LIVE-IN CARE · CORNWALL

Live-in care in Cornwall

Fully managed live-in care across Cornwall, arranged by our care team after a free assessment, plus how to ask Cornwall Council for an assessment, where the emergency departments, urgent treatment centre and minor injury units are, how hospital discharge and Continuing Healthcare work, and county-wide help with carers, memory, equipment, transport and hospice care.

From £1,550 a week

Free initial assessment · A written quote before care begins



IN BRIEF

Day and Nightcare provides fully managed live-in care across Cornwall, from £1,550 a week. A dedicated live-in carer lives in your home, supporting you through the day and close by at night, and our CQC-registered care team plans, supervises and reviews the care. The initial assessment is free.

OUR CARE, WHERE YOU LIVE

Our live-in care in Cornwall

Live-in care means one-to-one support in your own home: personal care, medication support, meals, help around the house, getting out and about, and someone close by at night. Whether it suits the person, and whether one carer can support a couple, is worked out at the free assessment. Read more in live-in care explained and how it works day to day.

Dementia care | Care after hospital | End-of-life care | Care for couples | Respite care | Costs and funding

How we arrange live-in care in Cornwall

Day and Nightcare provides fully managed live-in care across Cornwall, from £1,550 a week. One main carer lives in the home; a relief carer covers their holidays and time off, and a manager is on call. Care starts with a free assessment, a written quote and a written care plan.

Care can be paid for privately, by Cornwall Council (including direct payments) or by NHS Continuing Healthcare. We have provided Discharge to Assess (D2A) care since 2014. If someone is in hospital, tell us the expected discharge date (see live-in care after hospital). Our care team is on 01865 715780.

Arranging care and funding in Cornwall

One council. Cornwall Council, a unitary council, arranges adult social care everywhere in Cornwall and also collects council tax. Call **0300 1234 131** (Monday, Tuesday, Thursday and Friday 9am to 5pm; Wednesday 10am to 5pm; emergencies out of hours on the same number), or use the online "Request help for an adult" form. The Isles of Scilly have their own council: its adult social care team is on 01720 424 470 (urgent calls out of hours 01720 424409).

The needs assessment is free, and anyone can ask for one. The council sends a self-assessment form, then an assessor visits; a carer, family member or independent advocate can be there. If needs are eligible, the council gives an indicative personal budget within 28 days of the assessment. A financial assessment then works out what your relative pays: with assets over £23,250 they would usually pay for their own care, and the home is not counted for care at home.

Local charges. If your relative pays in full but asks the council to arrange their care, the arrangement fee is £300, plus £300 for any significant change. If savings are running down, contact the council at least 90 days before they reach £23,250.

Short-term help. After a crisis or a hospital stay, the council's Short Term Enablement Planning Service (STEPS) gives temporary help with personal care, meals and getting about. It follows an assessment, for example by the hospital discharge team, or a referral from you or the GP.

Carers' assessments. A carer can have their own carer's assessment, even if the person they care for gets no council help or lives outside Cornwall. Call Cornwall's carers' service on **01736 756655** (new provider from November 2026; see below).

Council tax (0300 1234 171): ask about the severe mental impairment discount (a medical certificate plus a qualifying benefit), the carer disregard for a relative or friend living with the person (not a partner) who gives at least 35 hours of care a week, and the disabled band reduction. See council tax discounts for care.

Urgent care and leaving hospital in Cornwall

- **Emergency departments, 24 hours:** Cornwall Partnership lists those at Treliske, Truro (switchboard 01872 250000), Derriford in Plymouth and Barnstaple, for serious life and limb-threatening injury or illness only.
- **Urgent Treatment Centre:** West Cornwall Hospital, Penzance, every day 8am to 10pm; walk in or call 111. It has no emergency department.
- **Minor injury units:** walk in, or seek advice from NHS 111 first. Bodmin and Camborne Redruth are open every day, 8am to 10pm; Falmouth, Launceston (call 111 first), Liskeard and St Austell usually every day, 8am to 8pm; Helston Monday to Saturday, 8am to 6pm, without X-ray; Stratton in Bude 24 hours. Newquay's unit is temporarily closed. Hours change at short notice, so check the trust's live waiting times page.

At Treliske, discharge planning starts soon after admission; the trust aims to have people ready to leave the ward by 10am, with a Discharge Lounge for later lifts. Families arrange the journey home; NHS patient transport, for a medical need only, is booked on 01872 252211. Derriford's Discharge Lounge is open every day, 7.30am to 8pm.

Back home, Cornwall Partnership's **Home First** team assesses needs on the first day and gives short-term reablement, free for up to two weeks.

NHS Continuing Healthcare is arranged by NHS Cornwall and Isles of Scilly ICB: email ciosicb.chc@nhs.net or call 01209 832400.

Local help in Cornwall

Carers' services, dementia support, transport, befriending and other local help, with phone numbers.

- **One number for local help.** The free Community Gateway (01872 266383, 8am to 8pm every day of the year) helps anyone settle back home after hospital, with money and benefits, home safety and getting out, and its volunteers visit or phone. It does not give personal care.

- **Memory worries.** See the GP, or refer yourself to the NHS Memory Assessment Service, which can assess at a memory clinic or at home. After a diagnosis, Dementia Together advisers support the family: the Cornwall Memory Cafe Network lists its teams as West Cornwall 01736 697909, Central 01872 277963 and North-East 01752 243333.
- **Equipment.** Cornwall Council and the NHS loan equipment free of charge to people assessed as needing it. Medequip delivers, collects and repairs it (01726 210477).
- **Getting to appointments.** Volunteer Cornwall (01872 265300) charges 50p a mile from the driver's home plus £3 a booking, asks for at least 10 days' notice and cannot carry wheelchair users. Age UK Cornwall's TAP voluntary car service is on 01872 223388.
- **Hospices.** Cornwall Hospice has 10-bed hospices at Mount Edgcumbe, St Austell (01726 65711), for mid and east Cornwall and St Julia's, Hayle (01736 759070), for the west, by referral from the GP or another professional. It does not currently offer Hospice at Home. In east Cornwall, St Luke's Hospice Plymouth is piloting an Urgent Care Service at home, 8am to 10pm daily, on professional referral. See live-in end-of-life care.

What may change soon

- **Carers' support (November 2026).** The Cornwall Carers Service model run by Cornwall Rural Community Charity ran until the end of October 2026. Cornwall Council expects a new service, coordinated by Disability Cornwall and Isles of Scilly, to be in place in November. The number stays 01736 756655.
- **Community hospital wards (temporary).** Falmouth's Boscawen Ward is closed while a new heating system is installed, and beds from Bodmin's Harbour Ward and Woodfield Stroke Unit are at Willow Ward, Liskeard, during fire safety works. Newquay's minor injury unit stays temporarily closed, with no reopening date (trust update, 30 October 2026).
- **NHS board (planned merger).** NHS Cornwall and Isles of Scilly works in a cluster with NHS Devon, with one board; a formal merger is expected in April 2027. Until then it remains a separate body.

USEFUL LOCAL CONTACTS

Useful contacts in Cornwall

The councils, NHS teams, hospitals and local services you are most likely to need in Cornwall, with links to their official pages. Open any heading for the details.

Councils and care assessments

Adult social care in Cornwall is arranged by Cornwall Council. Anyone who appears to need care can ask for a free care needs assessment, whatever their savings. If the council funds care, you can usually take it as a direct payment and use it for live-in care from us.

- **Cornwall Council:** ask for a care needs assessment (telephone 0300 1234 131); carer's assessment.

Our guide to reducing the cost of care and funding checker explain every route.

NHS Continuing Healthcare

When someone's main need is a health need, the NHS pays for all of their care through NHS Continuing Healthcare, and it is not means-tested. In Cornwall it is arranged by NHS Cornwall and Isles of Scilly Integrated Care Board (NHS Cornwall and Isles of Scilly ICB) (Continuing Healthcare information). We already support people whose care is funded by NHS Continuing Healthcare. See our NHS Continuing Healthcare guide.

Hospitals

If someone is in hospital, tell us the expected discharge date as early as you can, and we will work with you and the discharge team on when live-in care can start.

- Royal Cornwall Hospital (Treliske), Truro (leaving hospital information)
- Derriford Hospital, Plymouth (leaving hospital information)
- West Cornwall Hospital, Penzance (leaving hospital information)
- Bodmin Community Hospital, Bodmin (leaving hospital information)
- Camborne Redruth Community Hospital, Redruth (leaving hospital information)
- Falmouth Community Hospital, Falmouth (leaving hospital information)
- Helston Community Hospital, Helston (leaving hospital information)
- Launceston Community Hospital, Launceston (leaving hospital information)
- Liskeard Community Hospital, Liskeard (leaving hospital information)
- Newquay Community Hospital, Newquay (leaving hospital information)
- St Austell Community Hospital, St Austell (leaving hospital information)
- St Barnabas Community Hospital, Saltash
- Stratton Community Hospital, Bude (leaving hospital information)

Local support and charities

- Cornwall Carers Service: Carers' support
- Community Gateway (Age UK Cornwall & The Isles of Scilly): Local services directory
- Age UK Cornwall Community Transport (TAP): Community transport
- Volunteer Cornwall Community Transport: Community transport
- Cornwall Partnership NHS Foundation Trust: Memory Assessment Service and Dementia Together: Dementia support
- Cornwall Memory Cafe Network: Dementia support
- Memory Matters: Dementia support
- Cornwall Hospice: Mount Edgcumbe Hospice and St Julia's Hospice: Hospice
- St Luke's Hospice Plymouth: Hospice
- Healthwatch Cornwall: Healthwatch: your independent voice on health and care
- Cornwall Council Directory of Day Opportunities and Inclusion Support: Day opportunities

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Council tax and equipment

Council tax discounts for people with a severe mental impairment, for disabled people and for some carers are claimed from the local council: Cornwall Council. See council tax discounts for care.

Equipment such as hoists, hospital beds and bathing aids is provided after an assessment through Community Equipment Loan Service (Cornwall Council and NHS Cornwall and Isles of Scilly, delivered by Medequip). See equipment and home adaptations.

COVERAGE

Towns we cover in Cornwall

We provide live-in care everywhere in Cornwall, including:

Truro · Falmouth · Penzance · St Ives · Newquay · St Austell · Bodmin · Camborne · Redruth · Helston · Launceston · Bude · Liskeard · Saltash · Wadebridge · Looe

YOUR QUESTIONS

Questions about live-in care in Cornwall

Who do I call in Cornwall to ask for a care assessment?

Call Cornwall Council's adult social care line on 0300 1234 131 (9am to 5pm on Monday, Tuesday, Thursday and Friday, and 10am to 5pm on Wednesday), or use the online 'Request help for an adult' form. You can ask for yourself or for someone else, and there is no charge for the needs assessment. Out of hours, emergencies go to the same number. If your relative lives on the Isles of Scilly, call the Council of the Isles of Scilly's adult social care team on 01720 424 470 instead.

Which hospital will my relative go to in Cornwall?

Cornwall's emergency department is at the Royal Cornwall Hospital at Treliske, Truro, open 24 hours. Cornwall Partnership NHS Foundation Trust also lists the emergency departments in Plymouth (Derriford Hospital) and Barnstaple as open 24 hours for the area. West Cornwall Hospital in Penzance has an Urgent Treatment Centre, not an emergency department. For minor injuries, most community hospitals have a walk-in unit, but Newquay's is temporarily closed. If you are not sure where to go, call NHS 111.

What is changing with support for carers in Cornwall?

Cornwall Council says a new service for unpaid carers, coordinated by Disability Cornwall and Isles of Scilly with Barnardo's, Alzheimer's Society, Rethink Mental Illness and Whitehead-Ross Social Work, is expected to be in place in November 2026. It will offer information and advice, carers' assessments, emergency and planned short breaks, and telephone and online support. The model run by Cornwall Rural Community Charity ran until the end of October 2026. The phone number stays the same: 01736 756655.

Does Cornwall Hospice provide care at home?

Not at present. Cornwall Hospice has inpatient beds at Mount Edgcumbe Hospice in St Austell and St Julia's Hospice in Hayle, and a Community Services team offering bereavement support and wellbeing sessions, but its FAQs say it does not currently offer a Hospice at Home service. At home, end-of-life care comes from the district nurses and the GP. In east Cornwall, St Luke's Hospice Plymouth is piloting an Urgent Care Service for people at home, on referral by a GP, district nurse or other professional.

How can an older person without a car get to appointments in Cornwall?

Try a volunteer driver scheme. Volunteer Cornwall (01872 265300) takes people to medical appointments, including at Derriford, for 50p a mile plus £3 a booking, with at least 10 days' notice where possible. Age UK Cornwall's voluntary car service, TAP, is on 01872 223388 (weekdays, 9am to 5pm) and charges a £3.60 booking fee plus mileage. If there is a medical need for transport, NHS patient transport is assessed and booked on 01872 252211. The Community Gateway (01872 266383) can also suggest local options.

How much does live-in care cost in Cornwall?

Live-in care with Day and Nightcare costs from £1,550 a week anywhere in Cornwall, the same as everywhere in England, for one person with a carer who rests at night. That includes our care team's management (the assessment, care plan, reviews, supervision and the on-call manager) and the carer's food; break cover and the carer's travel are extra. For a couple it is from £1,800 a week, where one carer can safely meet both partners' needs. You receive a written quote after a free assessment.

Can the council help pay for live-in care in Cornwall?

Yes, if the person's care needs meet the national eligibility criteria and their savings are below £23,250 (2026/27). Adult social care in Cornwall is arranged by Cornwall Council. Ask for a care needs assessment; if you are eligible, council funding can usually be taken as a direct payment and used for live-in care from us.

Who arranges NHS Continuing Healthcare in Cornwall?

NHS Continuing Healthcare in Cornwall is arranged by NHS Cornwall and Isles of Scilly Integrated Care Board (NHS Cornwall and Isles of Scilly ICB). When someone's main need is a health need, the NHS pays for all of their care, including live-in care at home. Ask the GP, social worker or hospital discharge team for a CHC checklist assessment.

Can live-in care start when someone leaves Royal Cornwall Hospital (Treliske)?

It can. Tell us the expected discharge date as early as you can, and we will work with you and the ward's discharge team on when live-in care can start. We can often start within 24 to 48 hours of the assessment, depending on carer availability, and we confirm the start date once a carer is arranged. We have provided Discharge to Assess (D2A) care since 2014.

How would live-in care be supported in Cornwall?

Our care team supports every live-in placement, wherever it is in England: a free assessment, a written care plan, regular contact and reviews, one main live-in carer, with a relief carer covering holidays and time off, and a manager on call outside office hours. Your carer works alongside the person's own GP, community nurses and any hospice team already involved in their care.

Sources and further information

- Cornwall Council: Request help for an adult
- Cornwall Council: Our telephone numbers
- Cornwall Council: Contacting Adult Social Care for the first time
- Cornwall Council: Adult social care needs assessment
- Cornwall Council: Paying for adult social care
- Cornwall Council: Adult social care fees and charges
- Cornwall Council: Help to stay living at home
- Cornwall Council: Assessments and financial support for carers
- Cornwall Carers Service
- Cornwall Council: Cornwall's unpaid carers will benefit from a more specialised support service
- Cornwall Carers Service: Update about support for carers in Cornwall
- Cornwall Council: Get money off your council tax
- Cornwall Council: Money off council tax for carers and care workers
- Cornwall Council: Money off council tax for severe mental disability
- Cornwall Council: Money off council tax for disabled people
- Council of the Isles of Scilly: Adult social care
- Royal Cornwall Hospitals NHS Trust: Emergency Department (ED)
- Royal Cornwall Hospitals NHS Trust: Going home
- Cornwall Partnership NHS Foundation Trust: Emergency and urgent care waiting times
- Royal Cornwall Hospitals NHS Trust: Urgent care waiting times and opening hours
- Royal Cornwall Hospitals NHS Trust: West Cornwall Hospital
- Cornwall Partnership NHS Foundation Trust: Newquay Community Hospital
- Royal Cornwall Hospitals NHS Trust: Practical help and advice
- NHS Cornwall and Isles of Scilly ICB: Patient transport

- University Hospitals Plymouth NHS Trust: Discharge Lounge
- Cornwall Partnership NHS Foundation Trust: Home First
- NHS Cornwall and Isles of Scilly ICB: Continuing healthcare
- Cornwall Voluntary Sector Forum: Community Gateway
- Age UK Cornwall & The Isles of Scilly: Community Gateway
- Cornwall Partnership NHS Foundation Trust: Dementia and older people's mental health
- Cornwall Memory Cafe Network: FAQs
- Cornwall Memory Cafe Network
- Cornwall Council: Equipment for physically disabled adults
- Volunteer Cornwall: Transport
- Cornwall Council: Community transport
- Age UK Cornwall & The Isles of Scilly: Community transport
- Age UK Cornwall & The Isles of Scilly: Information and advice
- Cornwall Hospice Care: Our hospices
- Cornwall Hospice Care: Our care FAQs
- Cornwall Hospice Care: Contact us
- St Luke's Hospice Plymouth: Urgent Care Service
- Cornwall Partnership NHS Foundation Trust: Falmouth Community Hospital
- Cornwall Partnership NHS Foundation Trust: Bodmin Community Hospital
- Cornwall Partnership NHS Foundation Trust: Liskeard Community Hospital
- NHS Cornwall and Isles of Scilly ICB: ICB Cluster
- NHS website: Getting a care needs assessment

Price

From £1,550 a week

Covers

All of Cornwall

CQC rating

Good

Assessment

Free, with no obligation

Live-in care near Cornwall

Live-in care in Oxfordshire | Live-in care in Buckinghamshire | Live-in care in Berkshire | Live-in care in Wiltshire and Swindon | Live-in care in Gloucestershire | Live-in care in Northamptonshire | Live-in care in Warwickshire | Live-in care in Hampshire | Live-in care in Bristol | Live-in care in Devon | Live-in care in London | Live-in care in Somerset | Live-in care in Surrey | Anywhere in England

Talk to our care team: 01865 715780
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Day and Nightcare Live In Limited, 9 Hollow Way, Cowley, Oxford OX4 2NA
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Information, not advice: please check anything important with the organisation named.