivybridge

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/devon/honiton/**

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Information, not advice: please check anything important with the organisation named.