LIVE-IN CARE · DAWLISH, DEVON

Live-in care in Dawlish

Fully managed live-in care in Dawlish and the villages around it, arranged by our care team after a free assessment, with who to call at Devon County Council, where to go while the Dawlish minor injuries unit is closed, and local help with carers, memory, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care in Dawlish, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Dawlish

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care

Costs and funding

How we arrange live-in care in Dawlish

Day and Nightcare provides fully managed live-in care in Dawlish and the villages around it, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Devon County Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Dawlish

Adult social care in Dawlish is run by **Devon County Council**. Call **0345 155 1007** (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Southern team, or start with the council's online self-help tool.

After a hospital stay or illness, ask about the free **Social Care Reablement Service**, typically for one to four weeks. See our reablement guide.

Above £23,250 in capital your relative pays the full cost of council-arranged care, but for care at home the house they live in is not counted. Charging questions go to Client Financial Services on 01392 384391 (weekdays 9am to 1pm). See council funding for care.

Family carers can book a carer's assessment through the Caring in Devon Helpline on 03456 434 435 (weekdays 8am to 5pm), by phone or in person; the person you care for does not need to be receiving services.

Teignbridge District Council collects council tax (01626 361101). Ask about:

- the carer reduction, where a carer lives with someone (not their partner) and gives at least 35 hours of care a week, and that person receives a benefit such as Attendance Allowance
- the severe mental impairment reduction, with a medical certificate the doctor signs at no cost; a home where everyone qualifies may be exempt
- the Disabled Band Reduction, which bills an adapted home one band lower

None is automatic. See council tax discounts for care.

Urgent care and leaving hospital in Dawlish

- **Minor injuries:** the Minor Injuries Unit at Dawlish Community Hospital is closed because of staff shortages. Call 111 first, or book Newton Abbot Urgent Treatment Centre (01626 324631, 8am to 8pm daily; walk-ins wait longer). Totnes Minor Injuries Unit also books same-day (01803 862622, option 1, 8am to 5pm). Neither is an A&E.
- **A&E:** the Emergency Departments are at Torbay Hospital in Torquay (01803 654003) and at the Royal Devon and Exeter Hospital (Wonford) in Exeter.

At **Torbay Hospital**, planning for home starts at admission, and a discharge coordinator talks through options, funding and practicalities. At the **Royal Devon and Exeter Hospital**, the discharge lounge near the main entrance is open 7.30am to 8pm on weekdays and 10am to 6pm at weekends and bank holidays; its team contacts family and orders transport.

Dawlish Community Hospital on Barton Terrace (01626 868500) is a base for intermediate care, district nurses and X-ray. The trust lists it among the community hospitals where someone may stay for more care or rehabilitation before going home.

If health needs are the main issue, ask about NHS Continuing Healthcare. For Dawlish it is run by the Torbay and South Devon team at Sherborne House, Newton Abbot (01626 357820), usually starting with the Checklist, completed by a nurse or social worker.

Local help in Dawlish

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **Carers.** The Caring in Devon Helpline (03456 434 435) gives advice and books carer's assessments.
- **Help at home.** Volunteering in Health (01626 771695), based at Teignmouth Hospital, covers Dawlish: transport to medical appointments, practical help, support after a hospital stay, and one-to-one home visits for people with dementia or life-limiting conditions and their carers.
- **Memory worries.** The GP refers to the Devon Dementia Assessment Service, which has clinics at Lowes Bridge, Torquay (01803 396 520) and Wonford House, Exeter (01392 674 067); allow up to three hours and bring a relative or close friend. See dementia care at home.
- **Company.** Age UK Devon's Social Cafe meets every Tuesday, 10am to noon, at The Strand Centre, 32 The Strand: it is free to attend (refreshments can be bought), and there is no need to book (0333 241 2340).

- **Getting about.** Dawlish Community Transport (01626 888890, weekdays 9am to 3pm) runs Ring and Ride, a volunteer car scheme and Shopmobility scooter and wheelchair hire.
- **Hospice care.** Rowcroft Hospice (01803 210800) cares for adults with a life-limiting illness free of charge, and lists Barton Surgery in Dawlish among the practices it covers; a professional refers. See end-of-life care at home.
- **Your voice.** Healthwatch in Devon, Plymouth and Torbay: freephone 0800 520 0640 (Monday to Thursday, 10am to 4pm).

What may change soon

On 29 October 2026 the Government withdrew its earlier decision on reorganising councils in Devon, Plymouth and Torbay and will decide again by early 2027. Until then, Devon County Council arranges adult social care and Teignbridge District Council collects council tax.

USEFUL LOCAL CONTACTS

Useful contacts in Dawlish

The council, NHS teams, hospitals and local services you are most likely to need in Dawlish, with links to their official pages. Open any heading for the details.

Council and care assessments

Adult social care in Dawlish is arranged by Devon County Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Devon County Council:** ask for a care needs assessment (telephone 0345 155 1007); carer's assessment.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. For Dawlish it is arranged by NHS Devon (NHS Devon Integrated Care Board) (Continuing Healthcare information). See our NHS Continuing Healthcare guide.

Hospitals near Dawlish

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Torbay Hospital: Emergency Department (A&E), Lowes Bridge, Torquay TQ2 7AA; ED 01803 654003 (leaving hospital information)
- Royal Devon and Exeter Hospital (Wonford): Emergency Department (A&E), Barrack Road, Exeter EX2 5DW; switchboard 01392 411611 (24 hours); discharge lounge 7.30am to 8pm weekdays, 10am to 6pm weekends and bank holidays (leaving hospital information)
- Dawlish Community Hospital: Barton Terrace EX7 9DH; 01626 868500. No minor injuries unit open: it is closed because of staff shortages (call 111 first; Newton Abbot Urgent Treatment Centre is open 8am to 8pm, book on 01626 324631). Intermediate care, district nurses and X-ray on site; the trust lists it among the community hospitals for a short stay for further care or rehabilitation before going home (https://www.torbayandsouthdevon.nhs.uk/services/healthy-ageing-and-frailty/care-in-our-hospital-for-older-people/); not an A&E
- Newton Abbot Urgent Treatment Centre: Urgent treatment centre, not an A&E: book a same-day appointment on 01626 324631 (walk-ins wait longer); 8am to 8pm every day, including bank holidays; X-ray 9am to 5pm

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Local support and charities

- Caring in Devon Helpline: Carers' support (03456 434 435)
- Volunteering in Health: Community support (01626 771695)
- Devon Dementia Assessment Service (Devon Partnership NHS Trust): Dementia support (01803 396 520)
- Dawlish Community Transport (East Teignbridge Community Transport Association): Community transport (01626 888890)
- Rowcroft Hospice: Hospice (01803 210800)
- Healthwatch in Devon, Plymouth and Torbay: Healthwatch: your independent voice on health and care (0800 520 0640)
- Age UK Devon: Social Cafe, Dawlish: Community support (0333 241 2340)

Council tax

Council tax in Dawlish, including discounts for people with a severe mental impairment, for disabled people and for some carers, is handled by Teignbridge District Council. See council tax discounts for care.

Villages around Dawlish

Dawlish Warren · Holcombe · Cockwood · Starcross · Kenton · Ashcombe · Mamhead · Exminster

YOUR QUESTIONS

Questions about live-in care in Dawlish

Who do I call in Dawlish to ask for a care assessment?

Call Devon County Council's Adult Social Care on 0345 155 1007 (Monday to Thursday 9am to 5pm, Friday 9am to 4pm) and choose the Care Direct Plus Southern team, which covers Dawlish. You can also start with the council's online self-help tool, which may lead to an online self-assessment; staff will help if you need it. If your relative already has a named worker, call 01392 383000. For an emergency out of hours, call 0345 600 0388, option 1. Teignbridge District Council collects council tax but does not arrange care.

Is the minor injuries unit in Dawlish open?

Not at present. Torbay and South Devon NHS Foundation Trust says the Minor Injuries Unit at Dawlish Community Hospital is closed because of staff shortages, and asks people to call 111 or use NHS 111 online (linked in the sources below) first. Its open services are Newton Abbot Urgent Treatment Centre (book a same-day appointment on 01626 324631, 8am to 8pm every day) and Totnes Minor Injuries Unit (01803 862622, option 1, 8am to 5pm every day). Neither is an A&E. For serious emergencies, call 999.

Is there community transport in Dawlish?

Yes. Dawlish Community Transport, run by the East Teignbridge Community Transport Association from Barton Hill Car Park, has a weekday door-to-door Ring and Ride for East Teignbridge, from Exminster through to Ideford, and a volunteer car scheme for GP, hospital and social appointments, where booking ahead is essential. Weekly shopping trips go to Newton Abbot on Wednesdays (£8), Teignmouth on Thursdays (£6.50) and Torquay on Fridays (£9.50). Call 01626 888890, Monday to Friday, 9am to 3pm.

How much does live-in care cost in Dawlish?

Live-in care with Day and Nightcare costs from £1,550 a week in Dawlish, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Dawlish?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Dawlish is arranged by Devon County Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Can live-in care start when someone leaves Torbay Hospital?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

Sources and further information

- Devon County Council: Contacting Devon Adult Social Care
- Devon County Council: Care and support needs assessments
- Devon County Council: Social Care Reablement Service
- Devon County Council: FAQs, paying for community care
- Devon County Council: Carer's assessments
- Teignbridge District Council: Who isn't counted
- Teignbridge District Council: Disabled Band Reduction
- Torbay and South Devon NHS Foundation Trust: Dawlish Community Hospital
- Torbay and South Devon NHS Foundation Trust: Minor Injuries Units and Urgent Treatment Centre
- Torbay and South Devon NHS Foundation Trust: Emergency Department (A&E)
- Torbay and South Devon NHS Foundation Trust: Care in our hospital for older people
- Royal Devon: Royal Devon and Exeter Hospital (Wonford)
- Royal Devon: Discharge hub and discharge lounge

- NHS Devon: Contact the Continuing Healthcare teams (adults)
- Devon Partnership NHS Trust: Devon Dementia Assessment Service
- Volunteering in Health
- Channel View Medical Group: Volunteering in Health
- Dawlish Community Transport
- Rowcroft Hospice: Referrals, how to access our services
- Rowcroft Hospice: About us
- Healthwatch in Devon, Plymouth and Torbay: Devon
- GOV.UK: Local Government Reorganisation moves forward in five counties (29 October 2026)
- Age UK Devon: Activities in Teignbridge
- NHS 111 online

Price
From £1,550 a week

Covers
Dawlish and nearby villages

CQC rating
Good

Assessment
Free, with no obligation

Live-in care elsewhere in Devon

All of Devon | Plymouth | Exeter | Torquay | Paignton | Barnstaple | Exmouth | Newton Abbot | Tiverton | Brixham | Teignmouth | Sidmouth | Honiton | Bideford | Ilfracombe | Okehampton | Tavistock | Totnes | Kingsbridge | Ivybridge

Talk to our care team: 01865 715780

enquiries@dayandnightcare.co.uk · Out of hours: 07775 686272

Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA

CQC overall rating: Good (report published 20 April 2018)

The latest version of this page: **www.dayandnightcare.co.uk/live-in-care/devon/dawlish/**

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Information, not advice: please check anything important with the organisation named.